

Disclaimer

Please read this document carefully! It contains very important information about your rights and obligations, as well as limitations and exclusions.

1.) PRICE QUOTES: The fare prices provided for all passengers are quoted in Indian Rupees. Fares and availability are subject to change until ticketed. Prices are guaranteed only at time of purchase. Each ticket must be booked in the passenger's name as it is precisely displayed on a government issued ID. Changing names on tickets is prohibited.

2.) BOOKING SYSTEM: The System work in First in First out basis.

3) Login User Id – The user can login through SSO Id and a user can book multiple bookings. Modification in booking is not allowed once you click on submit, a session of booking is work till one hour.

4) Payment - The User agrees and understands that all payments shall only be made to E- Mitra accounts and booking confirmation is also provided by E-Mitra. Refunds, if any, on cancelled bookings will always be processed to the respective account or the banking instrument (credit card, wallet etc.) from which payment was made for that booking.

5) QR Code- The user will get QR code on booking slip and that QR code is need to be scanned on booking counter for your booking details.