
(MrJin 模板套用) **2012 年小作文 (英语二)**

Directions:

Suppose you have **found something wrong with the electronic dictionary** that you **bought from an online store the other day**. Write an email to the customer service center to

- 1) make a complaint and
- 2) demand a prompt solution

Dear Sir or Madam,

You can't imagine how angry I am when writing this letter to you **at this moment**. Anyway, I just want to express my **strong** disappointment and dissatisfaction to **your products**.

In my eyes, you have always been a very **reliable** online store. But I bought an electronic dictionary from your store the other day and now I find something wrong with it. **To be specific, when I use its keyboard, I find it very hard to type a correct sentence**. So I need you to give me a prompt solution. It would be better if you could change another new dictionary for me.

I would be **a little** pleased if you could take my complaint into consideration and I am looking forward to your early reply. **(126 words)**

Yours sincerely,
Zhang Wei

尊敬的先生或女士:

(心情) 您无法想象此时给您写信我有多么生气。**(写信目的)** 无论你能否想得到,我一定要对您的产品表示我的失望和不满。

(夸对方) 在我眼里,你们这家网店一直都是非常靠谱的。**(抄题目)** 但是,前几天我在你们店里买了一台电子字典,而现在我却发现它有一些问题。**(题目要求 1)** 具体来说,当我用到啊它的键盘时,我很难输入一个正确的句子。**(抄题目)** 所以,我希望你们尽快帮我解决。**(题目要求 2+建议句型)** 最好是你们能给我换一台新的机器。

(客套结尾) 如果您能认真考虑我的投诉的话,我的心情可能会好一点。期待您早日回复。

你真诚的,
张伟