User Manual: Auction (Citizen)



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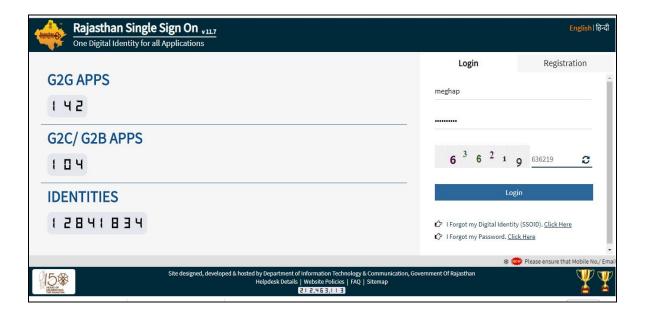
1. Introduction

1.1 Purpose

This Help Document guides the user to fill Auction form and complete the respective requirements.

2. Access of Auction (Citizen User)

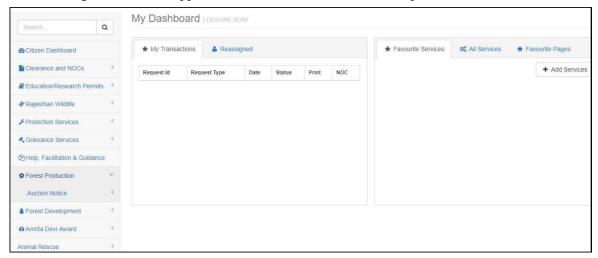
1. User will login into sso using Sso id and password (FMDSS portal).



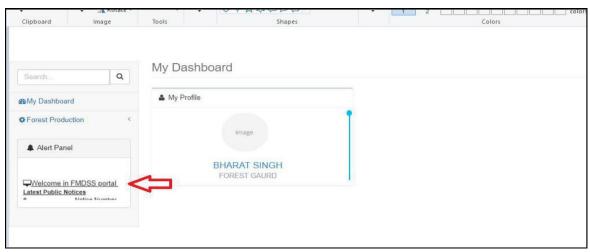
2. After clicking on login button, Click on "Forest and wildlife application".



3. After clicking on "FMDSS" application, Citizen Dashboard will be opened.



3. Citizen can also check the latest auction notice by clicking on "Alert Panel "box links as mention in below picture.

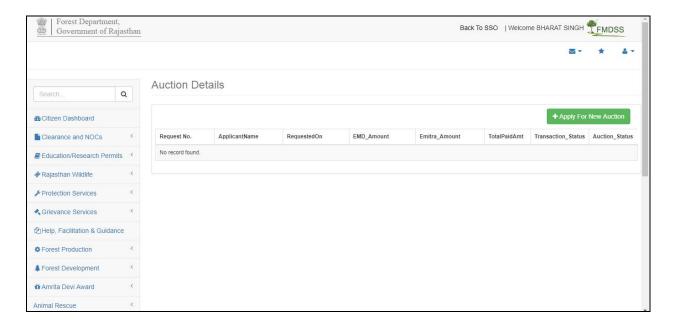


2.1 Apply for Auction

1. Click on Forest Production on left side of Dashboard.



- 2. In "Forest production", Click on Auction Notice->apply for auction.
- 3. "Apply for auction" page will open, Click on Apply for auction.

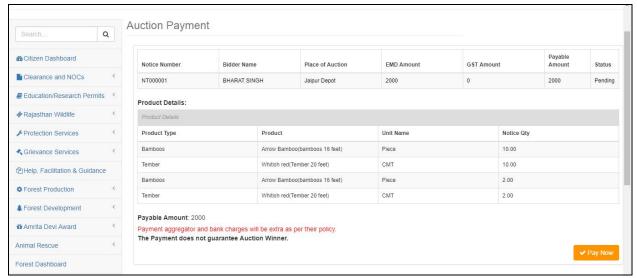


4. After clicking on "Apply for auction", "Auction Details" page will be opened.

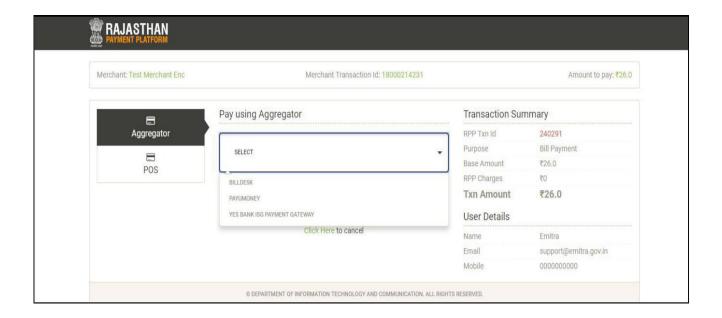


- 5. Click on" Apply For Auction" in action grid.
- 6. User will enter" Capt-ca "in text box.
- 7. After entering Capt-ca, User will click on continue button.
- 8. If user want to "Cancel" the form, Click on cancel button.
- 9. After clicking on continue button," Auction Payment "page will be opened.



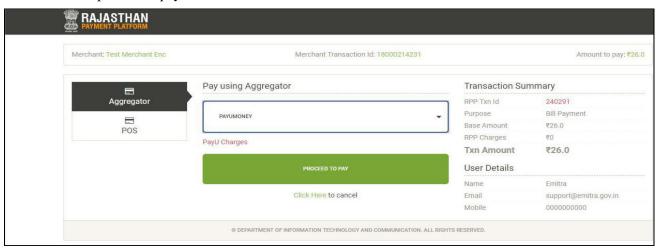


- 10. User will pay "EMD" amount by click on pay now button.
- 11. Select the payment option from the drop down menu.

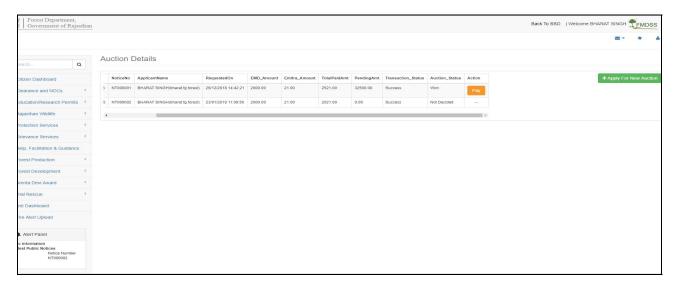


- 10. Click on pay now button.
- 11. Select the payment option from the drop down menu.

12. Click on process to pay button.

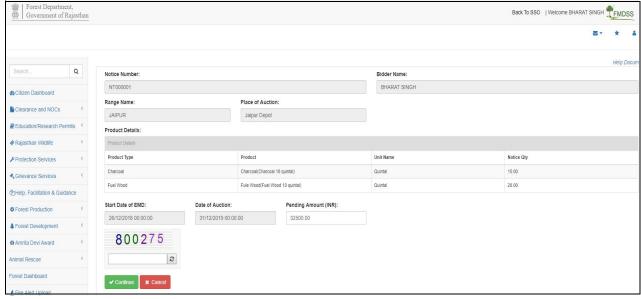


- 13. After clicking on "Process to Pay" button, User will redirect to selected bank option .
- 14. Select mode of payment and enter necessary information and then click on "Pay" button to complete payment process.
- 15. After Winning the Auction ,User can pay remaining fee by clicking on "Pay" button.

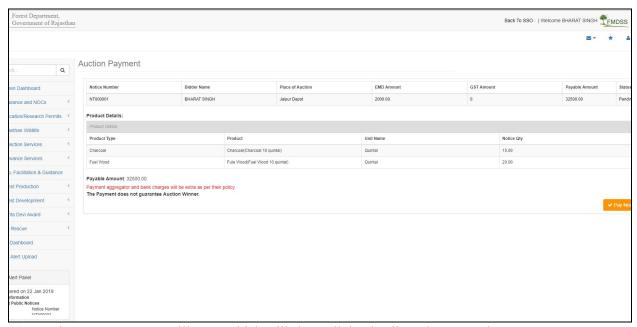


- 16. After clicking on Pay Now button, User will enter Capt-ca and click on submit button.
- 17. If user want to "Cancel" the form, Click on cancel button.





18. After clicking on "Submit" button ,User will re-direct to "Auction Payment" page.



- 19. Auction Payment page will open which will show all the details and pay now button.
- 20. Click on "Pay Now" button to complete the payment process.