

# Usability Evaluation for NC Innovation Centre

\* Required

## Participant Information

**Participant Age: \***

- ☐ 18 or younger  
☐ 19-22 years old  
☐ 23-30 years old  
☐ 31-40 years old  
☐ 41 or older

**Participant Gender \***

- ☐ Male  
☐ Female

## EXPECTATION MEASURES

### Usability

**Learning to operate the system was easy for me \***

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

**I found it easy to get the tool do what I wanted it to do \***

1 2 3 4 5

Strongly agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

**My interaction with the tool was clear and understandable \***

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

**I can use it without written instructions. \***

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

## Approachability

**Do you feel like using the tool the first time you saw it?**

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

**Do you feel like using the tool after exploring it?**

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

## Aesthetics

**Is the grouping of menu options logical? \***

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

**The organization of information on the system screens is clear \***

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

**The interface of this tool is pleasant \***

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

**Is the assignment of colour codes conventional? \***

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

## Learning

I learnt something significant about North Carolina after using the tool: \*

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

Is the data grouping reasonable for easy learning? \*

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

## EMOTIONAL MEASURES

Before using the tool, how negative or positive was your emotion? \*

1 2 3 4 5

Very Positive ☐ ☐ ☐ ☐ ☐ Very Negative

Before using the tool, how energetic was your emotion? \*

1 2 3 4 5

High Energy ☐ ☐ ☐ ☐ ☐ Low Energy

Before using the tool, how dominant was your emotion? \*

1 2 3 4 5

Very Dominant ☐ ☐ ☐ ☐ ☐ Very Meek

After using the tool, how negative or positive was your emotion? \*

1 2 3 4 5

Very Positive ☐ ☐ ☐ ☐ ☐ Very Negative

After using the tool, how energetic was your emotion? \*

1 2 3 4 5

High Energy ☐ ☐ ☐ ☐ ☐ Low Energy

After using the tool, how dominant was your emotion? \*

1 2 3 4 5

Very Dominant ☐ ☐ ☐ ☐ ☐ Very Meek

## OVERALL

What was your overall reaction to the tool? \*

1 2 3 4 5

Positive ☐ ☐ ☐ ☐ ☐ Negative

The tool was memorable to use: \*

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

The tool was fun to use: \*

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

I feel comfortable using the tool \*

1 2 3 4 5

Strongly Agree ☐ ☐ ☐ ☐ ☐ Strongly Disagree

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