

Evaluate Deliverable

#healthdata, Allscripts

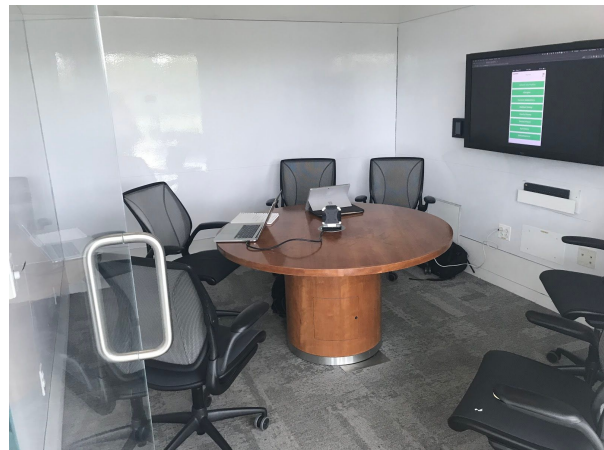
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Participants

- [Participant 1](#)
 - Is an NCSU Student
 - Has been to NCSU healthcare in the past year
 - Has not been to other healthcare in the past year
- [Participant 2](#)
 - Is an NCSU Student
 - Has been to NCSU healthcare in the past year
 - Has not been to other healthcare in the past year
- [Participant 3](#)
 - Is an NCSU Student
 - Has been to NCSU healthcare in the past year
 - Has been to other healthcare in the past year
- [Participant 4](#)
 - Is an NCSU Student
 - Has not been to NCSU healthcare in the past year
 - Has been to other healthcare in the past year
- [Participant 5](#)
 - Is an NCSU Student
 - Has been to NCSU healthcare in the past year
 - Has been to other healthcare in the past year
- [Participant 6](#)
 - Is an NCSU Student
 - Has been to NCSU healthcare in the past year
 - Has not been to other healthcare in the past year

Environment

We reserved rooms in Hunt for the test environments. All the observing team members were in one room.



Interviews

[Script link](http://go.ncsu.edu/chartnotes_e.script): http://go.ncsu.edu/chartnotes_e.script

[Grid Link](http://go.ncsu.edu/chartnotes_e.grid): go.ncsu.edu/chartnotes_e.grid

[Pre-Survey Link](#)

[Post-Survey Link](#)

Results

Patterns we've discovered

- The design of the app is clean and intuitive (+)
- Side menu is useful and intuitive (+)
- Settings screen is easy to find and user-friendly (+)
- The family screens are easy to use and are observed to be a useful aspect of the app (+)
- The insurance screens are easy to use and are observed to be a useful aspect of the app (+)
- Login page was generally received without any comments (neutral)
- Account Creation was received with mixed opinions
- The button that navigates to the QR code 'Share' was not consistent with the name of the page as it was called code.(-)
- 'Back to review' button in the Forms page is confusing: its purpose and navigation (-)
- The horizontal lines in an empty non-editable form gave the appearance that it can be edited by just filling the horizontal lines (-)
- The landing page is confusing and participants prefer to have personal details on the landing page (-)

Changes we would make

- Change the landing page to be more of a home page, including personal details of the user along with a welcoming text instead of the QR code
- We would add a tutorial for first time users
- We would add a back button to the app
- Allow users to click on other spaces outside of the side menu to close the side menu
- We would either change the word Share to Code or the word Code to Share..to make it more consistent
- When a user is filling out the forms, would not make the pdf version of a form the primary view for the users. We would still keep the pdf view an option through in case a user wants to download or save the form for their own keeping.
- The user would start on the edit page for the forms.
- Therefore, we would remove the 'Back to Review' button for the forms since they would not start on the review form page.
- Remove the horizontal lines while displaying the filled forms. Make it look more like a pdf format with legible text from the users' standpoint.