



Creator Studio

Create request-based apps quickly

A guided and curated environment for creating forms and assigning automations to them. No-code required.

[Open Creator Studio](#)

GO FURTHER

Power your workflow applications



Add code to low-code apps

Create and Edit custom and OOB applications in one streamlined experience

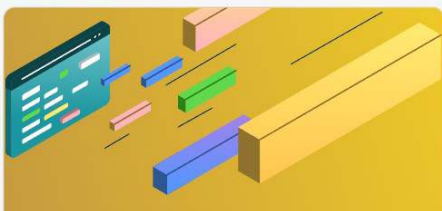
[Open ServiceNow Studio](#)



Build low-code apps quickly

Create apps from scratch or by using templates. Safely scale cross-enterprise experiences that users...

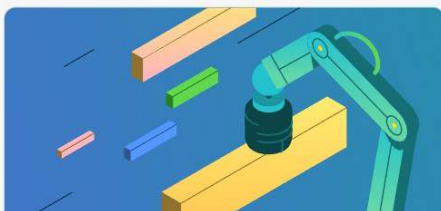
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Connect flows to automate repetitive tasks

Streamline approvals, tasks, and notifications by using with natural language to create conditional...

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Customize user experiences

Craft modern UI experiences by piecing together base components.

[Open UI Builder](#)



Build mobile business apps

Configure and create engaging mobile experiences rapidly for employees and agents

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Filter

Self-Service

Business Applications

Dashboards

Service Catalog

Employee Center

Knowledge

Visual Task Boards

Incidents

Watched Incidents

My Requests

Requested Items

Watched Requested Items

My Connected Apps

My Profile

My Tagged Documents

My Tags

My Knowledge Articles

Take Survey

My Approvals

My Assessments & Surveys

My Assets Analytics

My Notification Preferences

> Access Analyzer

> Activity Subscriptions

> App Engine

> Availability

> Benchmarks

> Business Calendar

> Certificate Based Authentication

> Content Taxonomy

> Conversational Interfaces

> Diagram Builder

> Docker

> Docker Webhook Answer Subflow

> Dynamic Related Record

> Dynamic Schema

> Employee Center

> Entity View Action Mapper (EVAM)

> Formulas

> Global IP Exclusion

> Guided Decisions

Open Workflow Studio

Creator Studio

Create request-based apps quickly

Create a self-service environment for creating forms and assigning permissions to them. No-code required.

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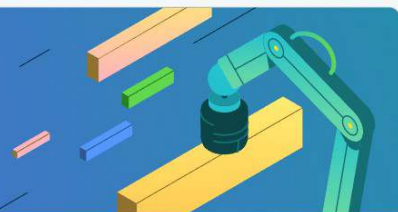
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All

Favorites

ServiceNow



Update sets



FAVORITES

No Results

ALL RESULTS

System Update Sets

Update Sources

Retrieved Update Sets

Update log

Local Update Sets

Merge Update Sets

Merge Completed Sets

Update Sets to Commit

Update Set Commit History

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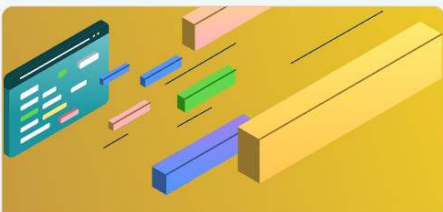
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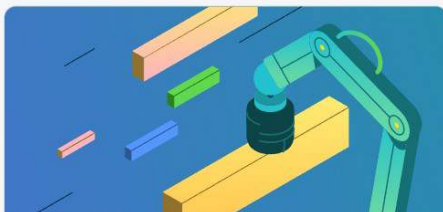
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- Enter a Name and Short description to display for the item.
- Enter a Price, approvals, variables, and other information as needed.

Owner System Administrator

1 to 4 of 4



Service catalog

Catalog builder

Request Overview

Catalogs

Catalog

Open Records

Requests

Items

Tasks

Catalog Definitions

My Catalogs

My Categories

My Items

Maintain Catalogs

Maintain Categories

Renderers

Maintain Dynamic Categories

Maintain Items

My Content Items

Content Items

Ordered Item Links

My Order Guides

Order Guides

My Record Producers

Record Producers

Composite Record Producers

User Criteria

Maintain Cart Layouts

Catalog Administration

Service Catalog Overview

Service Fulfillment Steps Regi...

Service Fulfillment Steps Conf...

Scriptable Order Guide Failures

Execution Plans

Properties

Request Parent Mapping

Fulfillment Groups

Catalog Client Scripts

Service Catalog Entries

Catalog UI Policies

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A no-code environment for creating forms and assigning actions to them. No-code required.

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<div><div><div><div><div></div></div><div><div></div></div></div><div><div>267.service-now.com</div><div><div></div><div></div></div></div><div><div>22</div></div><div><div></div></div></div></div>									
<div><div><div><div></div></div><div><div></div></div></div><div><div>Catalog Items</div><div><div>Name</div><div>Search</div></div></div><div><div></div><div>Actions on selected rows...</div><div>New</div></div></div>									
All > Type != Bundle > Class != Order guide > Type != Package > Class != Content Item > Published Item is empty > Name >= Laptop reqes									
<div><div></div><div>Q</div></div>	<div><div>Name</div><div>Search</div></div>	<div><div>Short description</div><div>Search</div></div>	<div><div>Active</div><div>Search</div></div>	<div><div>Roles</div><div>Search</div></div>	<div><div>Catalogs</div><div>Search</div></div>	<div><div>Category</div><div>Search</div></div>	<div><div>Price</div><div>Search</div></div>	<div><div>Type</div><div>!=Package</div></div>	<div><div>Updated</div><div>Search</div></div>
	Laptop Request	Use this Item to request a new laptop	true		Service Catalog	Hardware	\$0.00	Item	2025-09-01 06:12:26
	Lenovo ThinkPad Power Adapter - 135W	For Lenovo Thinkpad, AC Adapter, 135W	true		Service Catalog	Peripherals	\$99.99	Item	2022-11-20 20:46:33
	Lenovo Thinkpad Power Adapter - 90W	For Lenovo Thinkpad, T-Series, 90W	true		Service Catalog	Peripherals	\$60.00	Item	2022-11-20 20:46:33
	Lenovo USB Ethernet Adapter	For Lenovo X1 Carbon	false		Service Catalog	Peripherals	\$28.79	Item	2022-11-20 20:46:33
	Lenovo X1 Carbon Power Adapter	For Lenovo X1 Carbon	true		Service Catalog	Peripherals	\$60.00	Item	2022-11-20 20:46:33
	Loaner Laptop	Short term, while computer is repaired/i...	true		Service Catalog	Hardware	\$0.00	Item	2022-11-20 20:46:33
	Logitech USB Headset for PC & Mac	PC/Mac Compatible Headset	true		Service Catalog	Peripherals	\$29.99	Item	2022-11-20 20:46:33
	Logitech Wireless Mouse	PC / Mac Compatible	true		Service Catalog	Peripherals	\$35.88	Item	2022-11-20 20:46:33
	Lotus Notes	IBM Lotus Notes	false		Service Catalog	Software	\$50.00	Item	2022-12-05 20:46:33
	MacBook Air Power Adapter	Power Adapter	true		Service Catalog	Peripherals	\$75.84	Item	2022-11-20 20:46:33
	MacBook Pro Power Adapter	MagSafe 2, for Macbook Pro	true		Service Catalog	Peripherals	\$75.84	Item	2022-11-20 20:46:33
	Manage Knowledge Ownership Group	Catalog item for managing knowledge owne...	true			(empty)	\$0.00	Item	2024-07-27 15:48:13
	Microsoft Surface Pro 3	Microsoft Surface Pro 3	false		Service Catalog	Hardware	\$1,399.00	Item	2015-09-17 10:39:36
	Microsoft Wired Keyboard	PC / Mac Compatible	true		Service Catalog	Peripherals	\$11.92	Item	2022-11-20 20:46:33
	Miro	Create, collaborate, and centralize comm...	true		Service Catalog	Application and Account Access	\$0.00	Item	2022-05-01 23:05:20
	Modify a Standard Change Template		true		Service Catalog	Template Management	£0.00	Item	2022-11-20 20:46:33
	Multiport AV adapter	Request for multiport AV adapter	true		Service Catalog	Cables and Adapters	\$30.00	Item	2022-05-01 22:42:37
	New Email Account	New Email Creation	true		Service Catalog	Top Requests	\$0.00	Item	2022-11-20 20:46:33
	New LDAP Server	Create a new LDAP server record	true		Service Catalog	(empty)	\$0.00	Item	2024-07-27 15:40:08
	New virtual pc request	New windows virtual desktop (WVD)	true		Service Catalog	Application and Account Access	\$0.00	Item	2022-05-01 21:55:45

<

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Catalog Item
Laptop Request





Copy

Try It

Update

Edit in Catalog Builder

Delete



Name


Laptop Request

Application

Global

①

Catalogs


 Service Catalog

Active

☒


Category

Hardware



①

Roles



State

-- None --

Fulfillment automation level

Unspecified


▼

Checked out

-- None --

Owner

System Administrator



①

Item Details

Process Engine

Picture

Pricing

Portal Settings

Short description

Use this item to request a new laptop

Description

—

+

Meta

Copy

Try It

Update

Edit in Catalog Builder

Delete


Related Links

[Item Diagnostic](#)
[Run Point Scan](#)

≡

 Variables

for text



Search




—

Actions on selected rows...


New

Catalog item = Laptop Request			
<input type="checkbox"/>	 Type	Question	Order
	Single Line Text	Laptop Model	100
	Multi Line Text	Justification	200
	CheckBox	Additional Accessories	300
	Multi Line Text	Accessories Details	400


≡

 Variable Sets

for text



Search



—

Actions on selected rows...

New

Edit...

Catalog item = Laptop Request	
	Variable set
<div></div> <div>No records to display</div>	

≡

 Catalog UI Policies

for text



Search




—

Actions on selected rows...


New

Catalog item = Laptop Request							
<input type="checkbox"/>	 Short description	Variable set	Conditions	Reverse if false	On load	Inherit	Updated
	show accessories details	(empty)		true	true	false	2025-09-01 06:11:36


≡

 Catalog Client Scripts

for text



Search



—

Actions on selected rows...



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Ui action

FAVORITES

No Results

ALL RESULTS

System Classic Mobile UI

UI Actions - Classic Mobile

System Definition

UI Actions

System UI

UI Actions

Workspace Experience

Forms

UI Action Layouts

UI Action Groups

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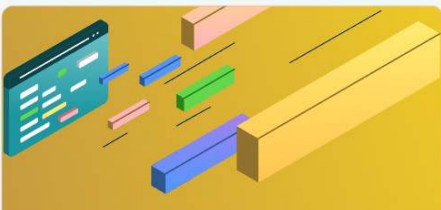
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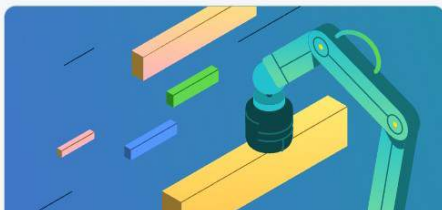
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* NameLaptop Request Project

StateComplete

Parent

Release date

Install date2025-09-01 07:23:03

Installed from

Description

ApplicationGlobal

Created2025-09-01 07:23:03

Created byadmin

Merged to

Update

Back Out

Related Links

- [Export to XML](#)
- [Merge With Another Update Set](#)
- [Scan Update Set](#)
- [Show Update's History](#)

Customer Updates (11)

Update Set Logs (13)

Child Update Sets

Created

Search

Actions on selected rows...

Update set = Laptop Request Project

<input type="checkbox"/>		Created	Type	View	Target name	Updated by	Remote update set	Action
		2025-09-01 07:23:03	Catalog UI Policy		show accessories details	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Catalog UI Policy Action		accessories_details	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Catalog UI Policy Action		accessories_details	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Variable		Laptop Model	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Variable		Accessories Details	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Variable		Justification	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Variable		Additional Accessories	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Catalog Item		Laptop Request	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Catalog Items Catalog		Service Catalog.Laptop Request	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	Catalog Item Category		Hardware.Laptop Request	admin	(empty)	INSERT_OR_UPDATE
		2025-09-01 07:23:03	UI Action		Reset form	admin	(empty)	INSERT_OR_UPDATE

1 to 11 of 11



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All

Favorites



ServiceNow



Catalog Search Results: [Service Catalog](#) > [Hardware](#) > 'Laptop request'

20 per page



Laptop request



1

to 1 of 1



Found In

[Service Catalog](#)

[Hardware \(1\)](#)



Laptop Request

Use this item to request a new laptop

[Service Catalog](#) > [Hardware](#)



1

to 1 of 1





Use this item to request a new laptop

Laptop Model

Justification

☒ Additional Accessories

* Accessories Details

Order this Item

Quantity

1

Delivery time

2 Days

Order Now

Add to Cart

Shopping Cart

Empty





Home



Projects



Support

Guided Project

Project Workspace

Project : Laptop Request Catalog Item
Title
NM Id : 8DCD382138CB627A0504182BFCE17032
Industry
Mentor(s) : No Mentor has been assigned
Name

Project Progress

90.00%

GENERAL INSTRUCTION

SHOW

Demo Link

0

View Mentor Comments

0

View Industry Mentor Comments

PROJECT DETAILS

TASK & PROGRESS

MENTOR REVIEW

Laptop Request Catalog Item

INTERMEDIATE

Laptop Request Catalog Item

Category:

ServiceNow System Administrator

Skills Required:

UiPath RPA,Tanzu Application Service

Project Description:

Problem Statement:

Employees in the organization need a quick and efficient way to request laptops for work. The current process is manual and prone to delays, with no dynamic form behavior to guide users or ensure accurate data collection. To address this, a Service Catalog item needs to be created, allowing users to easily request a laptop, with dynamic fields, clear instructions, and additional functionality like resetting the