HOSPITAL MANAGEMENT SYSTEM

UCS503 Software Engineering Project Report End-Semester Evaluation

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BE Third Year, COE

Group No: 3COE1

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PROJECT SELECTION PHASE

SOFTWARE BID

First Choice	Hospital Management system using python and html
	-We have all been in that situation when we have an emergency or shortage of time for visiting a hospital. Our team is making a hospital management system which makes possible to book appointment, list of medicines and total bills information under a single system only.
Second	Emotion detector for spotify song suggestions
Choice	-A emotion detector that detects human emotion and suggests the song accordingly.
Third Choice	Online pdf to text converter and language translator python
	Online pdf to text converter platform that converts converts the same using python
Fourth Choice	Tinder for Hackathon teams
	Often, we hesitate in participating in the hackathons because we don't have the team. Sometime the team members don't have the required tech stack we are looking for. So, the app will help them finding the desired team to increase their chances of winning.

PLANNING PHASE

PROJECT WRITE UP

Objective: To build a hospital management system

The project Hospital Management system includes registration of patients, storing their details into the system, storing details of doctors and also computerized billing in hospital. The software has the facility to give a unique username and password for every patient and doctors and stores the details of every patient and the doctor automatically. Patient can search for the doctors in the hospital.

The Hospital Management System can be entered using a username and password. It is accessible either by patients, admin and doctors. Only they can add the particular data into the database. The data can be retrieved easily. The interface is very user-friendly. The data are well protected for personal use and makes the data processing very fast.

The purpose of the project entitled as "HOSPITAL MANAGEMENT SYSTEM" is to computerize the Front Office Management of Hospital to develop software which is user friendly, simple, fast, and cost – effective. It deals with the collection of patient's information, diagnosis details, etc.

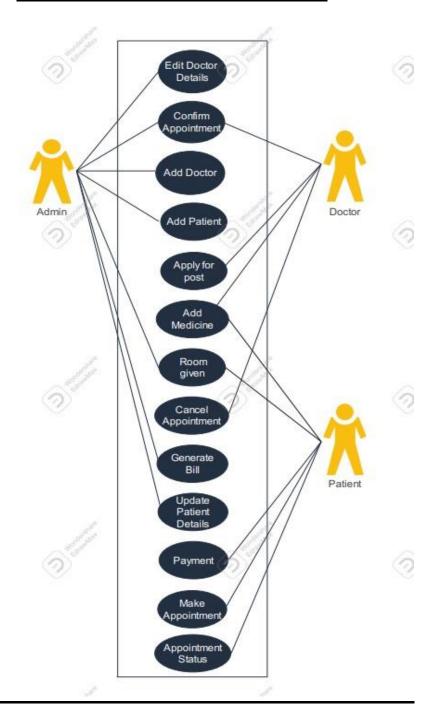
Traditionally, it was done manually. The main function of the system is to register and store patient details and doctor details and retrieve these details as and when required, and also to manipulate these details meaningfully System input contains patient details, diagnosis details; while system output is to get these details on to the CRT screen.

NEED:

Our present modern information system makes use of computers for the execution, each of them connected through an optimized network. Healthcare is the most critical aspect of our society, and many health care providers face challenges to offer practical and active services to patients.

ANALYSIS PHASE

USE CASE DIAGRAM



<u>USE CASE SCENARIO</u>

1.

1. Use Case Title	Edit doctor details	
2. Abbreviated Title	E_dr_detail	
3. Use case ID	1	
4. Actors	Admin	
5. Description1. Only admit can edit the details of the doctor which are present in the database		
5.1 Pre-Conditions1. Doctor should have Registered account.		
 5.2 Task Sequence 1. Go to the page where information of doctors is saved. 2. Edit the details of the doctor. 3. Save the new information. 		
5.3 Post Conditions1. New Information of doctor will be updated.		
6. Modification History: Date 11-Sep-2022		
7. Author: Prachi Gupta Riya Neha Agarwal Kirti Kapoor Chirag		

2.

1. Use Case Title	Confirm Appointment	
2. Abbreviated Title	Cm_apt	
3.Use case ID	2	
4.Actors	Admin, Doctor	
5.Description		
5.1 Pre-Conditions		
1. If doctor is available then appointment	is confirmed.	
5.2Task Sequence		
1. Notify the doctor about appointment.		
2. Then reply to the patient according to the doctor's reply.		
5.3 Post Conditions		
1. Appointment will be cancelled or confirmed.		
6. Modification History: Date 11-Sep-2022		
7. Author: Prachi Gupta		
Riya		

Neha Agarwal Kirti Kapoor Chirag

1. Use Case Title	Add Doctor
2.Abbreviated Title	Add_Dr
3.Use case ID	3
4.Actors	Admin

5.Description

Admin have the permission to add new doctor to the hospital management system.

5.1Pre-Conditions

1. All information of doctor should be available to the admin.

5.2Task Sequence

- 1. Create new account of the doctor.
- 2.Add doctors' information to it.

5.3 Post Conditions

1. Doctor is able to access his new profile.

6. Modification History: Date 11-Sep-2022

7. Author: Prachi Gupta

Riya

Neha Agarwal Kirti Kapoor Chirag

4.

1. Use Case Title	Add patient
2.Abbreviated Title	Add_pt
3.Use case ID	4
4.Actors	Admin

5.Description

- 1. Patient must have proper symptoms
- 2. Patient must provide all the necessary details like first name, last name, mobile number etc.

5.1Pre-Conditions

1. Vacant room should be available.

5.2Task Sequence

- 1. Patient will provide the required personal information, his/her symptoms
- 2. Patient will be added to the database

5.3 Post Conditions

- 1. patient will be added
- 6. Modification History: Date 11-Sep-2022

7. Author: Prachi Gupta

Riya

Neha Agarwal Kirti Kapoor Chirag

1. Use Case Title	Apply for post	
2.Abbreviated Title	Ap_post	
3.Use case ID	5	
4.Actors	Doctor	
5.Description		
1.Doctor who can apply for the vacant post.		
5.1Pre-Conditions		
1. Doctor should have all the qualifications required for hospital.		
5.2Task Sequence		
1. Doctor should send resume to the admin.		
2. Admin will further proceed according to the resume of the doctor.		
5.3 Post Conditions		
1. May or may not the post of the doctor will be filled.		
6. Modification History: Date 11-Sep-2022		
7. Author: Prachi Gupta		
Riya		
Neha Agarwal		
Kirti Kapoor		
Chirag		

6.

1. Use Case Title	Add medicine
2.Abbreviated Title	Add_mdcn
3.Use case ID	6
4.Actors	Doctor
5.Description	
1.Doctor gives prescription of medicine to the	patient.
5.1Pre-Conditions	
5.2Task Sequence	
1.Doctor writes prescription of medicine.	
2.Client purchases it.	
5.3 Post Conditions	
1. Patient uses that medicine.	
6. Modification History: Date 11-Sep-2022	2
7. Author: Prachi Gupta	
Riya	
Neha Agarwal	
Kirti Kapoor	
Chirag	

1. Use Case Title	Give Room
2.Abbreviated Title	Gv_rm
3.Use case ID	7
4.Actors	admin

5.Description

The process where the admin checks and update the room information and status.

5.1Pre-Conditions

- 1. Vacant rooms should be available.
- 2. Complete information of rooms should be there.

5.2Task Sequence

- 1. Encodes room information.
- 2. Allots particular room to the patient according to there needs.

5.3 Post Conditions

- 1. Room is allotted to the patient.
- 6. Modification History: Date 11-Sep-2022
- 7. Author: Prachi Gupta

Riya

Neha Agarwal Kirti Kapoor

Chirag

8.

1. Use Case Title	Appointment
2.Abbreviated Title	apt
3.Use case ID	8
4.Actors	Pateint, Doctor

5.Description

Patient requests an appointment from doctor.

5.1Pre-Conditions

1.Doctor should have available time.

5.2Task Sequence

- 1. Patient book for doctor's appointment.
- 2. Doctor confirms or cancels appointment according to its schedule.

5.3 Post Conditions

- 1. Doctor either Cancel or confirm the appointment.
- 6. Modification History: Date 11-Sep-2022

7. Author: Prachi Gupta

Riya

Neha Agarwal Kirti Kapoor Chirag

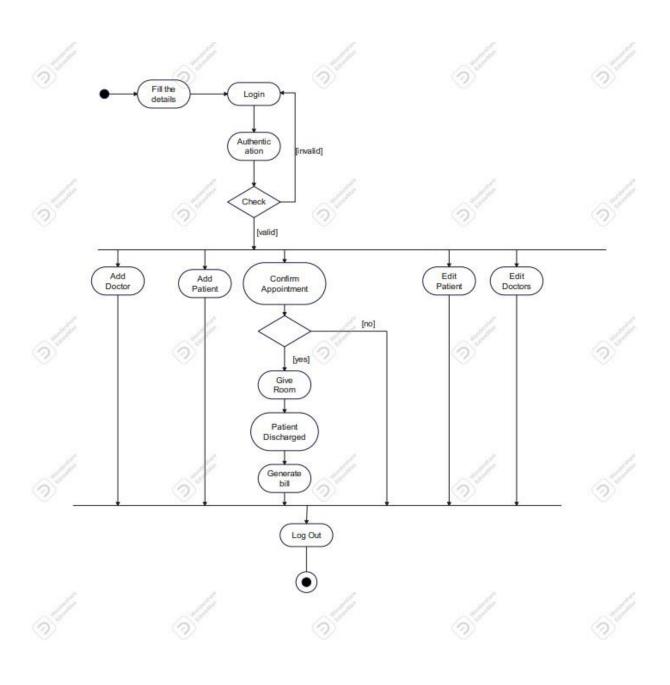
1. Use Case Title	Generate bill	
2.Abbreviated Title	Gnrt_bill	
3.Use case ID	9	
4.Actors	Admin	
5.Description1. How the admin handles transactions made b	y the client.	
5.1Pre-Conditions		
1. Should have medicine and lab bill record.		
5.2Task Sequence		
1. Sums up all the bills together.		
2.Update the bill information of the patient.		
5.3 Post Conditions		
1. Receives specific amount of payment from patient.		
6. Modification History: Date 11-Sep-2022		
7. Author: Prachi Gupta		
Riya		
Neha Agarwal		
Kirti Kapoor		
Chirag		

10.

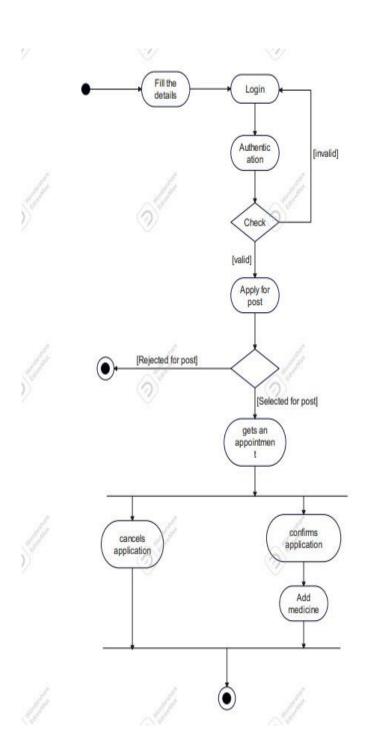
1. Use Case Title	Update patient details
2.Abbreviated Title	Upt_pt_dtls
3.Use case ID	10
4.Actors	Admin
5.Description	
1. Admin has the access to update pati	ent details.
5.1Pre-Conditions 1. Patient should have registered account.	
5.2Task Sequence 1. Add new details of patient in the database.	
5.3 Post Conditions	
1. New information of patient is availa	ble.
6. Modification History: Date 11-S	Sep-2022
7. Author: Prachi Gupta	
Riya	
Neha Agarwal	
Kirti Kapoor	
Chirag	

SWIMLANE DIAGRAM

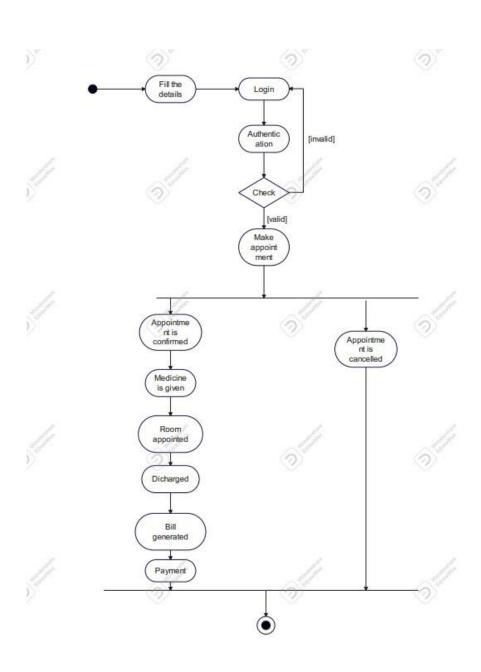
Activity diagram for admin:-



Activity diagram for Doctor:-

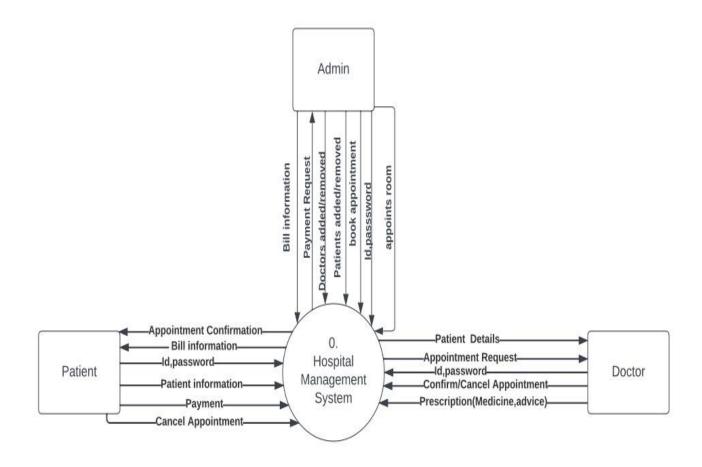


Activity diagram for patient:-

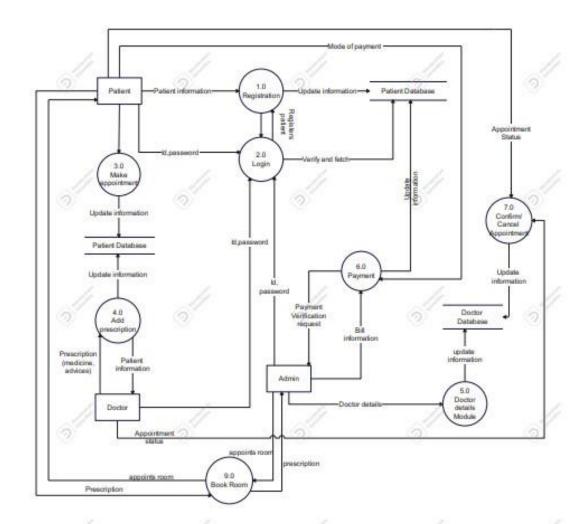


DATA FLOW DIAGRAMS

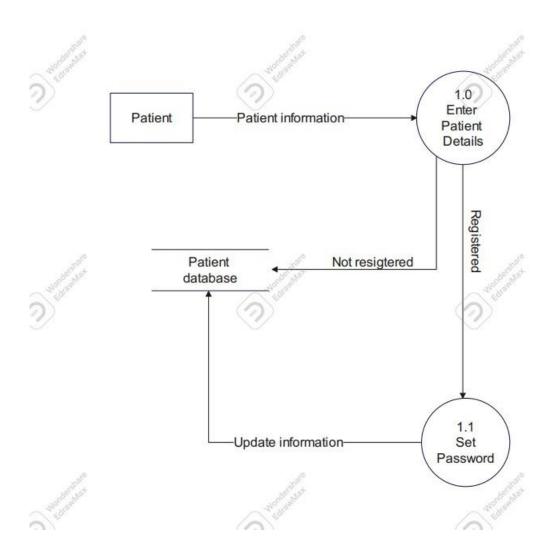
Level 0 DFD-



Level 1 DFD-



Level 2 DFD-



SOFTWARE REQUIREMENT SPECIFICATION (SRS) IN IEEE FORMAT

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1. Introduction

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- 2.2 Product functions
- 2.3 User classes and characteristics
- 2.4 Operating environment
- 2.5 Design/implementation constraints
- 2.6 User environment
- 2.7 Assumptions and dependencies

3. External Interface Requirements

- 3.1 User interfaces
- 3.2 Hardware interfaces
- 3.3 Software interfaces
- 3.4 Communication protocols and interfaces

4. System Feature

4.1 Business Opportunity

4.1.1 Market strategy

5. Other Nonfunctional Requirements

- 5.1 Performance requirements
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- 5.3 Security requirements
- 5.4 Software quality attributes
- 6. Other Requirements

Appendix A: Terminology/Glossary/Definitions list

1. Introduction:

The project Hospital Management system includes registration of patients, storing their details into the system, storing details of doctors and also computerized billing in hospital. The software has the facility to give a unique username and password for every patient and doctors and stores the details of every patient and the doctor automatically. Patient can search for the doctors in the hospital.

The Hospital Management System can be used by entering respective username and password. It is accessible either by an administrator, receptionist or the doctor. Only the respective person can add data in the database. The data can be retrieved easily. The interface is very user-friendly. The data are well protected and data processing is very fast, accurate and relevant.

1.1 Purpose:

A hospital portal is a software designed to manage all the areas of a hospital such as medical, financial, administrative and the corresponding processing of services which is user friendly, simple, fast, and cost – effective.

1.2 Document Conventions:

The document is prepared using Microsoft Word 2010 and has used the font type 'Times New Roman'. The fixed font size that has been used to type this document is 14pt and for headings 18pt with 1.5 linespacing. It has used the bold property to set the headings of the document. Every image and data table are numbered and referred to the in the maintext.

1.3 Intended audience:

The intended audience of this document would be the client and specific employees like Manager and Receptionist, consultants and System Operators of the intended Hospital, and project team, supervisor with the objective to refer and analyze the information. The SRS document can be used in any case regarding the requirements of the project and the solutions that have been taken. The document would finally provide a clear idea about the system that is building.

1.4 Project Scope:

Daily functions like patient registration, managing admission and overall management of various departments can be easily performed with higher accuracy after the installation of hospital software. The modules of hospital management software are user-friendly and easy to access. Traditionally, it was done manually. The main function of the system is to register and store patient details and doctor details and retrieve these details as and when required, and also to manipulate these details meaningfully System input contains patient details, diagnosis details; while system output is to get these details on to the CRT screen.

1.5 Additional Information:

The Hospital Portal can be used by entering respective username and password. It is accessible either by an administrator or receptionist. Only the respective person can add data in the database. The data can be retrieved easily. The interface is very user-friendly. The data are well protected and data processing very fast, accurate and relevant. A hospital management system is a software designed to manage all the areas of a hospital such as medical, financial, administrative and the corresponding processing of services.

1.6 References:

Available: http://www.itu.dk/~slauesen/Papers/IEEEtasks.pdf

2. Overall Description:

A portal is a software designed to manage all the areas of a hospital such as medical, administrative and the corresponding processing of services. HMS is an abbreviation of *hospital management system*. The hospital management system (HMS) is an integrated software that handles different directions of **clinic** workflows. It manages the smooth healthcare performance along with administrative, medical, legal, and financial control. That is a cornerstone for the successful operation of the healthcare facility.

2.1 Product Perspective:

This Hospital Portal is a self- contained system that manages activities of the hospital as bed assignment, operations scheduling, personnel management, and administrative issues. Various stakeholders are involved in the hospital system.

2.2 Product Functions:

The different functionalities of the module are listed below:

Doctor Module:

- Confirm Appointment
- Apply for post
- Add Medicine
- Cancel Appointment

Admin Module:

- Edit doctor details
- Confirm Appointment
- Add doctor
- Add patient
- Room given
- Generate Bill
- Update patient details

Patient Module:

- Add medicine
- · Room given
- Payment
- Make appointment

2.3 User Classes and Characteristics:

The system will be used in the hospital. The administrators, front-desk staff will be the main users. Given the condition that not all the users are computer-literate. Some users may have to be trained on using the system.

2.4 Operating Environment:

The system is also designed to be user-friendly. The software will operate, including the hardware platform, operating system and versions, and any other software components or applications with which it must peacefully coexist.

2.5 Design and Implementation Constraints:

- 1. Anticipate difficulties and limitations regarding system upgrades and improvements due to the coordination required to stop clinical systems that require continuity of operation.
- 2.Be able to handle a significant number of transactions at any time.
- 3. Support a high rate of concurrent electronic transactions as different health professionals may have to enter new information or modify it.
- 4. Always log all transactions to be able to know what happened, allowing you to replay events, understanding bugs and ensuring the integrity of information.
- 5. Always ensure the integrity of the information, even in concurrent consultation.

2.6. User Documentation:

Login and make basic admin account. If you do not have user account, you simply click on register here for mage user account. User must file the all the fields in registration from after submitting valid data to registration. User can simply enter data to login form and can enter to software main menu.

Patient Registration.

In Patient Registration, user need to fill form with patient data and this form direct connects to. OPD of hospital and user need to select OPD doctor for patient.

Setup Admin user account:

To make admin account user must needs to top level admin. You can create super admin account by clicking admin account from navigation bar.

Patient information Edit and Delete:

To work with patient information, Edit and Delete user need an admin user account. By clicking Patient Information Edit and Delete form tab it shows login form again, user needs to insert admin login information. After login, it shows interface with search bar user can search user by inserting registration number, Mobile number, Emil, first name or blood group in search box.

Room Availability:

In this function user, can view available and unavailable room and user can select doctor in charge the room.

Admit Patient Information:

In this function user, can view admitted patients and user can discharge patient by clicking "Remove form room". After clicking "Remove from Room" there is no turning back, it shows in voice forum and discharge patient form hospital.

In admitted patient invoice user need to insert Medicine Charge, Doctor Charge and Count of Days to forum. After submitting user can view and print invoice form Patient invoice function.

2.7. Assumptions and Dependencies:

In this project we assume that all the available hardware required to support the intended user load. All the up streams system including the product database and pricing inventory system provide good response with service level agreement to ensure optimal performance.

3. External Interface Requirements:

3.1 User Interfaces:

Describe the logical characteristics of each interface between the software product and the users. This may include sample screen images, any GUI standards or product family style guides that are to be followed, screen layout constraints, standard buttons and functions (e.g., help) that will appear on every screen, keyboard shortcuts, error message display standards, and so on. Define the software components for which a user interface is needed. Details of the user interface design should be documented in a separate user interface specification.

3.2 Hardware Interfaces:

Describe the logical and physical characteristics of each interface between the software product and the hardware components of the system. This may include the supported device types, the nature of the data and control interactions between the software and the hardware, and communication protocols to be used.

3.3 Software Interfaces:

Describe the connections between this product and other specific software components (name and version), including databases, operating systems, tools, libraries, and integrated commercial components. Identify the data items or messages coming into the system and going out and describe the purpose of each.

3.4. Communication Interfaces:

Describe the services needed and the nature of communications. Refer to documents that describe detailed application programming interface protocols. Identify data that will be shared across software components. If the data sharing mechanism must be implemented in a specific way (for example, use of a global data area in a multitasking operating system), specify this as an implementation constraint.

4. System Features:

The Hospital management system maintains information on patients, rooms, medicines, doctors and their bills. Of course, this project has a high priority because it is very difficult to manage such large database of patients and hospitals on daily basis.

5.Non-Functional Requirements:

5.1 Security

SRS012 Patient Identification

The system requires the patient to identify himself /herself using PHN.

SRS013 Logon ID

Any user who uses the system shall have a Logon ID and Password.

SRS014 Modification

Any modification (insert, delete, update) for the Database shall be synchronized and done only by the administrator in the ward.

SRS015 Front Desk staff Rights

Front Desk staff shall be able to view all information in HPIMS, add new patients to HPIMS but shall not be able to modify any information in it.

SRS016 Administrators' Rights

Administrators shall be able to view and modify all information in HPIMS.

5.2 Performance Requirements

SRS017 Response Time

The system shall give responses in 1 second after checking the patient's information.

SRS018 Capacity

The System must support 1000 people at a time.

SRS019 User-interface

The user-interface screen shall respond within 5 seconds.

SRS020 Conformity

The systems must conform to the Microsoft Accessibility guidelines.

5.3 Maintainability

SRS021 Back Up

The system shall provide the capability to back-up the Data.

SRS022 Errors

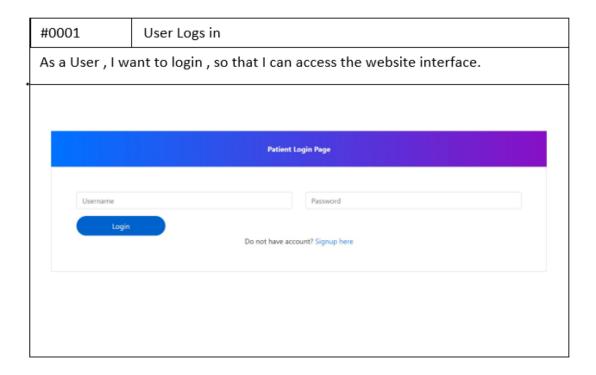
The system shall keep a log of all the errors.

5.4 Reliability

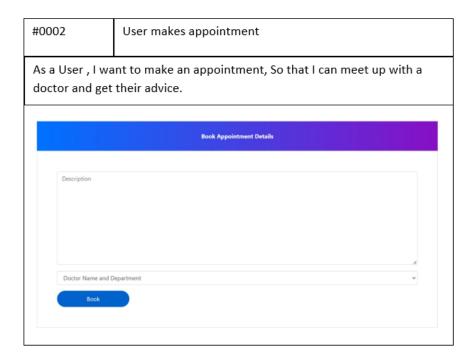
SRS023 Availability

The system shall be available.

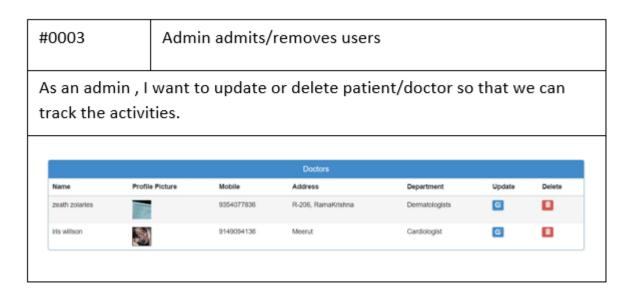
USER STORY CARDS



- 1. Success:- Valid user is logged in and redirected to the home page.
- 2. Failure :- Display message:
 - A) "Incorrect Email-Id"
 - B) "Incorrect password"
 - C) "Error 404 (server down)"
 - D) "Account not approved by the admin"



- Success: The required doctor is available at a given time and date and appointment can be requested.
 - a) 'Follow up' ticked Report to doctor.
 - b) 'Follow up' not ticked Doctor is reported that this is first appointment.
- 2. Failure :- Display message:
 - a) "Doctor Unavailable"
 - b) "Doctor not found"



- 1. Success:
 - i) The desired user gets updated/deleted.
 - ii) The count of number of users in dashboard.
 - iii) Now we can view the details.
- 2. Failure:
 - i) User may not present.
 - ii) Count remains the same.

#0004 Admits to generate invoice.

As an admin, I want to generate invoice so that patient is successfully discharged from the hospital.



Confirmation:

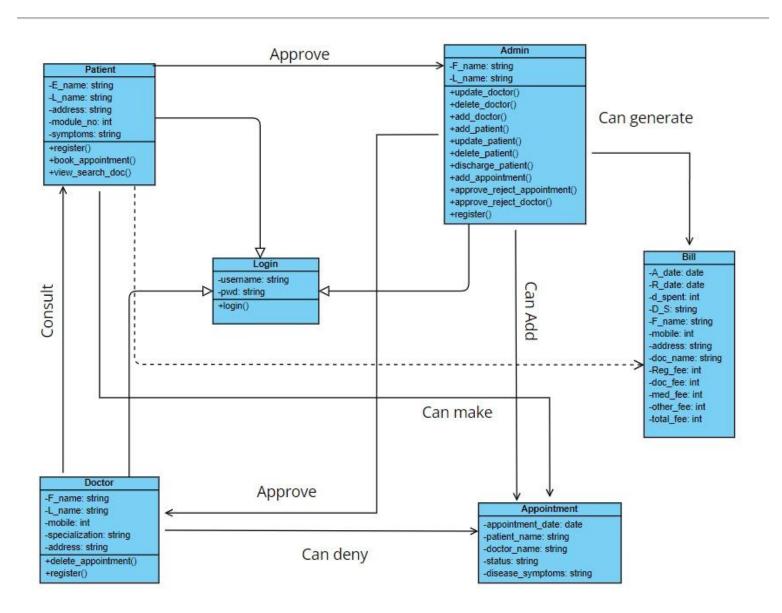
- 1. Success:
 - i) Pdf of the invoice gets generated.
 - ii) Copy of the invoice gets updated at the patient's portal.
 - iii) Discharge list gets updated at the doctor's portal.
- 2. Failure:-

Value error gets generated if all the fields not filled.

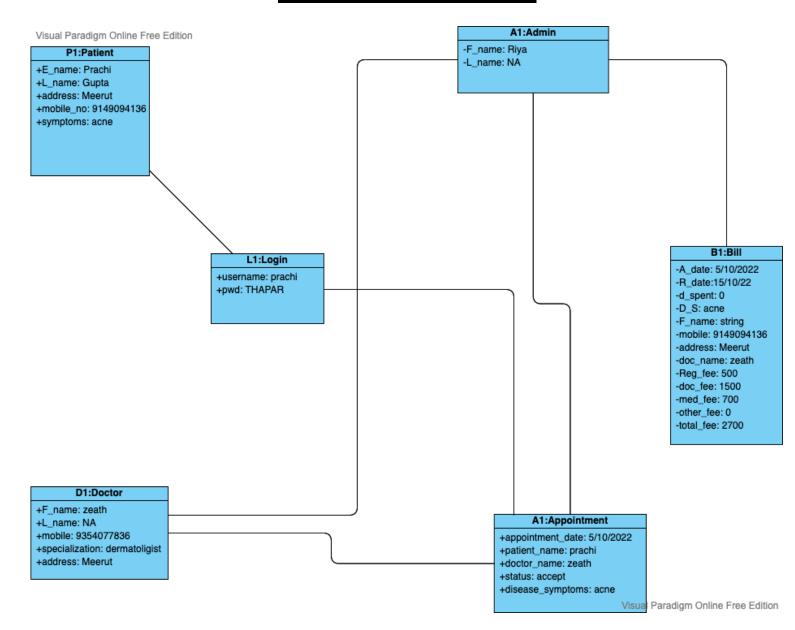
- 1. Success:
 - i) Appointment gets deleted successfully.
 - ii) Stack gets updated.
- 2. Failure:
 - i) Current appointment list not updated.
 - ii) Patient discharge list not updated.

DESIGN PHASE

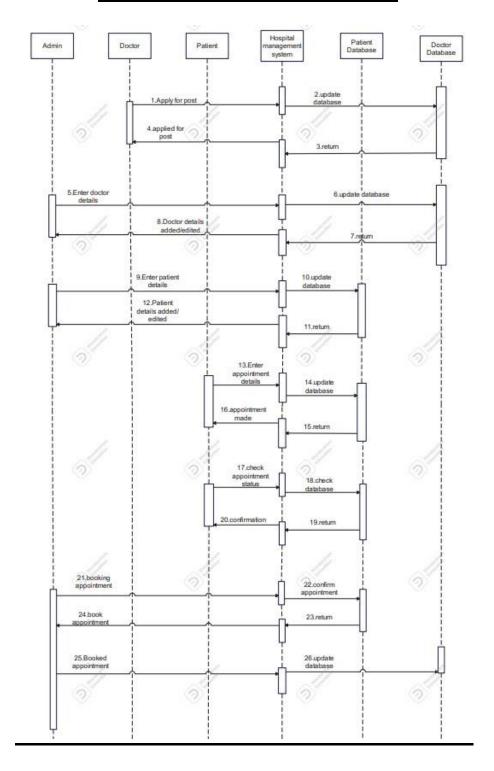
Class Diagram

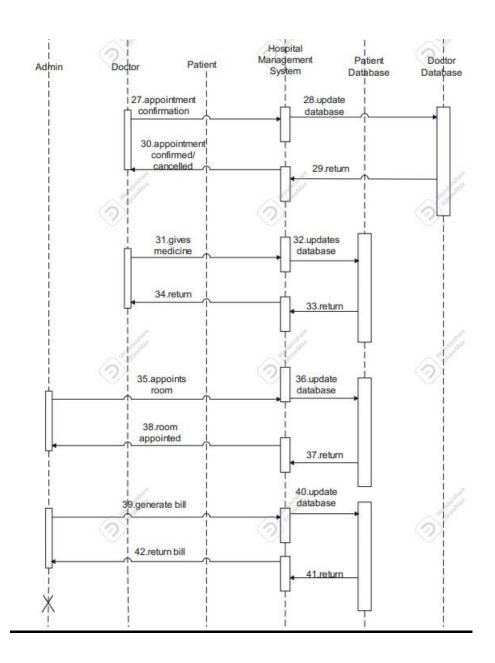


Object Diagram

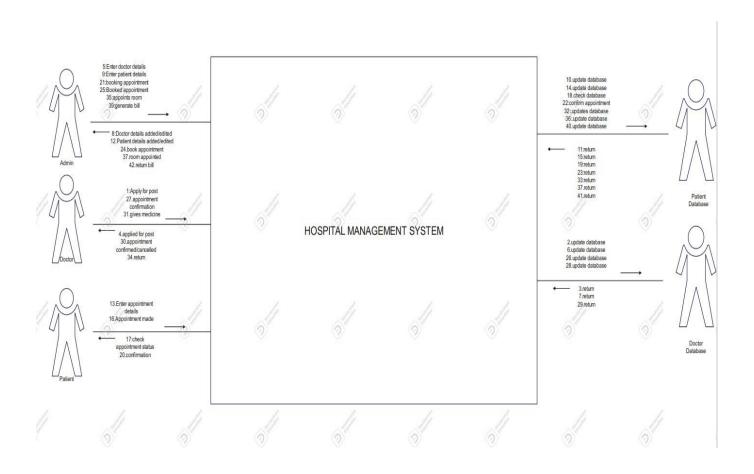


Sequence Diagram

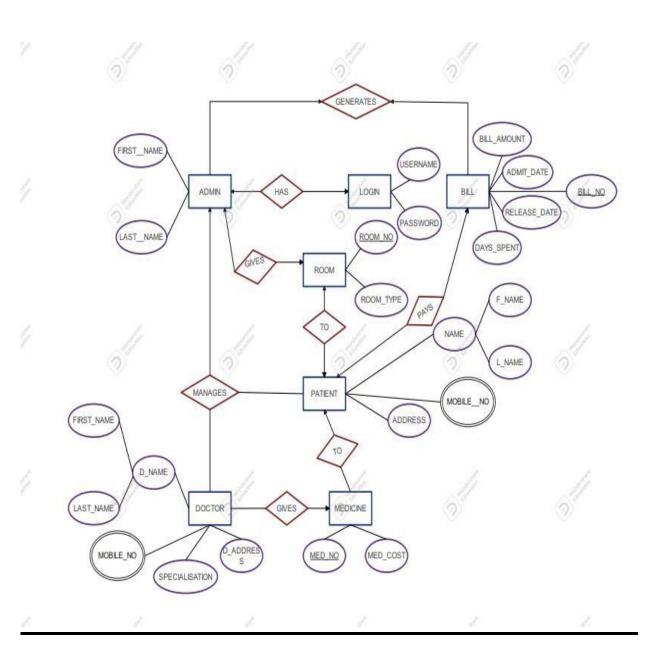




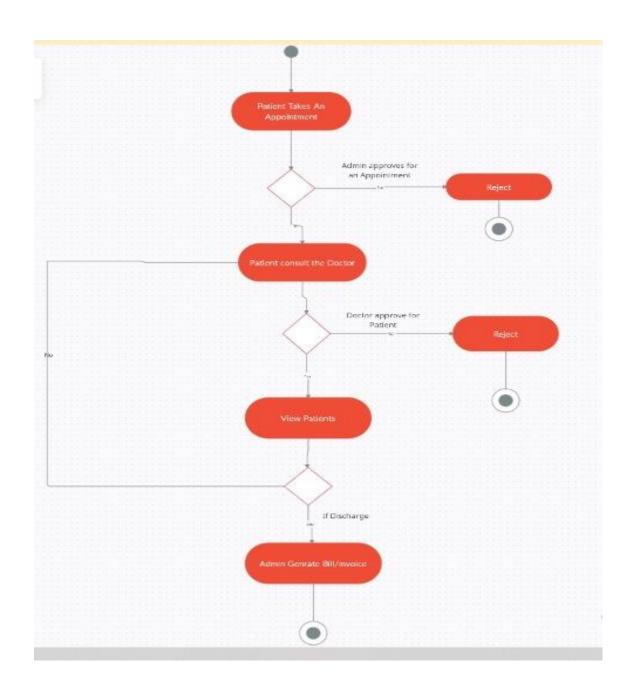
COLLABORATION DIAGRAM



ER DIAGRAM

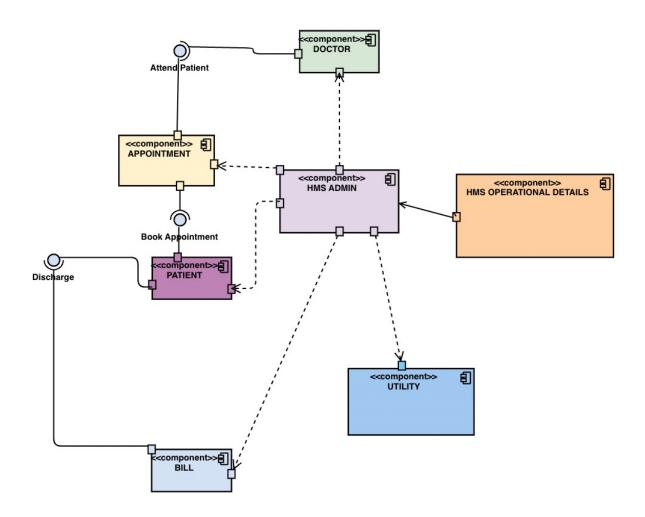


STATE CHART DIAGRAM

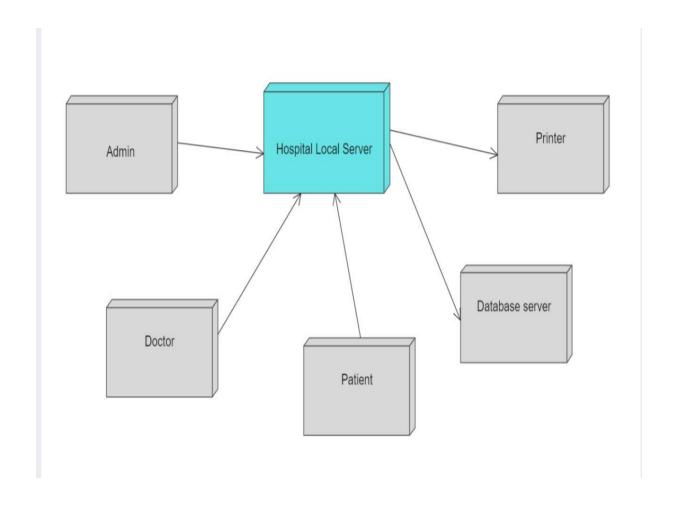


IMPLEMENTATION

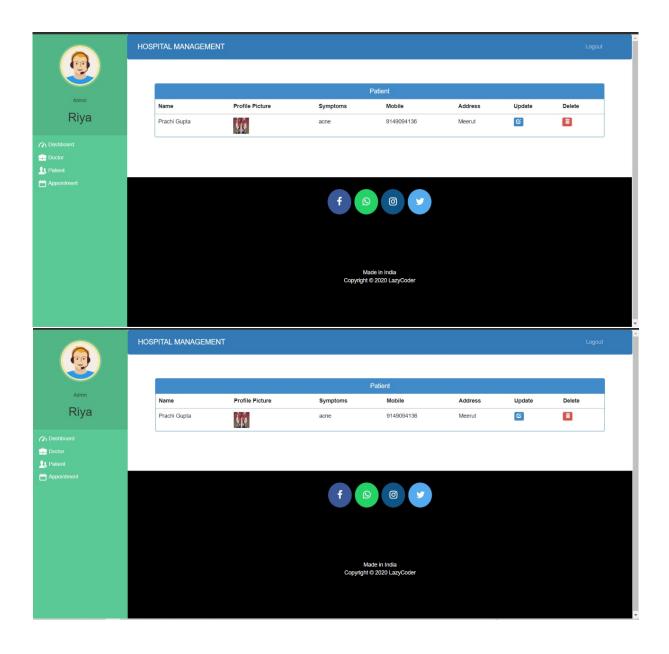
COMPONENT DIAGRAM

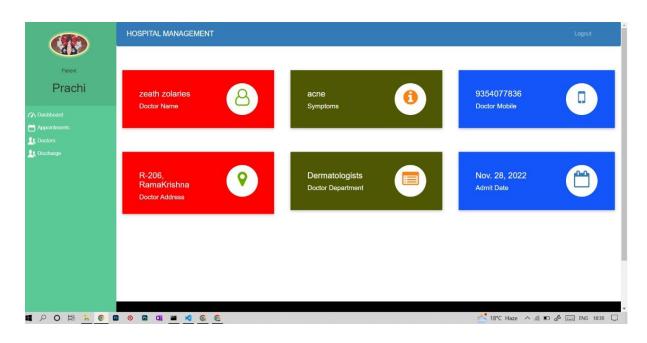


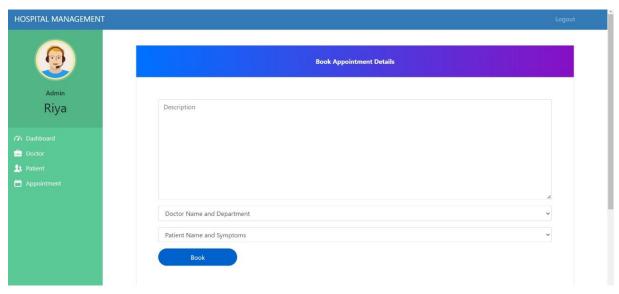
DEPLOYMENT DIAGRAM

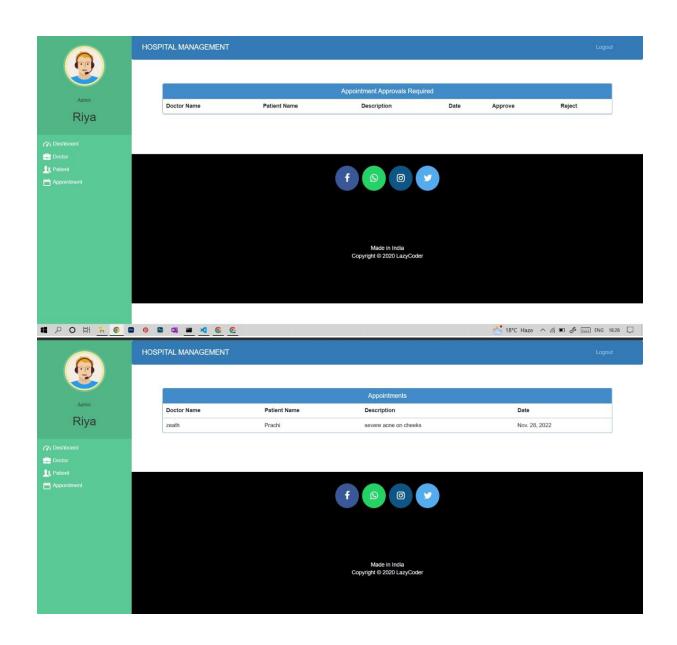


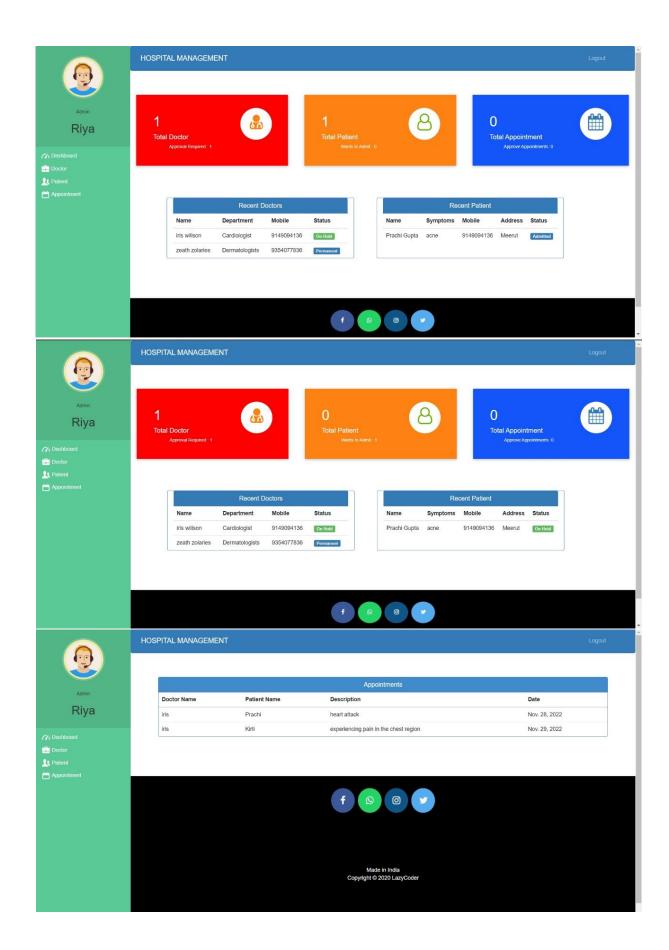
SCREENSHOTS OF WORKING PROJECT









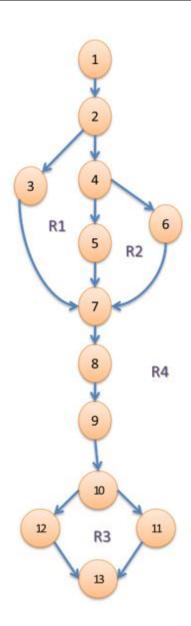


TESTING CYCLOMATIC COMPLEXITY

```
enum Status { confirm , cancel};
int Department, Date, Time, mode, ch;char
Dr_Name(50);
cout<< Enter The Information:
cin>> Department;
cin>>Dr Name; cin>>
Date;
cin>> Time;
bool Appointment = cancel;
                                                                      1
cout<<Mode;
cout<<1.Cash;
cout << 2. Debit Card/Credit Card
cout<<3.Net Banking cout<<Enter
mode of payment; cin>>mode;
if(mode==1)
                                                       2
       Generate a Receipt and send confirmation message;
                                                                    3
else if(mode == 2) -
{
      Enter Card Details
                                                             5
      Make Payment
      Send confirmation message
}
else
{
      Enter Account Details
                                                                    6
        Make Payment
      Send confirmation message
```

} //end if	7	
Send appointment Request to the doctor		8
Doctor will check the Appointment Requests; cout< <mode; cout<<1.confirm<="" td=""><td></td><td></td></mode;>		
;cout<<2.Cancel;		9
cout< <enter choice;<="" td="" your=""><td></td><td></td></enter>		
cin>>ch;		
if(ch==1)		10
{ 		
Appointment = Confirm;		
Send a Confirm Message to the patient.	1 1	
} else		
{		
Send a Cancel Message to the patient. }//end if	13	

FLOW GRAPH NOTATION



TEST CASES AND TEST REPORT

Test Case 1.1: Test Case Name: Book Appointment Page: 1.1

System: Hospital Management system

Designed by: 5G

Executed by: 5G

Executed by: 5G

Executed by: 5G

Executed by: 5G

Execution Date: 15/10/22

Short Description: Test patient is able to book appointment

Pre-conditions

The user has valid credentials

The desired doctor should be available

The book appointment window should be displayed

Step	Action	Expected System Response	Pass/	Comment
			Fail	
1	Login	Go to patient dashboard	Pass	Patient dashboard
				accessible
2	Check post condition 1			
3	Select appointment option from	Appointment page is usable	Pass	Can view appointment
	navigation panel.			page to view and book
				appointments.
4	Select book Appointment	Book Appointment detail form is shown.	Pass	Now window available to
				enter the details.
5	Write the description in the	The dashboards shows the appointment is pending to	Pass	Now the appointment will
	window and select the doctor and	be approved by the admin.		be confirmed by the
	check on book			admin
6.	Check post condition 2			

Post-conditions

- 1. Login details are saved in database.
- 2. Booking details are saved in database.

Test Case #: 2.2 Test Case Name: Generate invoice Page: 1 of 1

System: Hospital Management System Subsystem: Bill

Designed by: 5G Design Date: 18/10/2022 Executed by: 5G Execution Date: 25/10/22

Short Description: Invoice is generated and patient is discharged

Pre-conditions

- 1. Admin has valid login credentials
- Patient should have a successfully booked appointment.
 System displays the admin dashboard.

Step	Action	Expected System Response	Pass/ Fail	Comment
1	Admin logs in	Displays admin dashboard	Pass	Admin dashboard accessible
2	Check post condition 1			
3	Select patient from navigation panel	Patient options visible.	Pass	Can view patient page
4	Select discharge patient option	Discharge patient page visible	Pass	
5	Discharge the appropriate patient from the list	Invoice can be generated now	Pass	Page to generate invoice visible
6	Fill details in invoice and generate bill	Pdf of bill visible and can now be downloaded	Pass	
7	Check post condition 2			

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Post-conditions

- The admin login details are saved in database
 The invoice details are saved in database.