

# Nicole Damen

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Omaha, NE, USA

## EDUCATION

2018 – (expected 2021) | University of Nebraska Omaha, USA

Relevant courses: Human-Computer Interaction, Interaction Design, Qualitative methods

2015 – 2017 | University of Nebraska Omaha, USA & Management Centre Innsbruck, Austria

Thesis: *Investigating the Factors Influencing User Perceptions of Trust in Smart Home Devices*

2009 – 2014 | Radboud University Nijmegen, The Netherlands

## RELEVANT EXPERIENCE

| Dr. Christine Toh, University of Nebraska Omaha, USA | 2016 – Present

- Designed & conducted an experimental user study (ANOVA) with semi-structured interviews (content analysis) on trust perceptions of voice assistants in smart home settings.
- Designed & conducted a 3-hour qualitative protocol analysis study with 8 practicing designers on their information organization strategies.
- Collaborated, analyzed, reported, & presented qualitative and quantitative results in peer-reviewed outlets: 5 conference papers and 1 journal publication.
- Mentor undergraduate student & high school interns with onboarding & managing projects.

, ITIN 1110

Fall 2019 | University of Nebraska at Omaha, USA

- Develop & teach educational materials that improve students' creative problem-solving skills through practice with tools & techniques for generating innovative IT solutions.

| Code Crush, Nebraska Science Festival

2017 – 2019 | University of Nebraska at Omaha, USA

- Train local high school girls in low & medium fidelity prototyping principles and tools.

| McKinsey & Company, China | Summer 2012

- Collaborated, conducted & reported on 2-month ethnographic research (surveys, interviews & fieldnotes) at the Chinese University of Hong Kong to support Dutch-Chinese relations.

| Dubbele:punt Design, The Netherlands | Summer 2014

- Analyzed & re-designed 2 product websites to improve Search Engine Optimization ranking.
- Wrote accompanying website analysis reports & design rationale documents.

## COMMUNITY INVOLVEMENT

University of Nebraska Omaha, USA | 2018 – Present

ASME Design Engineering Division | 2018 – Present

## SKILLS

| Dutch (native), English (near native), German (average)

| InVision, Adobe XD, Qualtrics Survey Software, SPSS, Java, Jira

## AWARDS

Nebraska, USA | 2017 & 2018

Innsbruck, Austria | 2015