

Detailed Evaluation Results

For the initial evaluations , we evaluated the wireframes for **NC State Site for Business Registration & Licensing** and the **Maryland Business Licensing Information System** website.

For the final evaluation, we evaluated our prototypes.

Initial evaluations

Forms used:

Following are the forms used for evaluation:

- **Business Registration** - <http://goo.gl/vjrbRO>
- **Licensing** - <http://goo.gl/YgCQI9>
- **Maryland Business License Lookup** - <http://goo.gl/IgaHJk>

Results and Analysis:

The summary and analysis of responses for these forms can be found at the following links:

- **Business Registration** - <http://goo.gl/LpD1gZ>
- **Licensing** - <http://goo.gl/W3u3Z6>
- **Maryland Business License Lookup** - <http://goo.gl/7b9NGy>

Final evaluations

Forms used:

Following are the forms used for evaluation:

- **Business Registration** - <http://goo.gl/VhPYiK>
- **Business License Lookup** - <http://goo.gl/t3Mglb>

Results and Analysis:

The summary and analysis of responses for these forms can be found at the following links:

- **Business Registration** - <http://goo.gl/JLmgbr>
- **Business License Lookup** - <http://goo.gl/un1So7>

INITIAL EVALUATION- VIDEO LINKS

Each member of the team conducted the experiment on two participants. Here are the links according to each experimenter.

Experimenter #1

Participant 1

Business Registration task:

Screencast - <http://www.youtube.com/watch?v=I-IY09NXUSg>

Licensing task:

Screencast - <http://www.youtube.com/watch?v=Ea1Vl1K2Ewo>

Maryland website evaluation task:

Screencast - <http://www.youtube.com/watch?v=YkuT93upeVw>

Participant 2

Business Registration task:

Video - <http://youtu.be/XaLhsU9U48Q>

Screencast - <http://www.youtube.com/watch?v=SM89i1s0QfU>

Licensing task:

Video - <http://youtu.be/v3f78dicOBA>

Screencast - <http://www.youtube.com/watch?v=KEEn-l53FIAU>

Maryland website evaluation task:

Video - <http://youtu.be/v50IGk3ILYI>

Screencast - <http://www.youtube.com/watch?v=KmKF2clqFoY>

Experimenter #2

Participant 1

Business Registration task:

Video - <https://www.youtube.com/watch?v=RWvA7ofBO3U>

Screencast - <https://www.youtube.com/watch?v=gHnUZQKIlIk>

Maryland website evaluation task:

Screencast- <https://www.youtube.com/watch?v=8K0rszfB3yU>

Video - <https://www.youtube.com/watch?v=YlvI4JKIem0>

Licensing task:

Screencast - <https://www.youtube.com/watch?v=XgBcZmHOf8Q>

Video - <https://www.youtube.com/watch?v=DMGvJNM0EDg>

Participant 2

Business Registration task:

Video - <https://www.youtube.com/watch?v=l8D3m1R1QSA>

Screencast - <https://www.youtube.com/watch?v=z8sRlwOIJG>

Maryland website evaluation task:

Screencast - <http://youtu.be/4uemfv85y9w>

Video - <https://www.youtube.com/watch?v=bMUTv026Sbo>

Licensing task:

Screencast - <http://youtu.be/abP-hGoKH9M>

Video - <https://www.youtube.com/watch?v=k6lKKZD2Gfc>

Experimenter #3

Participant 1

Business Registration task:

Video - <http://www.youtube.com/watch?v=w3ocIwnl57I>

Licensing task:

Video - <http://www.youtube.com/watch?v=p3zOKa7rwxI>

Maryland website evaluation task:

Video - <http://www.youtube.com/watch?v=SW4WKe4GjKQ>

Participant 2

Business Registration task:

Video - <http://goo.gl/OZfKoo>

Licensing task:

Video - http://www.youtube.com/watch?v=jl_pCyOA5XU

Experimenter #4

Participant 1

Video - <http://youtu.be/iXa9KB56Bu4>

Screencast - <http://youtu.be/9PyeUo03jxE>

Participant 2

Video - <http://youtu.be/PpjoVuLunXk>

Screencast - <http://youtu.be/SP7a5TSa48Q>

Experimenter #5

Participant 1

Business Registration task:

Video - <http://youtu.be/COtAwIVdxGM>

Licensing task:

Video - http://youtu.be/ijeVrkRXn_U

Maryland website evaluation task:

Video - <http://youtu.be/lwiRIquXzp8>

Participant 2

Business Registration task:

Video - <http://youtu.be/UdsqeGZqtGA>

Licensing task:

Video - <http://youtu.be/yFeNEHtxDV0>

Maryland website evaluation task:

Video - <http://youtu.be/bUI-3dpnhwA>