NORMA FANT

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EXPERIENCE

Ann Taylor Factory   **Hanover, MD**
Retail Associate   Apr 2022 – Nov 2022

- Responsible for making sure the fitting rooms were clean and organized. Disinfected the clothes after each use.
- Created a nice environment for customers to shop in by making sure clothing tables were presentable.
- Offered customers assistance when needed and made sure they felt welcome in the store.
- Helped customers complete their purchases at the register and reminded them of potential discounts.

HCDI International   **Lanham, MD**
Guest Service Representative   Apr 2021 – Aug 2021

- Gained familiarity in Microsoft Excel to organize customer's personal information to determine if they came to their scheduled appointments.
- Walked customers through the process of scheduling appointments and check in.
- Was tasked with being a trainer to assist other Guest Service Representatives in learning a new Web Application for the company. Answered questions if necessary.
- Navigating customers to the proper areas for vaccinations or appointments.

AMEWAS, Inc.   **California, MD**
Software Engineer Apprenticeship   June 2020 – Aug 2020

- Learned to code in the C++ programming language and structure code in an organized way.
- In a group environment, we created multiple projects for customers and were able to practice demonstrating/presenting the projects.

EDUCATION

Towson University   **Towson, MD**
Bachelor of Science in Computer Science   May 2023

College of Southern Maryland   **La Plata, MD**
Associates of Science in Computer Science   May 2021

ADDITIONAL

Technical Skills: Java, C++, HTML/CSS, JavaScript, Git, SQL Database, Data Structure and Algorithm Analysis, Microsoft Word, and Microsoft Excel Spreadsheets.

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GitHub: https://github.com/NFant1