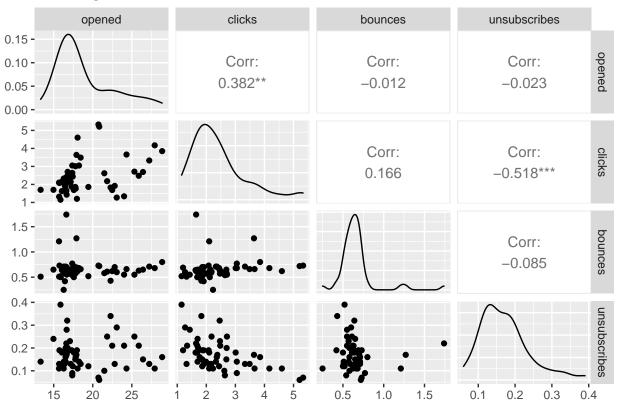
Analysis of Weekly Newsletters: Initial Report

The open percentage is

Open % =
$$\frac{\text{number of contacts who opened the email}}{\text{number of contacts sent to}} \times 100\%$$

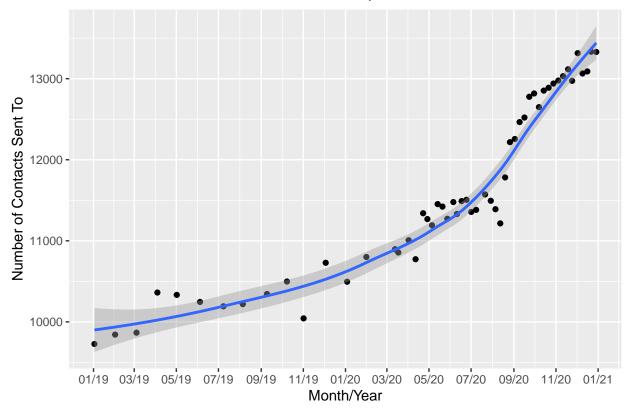
Correlation of the Metrics

Correlogram of the Metrics

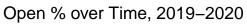


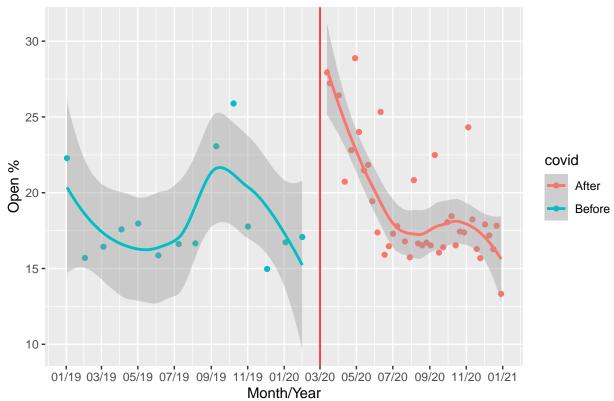
Summary Statistics over Time, 2019-2020

Number of Contacts Sent To over Time, 2019–2020

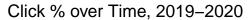


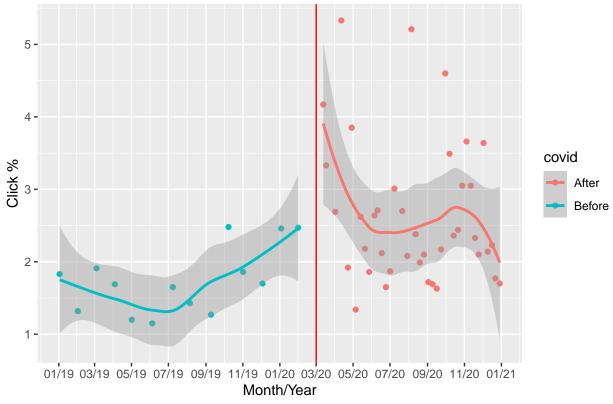
When did the pandemic start changing things? The March 12 weekly newsletter was the first one to mention the COVID-19 pandemic and remote volunteering opportunities.



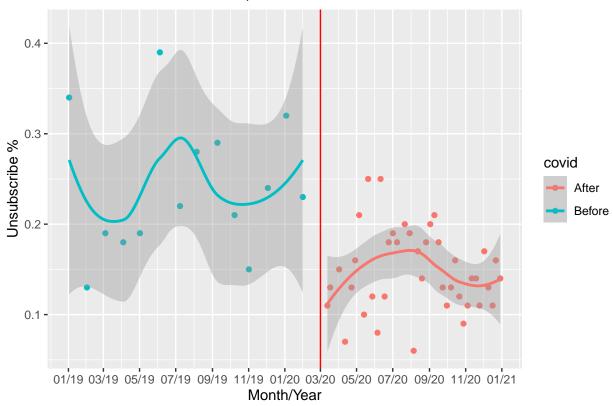


There is a spike in the open % after March.



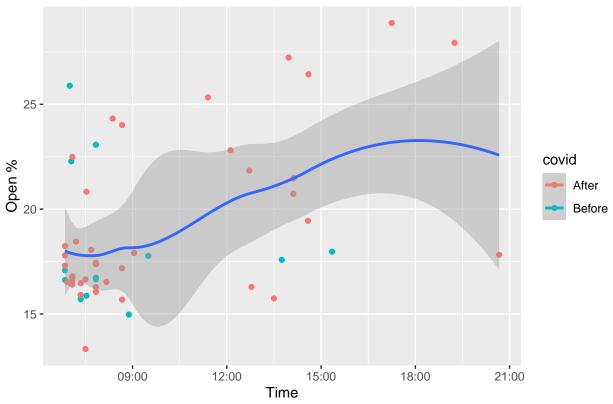


Unsubscribe % over Time, 2019-2020



Summary Statistics throughout a Day





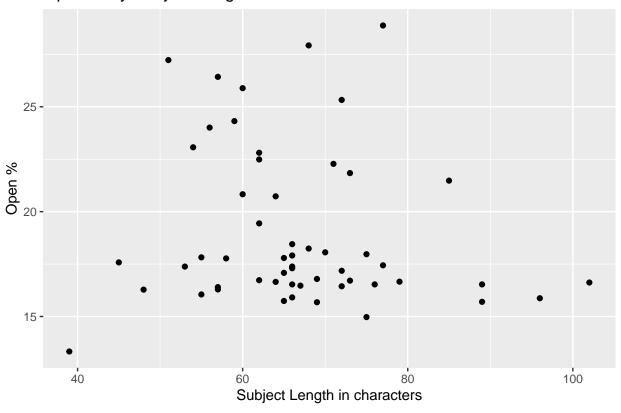
There may be a slight upward trend.

Effect of Subject Headings

Summary Statistics for number of characters within subject heading $\,$

```
## Min. 1st Qu. Median Mean 3rd Qu. Max.
## 39.00 59.25 66.00 66.57 72.00 102.00
```

Open % by Subject Length



Plotting by the number of words yields a similar plot.

Small speculation: if subject heading is too long, it may not fit in the email browser and thus lead to less opens.

Modeling

```
##
## Call:
  lm(formula = opened ~ datetime * covid + mins_since_midnight +
##
       subject_length, data = weeklies1)
##
##
  Residuals:
##
       Min
                1Q Median
                                3Q
                                       Max
   -4.8269 -1.8572 -0.7436
                           1.7317
                                   7.7023
##
##
## Coefficients:
##
                         Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                        3.031e+01
                                   1.191e+02
                                               0.254
                                                      0.80022
                                              -0.097
## datetime
                       -7.322e-09
                                   7.574e-08
                                                      0.92339
## covidAfter
                                               2.909
                        4.577e+02
                                   1.573e+02
                                                      0.00547 **
## mins_since_midnight 4.513e-03
                                   2.148e-03
                                               2.102
                                                      0.04086 *
## subject_length
                       -4.200e-02
                                   3.663e-02
                                              -1.147
                                                      0.25727
## datetime:covidAfter -2.861e-07 9.960e-08
                                              -2.873
                                                      0.00604 **
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
```

##

Residual standard error: 2.94 on 48 degrees of freedom
Multiple R-squared: 0.4375, Adjusted R-squared: 0.3789
F-statistic: 7.466 on 5 and 48 DF, p-value: 3.005e-05