

Root Cause Analysis Guiding Questions:

- **Where does your water come from?** Is it a municipal source or private well?
 - If the water comes from a municipal source the water will be tested at treated by the municipality.
 - If the water comes from a private well it is up to the operator to test and treat the water.
- **What is the age and condition of your equipment?**
 - Older equipment can be rusty or leaky, which creates harborage sites for Listeria to grow.
- **What is the condition of your flooring?**
 - Old flooring with cracks or porous flooring (improper materials) can create harborage sites for Listeria to grow.
- **How are ingredients handled during shipping and storage?**
- **Is the temperature of raw milk continuously monitored?**
- **Where is the raw milk coming from?** Do you have a supplier verification program in place to make sure that the milk supplier is handling the raw milk properly and conditions are clean on the farm?