Developer Guide for IPC Inbound

V 2.0

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Contents

Revision History

Date	Version	Description	Author
2012-03-12	1.0.1	Initial Draft Version	SWN
2012-03-13	1.0.2	Added Revision History	SWN
2012-03-13	1.0.3	Updated Emergency.svc	SWN
2012-03-29	1.0.4	Significant updates	SWN
2012-04-03	1.0.5	Review round with team	SWN
2012-04-05	1.0.6	Added label to the Location object and related error codes, fixed Tracking example	SWN
2012-04-23	1.0.7	Edited	BG
2012-05-21	1.0.8	Fixed example URLs	EBS
2012-05-10	1.09	Fixed example URL for LastKnownLocation	EBS
2013-01-07	1.1	Added Binary Message Correct Spelling Error Corrected Device Tracking Limit	EBS
2013-05-08	1.2	Added Emergency Service	EBS
2013-06-06	1.3	Added Pingback Service	AJA
2013-09-17	1.4	Made corrections to login URL	AJA
2014-03-26	1.5	Added Location History command	NDD
2014-03-28	1.6	Fixed erroneous labeling of 'ReferencePoint' field as 'Location' in Message object.	NDD
2014-07-30	1.7	Added Generic Binary	MDG
2014-10-21	1.8	Added EncryptedPinpoint	MDG
2014-11-14	1.9	Added wcf help page description	DMH
2015-1-7	1.10	Correct IPC link	MDG
2018-12-18	2.00	Garminized and Validated	

IPC Inbound API

The inReach Portal Connect (IPC) Inbound API provides enterprise level inReach customers the ability to remotely control and communicate with an inReach device, manage tracking settings, send location requests and send text messages to their inReach users. The API is available through a collection of web services that receive requests and return responses in JSON.

The inReach device understands the following commands sent to it via the Iridium network. These commands are queued to be sent to a device via POST requests to the IPC web services.

- **Message Command**
  Sends a text message to the device containing a text field, sender, and optional location.
- **Locate Command**
  Requests the device report its current location.
- **Track On/Off Command**
  Turns on and off the automatic reporting of the device's location.
- **Track Interval Command**
  Changes the time between automatic reports of the device's location while tracking is enabled.
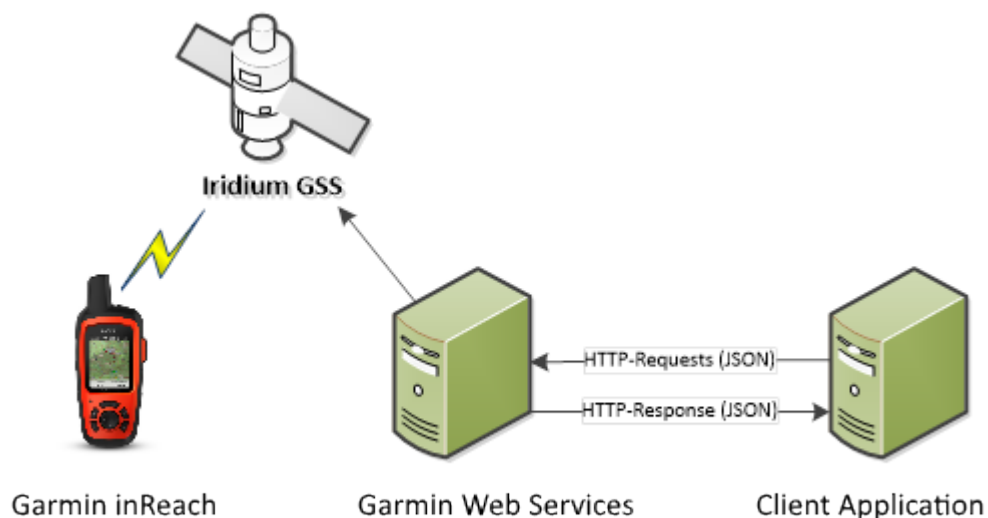
The API is comprised of seven JSON web services that are currently available at the following URLs. Note that these URLs are for the beta version and are subject to change.

https://explore.garmin.com/IPCInbound/V1/Messaging.svc
https://explore.garmin.com/IPCInbound/V1/Location.svc
https://explore.garmin.com/IPCInbound/V1/Tracking.svc
https://explore.garmin.com/IPCInbound/V1/Emergency.svc
https://explore.garmin.com/IPCInbound/V1/Pingback.svc
https://explore.garmin.com/IPCInbound/V1/AFF.svc
https://explore.garmin.com/IPCInbound/V1/Configuration.svc

Note: For AU and EU Users, please check the URL within Settings -> Portal Connect as it will be either **https: //explore.garmin.com, https://aus-enterprise.inreach.garmin.com**, or **https://eur-enterprise.inreach.garmin.com**

When using the API, it is important to know any limits on acceptable data ranges imposed by the destination unit. Please refer to the Device Limits section for further information.

Configuring IPC Inbound

To use API the tenant's account must be correctly configured and an API username and password created.

- Log into https://explore.garmin.com/
- Click **Admin Controls.**
- Click on **Portal Connect.**
- Enter a username and password and click **Save**.

Costs

Every command sent to a device from the Iridium GSS will incur a small charge. Generally, the cost associated with each one is dependent on the command sent and the size of the command contents. Check with your service plan for price per byte and included bytes.

The web services GET requests are used to query data at explore.garmin.com; no commands are sent to a device through the Iridium GSS and no costs are incurred. The POST request methods generally result in commands being sent to one or more devices and, potentially, messages returned from the device. The device owner's plan will be charged according to the type and size of all commands sent, as well as message and tracks returned.

Authentication

The IPC API uses basic access authentication to pass credentials to the web service. The username and password should be Base64 encoded and passed in the HTTP header. See http://en.wikipedia.org/wiki/Basic_access_authentication for more information.

Dates

All dates and timestamps in UTC are passed as JSON dates with the following format. "\/Date(1333057093445)\/"

A date object stores a signed millisecond count with zero representing 1970-01-01 00:00:00 UTC.

Altitudes

All altitudes are specified as heights in meters above the WGS 84 ellipsoid. The API supports heights between -1,000 and +18,000 meters inclusive. Refer to Device Limits for the limits and precision available for your device.

Speeds

Speeds are specified as positive numbers with km/h for the units. The API supports speeds from 0 to 1,854 km/h inclusive. Refer to Device Limits for the limits and precision available for your device.
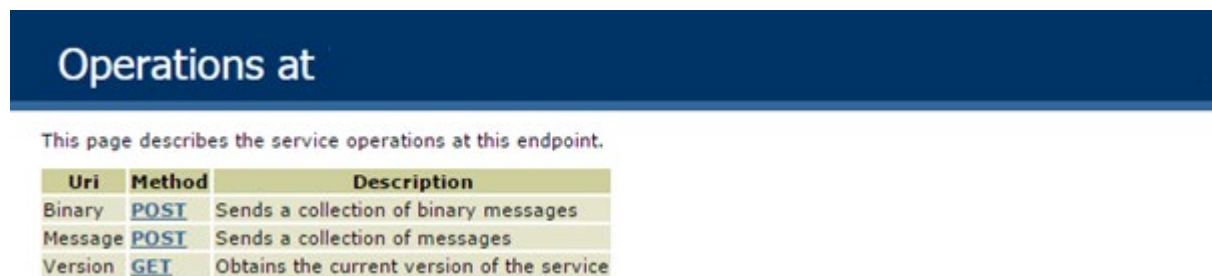
Course

Course is specified as a positive or negative degree offset from true north. . The range is -360° to +360° inclusive. Refer to Device Limits for the precision available for your device.

IPC Inbound Help Pages

Up to date documentation can be found through auto-generated help pages found at service specific URLs. The Portal Connect tab on enterprise.garmin.com contains an "Inbound URL" field. The user may view the help pages by browsing to {InboundURL}/V1/{ServiceName}/help. The inbound URL is subject to change.

For example, if the messaging service help page currently in production is desired, browse to http://explore.garmin.com/IPCInbound/V1/messaging.svc/help

Operations at

This page describes the service operations at this endpoint.

Uri	Method	Description
Binary	POST	Sends a collection of binary messages
Message	POST	Sends a collection of messages
Version	GET	Obtains the current version of the service

The help page will have a list of service operations, with links to detailed descriptions of the service operations.

These help pages will always be current, as they are generated during development.

HTTP Status Codes

The web services return standard HTTP status codes to reflect the success or failure of the requested action. The web services will generally return one of the following status codes:

- **200 Success**
  This status will be returned by all API calls if completed successfully. The JSON object contained within is dependent on the API call.
- **401 Unauthorized**
  This status will be returned if the username and password are not present. The JSON object contained will be an error object.
- **403 Forbidden**
  This status will be returned if the username and password are incorrect. The JSON object contained will be an error object.
- **422 Unprocessable Entity**
  This status will be returned when the command is well-formed but cannot be executed due to a semantic error. The JSON object contained will be an error object.
- **429 Too Many Requests**
  This status will be returned when too many requests have been made to the IPC inbound service. To ensure the web services function satisfactorily under heavy demand, the services will automatically throttle disproportionate usage. Generally waiting a few seconds and trying again should resolve the issue.
  The response will contain the Retry-After header which will contain the number of seconds the client should wait until it tries again. The JSON object contained will be an error object.

- **500 Internal Error**
  This status will be returned when there is an internal failure in the inReach API. The JSON object contained will be an error object.
- **501 Not Implemented**
  This status will be returned by any unimplemented API function. The JSON object contained will be an error object.

Errors

When a web service request fails, it will return a JSON error object containing detailing the error.

Error Codes

The following error codes are defined. Future error codes will be appended to the end of this list.

Code	Name	Description
1	InternalError	An unexpected error occurred. This will be returned when the error does not fall into any other category.
2	TooManyRequestsError	Too many concurrent requests are being processed. This error will be returned when the server is under heavy usage and cannot satisfy your request. Waiting a few seconds and trying again should generally resolve the issue. The web services automatically throttle usage from all customers to ensure that a single customer does not saturate the server's capacity and negatively affect the performance for all.
3	AuthenticationError	Invalid username or password. Either the basic access authentication header is missing, or the passed credentials are invalid.
4	UnknownDeviceError	The specified IMEI does not belong to the tenant. Only devices belonging to the tenant can be used by the API.
5	InvalidMessageError	The message length is invalid. A text message may not be empty and has a maximum possible length of 160. When sending a reference point with a non-empty label, the length of the location's label counts towards this limit.
6	InvalidTimestampError	The message timestamp is invalid. The timestamp of the message must be on or after Jan 1, 2011, and cannot be in the future.
7	InvalidSenderError	The message sender is invalid. The sender must be a valid phone number or email address.
8	InvalidAltitudeError	The location's altitude is invalid. The height above the ellipsoid expressed in meters and must be between -1,000 and +18,000 meters inclusive.
9	InvalidSpeedError	The location's speed is invalid. The speed is expressed in km/h and must be between 0 and 1,854km/h inclusive.
10	InvalidCourseError	The location's course is invalid. The course must be between -360° and + 360° inclusive.

11	InvalidPositionError	The location's position is invalid. The latitude must be between -90° and +90° and the longitude between -180° and +180°.
12	InvalidIntervalError	The tracking interval is invalid. The tracking interval is specified in seconds and must be between 30 and 65535 seconds.
13	InvalidLocationTypeError	The location's type is invalid. The location type must be **0** (reference point) or **1** (GPS location).
14	InvalidLabelError	The location's label is invalid. The optional label may only be supplied when a reference point is sent, and its length is limited to 160 characters minus the length of the message.
15	IllegalEmergencyActionError	The account's emergencies are not handled by the account owner.
16	InvalidBinaryType	The binary type is invalid. The binary type must be **0** (Encrypted Binary), 1 (Generic Binary), or 2 (Encrypted Pinpoint).
17	InvalidPayloadError	The binary payload is invalid. The binary payload must be base64 encoded and no greater than 268 bytes.

JSON Error Object

Upon error the following error object will be returned

Name	Type	Description
Code	Number	An error code from Error Codes.
Description	String	An optional description of the error.
Message	String	A textual representation of the error code.
URL	String	The URL of the web request that failed.
IMEI	Array	An array of IMEIs that the request was unable to act upon and caused the request to fail.

Example Error Result

```
{
 "Code": 4,
 "Description": "The IMEI 300234010000000 is invalid.",
 "Message": "The specified IMEI does not belong to the tenant",
 "URL": "https:\/\/explore.garmin.com\/IPCInbound\/V1\/Messaging.svc",
 "Recipients": [300234010000000],
}
```

Device Limits

Versions 1.x

DeLorme inReach 1.x devices have the following limits

Altitude	-422 meters to +8,848 meters in increments of approximately 1 meter
Speed	0 km/h to 323 km/h in increments from 1km/h to 8km/h
Tracking Interval	Tracking intervals between 30 and 65535 seconds in 1 second increments
Course	The resolution of the course is limited to the 16 cardinal directions which are in increments of 22.5°.

Reference

The latest IPC Documentation is available online here:

IPC Inbound:

http://files.delorme.com/support/inreachwebdocs/IPC_Inbound.pdf

IPC Outbound:

http://files.delorme.com/support/inreachwebdocs/IPC_Outbound.pdf

IPC Over-The-Air Sync Guide (Configuration.svc):

http://files.delorme.com/support/inreachwebdocs/IPC_OTA_Quick_Guide.pdf

Glossary

Please see the Garmin Developer Guide for IPC Outbound.