

FMDSS Booking Disclaimer

Please read this document carefully! It contains very important information about your rights and obligations, as well as limitations and exclusions.

1.) PRICE QUOTES: The fare prices provided for all passengers are quoted in Indian Rupees. Fares and availability are subject to change until ticketed. Prices are guaranteed only at time of purchase. Each ticket must be booked in the passenger's name as it is precisely displayed on a government issued ID/ listed ID at the booking page. Changing names on tickets is prohibited.

2.) BOOKING SYSTEM: The System work in First in First out basis. The method of booking is mentioned in the user manual uploaded at FMDSS portal. Any inappropriate method used for booking or getting information from the portal by any user may be treated as cybercrime under ITA-2000 and subsequent amendment/ addendums.

3) Login User Id – The user can login through a valid SSO Id and a user can book multiple bookings. Modification in booking is not allowed once you click on submit, a session of booking is work till one hour.

4) Payment - The User agrees and understands that all payments shall only be made through the provided options of payment through E-mitra in FMDSS. Refunds, if any, on failed bookings after deduction of payment will always be processed to the respective account or the banking instrument (credit card, wallet etc.) from which payment was made for that booking.

5) QR Code- The user will get QR code on booking confirmation slip and boarding pass which will be scanned on booking counter/ entry gates for the booking details verifications.