

# Elvis Njiiri

+254 748239994 | [ekiarijenjiiri88@gmail.com](mailto:ekiarijenjiiri88@gmail.com) | [www.linkedin.com/in/elvis-njiiri](https://www.linkedin.com/in/elvis-njiiri) | <https://github.com/NEKiarie> | Kenya

## SUMMARY

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I am a versatile professional with expertise in software engineering, cybersecurity support and security intelligence analysis. I excel in developing secure software, diagnosing network issues, and mitigating security risks. Passionate about staying updated with technology, I am dedicated to delivering high-quality work and ensuring success in all endeavors.

## TECHNICAL SKILLS

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- Html
- Css
- JavaScript
- React
- NextJs
- TypeScript
- Ruby On Rails

## SOFT SKILLS

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- **Communication Skills:** In my previous role as an IT Support Intern, I effectively communicated with clients via email and phone, resolving their issues and ensuring their satisfaction.
- **TeamWork:** In a group project during my studies, I collaborated with team members to develop a real-estate management system as a final project.. We achieved 85% of the derivables , demonstrating effective teamwork.
- **Time Management:** Throughout my academic career, I have learnt to balance coursework, part-time employment, and extracurricular activities, maintaining a high GPA.

## PROJECTS

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### 1. React Portfolio Website: - <https://my-portfolio-nekiarie.vercel.app>

A professional portfolio website to showcase my software development skills. It leverages use of styled-components, has smooth page transitions, cool background effects, unique design and it is mobile responsive.

**Technologies used:** React, NextJs 13, Framer-Motion, Tailwind Css.

### 2. Steer X - <https://steer-x.vercel.app/>

A modern car showcasing platform that leverages all of the greatest and latest NEXT.js has to offer. It features advanced search and filtering capabilities, established application routes, handling and displaying data in chunks, and application's metadata optimization and SEO.

**Technologies used:** React, NextJs 13, TypeScript, Tailwind Css.

## PROFESSIONAL EXPERIENCE

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### Professional Experience(Career Break)

**April 2020 - May 2023**

During this break, I took the opportunity to focus on my professional development by exploring and studying the fields of Software Engineering and Cybersecurity. This break has provided me with a chance to learn new skills and knowledge that can help me become more competitive and valuable in my future career endeavors. Through self-directed learning and various online courses, I have gained insights into the latest industry trends and best practices. I am now equipped with new skills, fresh perspectives, and a renewed passion for the technology industry.

### IT Support Intern | National Hospital Insurance Fund

**March 2018 - May 2018 | Nairobi, Kenya.**

This role involved providing technical support to employees and customers through various channels, including phone, email, or chat. This included troubleshooting technical issues, diagnosing problems, and providing solutions. The role also involved installing and configuring software on desktops, laptops, and servers, performing routine maintenance tasks such as updating antivirus software and applying software patches, and assisting with network and server management to ensure data security. I was also responsible for documenting technical issues and solutions for future reference, providing training to employees on how to use new software or hardware, and collaborating with other departments to resolve technical issues and ensure smooth operations. The required skills for this role included proficiency in Linux and Windows, as well as technical support experience.

## EDUCATION

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Cisco Networking Academy   Cisco Certified Support Technician (CCST)- Cybersecurity	Expected Dec. 2023
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Moringa School   Software Engineering	2022 - 2023
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- Certification

Jomo Kenyatta University of Science & Technology   Diploma in Information Technology	2016 - 2019
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- CREDIT

IBM   Security Intelligence Analyst	2017.
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- Certification

## VOLUNTEER EXPERIENCE

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- **leadership:** : Class Representative(2016-2019)-I was in charge of coordinating class activities, planning lectures and ensuring there is a smooth flow of learning among students.