



# lighthouse

## 5.1.1

user guide

Revision 1.0.0

# 1. Terminology

## 1.1 The Lighthouse table of names

In the *Lighthouse User Manual* various terms are used to define different elements and concepts of the Lighthouse system. These are listed in the table below

Term	Definition
Enrollment	<i>Enrollment</i> is the process of connecting a node to Lighthouse
Enrollment Bundle	An <i>Enroll menu Bundle</i> is used to assign a number of tags to a set of nodes when they are enrolled. During enrollment, the bundle is specified using its name, and a bundle-specific enrollment token
Enrolled Node	An <i>Enrolled Node</i> is a node that has been connected to Lighthouse, and is ready for use.
Enrollment Token	An <i>Enrollment Token</i> is a password, used when performing Node-based, or ZTP enrollment, that authorizes the Node with Lighthouse.
Lighthouse Ironman	<i>Lighthouse Ironman</i> refers to the 5.1 and newer releases of Lighthouse. Re-written from the ground up, it provides a solid basis for accessing, managing and monitoring Opengear console servers.
Lighthouse VPN	The <i>Lighthouse VPN</i> is the OpenVPN based connections that the Lighthouse instance has with the nodes it is managing
Managed Device	A <i>Managed Device</i> is a device that is managed via a Node through a Serial, USB, or Network connection.
Node	A <i>Node</i> is a device that can be enrolled with Lighthouse, allowing it to be accessed, managed, and monitored. Currently, Opengear Console Servers are supported on a standard license, with support for other vendors Console Servers available as an add-on.
Pending Node	A <i>Pending Node</i> is a node that 1) has been connected to Lighthouse and 2) has been configured with a VPN Tunnel, but which has not yet been approved for access, monitoring, or management. The approval operation can be automated by configuring Lighthouse to auto-approve nodes.
Role	A <i>Role</i> defines a set of access rights for a particular group. Currently, 3 Roles are defined within Lighthouse Ironman: Lighthouse Administrator, Node Administrator, and Node User.
Smart Group	A <i>Smart Group</i> is a dynamic filter used to search for particular nodes, or for defining the access rights of a group of users. Smart Groups use node properties, as well as tags defined by users.
Tag	A <i>Tag</i> is a user-defined attribute and value that is assigned to one or more Nodes. Tags are used when creating Smart Groups for filtering views or access to Nodes

## 2. Lighthouse overview

### 2.1 Opengear Lighthouse VM 5.1.0 or later host requirements

Opengear Lighthouse deploys as an application running in a Linux-based virtual machine (VM). The Opengear Lighthouse binary is available in both open (for VM managers such as *Boxes*, *KVM*, and *VirtualBox*) and VMware-specific Virtual Machine formats.

To run an Opengear Lighthouse VM, your host computer must be able to run a VM manager and at least one, full, 64-bit Linux-based virtual machine.

To host Lighthouse, the VM needs to be configured to support:

- 10GB SCSI disk.
- 1 x network interface card (Realtek rtl8139 or Intel e1000), bridged.
- VGA console for initial setup.

To dimension CPU and RAM resources, follow the guidelines below.

CPU and RAM utilization increase with the number of enrolled nodes.

For small deployments (less than 100 nodes), allocate:

- 2 x 64-bit CPU cores.
- 4GB RAM.

For large deployments (between 100 and 1000 nodes), allocate:

- 4 x 64-bit CPU cores.
- 16GB RAM.

For very large deployments (more than 1000 nodes), allocate:

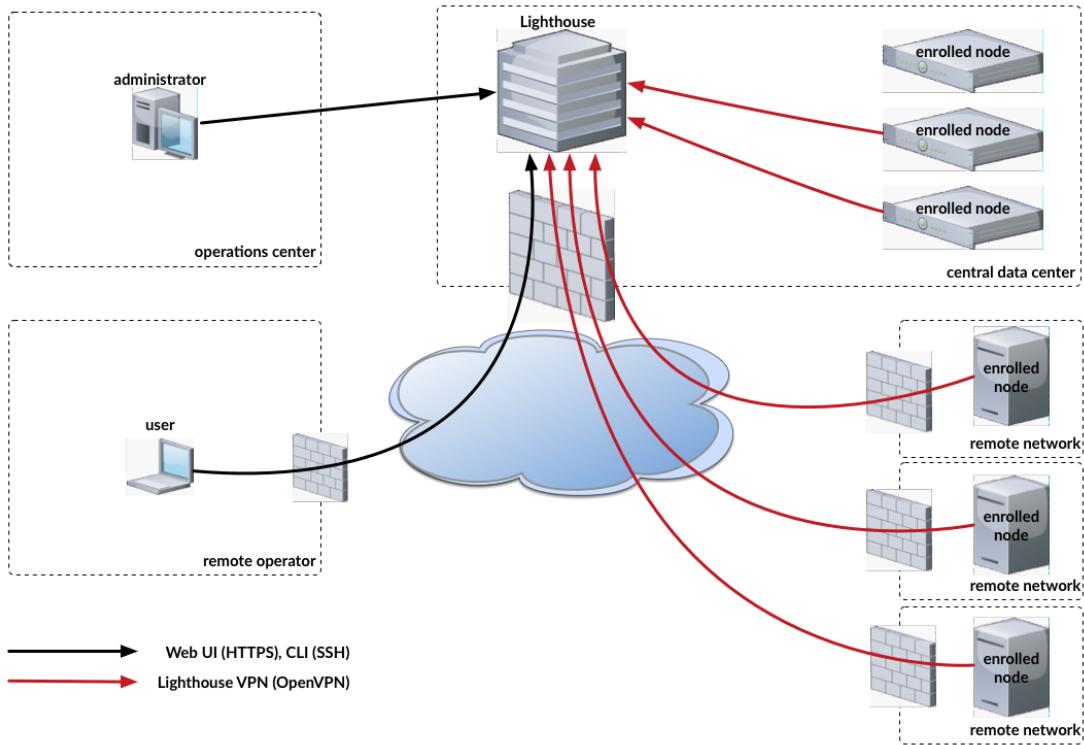
- 8 x 64-bit CPU cores.
- 32GB RAM.

For large and very large deployments, please get in touch for guidance on your deployment options, including low and zero-touch enrollment. The performance and limitations is dependent on network deployment.

### 2.2 Lighthouse architecture

*Opengear Lighthouse 5.1 or later* provides a platform for centrally accessing, managing, and monitoring Opengear console servers.

Console servers connect to a central Lighthouse instance over an OpenVPN tunnel, and are accessed, managed, and monitored via services transported over the VPN tunnel. In Lighthouse terminology, the console server is referred to as the *Node*.



### 2.2.1 Lighthouse to Node interactions

For management and monitoring operations, Lighthouse queries and pushes data to and from a REST API on the node.

When a node is initially enrolled in Lighthouse, Lighthouse generates an X.509 certificate. This certificate authenticates the OpenVPN tunnel, and provides the node access to the Lighthouse REST API. The node also imports a Certificate Authority from Lighthouse, and uses that to allow Lighthouse access to the node's REST API. Lighthouse also provides a public SSH key to the node, which allows Lighthouse to access the node's serial ports via SSH.

For serial access, a node's serial port subsystem is connected to via SSH. Users can also access the node's Web UI, which is reverse proxied through the VPN tunnel.

### 2.2.2 User to Lighthouse interactions

Users interact with Lighthouse via an *Ember.js* JavaScript application, which communicates with Lighthouse via a REST API. This REST API can integrate Lighthouse into other systems. Documentation for this API is available to allow for direct customer use.

Lighthouse 5.1.1 or later has two REST API versions, v1 and v1.1. Some of the endpoints have been deprecated, meaning the functionality and expected request body is different for v1. The v1.1 version of the API has modified endpoint parameters and some new endpoints.

### 2.2.3 Node organization and filtering

To help search, organize, and filter access to nodes, Lighthouse has a concept called **Smart Groups**, which allow node properties, as well as user supplied **tags** (which consist of a tag name and value) to be compiled into a search expression.

These search expressions can be saved and used to filter the various lists of nodes in the WebUI (for example, when selecting a serial port to connect to, or to connect to the node's WebUI). They can also be used for selecting the nodes that a particular group of users will have access to.

## **3. Opengear Lighthouse VM installation**

### **3.1 Opengear Lighthouse VM 5.1.0 or later components**

*Opengear Lighthouse VM 5.1.0 or later* comes in one of four formats:

- 01.An Open Volume Format file – lighthouse-5.1.1.ovf.zip – inside a PKZip archive. This is for use with virtual machine managers such as KVM and Virtual Box.
- 02.A VMware configuration file – lighthouse-5.1.1-vmx.zip – also inside a PKZip archive. This is for use with virtual machine managers from VMware.
- 03.A raw (.hdd) file, lighthouse-5.1.1-raw.hdd.xz. This file has been compressed with xz and is for use with hosting services such as ElasticHosts.
- 04.An Open Virtual Appliance file – lighthouse-5.1.1.ova. This is for use with virtual machine managers such as VM and Virtual Box as well as for use with virtual machine managers from VMware.

Not every possible combination of host platform and virtual machine manager is, as yet, documented. Also, if an install procedure is not documented in this manual it does not mean a particular combination of host and virtual machine manager won't be supported when Opengear Lighthouse 5.1.0 or later is formally released.

**Note:** the *Lighthouse 5.1.0 or later user manual* uses *macOS* to denote the operating system shipped with Apple's desktop and notebook computers. At the time of writing *macOS Sierra 10.12.4* and *OS X El Capitan 10.11.6* are both still supported by Apple. Unless specifically noted, a reference to *macOS* should be read as referring to both of Apple's currently supported operating systems (ie 10.12, macOS, and 10.11, OS X).

### **3.2 VMWare vSphere 6.0 via the VMWare vSphere 6.0 client on Windows**

**Note:** This procedure assumes VMWare vSphere 6.0 is installed and running on available hardware. It also assumes you have access to a Windows computer on which the VMWare vSphere 6.0 client is installed and that this installed client application can connect to and manage the VMWare Sphere 6.0 instance noted above. Finally, this procedure assumes a copy of the Lighthouse 5.1 binary in Open Volume Format (the .ovf file) is available. In particular, the procedure assumes the binary has been copied to the Windows computer running the VMWare vSphere 6.0 client. Having the binary available via a URL will also work, however.

**Note:** this procedure was tested using the VMware Sphere Client 6.0 running on *Windows 7 Enterprise SP 1*.

#### **3.2.1 Launch the vSphere Client and connect to a vSphere instance.**

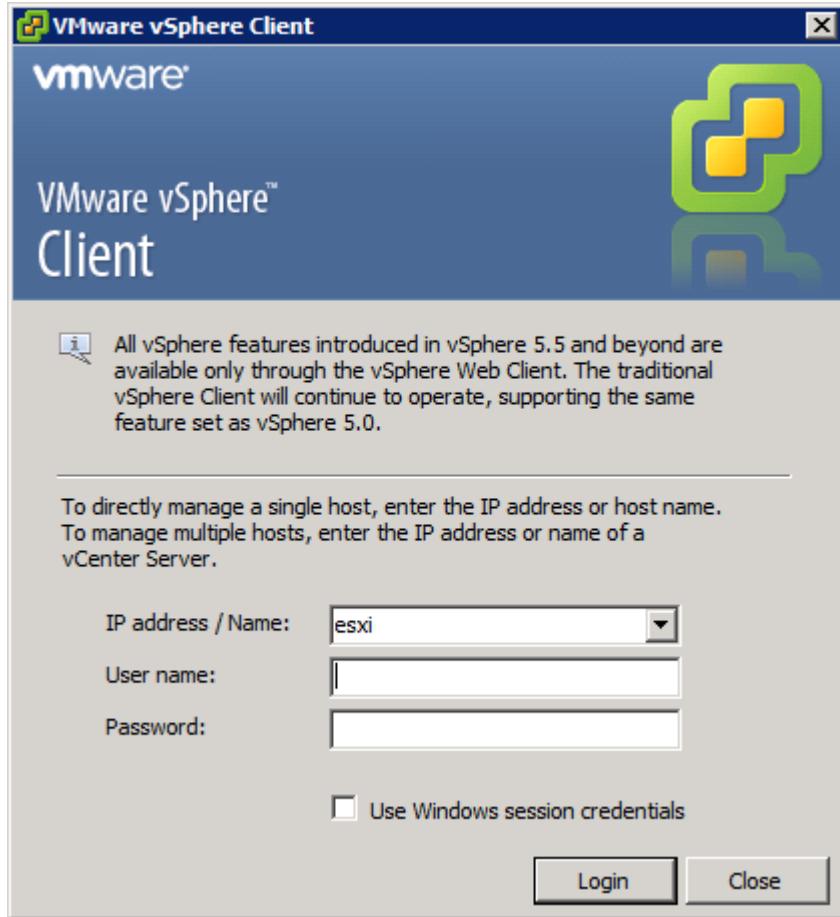
01.launch the VMWare vSphere Client.

When *VMware Sphere 6.0 Client* is installed, a shortcut to the client is, by default, added to the Start Menu as follows:

**Start > All Programs > VMware > VMWare vSphere Client**

Depending on any customization performed or previous actions taken, other means of launching the client may be available but the default shortcut location should work.

01.The *VMware vSphere Client* presents a login prompt.



- 01.Select the *IP address or Name* of the VMware vSphere instance onto which you wish to install *Lighthouse 5.1.1* from the *IP address/Name* pop-up menu.
- 02.Enter the *user name* and *password* required to gain management privileges to the selected VMware vSphere instance in the *User name* and *Password* fields.
- 03.Click the **Login** button, or press **Return**.
- 04.The login window displays progress text in the bottom left corner. For example:

Connecting...  
Loading inventory...  
Loading main form...  
Displaying main form...

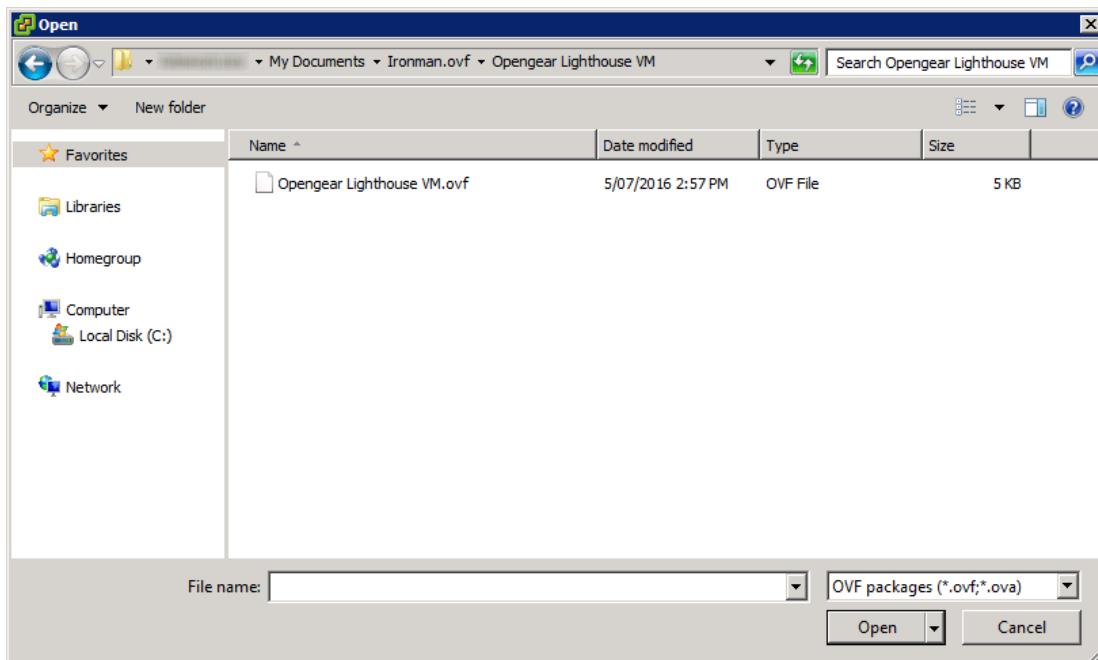
- 01.The vSphere *main form* window opens.

### 3.2.2 Import the Lighthouse 5.1.1 VM Open Volume Format (.ovf) image

- 01.From the *vSphere Client* menu bar choose *File > Deploy OVF Template....*
- 02.The **Deploy OVF Template** window presents, with the first stage, *Source*, pre-selected.
- 03.Click the **Browse...** button.  
An **Open** dialogue box presents.

- 01.Navigate to the directory containing the file *Opengear Lighthouse VM.ovf*.

In the screenshot below, for example, this file is in *c:\Users\%USERNAME%\My Documents\Ironman.ovf\Opengear Lighthouse VM\*.



- 01.Select the file **Opengear Lighthouse VM.ovf** and click **Open**.
- 02.The **Deploy OVF Template** window presents again, with the **Opengear Lighthouse VM.ovf** file listed in the **Deploy from a file or URL** combo-box.

**Note:** if the required .ovf file is not stored on the computer running the vSphere Client, but is, instead, available on a remote computer via a URL, enter said URL in the *Deploy from a file or URL* field rather than taking steps 3 through 6 above.

- 01.Click **Next**.
- 02.The *OVF Template Details* stage presents, showing basic information about the *Opengear Lighthouse VM* encapsulated by the .ovf file.
- 03.Click **Next**.
- 04.The *Name and Location* stage presents with the *Name* field pre-populated and pre-selected.
- 05.The default name is *Opengear Lighthouse VM*.

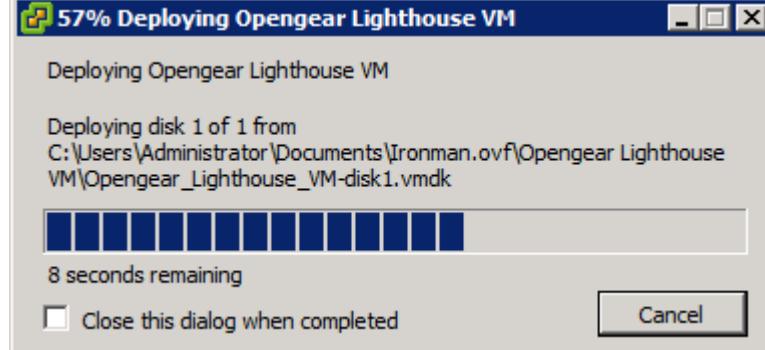
To change this, type a new name (by default the *Name* text field is active and the default name is selected).

- 01.Click **Next**.
- 02.The *Disk Format* stage presents, showing which data-store the *Opengear Lighthouse VM*'s virtual disk uses, how much free space the virtual disk has available and which provisioning scheme is being used.
- 03.Click **Next**.
- 04.The *Network Mapping* stage presents, showing which Destination (or inventory) network the *Opengear Lighthouse VM*'s virtual network is mapped to.
- 05.Click **Next**.
- 06.The *Ready to Complete* stage presents, listing the basic properties of the about-to-be-deployed virtual machine.

#### 07.Click **Finish**.

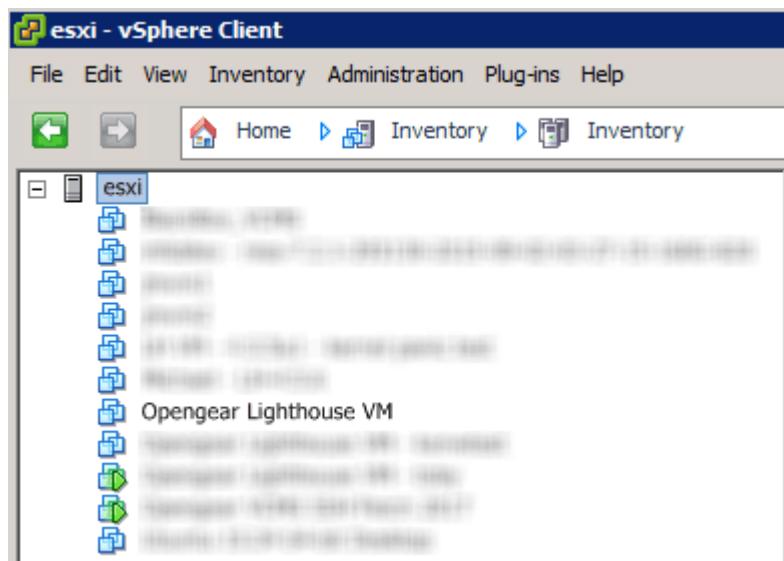
To power-up the new virtual machine immediately after deployment, check the *Power on after deployment* check-box and then click **Finish**.

- 01.The *Deploying Opengear Lighthouse VM* progress bar presents.



- 01.Once deployment has finished the *Deployment Completed Successfully* alert appears.
- 02.Click **Close**.

03.The new virtual machine is now deployed and appears in the inventory list.



### 3.2.3 Launch the Opengear Lighthouse 5.1.0 or later virtual machine

The vSphere Client provides at least three ways of launching a Virtual Machine hosted on a vSphere instance.

All three ways begin with the same first step:

01.Select the *Opengear Lighthouse VM* from the vSphere Client's inventory list.

The selected VM can then be launched by doing one of the following:

01.Select **Inventory > Virtual Machine > Power > Power On**.

02.Press **Ctrl-B**.

03.Click the *Power on the virtual machine* link in the **Basic Tasks** section of the **Getting Started** tab.

This option requires the **Getting Started** tab be front-most. If it is not already the front-most tab, make it active by clicking it.

01.Select **Inventory > Virtual Machine > Open Console** and then:

Click the **Power On** button in the console tool bar or

Choose **VM > Power > Power On** from the console menu bar or

Press **Ctrl-B**.

**Note:** only the fourth option above results in the running virtual machine being accessible from within the vSphere Client. The first three boot the *Opengear Lighthouse VM* and get it running headless.

### 3.2.4 Access the console of a running but headless Opengear Lighthouse instance

If direct interaction with a running but headless \*Opengear Lighthouse VM\* is required, open a console window by

01.Select the running *Opengear Lighthouse VM* in the vSphere Client's inventory list.

Then do one of the following:

01.Select **Inventory > Virtual Machine > Open Console** or

02.Right-click and select **Open Console** from the contextual menu that presents.

**Note:** a running Opengear Lighthouse VM is almost certainly running a bash shell with no other interactive options.

As a consequence, when the vSphere Client opens its console window, the Opengear Lighthouse VM will capture the mouse pointer, making it unavailable for use by any other window. To release the pointer, press **CTRL +ALT**.

## 3.3 VMware Workstation Player on Windows as host

**Note:** this procedure assumes *VMware Workstation Player* is already installed on the host Windows machine. This procedure also assumes VMware-ready virtual machine files are stored in *c:\Users\%USERNAME%\Virtual Machines\*. This is the location selected by default by VMware Workstation Player. If another location is preferred, adjust this procedure as required.

Prepare the Opengear Lighthouse VM file for import into VMware Workstation Player.

01.move the *lighthouse-5.1.1-vmx.zip* archive to *c:\Users\%USERNAME%\Virtual Machines\*.

02.right-click the *lighthouse-5.1.1-vmx.zip* archive and select **Extract all...** from the contextual menu.

03.A *Select a Destination and Extract Files* dialogue will open. By default the location is the same folder as the archive is in: *c:\Users\%USERNAME%\Virtual Machines\*. Leave this as the destination folder.

04.Uncheck the *Show extracted files when complete* check box and then click **Extract**.

- 05.A folder called ironman will be created inside `c:\Users\%USERNAME%\Virtual Machines\`.  
 Import the Opengear Lighthouse VM file into VMware Workstation Player.
- 01.Launch VMware Workstation Player.
  - 02.Click **Open a Virtual Machine**.
  - 03.navigate to `c:\Users\%USERNAME%\Virtual Machines\ironman\`.
 

VMware Workstation Player points to *Libraries > Documents* by default and, also by default, this library includes `c:\Users\%USERNAME%\My Documents\`.  
 Assuming this is the case, double-click *Virtual Machines* and then double-click *Ironman*.

    - 01.If only one file – Ironman – presents, double-click it to add the Lighthouse 5.1.0 or later virtual machine to the VMware Workstation 12 Player virtual machines list. If more than one file presents, double-click Ironman.vmx.
    - 02.The Lighthouse 5.1.0 or later virtual machine is added to the VMware Workstation 12 Player virtual machines list.
    - 03.With **Opengear Lighthouse VM** selected in the VMware Workstation 12 Player virtual machine list, click **Play virtual machine** to boot Opengear Lighthouse 5.1.0 or later.

### 3.4 VMware Workstation Pro on Windows as host

**Note:** this procedure assumes *VMware Workstation Pro* is already installed on the host Windows machine. This procedure also assumes VMware-ready virtual machine files are stored in `c:\Users\%USERNAME%\Virtual Machines\`. This is the location selected by default by VMware Workstation Pro. If another location is preferred, adjust this procedure as required.

- Prepare the Opengear Lighthouse VM file for import into VMware Workstation Pro.
- 01.Move the lighthouse-5.1.1-vmx.zip archive to `c:\Users\%USERNAME%\Virtual Machines\`.
  - 02.Right-click the lighthouse-5.1.1-vmx.zip archive and select **Extract all...** from the contextual menu.
  - 03.A *Select a Destination and Extract Files* dialogue will open. By default the location is the same folder as the PKZip archive is in: `C:\Users\%USERNAME%\Virtual Machines\`. Leave this as the destination folder.
  - 04.Uncheck the *Show extracted files when complete* check box and then click **Extract**.
  - 05.A folder called ironman will be created inside `C:\Users\%USERNAME%\Virtual Machines\`.  
 Import the Opengear Lighthouse VM file into VMware Workstation Pro.
    - 01.Click **Open a Virtual Machine**.
    - 02.navigate to `C:\Users\%USERNAME%\Virtual Machines\ironman\`.
 

VMware Workstation Pro points to *Libraries > Documents* by default and, also by default, this library includes `C:\Users\%USERNAME%\My Documents\`.  
 Assuming this is the case, double-click *Virtual Machines* and then double-click *Ironman*.

      - 03.If only one file – Ironman – presents, double-click it to add the Lighthouse 5.1.0 or later virtual machine to the VMware Workstation Pro virtual machines list. If more than one file presents, double-click Ironman.vmx.
      - 04.The Lighthouse 5.1.0 or later virtual machine is added to the VMware Workstation Pro virtual machines list.
      - 05.With the **Opengear Lighthouse VM** selected in the *My Computer* listing and the subsequent **Opengear Lighthouse VM** tab open, click **Power on this virtual machine** to boot Opengear Lighthouse 5.1.0 or later.

### 3.5 VMware Workstation Player or Pro on Fedora Workstation as host

As of the preparation of the *Lighthouse 5.1.0 or later user guide*, VMware Workstation Player 12 could not be installed on Fedora 25 without substantial reconfiguration of a base Fedora Workstation setup. Moreover, the reconfiguration leaves Fedora Workstation in a state that is entirely unsupported by any external entity.

Once appropriately re-configured, it seems likely that Lighthouse 5.1.0 or later will run in VMware Workstation Player 12 on Fedora Workstation. At this stage, however, Opengear is not supporting this particular combination of host operating system and virtual machine manager.

### 3.6 VMware Workstation Player with Custom Hardware

**Note:** this procedure assumes *VMware Workstation Player* is already installed on the host Windows machine. This procedure also assumes VMware-ready virtual machine files are stored in `c:\Users\%USERNAME%\Virtual Machines\`. This is the location selected by default by VMware Workstation Player. If another location is preferred, adjust this procedure as required.

- Prepare the Opengear Lighthouse VM file for import into VMware Workstation Player.
- 01.Move the lighthouse-vmx.zip archive to `c:\Users\%USERNAME%\Virtual Machines\`.
  - 02.Right-click the lighthouse-vmx.zip archive and select **Extract all...** from the contextual menu.
  - 03.A *Select a Destination and Extract Files* dialogue will open. By default the location is the same folder as the PKZip archive is in: `C:\Users\%USERNAME%\Virtual Machines\`. Leave this as the destination folder.
  - 04.Uncheck the *Show extracted files when complete* check box and then click **Extract**.
  - 05.A folder called ironman will be created inside `C:\Users\%USERNAME%\Virtual Machines\`.

06.You will need to update the vmx file to use the **vmxnet3** network card instead of the default e1000, by:

1. Changing the line 'ethernet0.virtualDev = "e1000"' to 'ethernet0.virtualDev = "vmxnet3"'.

2. Adding the following lines to enable pcie:

```
pciBridge0.present = "TRUE"
pciBridge4.present = "TRUE"
pciBridge4.virtualDev = "pcieRootPort"
pciBridge4.functions = "8"
pciBridge5.present = "TRUE"
pciBridge5.virtualDev = "pcieRootPort"
pciBridge5.functions = "8"
pciBridge6.present = "TRUE"
pciBridge6.virtualDev = "pcieRootPort"
pciBridge6.functions = "8"
pciBridge7.present = "TRUE"
pciBridge7.virtualDev = "pcieRootPort"
pciBridge7.functions = "8"
```

Import the Opengear Lighthouse VM file into VMware Workstation Player.

01.Launch VMware Workstation Player.

02.Click **Open a Virtual Machine**.

03.Navigate to `C:\Users\%USERNAME%\Virtual Machines\ironman\`.

VMware Workstation Player points to *Libraries > Documents* by default and, also by default, this library includes `C:\Users\%USERNAME%\My Documents\`.

Assuming this is the case, double-click *Virtual Machines* and then double-click *Ironman*.

04.If only one file – Ironman – presents, double-click it to add the Lighthouse 5.1.0 or later virtual machine to the VMware Workstation 12 Player virtual machines list. If more than one file presents, double-click Ironman.vmx.

05.The Lighthouse 5.1.0 or later virtual machine is added to the VMware Workstation 12 Player virtual machines list.

06.With the **Opengear Lighthouse VM** selected in the VMware Workstation 12 player virtual machine list, click **Play virtual machine** to boot Opengear Lighthouse 5.1.0 or later.

07.Inspection of syslog on the VM should show that the vmxnet3 driver is being loaded for the network card.

### 3.7 VirtualBox on Windows as host

Note: this procedure assumes VirtualBox is already installed on the host machine. This procedure also assumes the required PKZip archive, lighthouse-5.1.1.ovf.zip is in `c:\Users\%USERNAME%\Downloads`, the default location for files downloaded from remote sources to a computer running Windows.

01.Unzip ironman.ovf (it may appear as lighthouse-5.1.1.ovf.zip depending on your Windows Explorer preference settings).

Right-click the ironman.ovf archive and select **Extract all...** from the contextual menu.

02.A *Select a Destination and Extract Files* dialogue will open. The destination will be `c:\Users\%USERNAME%\Downloads\Ironman.ovf`.

03.Uncheck the *Show extracted files when complete* checkbox and edit the destination by removing Ironman.ovf from the path.

04.Click **Extract**.

05.A folder called ironman.ovf will be created inside `c:\Users\%USERNAME%\Downloads\`.

06.Launch Virtual Box

The **Oracle VM VirtualBox Manager** window appears.

07.Choose **File > Import Appliance....**

The **Appliance to import** dialogue box opens.

08.Click the **Expert Mode** button.

The **Appliance to import** dialogue box changes from *Guided Mode* to *Expert Mode*.

09.Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.

The *Open File* dialogue box opens. By default, it opens with `C:\Users\%USERNAME%\Documents` as the current folder.

10.Navigate to `c:\Users\%USERNAME%\Downloads\Ironman.ovf\Opengear Lighthouse VM\`.

11.Select the file Opengear Lighthouse VM and click **Open**.

12.Double-click the text 'vm' in the *Name* row and *Configuration* column to make it editable.

13.Type Opengear Lighthouse VM and hit Enter.

14.Click the **Import** button.

A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines available to Virtual Box.

15.Select **Opengear Lighthouse VM** from the list.

16.Choose **Machine > Settings...** (Alternatively, click the **Settings** icon in the VirtualBox Manager toolbar, or press Control-S.)

The *Opengear Lighthouse VM – Settings* dialogue box presents.

17.Click the **System** option in the list of options running down the left-hand side of the dialogue box.

The majority of the dialogue box presents the *System* options available as three tabs: *Motherboard*, *Processor*, and *Acceleration*. (Depending on the underlying hardware platform, *Acceleration* may be greyed-out and unavailable). The *Motherboard* tab is pre-selected by default.

18.In the *Motherboard* tab, check the *Hardware Clock in UTC Time* checkbox.

19.Click **OK** or press Return.

20.Select **Opengear Lighthouse VM** from the list and click **Start** in the **Oracle VM VirtualBox Manager** toolbar to boot Opengear Lighthouse 5.1.0 or later. (Double-clicking **Opengear Lighthouse VM** in the list also boots Opengear Lighthouse 5.1.0 or later.)

**Note:** Checking the *Hardware Clock in UTC Time* check-box is necessary because Lighthouse expects the hardware clock to be set to UTC, not local time. Unlike other Virtual Machine Managers, *Virtual Box* both exposes this option as a user-adjustable setting and does not set it to UTC by default.

### 3.8 VirtualBox on macOS as host

**Note:** this procedure assumes VirtualBox is already installed on the host macOS machine. This procedure also assumes the required PKZip archive, *lighthouse–5.1.1–ovf.zip* is in *~/Downloads*, the default location for files downloaded from remote sources to a computer running macOS.

01.Unzip *lighthouse–5.1.1–ovf.zip*.

This creates a folder – *Ironman–ovf* – in *~/Downloads* that contains the following files and folders:

```
Ironman–ovf
└── Opengear Lighthouse VM
    ├── Opengear_Lighthouse_VM.ovf
    └── Opengear_Lighthouse_VM-disk1.vmdk
```

02.Launch Virtual Box.

The **Oracle VM VirtualBox Manager** window appears.

03.Choose **File > Import Appliance...** or press Command-I.

The **Appliance to import** dialogue sheet slides down from the **Oracle VM VirtualBox Manager** toolbar.

04.Click the **Expert Mode** button.

The **Appliance to import** dialogue sheet changes from *Guided Mode* to *Expert Mode*.

05.Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.

The **Open File** dialogue sheet slides down from the **Oracle VM VirtualBox Manager** toolbar. By default, this sheet opens with *~/Documents* as the current folder.

06.Navigate to *~/Downloads/Ironman.ovf/Opengear Lighthouse VM/*.

07.Select *Opengear Lighthouse VM* and click **Open**. (Depending on your Finder Preferences settings, the file may present as *Opengear Lighthouse VM.ovf*.)

08.Double-click the text 'vm' in the *Name* row and *Configuration* column to make it editable.

09.Type *Opengear Lighthouse VM* and hit Return.

10.Click the **Import** button.

A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines available to Virtual Box.

11.Select **Opengear Lighthouse VM** from the list.

12.Choose **Machine > Settings...** (Alternatively, click the **Settings** icon in the VirtualBox Manager toolbar, or press Command-S.)

The *Opengear Lighthouse VM – Settings* dialogue box presents.

13.Click the **System** option in the dialogue box's toolbar.

The dialogue box presents the *System* options available as three tabs: *Motherboard*, *Processor*, and *Acceleration*. (Depending on the underlying hardware platform, *Acceleration* may be greyed-out and unavailable). The *Motherboard* tab is pre-selected by default.

14.In the *Motherboard* tab, check the *Hardware Clock in UTC Time* checkbox.

15.Click **OK** or press Return.

16.Select **Opengear Lighthouse VM** from the list and click **Start** in the **Oracle VM VirtualBox Manager** toolbar to boot Opengear Lighthouse 5.1.0 or later. (Double-clicking **Opengear Lighthouse VM** in the list also boots Opengear Lighthouse 5.1.0 or later.)

**Note:** Checking the *Hardware Clock in UTC Time* check-box is necessary because Lighthouse expects the hardware clock to be set to UTC, not local time. Unlike other Virtual Machine Managers, *Virtual Box* both exposes this option as a user-adjustable setting and does not set it to UTC by default.

**Note:** by default, *VirtualBox* stores virtual machines in `~/VirtualBox VMs`. If this is the first virtual machine setup by *VirtualBox* it will create the `VirtualBox VMs` folder in the current user's home-directory and create a further folder – `Opengear Lighthouse VM` – inside the `VirtualBox VMs` folder. Inside `Opengear Lighthouse VM` are the files and folders which make up Opengear Lighthouse 5.1.0 or later when run under *Virtual Box*.

### 3.9 VirtualBox on Ubuntu as host

**Note:** this procedure assumes *VirtualBox* and all required support files are already installed on the host machine. This procedure also assumes the required PKZip archive, `lighthouse-5.1.1.ovf.zip` is in `~/Downloads`, the default location for files downloaded from remote sources to a computer running Ubuntu.

01.Unzip `lighthouse-5.1.1.ovf.zip`.

This creates a folder – `Ironman.ovf` – in `~/Downloads` that contains the following files and folders:

```
Ironman.ovf
└── Opengear Lighthouse VM
    ├── Opengear Lighthouse VM.ovf
    └── Opengear_Lighthouse_VM-disk1.vmdk
```

02.Launch Virtual Box.

The **Oracle VM VirtualBox Manager** window appears.

03.Choose **File > Import Appliance....**

The **Appliance to import** dialogue box opens.

04.Click the **Expert Mode** button.

The **Appliance to import** dialogue box changes from *Guided Mode* to *Expert Mode*.

05.Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.

A file-navigation dialogue box, headed **Please choose a virtual appliance to import** opens. By default, it opens with `~/Documents` as the current folder.

06.Navigate to `~/Downloads/Ironman.ovf/Opengear Lighthouse VM/`.

07.Select `Opengear Lighthouse VM.ovf` and click **Open**.

08.Double-click the text 'vm' in the *Name* row and *Configuration* column to make it editable.

09.Type `Opengear Lighthouse VM` and hit Return.

10.Click the **Import** button.

A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines available to *Virtual Box*.

11.Select **Opengear Lighthouse VM** from the list and click **Start** in the **Oracle VM VirtualBox Manager** toolbar to boot Opengear Lighthouse 5.1.0 or later. (Double-clicking **Opengear Lighthouse VM** in the list also boots Opengear Lighthouse 5.1.0 or later.)

**Note:** by default *VirtualBox* stores virtual machines in `~/VirtualBox VMs`. If this is the first virtual machine setup by *VirtualBox* it will create the `VirtualBox VMs` folder in the current user's home-directory and create a further folder – `Opengear Lighthouse VM` – inside the `VirtualBox VMs` folder. Inside `Opengear Lighthouse VM` are the files and folders which make up Opengear Lighthouse 5.1.0 or later when run under *Virtual Box*.

### 3.10 VirtualBox on Fedora Workstation as host

**Note:** this procedure assumes *VirtualBox* and all required support files are already installed on the host machine. This procedure also assumes the required PKZip archive, `lighthouse-5.1.1.ovf.zip` is in `~/Downloads`, the default location for files downloaded from remote sources to a computer running *Fedor*a.

01.Unzip `lighthouse-5.1.1.ovf.zip`.

This creates a folder – `Ironman.ovf` – in `~/Downloads` that contains the following files and folders:

```
Ironman.ovf
└── Opengear Lighthouse VM
    ├── Opengear Lighthouse VM.ovf
    └── Opengear_Lighthouse_VM-disk1.vmdk
```

02.Launch Virtual Box.

The **Oracle VM VirtualBox Manager** window appears.

- 03.Choose **File > Import Appliance...** or press Control-I.  
The **Appliance to import** dialogue box opens.
- 04.Click the **Expert Mode** button.  
The **Appliance to import** dialogue box changes from *Guided Mode* to *Expert Mode*.
- 05.Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.  
The **Open File** dialogue box opens. By default, it opens with ~/Documents as the current folder.
- 06.Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/.
- 07.Select Opengear Lighthouse VM and click **Open**.
- 08.Double-click the text 'vm' in the *Name* row and *Configuration* column to make it editable.
- 09.Type Opengear Lighthouse VM and hit Return.
- 10.Click the **Import** button.  
A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines available to Virtual Box.
- 11.Select **Opengear Lighthouse VM** from the list and click **Start** in the **Oracle VM VirtualBox Manager** toolbar to boot Opengear Lighthouse 5.1.0 or later. (Double-clicking **Opengear Lighthouse VM** in the list also boots Opengear Lighthouse 5.1.0 or later.)
- Note:** by default VirtualBox stores virtual machines in ~/VirtualBox VMs. If this is the first virtual machine setup by VirtualBox it will create the VirtualBox VMs folder in the current user's home-directory and create a further folder – Opengear Lighthouse VM – inside the VirtualBox VMs folder. Inside Opengear Lighthouse VM are the files and folders which make up Opengear Lighthouse 5.1.0 or later when run under Virtual Box.

### 3.11 Virtual Machine Manager (KVM) on Ubuntu as host

- Note:** this procedure assumes Virtual Machine Manager and all required support files are already installed on the host machine. This procedure also assumes the the .xz archive, lighthouse-5.1.1-raw.hdd.xz is in ~/Downloads, the default location for files downloaded from remote sources to a computer running Ubuntu.
- 01.Expand lighthouse-5.1.1-raw.hdd.xz  
This creates a file – lighthouse-5.1.1-raw.hdd – in ~/Downloads.
- 02.launch *Virtual Machine Manager*.
- 03.Click the **New** button at the top-left of the Virtual Machine Manager window (or choose **File > New Virtual Machine**).  
The *Source Selection* window opens.
- 04.Click the **Select a file** button.  
A *Select a device or ISO file* dialogue box slides into view.
- 05.Navigate to ~/Downloads/.
- 06.Select the file lighthouse-5.1.1-raw.hdd and click **Open** in the top right-hand corner of the dialogue box.  
A *Review* window opens providing basic information about the virtual machine (or 'box', as Boxes calls them) to be created
- 07.Click the **Create** button in the top-right corner of the *Review* window.
- 08.A new virtual machine instance, *Opengear\_Lighthouse\_VM-disk1* is created and presented in the *Boxes* window.  
To rename the virtual machine instance, right-click on the machine instance and choose **Properties** from the contextual menu that appears.
- Click anywhere in the *Name* field to select and edit the name.
- Click the close box to save the changes.

### 3.12 Boxes on Fedora Workstation as host

**Note:** this procedure assumes Boxes and all required support files are already installed on the host machine. This procedure also assumes the the required PKZip archive, lighthouse-5.1.1-ovf.zip is in ~/Downloads , the default location for files downloaded from remote sources to a computer running Fedora Workstation.

- 01.Unzip lighthouse-5.1.1-ovf.zip  
This creates a folder – Ironman.ovf – in ~/Downloads that contains the following files and folders:
- ```

Ironman.ovf
└── Opengear Lighthouse VM
    ├── Opengear Lighthouse VM.ovf
    └── Opengear_Lighthouse_VM-disk1.vmdk

```
- 02.launch *Boxes*.
- 03.Click the **New** button in the *Boxes* window title bar

The *Source Selection* window opens.

04.Click the **Select a file** button.

A *Select a device or ISO file* dialogue box opens.

05.Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/.

06.Select the file Opengear\_Lighthouse\_VM-disk1.vmdk and click **Open** in the top right-hand corner of the dialogue box.

A *Review* window opens providing basic information about the virtual machine (or 'box', as Boxes calls them) to be created

07.Click the **Create** button in the top-right corner of the *Review* window.

08.A new virtual machine instance, *Opengear\_Lighthouse\_VM-disk1* is created and presented in the *Boxes* window.

To rename the virtual machine instance, right-click on the machine instance and choose **Properties** from the contextual menu that appears.

Click anywhere in the *Name* field to select and edit the name.

Click the close box to save the changes.

### 3.13 Boxes on CentOS as host

Note: this procedure assumes a CentOS installation, complete with the Gnome desktop environment as the host operating system. By default CentOS includes the full complement of KVM-centric virtualization tools including the GUI-based virtualization management tools **Boxes** and **virt-manager** and the shell-based virtualization management tool **virsh**.

This procedure assumes **Boxes** is used to setup and manage the Opengear Lighthouse VM.

Finally, this procedure assumes the required PKZip archive, lighthouse-5.1.1-ovf.zip is in ~/Downloads, the default location for files downloaded from remote sources to a computer running Fedora Workstation.

01.Unzip lighthouse-5.1.1-ovf.zip.

This creates a folder – Ironman.ovf – in ~/Downloads that contains the following files and folders:

```
Ironman.ovf
└─── Opengear Lighthouse VM
    ├─── Opengear Lighthouse VM.ovf
    └─── Opengear_Lighthouse_VM-disk1.vmdk
```

02.Launch Boxes

03.Click **New** in the Boxes title bar.

04.Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/

05.Select Opengear Lighthouse VM and click **Open**.

A new virtual machine, called **Opengear LighthouseVM** is added to the list of virtual machines available to Boxes.

## 4. First boot of the Opengear Lighthouse VM

During boot, two screens present.

01.The first notes the VM is **Booting to latest installed image**.

The selected image is *Lighthouse Root 1*. Two other images are available: *Lighthouse Root 1* and *Memtest86+*.  
Do not change the boot image the VM boots from.

02.The second screens asks you to **Select Lighthouse boot mode** and presents four options:

Graphics console boot  
Graphics console recovery mode  
Serial console boot  
Serial console recovery mode

03.*Graphics console boot* is pre-selected and should not be changed.

04.After the first boot has completed a message presents:

Welcome to Ironman. This is software version:  
5.1.1

05.And the final procedure in the initial setup presents:

To complete initial setup, please set a new root password.  
Press ENTER to continue.

06.After pressing **Enter**, a prompt appears:

Enter new root password:

07.Enter a strong, high-entropy password and press **Enter**.

08.The confirm prompt appears:

Confirm given password

09.Re-enter the password and press **Enter**.

10.Multiple configuration notices present ending with a login prompt:

opengear-lighthouse login:

11.Enter root (the only user able to login at this point) and press **Enter**.

12.A password prompt appears:

Password:

13.Enter the newly-set password and press **Enter**.

14.A standard bash shell prompt appears.

root@opengear-lighthouse:~#

# 5. Initial system configuration

## 5.1 Loading Opengear Lighthouse

When the *Opengear Lighthouse* VM is booted and running it is addressable at either of two IP addresses:

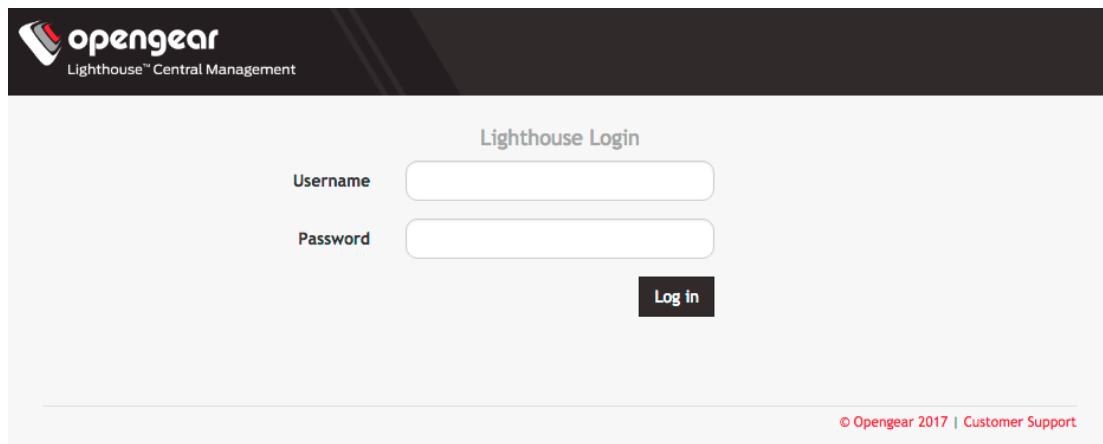
- 01.the fixed address, **192.168.0.1**, or
- 02.whatever address it is assigned by any DHCP server it finds.

In your browser of choice open a new window or tab and enter

01.<https://192.168.0.1> or [https://\[DHCP-supplied address\]](https://[DHCP-supplied address]) in the address bar

- 02.press **Return**.

The Opengear Lighthouse login page loads.



The screenshot shows the 'Lighthouse Login' page. At the top left is the Opengear logo with the text 'opengear' and 'Lighthouse™ Central Management'. Below the logo is a large input field for 'Username'. Underneath it is another input field for 'Password'. To the right of the password field is a dark blue 'Log in' button. At the bottom right of the page is a small red link that says '© Opengear 2017 | Customer Support'.

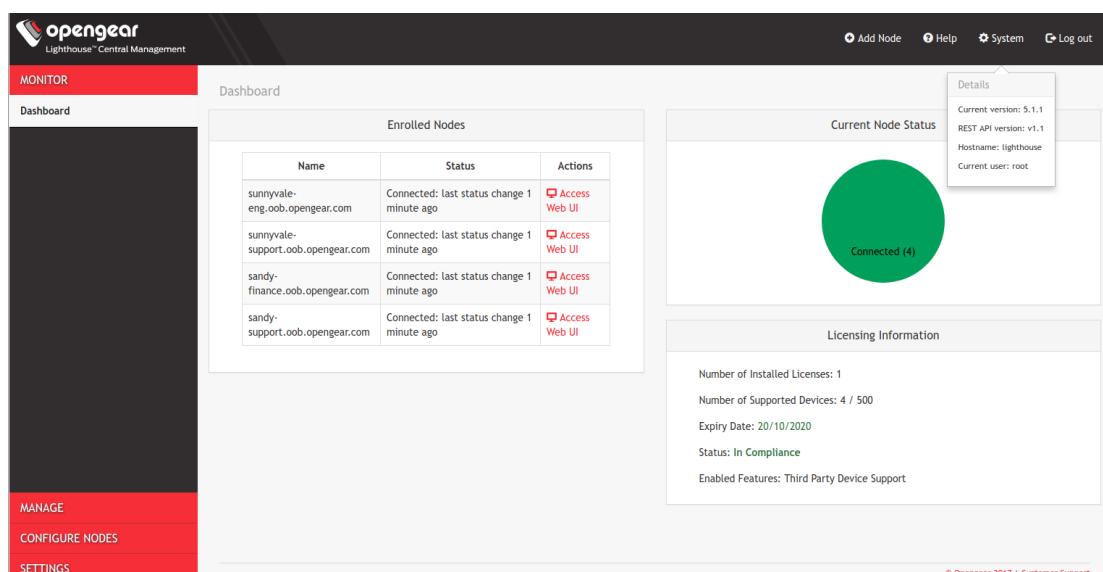
## 5.2 Login to Opengear Lighthouse

To login to *Opengear Lighthouse*

- 01.Enter a username in the *Username* field.
- 02.enter the username's password in the *Password* field.
- 03.Click **Log In** or press **Enter**.

The *Opengear Lighthouse Dashboard* loads.

- 04.Click **System** right top icon to see Current user.



The screenshot shows the 'Dashboard' page of the Opengear Lighthouse interface. The left sidebar has tabs for 'MONITOR' (which is active), 'MANAGE', 'CONFIGURE NODES', and 'SETTINGS'. The main dashboard area has several sections: 'Enrolled Nodes' (listing four nodes: sunnyvale-eng.oob.opengear.com, sunnyvale-support.oob.opengear.com, sandy-finance.oob.opengear.com, and sandy-support.oob.opengear.com, all connected), 'Current Node Status' (a green circle indicating 'Connected (4)'), and 'Licensing Information' (showing 1 installed license, 4 supported devices, and an expiry date of 20/10/2020). A tooltip over the 'Current Node Status' section provides details about the current version (5.1.1), REST API version (v1.1), hostname (lighthouse), and current user (root). At the bottom right is a small red link that says '© Opengear 2017 | Customer Support'.

Note: the Dashboard, the Sidebar, and other Lighthouse pages, will present differently depending on the privileges assigned to the logged-in user. In this manual, screenshots such as that of the Lighthouse Dashboard above represent what the root user sees. Users with different privileges will see filtered views of available nodes, users, groups, tags and Smart Groups and will have different privileges regards creating and changing settings within Lighthouse. (For example, users other than root can edit their own account settings but cannot edit

other user's accounts. Depending on the privileges an account has, a user may also be restricted with regards what they can do with enrolled nodes or what new nodes they can enroll.)

### 5.3 Setting the Opengear Lighthouse hostname

To set the hostname for a running *Opengear Lighthouse* instance:

01.Select **Settings > System > Administration**.

02.Edit the *Hostname* field as required.

| Order | Address     | API Port<br>(default: 443) | VPN Port<br>(default: 1194) |
|-------|-------------|----------------------------|-----------------------------|
| 1     | 10.84.1.100 | 443                        | 1194                        |

01.Click **Apply**.

### 5.4 Adding external IP addresses manually (optional)

Adding a Lighthouse instance's external IP address or addresses to a Lighthouse instance's configuration is an optional step.

To add a single external address:

01.Select **Settings > System > Administration**.

| Order | Address        | API Port<br>(default: 443) | VPN Port<br>(default: 1194) |
|-------|----------------|----------------------------|-----------------------------|
| 1     | 192.168.254.33 | 443                        | 1194                        |
| 2     |                | 443                        | 1194                        |

01.In the *Address* field of the *External Network Addresses* section, enter an IP address.

02.(Optional step) Change the API Port, VPN Port or both, if the ports used on the entered IP address are different from the default (443 and 1194, respectively).

03.Click the **Apply** button.

04.Click **Apply**.

To manually add further external addresses to a Lighthouse instance's configuration:

01.Click the **+** (add) button.

A second row appears in the **External Network Addresses** section.

02.In the newly presented *Address* field, enter an IP address.

03.(Optional step) Change the API Port, VPN Port or both, if the ports used on the entered IP address are different from the default (443 and 1194, respectively).

04.Add further IP addresses as required by repeating the steps above.

05.Click the **Apply** button.

To change the order in which manually-added IP addresses are sent to remote nodes:

01.Click the up and down arrows in the **Order** column to change the order in which the IP addresses are listed.

The presented order reflects the order in which these addresses are sent out.

02.Click the **Apply** button.

If external IP addresses are manually added to a Lighthouse configuration, these addresses are sent to a remote node during enrollment. If no external IP address is manually added to a Lighthouse configuration, default external IP addresses are used.

The default external IP addresses are sent to a remote node during enrollment in the following order:

01.net1:dhcp

02.net1:static

03.the IP address connected to the default gateway.

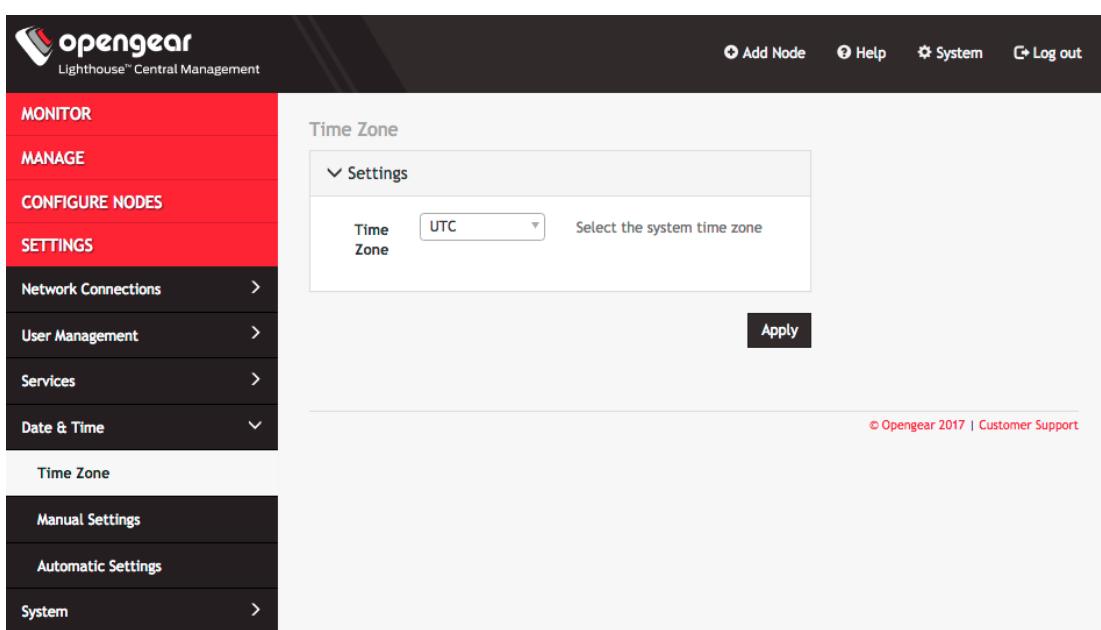
## 5.5 Setting the Opengear Lighthouse internal clock

To set the time-zone:

01.Select **Settings > Date & Time > Time Zone**.

02.Select the *Lighthouse* instance's time-zone from the *Time Zone* pop-up menu.

03.Click **Apply**.



To set the correct time and date either

01.Select **Settings > Date & Time > Manual Settings**.

02.Enter the current *Date* and *Time*.

03.Click **Apply**.

The screenshot shows the OpenGear Lighthouse Central Management interface. The left sidebar has a red 'SETTINGS' section selected, containing 'Network Connections', 'User Management', 'Services', 'Date & Time' (which is expanded), and 'Time Zone'. Under 'Date & Time', there are two tabs: 'Manual Settings' (selected) and 'Automatic Settings'. The main content area displays 'Manual Settings' with a 'Current Lighthouse time: 05:22 May 07, 2017'. It includes a 'Settings' section with dropdown menus for 'Date' (set to 2017, May, 7) and 'Time' (set to 05, 16). A large 'Apply' button is at the bottom right. The top navigation bar includes 'Add Node', 'Help', 'System', and 'Log out'.

or

01. Select **Settings > Date & Time > Automatic Settings**.
02. Click the *Enabled* check-box.
03. Enter a working NTP Server address in the *NTP Server Address* field.
04. Click **Apply**.

The screenshot shows the OpenGear Lighthouse Central Management interface. The left sidebar has a red 'SETTINGS' section selected, containing 'Network Connections', 'User Management', 'Services', 'Date & Time' (which is expanded), and 'Time Zone'. Under 'Date & Time', there are two tabs: 'Manual Settings' and 'Automatic Settings' (selected). The main content area displays 'Automatic Settings' with a 'NTP Settings' section containing an 'Enabled' checkbox which is checked. Below it is a 'Remote NTP Server List' section with a table. The table has one row with 'NTP Server Address' set to 'pool.ntp.org'. There are '+' and '-' buttons to add or remove entries. A large 'Apply' button is at the bottom right. The top navigation bar includes 'Add Node', 'Help', 'System', and 'Log out'.

## 5.6 Examine or change the Lighthouse SSL certificate

Lighthouse ships with a private SSL Certificate that encrypts communications between it and your browser.

To examine this certificate, or generate a new Certificate Signing Request:

01. Select **Settings > Services > HTTPS Certificate**.

The screenshot shows the OpenGear Lighthouse Central Management interface. The left sidebar has a red 'SETTINGS' section with 'Services' expanded, showing 'Session Settings'. The main content area is titled 'HTTPS Certificate' under 'Current SSL Certificate'. It displays fields for Common Name (default), Organizational Unit, Organization, Locality/City, State/Province, Country (US), Email, Key Length (bits) (2048), Issue Date (Nov 26 08:19:18 2017 GMT), and Expiry Date (Nov 27 08:19:18 2018 GMT). Below this is a 'Certificate Signing Request' form with fields for Common Name, Organizational Unit, Organization, Locality/City, State/Province, Country (Australia), Email, Key Length (bits) (2048), Challenge Password, Confirm Password, and a Private Key File input field ('Choose file'). An 'Apply' button is at the bottom right.

The details of the **Current SSL Certificate** present.

Immediately below this listing is a **Certificate Signing Request** form, which can be used to generate a new SSL certificate.

## 5.7 Examine or change the Lighthouse Session Settings

To examine Web and CLI session settings, or to modify them:

01. Select **Settings > Services > Session Settings**.
  02. Examine or modify **Web Session Timeout** settings. The maximum value for idle timeout is 1440 minutes.
  03. Examine or modify **CLI Session Timeout** settings. Setting the CLI session timeout to 0 will disable the timeout.
- Changes will take effect the next time a user logs in via the CLI.

The screenshot shows the OpenGear Lighthouse Central Management interface. The left sidebar has a red 'SETTINGS' section with 'Services' expanded, showing 'Session Settings'. The main content area is titled 'Session Settings' under 'Settings'. It displays fields for 'Web Session Timeout' (20) and 'CLI Session Timeout' (0). A note states: 'CLI session idle timeout (in minutes). Note: To disable the CLI session idle timeout, set it to 0.' An 'Apply' button is at the bottom right. The footer includes links for 'Add Node', 'Help', 'System', and 'Log out', and a copyright notice: '© OpenGear 2017 | Customer Support'.

## 5.8 Examine or change the MTU of the Lighthouse VPN tunnel

The MTU setting can be configured for traffic that is travelling through the Lighthouse VPN, in an attempt to solve MTU path discovery problems. To examine the MTU of the Lighthouse VPN tunnel, or to modify it:

01. Select **Settings > Services > Lighthouse VPN**.
02. Examine or modify **Tunnel MTU** settings. The allowed values are between 1280 and 1500.

## 5.9 Network connections

To see the network connections available to *OpenGear Lighthouse 5.1.0* or later:

01.Select **Settings > Network Connections > Network Interfaces**

| Name           | Type     | Details               | Status              | Actions |
|----------------|----------|-----------------------|---------------------|---------|
| default-conn-1 | Ethernet | Static - 192.168.0.1  | Enabled and running | Edit    |
| default-conn-2 | Ethernet | DHCP - 192.168.254.33 | Enabled and running | Edit    |

This currently presents only two default connections: static and dhcp interfaces.

If you log in to the Lighthouse VM and run `ifconfig`, the two connections listed in OpenGear Lighthouse 5.1.0 or later correspond to the following returned interfaces:

`default-static` is net1:static.  
`default-DHCP` is net1:dhcp.

To edit a given network interface:

01.Select **Settings > Network Connections > Network Interfaces**

02.Click the **Edit** button in the **Actions** section of the network interface to be modified.

03.Make the desired changes in the resultant dialog.

04.Click **Apply**.

default-conn-1

Editing these settings may break connectivity

**Status**

Status      Running

**Common Settings**

Enabled

Description Default static network      User readable description of the interface

**IPv4 Settings**

Configuration Method Static assignment      The mechanism to acquire IP settings

|               |               |                                           |
|---------------|---------------|-------------------------------------------|
| IP Address    | 192.168.0.1   | IPv4 address for this interface           |
| Subnet Mask   | 255.255.255.0 | IPv4 netmask for this interface           |
| Gateway       |               | Default gateway for the unit              |
| Primary DNS   |               | IPv4 address for the primary DNS server   |
| Secondary DNS |               | IPv4 address for the secondary DNS server |

**Media Settings**

Cancel      Apply

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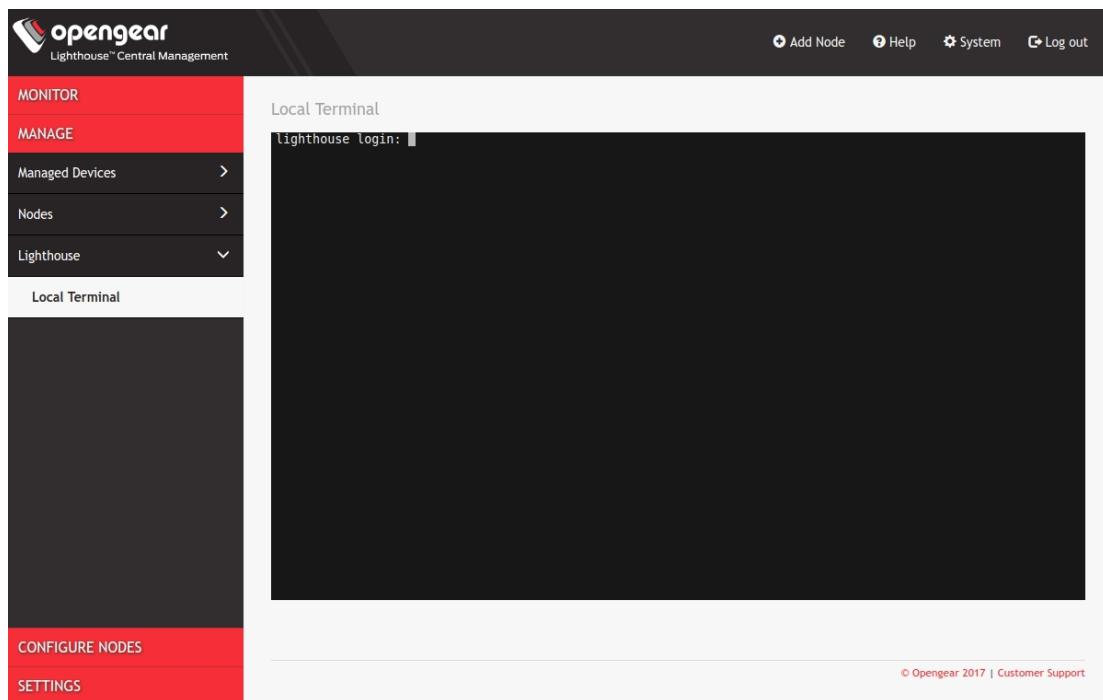
Note: don't change the configuration method. Just disable the interface you don't want to use by unchecking the *Enabled* checkbox. As of this release of *Opengear Lighthouse 5.1.0* or later, if *default-static* and *default-DHCP* are changed to the same configuration method (ie both are set to *Static assignment* or both are set to *DHCP*) neither interface will work.

## 6. Shut down or restart Opengear Lighthouse

### 6.1 Shutting down a running Opengear Lighthouse instance

To shutdown a running Opengear Lighthouse instance:

01.Select Manage > Lighthouse > Local Terminal



01.At the **Local Terminal** login prompt enter a username with administrative privileges (eg `root`)

02.At the Password: prompt, enter that account's password

A *Last login* date and time for that account are returned to STD OUT and a shell prompt for the newly logged in user presents.

01.enter the command `shutdown -h now` and press **Return**.

The Lighthouse virtual machine shuts down.

### 6.2 Restarting a running Opengear Lighthouse instance

To restart a running Opengear Lighthouse instance, follow the first three steps of the *Shutting down a running Opengear Lighthouse instance* procedure above then:

01.At the shell prompt enter one or other of the following command strings:

`reboot`

`shutdown -r now`

01.Press **Return**.

The Lighthouse virtual machine shuts down and immediately reboots.

# 7. Using Opengear Lighthouse

After Opengear Lighthouse has been installed and configured, a small set of nodes should be enrolled, and a set of tags and smart groups should be created, that will allow nodes access to be filtered to the correct subset of users.

Once these nodes are installed, access to the Node's Web UI and serial ports should be tested.

## This section will cover

- 01.Licensing third-party nodes before enrollment
- 02.Enrolling nodes
- 03.Creating Smart Groups
- 04.Accessing the node's Web UI
- 05.Accessing the node's serial ports via Console Gateway

## 7.1 Licensing third-party nodes before enrollment

Lighthouse 5.1.0 or later includes support for managing third-party remote nodes.

Support for third-party remote nodes is not built-in to a new Lighthouse instance, however: it is added via a *license*.

A *license* is an encrypted, RFC 7519-compliant, JSON web token that contains key-value pairs describing the features and entitlements of a given third-party remote node.

Licenses are distributed by Opengear and will be available as encrypted ASCII strings sent by e-mail via a fulfillment procedure.

Before enrolling a third-party remote node, its corresponding license must be added to Lighthouse as follows:

### 7.1.1 Adding a license using the Lighthouse UI

- 01.Select **Settings > System > Licensing**
- 02.Click the + (add) button.

### New License

|                                                                            |                      |
|----------------------------------------------------------------------------|----------------------|
| <b>License body</b>                                                        | <input type="text"/> |
| <input type="button" value="Cancel"/> <input type="button" value="Apply"/> |                      |

01.Paste the encrypted *license* text string into the *License body* text field.

02.Click **Apply**.

### 7.1.2 Showing installed licenses in the Lighthouse UI

Installed licenses are presented at **Settings > System > Licensing**.

Installed Licenses are also presented on the Lighthouse Dashboard at **Monitor > Dashboard**.

The dashboard also displays messages when:

- 01.The number of nodes supported by a license has been reached or exceeded.
- 02.The maintenance period of a license has expired.

### 7.1.3 Showing installed licenses via the Local Terminal

`oglicdump` is a shell-based tool that writes the current licensing status of a Lighthouse instance to STD OUT (or, using the `-o` switch, a file).

For example:

```
# oglicdump
{
  "OGLH": {
    "contact": {
      "email": "engineering@opengear.com",
      "name": "Test",
```

```

        "phone": "123456"
    },
    "features": {
        "nodes": 500,
        "additional": {
            "thirdpartynodes": "1"
        },
        "maintenance": 1603152000
    }
}

```

If there are no installed licenses, `oglicdump` returns the following:

```
# oglicdump
No data found
```

## 7.2 Enrolling nodes

### 7.2.1 Enrollment overview

Enrolling nodes is the process of connecting nodes to Lighthouse, to make them available for access, monitoring, and management. Enrollment can be performed in a number of ways

- 01.Enrollment via the Lighthouse Web UI
- 02.Enrollment via the Node Web UI
- 03.Enrollment via ZTP
- 04.Enrollment via USB key

Each of these options will be described in this section

To authenticate either the Lighthouse (during enrollment via the Lighthouse WebUI), or the node (during the other enrollment scenarios) credentials must be provided.

The Lighthouse VPN uses certificate-authenticated OpenVPN tunnels between Lighthouse and remote nodes. These tunnels, in turn, rely on the time being synchronized between the Lighthouse instance and the *console server* or other remote node. If a remote node is not relying on an NTP server to set its own time, when a remote node receives a Lighthouse enrollment request, it inspects the HTTP Date header sent by Lighthouse and sets its local time to match that of the Lighthouse instance.

If a remote node *is* relying on an NTP server to set its own time, it still checks the HTTP Date header sent by Lighthouse to affect the time synchronization, but it does not set its local time to match that of the Lighthouse instance

When enrolling via Lighthouse, an administration username and password for the node must be provided. When enrolling via the node, an enrollment **Token** must be provided. A default enrollment token can be set on the **Configure Nodes > Enrollment Settings** page, and individual tokens set per enrollment bundle

Enrollment can either be a two-step, or a one-step process. The default is two-step:

- 01.Once enrollment starts, nodes receive their enrollment package, and establish a VPN connection to Lighthouse.
- 02.The node is now in the **Pending** state, and needs to be **Approved** before the node will be available for access, management, or monitoring.

This second step can be skipped when a particular enrollment bundle is used by checking the *Auto-approve node* check-box when configuring an enrollment bundle.

### 7.2.2 Enrollment bundles

An enrollment bundle (aka a provisioning bundle) is a downloadable file that stores provisioning information, allowing for bulk enrollment and manipulation of remote nodes.

Applying an enrollment bundle during enrollment allows tags to be associated with nodes when they're first enrolled, rather than manually assigning tags after the nodes are enrolled.

This is especially useful for larger roll-outs where there will be many nodes deployed with a similar configuration and responsibilities. If relevant Smart Groups and tags have been set up, newly enrolled nodes will be immediately visible for the relevant users to configure and use.

Associating templates with an enrollment bundle allows to run a set of templates on a node, after it has been enrolled. Any template currently defined on the Lighthouse can be added to an enrollment bundle, and each bundle supports any number of templates.

### 7.2.3 Creating an enrollment bundle

An enrollment bundle or `manifest.og` file contains a series of field-value pairs that an unconfigured device can use to configure itself.

Options that can be set in `manifest.og` include new firmware, custom configuration scripts, opg config files, and lighthouse enrollment details.

By default, `manifest.og` includes the following field-value pairs (the values are examples only):

```
address=192.168.88.20  
api_port=4443  
bundle=bne-dc  
password=secret
```

Custom field-value pairs can be added manually (again, the field names are potential field names for a real-world, customized file but the values following each field name are examples only):

```
script=configure_ports.sh  
image=acm7000-3.16.6.image  
external_endpoints=192.168.1.2:4444,192.168.1.3:4445
```

A provisioning bundlemanifest.og file can be created in a Lighthouse instance as follows:

01.Select **Configure Nodes > Enrollment Bundles**

The screenshot shows the Opengear Lighthouse Central Management interface. The left sidebar has a red header with 'opengear' and 'Lighthouse™ Central Management'. It includes sections for MONITOR, MANAGE, and CONFIGURE NODES, with 'Node Enrollment' currently selected. Under 'Node Enrollment', there are links for 'Enrolled Nodes', 'Pending Nodes', and 'Enrollment Settings'. The main content area is titled 'Enrollment Bundles' and shows a table with one row: 'Name' (bne-dc), 'Node Count' (25), and 'Actions' (three icons: edit, delete, and info). Below the table are two buttons: a plus sign (+) for adding a new bundle and a circular arrow (refresh) for refreshing the list. At the bottom right of the main area, it says '© Opengear 2017 | Customer Support'.

01.Click the + (add) button.

The **Enrollment Bundle Details** dialog box presents.

Enrollment Bundles

| Enrollment Bundle Details |                                                                                           |
|---------------------------|-------------------------------------------------------------------------------------------|
| Name                      | <input type="text"/> Descriptive bundle name                                              |
| Token                     | <input type="text"/> Authentication token used to request enrollment with this bundle     |
| Auto-approve node         | <input checked="" type="checkbox"/> Automatically approve enrollment after identification |

| Enrollment Bundle Node Tags                                                                        |                        |
|----------------------------------------------------------------------------------------------------|------------------------|
| Tag values specified here will automatically be applied to any nodes enrolled against this bundle. |                        |
| <input type="button"/>                                                                             | <input type="button"/> |
| <input type="button"/>                                                                             | <input type="button"/> |

| Templates                       |               |               |         |
|---------------------------------|---------------|---------------|---------|
| Order                           | Template Type | Template Name | Actions |
| No Templates have been selected |               |               |         |
| <input type="button"/>          |               |               |         |

Cancel  Apply

01.Enter a *Name* and *Authentication Token* for the bundle in the respective fields.

02.Select the number of *Tags* and *Values* to apply to any nodes that enroll using this enrollment bundle

03.(Optional) Check the *Auto-approve node* check-box.

When this is checked, a device configured using this enrollment bundle is not placed in pending mode during the enrollment process. Instead, it is automatically approved for enrollment after it has been identified.

With the enrollment bundle named, use the **Enrollment Bundle Node Tags** to populate it with the desired name-value pairs by:

01.Select a field name from the left-most pop-up menu.

02.Select or enter a value from the right-most pop-up menu.

03.Click the **+** (add) button to add a new pair of pop-up menus

04.Select another field name and select or enter another value.

05.Repeat until all desired name-value pairs are displayed.

06.Click the **Apply** button.

With the enrollment bundle named, use the **Templates** to populate it with the desired list of templates to be applied post-enrollment by:

01.Click the **+** (add) button to add a new pair of pop-up menus.

02.Select a value from the **Template Type** menu. The selected template type will filter the available names to those templates that are of that type. Note that to apply script templates, nodes need to be running firmware version 4.1.1 or later.

03.Select a value from the **Template Name** menu.

04.Repeat until all desired type-name pairs are displayed.

05.Click the **Apply** button.

06.The templates in the table can be re-ordered using the arrow buttons in the far left column of the table, and will be executed in the order they appear. The order buttons will only appear if there is more than one template in the table.

**Note:** Template push operations will stop from continuing if one template fails.

#### 7.2.4 Enrollment via Lighthouse Web UI

01.Select the **Add Node** shortcut in the top menu bar to bring up the new enrollment dialog.

02.Select the **Product** type from the **Product** pop-up menu.

03.Available options in the **Product** pop-up menu are:

An Opengear device

A generic third party device

An Avocent ACS6000

An Avocent ACS8000

An Avocent ACS Classic  
A Cisco 2900 Series

New Enrollment

|                   |                                     |                                                       |
|-------------------|-------------------------------------|-------------------------------------------------------|
| Product           | An Opengear device                  | The type of device to enroll                          |
| Network Address   |                                     | Current network address for this node                 |
| Username          |                                     | Admin username to use when connecting to the node     |
| Password          |                                     | Admin user password for the node                      |
| Auto-approve node | <input checked="" type="checkbox"/> | Automatically approve enrollment after identification |

Cancel Apply

01.To enroll an Opengear device, an Avocent ACS6000, an Avocent ACS8000, an Avocent ACS Classic, or a Cisco 2900 Series, enter the *Name*, *Network Address*, *Username*, and *Password* of the Node being enrolled.

**Note:** Enrolling an Avocent ACS6000, an Avocent ACS8000, an Avocent ACS Classic, or a Cisco 2900 Series requires the device's license to have been added as per the 'Licensing third-party nodes before enrollment' procedure above. If an appropriate license has not been added to Lighthouse, the procedure will return a 'No licenses have been applied' error and the node will not be added to Lighthouse.

**Note:** the *Name* field does not allow the period (aka full-stop or 'dot') character. Attempting to use this character will fail with a *not a valid common name* error.

New Enrollment

|                   |                                     |                                                       |
|-------------------|-------------------------------------|-------------------------------------------------------|
| Product           | An Opengear device                  | The type of device to enroll                          |
| Network Address   |                                     | Current network address for this node                 |
| Username          |                                     | Admin username to use when connecting to the node     |
| Password          |                                     | Admin user password for the node                      |
| Auto-approve node | <input checked="" type="checkbox"/> | Automatically approve enrollment after identification |

Cancel Apply

**Note:** 5.1.1 or later Lighthouse populates the node name field with the hostname of the enrolled node rather than using a user provided value. It is no longer possible for users to specify a custom name, except when enrolling third party nodes. Console servers with firmware 4.1.1 and higher provide their hostname in the node information, with pre-4.1 nodes instead just having their node id used as the name. Nodes enrolled prior to upgrading to 5.1.1 or later have their names switched to the new standard if the node is running 4.1.1 firmware but will retain their old name if older firmware is still installed.

**Note:** the *Username* and *Password* fields are for the login credentials required by the remote node being enrolled. They are **not** for the login credentials required to login to the Opengear Lighthouse instance.

01.To enroll a generic third-party device, there are three more required fields: *Connection Method*; *Base Protocol Port*; and *Port Count*.

**Note:** the following procedure assumes the third-party device's license has been added as per the 'Licensing third-party nodes before enrollment' procedure above. If an appropriate license has not been added to Lighthouse, the procedure will return a 'No licenses have been applied' error and the node will not be added to Lighthouse.

New Enrollment

|                    |                                     |                                                                                      |
|--------------------|-------------------------------------|--------------------------------------------------------------------------------------|
| Product            | A generic third party device        | The type of device to enroll                                                         |
| Name               |                                     | Brief name for this node                                                             |
| Network Address    |                                     | Current network address for this node                                                |
| Connection Method  | SSH                                 | The protocol used to connect to serial ports                                         |
| Username           |                                     | Username for a node user with access to all serial ports                             |
| Password           |                                     | Password for a node user with access to all serial ports                             |
| Auto-approve node  | <input checked="" type="checkbox"/> | Automatically approve enrollment after identification                                |
| Base Protocol Port | 3000                                | The base number from which network ports for individual serial ports will be derived |
| Port Count         | 4                                   | The number of serial ports on the target device (maximum 400)                        |

Serial Port Labels

|              |        |
|--------------|--------|
| Port Label 1 | Port 1 |
| Port Label 2 | Port 2 |
| Port Label 3 | Port 3 |
| Port Label 4 | Port 4 |

[Cancel](#) [Apply](#)

01. Choose *SSH* or *Telnet* from the *Connection Method* pop-up menu, as appropriate for the connection method supported by the third-party device.

02. Enter a base number in the *Base Protocol Port*. By default, this is set to *3000*.

The Base Protocol Port number is the starting port number from which the third-party device's individual serial port network port numbers will be derived.

03. Enter the number of serial ports the third-party device has in the *Port Count* field.

Below the *Port Count* field is a **Serial Port Labels** section. Whatever number is entered in the *Port Count* field, the *Port Label x* fields in this section will update to match this number in real-time.

04. Optionally, edit the labels used to identify each serial port in the **Serial Port Labels** section.

01. Click **Apply**.

Once enrolled, the console server's details are automatically removed from the **Pending Nodes** page and automatically added to the **Configure Nodes > Node Enrollment > Enrolled Nodes** page.

|                          | Name                               | Status                                                                                                        | Description                                                                                                                                                                                                            | Actions |
|--------------------------|------------------------------------|---------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| <input type="checkbox"/> | sunnyvale-eng.oob.opengear.com     | Connection Status: Connected: last status change 1 hour ago<br>Configuration Template Run Status: Success     | Model: IM7208-2-DAC<br>Firmware Version: 4.1.0u2<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.2<br>NET1 MAC address: 00:13:c6:01:5e:19<br>Network: 10.84.1.62<br>Serial Number: 72000183511477  |         |
| <input type="checkbox"/> | sunnyvale-support.oob.opengear.com | Connection Status: Connected: last status change 1 hour ago<br>Configuration Template Run Status: Success     | Model: CM7196A<br>Firmware Version: 4.1.0u2<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.5<br>NET1 MAC address: 00:13:c6:00:00:01<br>Network: 10.84.1.72<br>Serial Number: N/A                  |         |
| <input type="checkbox"/> | sandy-finance.oob.opengear.com     | Connection Status: Connected: last status change 25 minutes ago<br>Configuration Template Run Status: Success | Model: CM7132-2-DAC<br>Firmware Version: devbuild<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.4<br>NET1 MAC address: 00:13:c6:01:51:63<br>Network: 10.84.1.71<br>Serial Number: 71320039381442 |         |
| <input type="checkbox"/> | sandy-support.oob.opengear.com     | Connection Status: Connected: last status change 24 minutes ago<br>Configuration Template Run Status: Success | Model: IM7216-24U<br>Firmware Version: devbuild<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.3<br>NET1 MAC address: 00:13:c6:01:e0:4d<br>Network: 10.84.1.63<br>Serial Number: 72000666091618   |         |

[Unenroll Selected](#) [Print](#)

Note: As of Lighthouse 5.1.0 or later, third-party devices are added to the config server but they are not enrolled.

### 7.2.5 Enrollment via Node Web UI

If the Node is situated behind a firewall, Lighthouse will not be able to initiate an enrollment: it will need to be triggered from the Node WebUI.

To do this:

- 01.log into the Node WebUI.
- 02.select **Serial & Network > Lighthouse**.
- 03.Enter the *Server Address*, the *Enrollment Bundle* (if a specific bundle is being used), and the *Enrollment Token* (either the global token or the bundle-specific token).
- 04.Select **Apply Settings**.

The enrollment process starts.

### 7.2.6 Mass Enrollment using ZTP

For mass node enrollments using ZTP, three new custom DHCP fields are handled by ZTP scripts.

These fields contain the **URL**, **Bundle Name** and **Enrollment Password** used in an enrollment which is kicked off immediately after all other ZTP handling is completed. If a reboot is required because of a config file being provided the enrollment will start after the reboot. Otherwise it happens immediately.

A sample configuration file, for the ISC DHCP Server, follows:

```
option space opengear code width 1 length width 1;
option opengear.config-url code 1 = text;
option opengear.firmware-url code 2 = text;
option opengear.enroll-url code 3 = text;
option opengear.enroll-bundle code 4 = text;
option opengear.enroll-password code 5 = text;

class "opengear-config-over-dhcp-test" {
    match if option vendor-class-identifier ~ "^Opengear/";
    vendor-option-space opengear;
    option opengear.config-url "http://192.168.88.1/config.xml";
    option opengear.enroll-url "192.168.88.20";
    option opengear.enroll-bundle "";
    option opengear.enroll-password "default";
}
```

Note: the maximum amount of data allowable as DHCP options is 1200 bytes, including all overhead inherent in the structuring of this data. Individual options are still, however, limited to 255 characters.

### 7.2.7 Enrollment via USB drive

USB Enrollment enables the configuration of a device using a manifest file copied to a USB drive and inserted into the unconfigured device before it first boots.

Once created (see 'Creating an enrollment bundle' above), manifest.og files can be downloaded from a Lighthouse instance as follows:

#### 01. Select Configure Nodes > Node Enrollment > Enrollment Bundles.

A list of extant Enrollment Bundles presents.

02. In the Actions column of the particular bundle to be used, click the download button (a downward-pointing arrow in a circle).

03. Depending on your browser's configuration, a manifest.og file will either be downloaded to your local system (likely to ~/Downloads or c:\Users\%USERNAME%\Downloads\ ) or your browser will present a dialogue box asking you to specify which local directory the download should be copied to.

To effect an enrollment via USB drive:

01. Copy manifest.og to the root directory on a USB drive.

02. Plug the USB drive into an unconfigured and powered-down *console server*

03. Power the *console server* up.

On first boot, the device looks for a file – manifest.og – on any USB drives attached to the device and configures the device based on the contents therein.

## 7.3 The Enrolled Nodes page

| Name                               | Status                                                                                                                                                                                                | Description                                                                                                                                                                                                          | Actions                                                                               |
|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| sunnyside-eng.oob.opengear.com     | Connection Status: Connected; last status change 1 hour ago<br>Configuration Template Run Status: Success                                                                                             | Model: IM720B-2-DAC<br>Firmware Version: 4.1.0v2<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.2<br>NET1 MAC address: 00:13:c6:01:5e:19<br>Network: 10.84.1.62<br>Serial Number: 720001835147  | <span style="color: #0070C0;">Edit</span> <span style="color: #D9534F;">Delete</span> |
| sunnyside-support.oob.opengear.com | Connection Status: Connected; last status change 1 hour ago<br>Configuration Template Run Status: Success                                                                                             | Model: CM1794A<br>Firmware Version: 4.1.0v2<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.5<br>NET1 MAC address: 00:13:c6:00:00:01<br>Network: 10.84.1.72<br>Serial Number: N/A                | <span style="color: #0070C0;">Edit</span> <span style="color: #D9534F;">Delete</span> |
| sandy-finance.oob.opengear.com     | Connection Status: Connected; last status change 37 minutes ago<br>Configuration Retrieval Status: Partial Failure - Retrieval failed for: Serial Ports<br>Configuration Template Run Status: Success | Model: CM1732-2-DAC<br>Firmware Version: 4.1.0v2<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.4<br>NET1 MAC address: 00:13:c6:01:51:63<br>Network: 10.84.1.71<br>Serial Number: N/A           | <span style="color: #0070C0;">Edit</span> <span style="color: #D9534F;">Delete</span> |
| sandy-support.oob.opengear.com     | Connection Status: Connected; last status change 36 minutes ago<br>Configuration Template Run Status: Success                                                                                         | Model: IM7216-24U<br>Firmware Version: devBuild<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.3<br>NET1 MAC address: 00:13:c6:00:00:4d<br>Network: 10.84.1.63<br>Serial Number: 72000666091618 | <span style="color: #0070C0;">Edit</span> <span style="color: #D9534F;">Delete</span> |

Configure Nodes > Node Enrollment > Enrolled Nodes lists all currently enrolled nodes in the order they are enrolled to OpenGear Lighthouse 5.1.0 or later.

It also presents details about each node (such as model, firmware version, serial number) and status.

**Connection Status** is the current status of the node and displays either of two things:

01. **Connected:** Last status change x [time unit] ago.

This is the time since OpenGear Lighthouse connected to the console server.

01. **Disconnected:** last status change x [time unit] ago

This is the time since OpenGear Lighthouse disconnected from the console server.

**Configuration Retrieval Status** displays if any configuration retrieval sections failed when performing a configuration sync with this node, such as Groups, Node Description, Authorization or Serial Ports.

**Configuration Template Run Status** displays the result of the most recent configuration template push on this node, listing which templates finished applying, or failed to apply to the node. This information is displayed until the next template push has completed on this node.

The Configuration Retrieval Status and Configuration Template Run Status are not displayed if there is no relevant data to display and are only displayed for users with Lighthouse Administrator or Node Administrator permissions.

The detailed information about the Configuration Retrieval Status and Configuration Template Run Status for each node are summarized as either:

01. "Success": all templates were successfully executed on the node.

02. "Partial Failure": some templates failed to execute on the node, or some config sections failed to synchronize.

03. "Failure": all templates failed to execute on the node, or all config sections failed to synchronize.

The detailed information is shown in a popover that appears when the summary of each status is clicked on, navigated to or hovered over. The format of the detailed information for each status shown on relevant popovers is now as follows:

- 01.Retrieval failed for: section\_name, section\_name, section\_name.
- 02.Template(s) failed to apply: template\_name, template\_name, template\_name.
- 03.Template(s) successfully applied: template\_name, template\_name, template\_name.

## 7.4 Filtering pages displaying nodes

The **Configure Nodes > Enrolled Nodes** page and the **Configure Nodes > Pending Nodes** page as well as the **Nodes > Node Web UI** and **Nodes > Console Gateway** pages can all be filtered using either the **Search...** text-entry field or the **Smart Groups** pop-up menu.

### 7.4.1 Filtering using the Search field

The **Search...** text-entry field allows for near real-time filtering of which nodes are presented. Type a string (eg 'finance' or 'london' or 'CM7148') and press **Return** and only the nodes which include that string in their *Name* or *Description* will be displayed.

The **Search...** field treats multiple search terms (ie terms delimited by the space character) as Boolean AND searches.

For example, a search on the string:

london 4.1.1

will return any nodes that have both *london* AND *4.1.1* in searchable fields (eg 'london' in the name field and '4.1.1' in the firmware version field).

To make a search string that contains spaces into a single searched entity, enclose the string in double quotes.

For example, a search on the string:

"london east" 4.1.1

will return nodes that contain *london east* in the name field and *4.1.1* in the firmware version field. It will not return a node with *4.1.1* in the firmware version field if it also only contains *london* in the name field.

### 7.4.2 Filtering using the Smart Groups pop-up menu

Alternatively selecting from the **Select Smart Group...** pop-up menu will set the page to display the sub-set of nodes that belong to the selected group.

See [Creating Smart Groups](#) immediately below for how to create such groups.

Once a particular Smart Group has been selected, further filtering options become available. For example:

The screenshot shows a 'Filtering' interface with a search bar at the top labeled 'Filtering'. Below the search bar are two rows of filter criteria. The first row consists of four dropdown menus: 'Office Deployments' (selected), 'Location' (set to 'Brisbane'), 'Is' (operator), and 'Brisbane' (value). The second row consists of three dropdown menus: 'Department' (selected), 'Is not' (operator), and 'Support' (value). At the bottom of the interface are three buttons: 'Clear', 'Save as...', and 'Apply' (highlighted in black).

In the example above, the **Configure Nodes > Node Enrollment > Enrolled Nodes** page is being filtered on the *Office Deployments* Smart Group.

It is then being further filtered to only display nodes with a:

*Location of Brisbane*, and a

*Department other than Support*.

Adding further filtering options can be done as follows:

- 01.Click the + (add) button.

An extra row of pop-up menus presents.

- 02.Select the desired tag from the left-most pop-up menu.

- 03.Select the filtering operator from middle pop-up menu.

- 04.Select or enter the value to be filtered against from right-most pop-up menu.

- 05.Click **Apply**.

## 7.5 Creating Smart Groups

Smart Groups are saved search parameters used within Lighthouse for grouping related remote nodes.

A given User Group can be linked to a particular Smart Group. When a Group is linked in this fashion, members of the Group inherit rights over all nodes in the group based on the Group's Role. See 'Modifying existing Opengear Lighthouse groups' below for how to set a Group's Role and Linked Smart Group.

Smart Groups can also be used to filter visible nodes on pages that display enrolled nodes (such as **Configure Nodes > Node Enrollment > Enrolled Nodes**) to make it easier to drill down to a particular console.

Smart groups are dynamic, so as more nodes are added to the system, the filters will automatically update.

To create a Smart Group:

01.Navigate to any page which displays the Smart Group search interface, for example **Configure Nodes > Node Enrollment > Enrolled Nodes** or **Manage > Node > Node Web UI**.

| Name                               | Status                                       | Description                                                                                                                                                                                                                                           | Actions                       |
|------------------------------------|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| sunnyvale-eng.oob.opengear.com     | Connected: last status change 2 hours ago    | Model: IM7208-2-DAC<br>Firmware Version: 4.1.0u2<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.2<br>NET1 MAC address: 00:13:c6:01:5e:19<br>Network: 10.84.1.62<br>Serial Number: 72000183511477                                 | <a href="#">Access Web UI</a> |
| sunnyvale-support.oob.opengear.com | Connected: last status change 1 hour ago     | Model: ACM5504-5-G-WI<br>Firmware Version: 4.1.1<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.6<br>NET1 MAC address: 00:13:c6:00:f2:3d<br>Network: 10.84.1.23<br>Serial Number: 55000061511353                                 | <a href="#">Access Web UI</a> |
| brisbane-support.oob.opengear.com  | Connected: last status change 1 hour ago     | Model: ACM7008-2-LMR<br>Firmware Version: 4.1.1<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.7<br>NET1 MAC address: 00:13:c6:01:f9:ef<br>Network: 10.84.1.33<br>Serial Number: 70000305081677                                  | <a href="#">Access Web UI</a> |
| brisbane-eng.oob.opengear.com      | Connected: last status change 57 minutes ago | Model: ACM7004-5-LMR<br>Firmware Version: 4.1.1<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.3<br>NET1 MAC address: 00:13:c6:02:30:d8<br>Network: 10.84.1.41<br>Internal Cellular Modem: 120.157.100.201<br>Serial Number: N/A | <a href="#">Access Web UI</a> |

01.Click on the *Select Smart Group...* drop-down

02.select *New Smart Group*.

This populates a number of new drop-downs and text boxes.

01.Click the *Field to search* drop-down to select a Node attribute to filter on.

These attributes include details about the device (*Model*, *Firmware Version*, *Serial Number*, *NET1 MAC Address*), and also include any **tags** that have been configured in the system. For filtering access to devices, tags are generally the most useful attribute to filter on. Note that when a tag is selected, the *Value* text box becomes a drop down with the values for that tag.

01.Click the *Operator* drop-down to select the operator to apply to the *Value*.

Generally, **Is** is the most useful.

01.Select the *Value* to be matched against.

02.Click **Apply** to see the results of the filter.

03.Click **Save As...**

04.type in a name for the search.

This Smart Group can now be used for filtering nodes for display, and for access.

## 7.6 Editing an existing Smart Group

To edit an existing Smart Group:

01.Select **Configure Nodes > Edit Smart Groups**.

**MONITOR**

**MANAGE**

**CONFIGURE NODES**

**Node Enrollment**

- Enrolled Nodes
- Pending Nodes
- Enrollment Settings
- Enrollment Bundles
- Edit Tags

**Edit Smart Groups**

|                          | Name              | Actions |
|--------------------------|-------------------|---------|
| <input type="checkbox"/> | Engineering Units |         |
| <input type="checkbox"/> | Sandy Units       |         |
| <input type="checkbox"/> | US Devices        |         |

**SETTINGS**

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01.Click the X icon to delete an existing Smart Group.

02.Click the edit icon to change a Smart Group's name.

**Note:** As of Lighthouse 5.1.1, editing the parameters of an existing Smart Group cannot be done from this page.

To change the search parameters used by an extant Smart Group:

01.Navigate to a page that presents Smart Groups for filtering (eg **Configure Nodes > Node Enrollment > Enrolled Nodes**).

02.Select the Smart Group which search parameters you wish to change from the **Select Smart Group...** pop-up menu.

03.Change the parameters (eg Tag and Operator values) as required.

04.Click the **Save as...** button.

**Save Smart Group**

|             |                                                |                                                    |
|-------------|------------------------------------------------|----------------------------------------------------|
| <b>Name</b> | <input type="text" value="Engineering Units"/> | Save as a new group, or overwrite the existing one |
|-------------|------------------------------------------------|----------------------------------------------------|

**Cancel**

**Apply**

01.Leave the Smart Group name unedited and click **Apply**.

The changed Smart Group will overwrite the existing Smart Group.

## 7.7 Connecting to a Node's web-management interface

Once a node has been enrolled to *Opengear Lighthouse 5.1.0* or later its own web-management interface can be accessed from within the Lighthouse UI. To connect to an enrolled node's web-management interface:

01.Select **Manage > Nodes > Node Web UI**.

02.In the *Actions* column, click the **Access Web UI** link for the node you wish to connect to.

The web-based login for that node loads.

01.Authenticate using the username and password required by that node.



Note: at the bottom of the browser window is a visual indication that the console server session is being mediated through Opengear Lighthouse 5.1.0 or later. This footer also contains a link allowing for a quick return to Opengear Lighthouse 5.1.0 or later.

## 7.8 Connecting to a Node's serial ports via Console Gateway

Searching for serial ports on Lighthouse can be accomplished in two ways

01.Port-centric searching via the **Manage > Managed Devices > Console Gateway** page

02.Node-centric searching via the **Manage > Node > Console Gateway** page

Port-centric search allows filtering via the port name, and presents a flat list of ports that match the search terms, while Node-centric search allows filtering via Smart Groups, and Node properties, as well as port names. In general, the Port-centric searching offered via the **Manage > Managed Devices > Console Gateway** is recommended

Port-centric searching

01.Select **Manage > Managed Devices > Console Gateway**.

02.Find the console port you wish to access.

Do this by using the *Filtering* options to search for the port name. This search will live update as you type

Node-centric searching

01.Select **Manage > Nodes > Console Gateway**.

02.Find the console port you wish to access.

Do this by using the *Filtering* options to restrict the listed nodes to the particular node that hosts the console port, or by using the *Search* field to search by the port's *name* (aka label).

01.Click the + icon in the *Access Console Ports* row adjacent the node you wish to access.

Once the particular serial port is located, serial port access via **Console Gateway** can be accomplished in two ways

01.Access via HTML5 Web Terminal

02.Access via SSH

### 7.8.1 Access via HTML5 Web Terminal

To provide easy console port access, Lighthouse includes a HTML5 Web Terminal.

**Note:** The HTML5 Web Terminal includes native cut, copy and paste support. The terminals available on Nodes do not.

To access a console port via the Web Terminal:

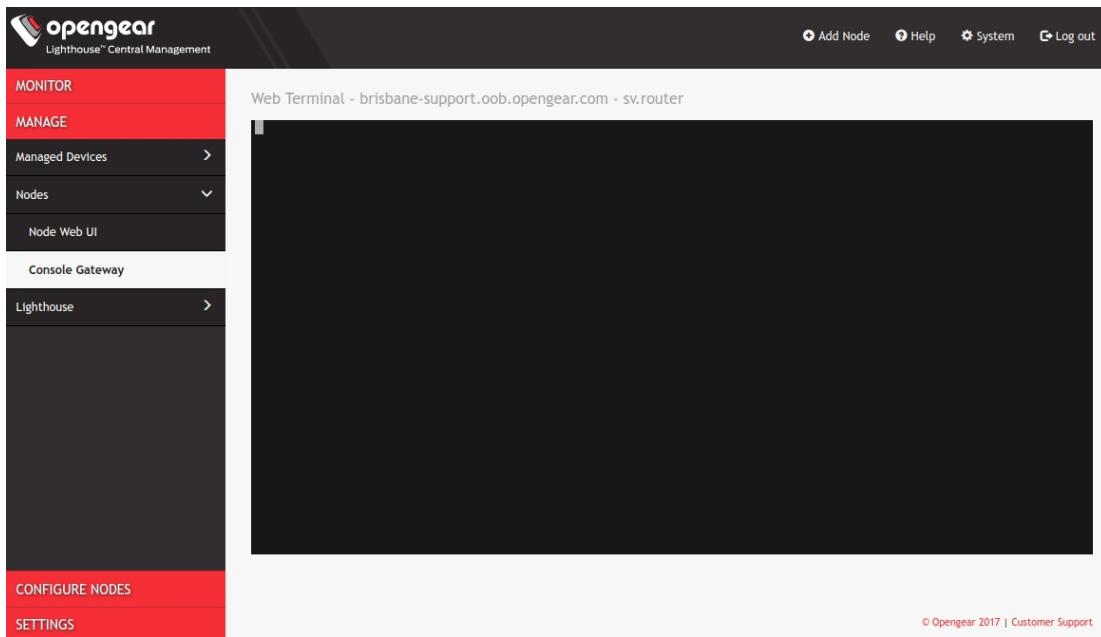
01.Locate the port you wish to access using one of the search techniques discussed above.

02.Click the **Web Terminal** link for the particular port.

A new tab opens, containing the Web Terminal

To close an HTML5 terminal session:

01.Close the tab, or type ~ . in the Web Terminal window.



### 7.8.2 Access via SSH

To access ports via SSH, the user can either use a console chooser menu to select the node and the console port, or use a direct SSH link from the Web UI to connect directly to the port.

To access a console port via a Direct SSH link:

01.Locate the port you wish to access using one of the search techniques discussed above.

02.Click the **SSH** link to connect to the URL.

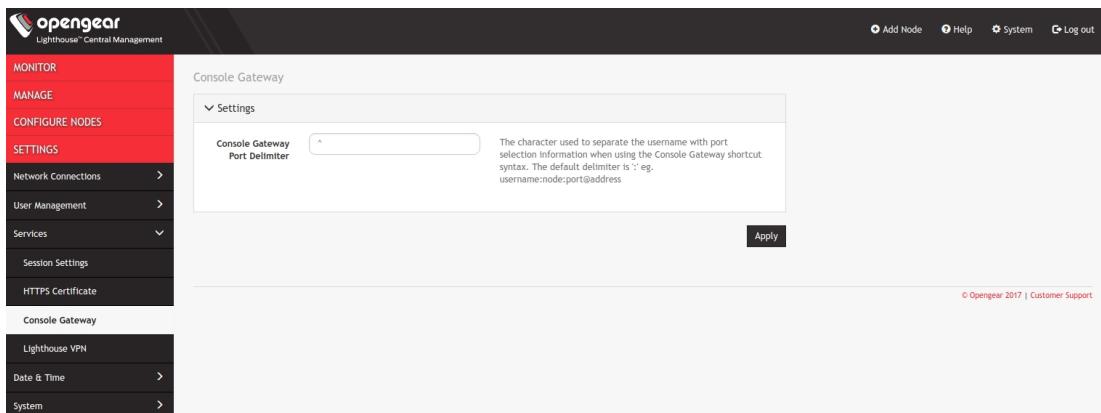
By default, these auto-generated links use the colon (:) as the field-delimiter. That is, the auto-generated SSH link has, by default, the following form:

```
ssh://user-name:console-server-name:port-number@lighthouse-ip-address
```

Some web-browsers, however, treat the colon character as strictly associated with delimiting the protocol at the beginning of a URI. Consequently, they don't pass these auto-generated URIs safely.

To cater for this, the default delimiter character can be changed. To change this character:

01.Select **Settings > Services > Console Gateway**.



01.Enter an alternative delimited character in the *Console Gateway Port Delimiter* text-entry field.

The carat character – ^ – is the most common alternative delimiter for URLs being parsed by browsers.

To use the console chooser menu, use SSH to connect to the Lighthouse appliance, with the username format *username:serial*. This will connect to the Lighthouse, and present a list of nodes that the user has access to.

Once the user selects a node, they are presented with a list of console ports they have access to. When one is selected, the user is connected to that port.

For faster access, there are username format shortcuts that give more specific lists of serial ports, or direct access without a menu.

username : node\_name

When a valid node name is specified, a list of console ports that the user has access to on that node will be presented. If they do not have access to that node, the connection will fail.

username : node\_name : port\_name

When a valid node name and port name are specified, and the user has access to that node and port, the user will be directly connected to that port. If they do not have access to that port, the connection will fail.

username : port\_name

When a valid port name is specified, the user will be connected to first port with that port name found. If the user does not have access to that port, the connection will fail.

**Note:** node names and port names are not case sensitive.

#### 7.8.3 Example Console Gateway session:

```
$ ssh adminuser:serial@lighthouse-name-or-ip-here
1: cm71xx
Connect to remote > 0
1: Cisco Console                         2: Port 2
Connect to port > 1
router#
```

## 8. Opengear Lighthouse user management

Lighthouse 5.1 supports locally defined users, and remote users that are authenticated and authorized by AAA.

Users must be members of one or more groups. Each group has a role assigned to it, which determines the level of access that group members will have to the system

These roles are:

| Role                     | Description                                                                                                                                                                                                                                                                                       |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Lighthouse Administrator | The <i>Lighthouse Administrator</i> role is assigned to groups whose members need to manage and maintain the Lighthouse appliance. Members have access to all data on the Lighthouse system                                                                                                       |
| Node Administrator       | The <i>Node Administrator</i> role is assigned to groups that need to manage and maintain a set of Nodes. Each group with the <i>Node Administrator</i> role also must have an associated <i>Smart Group</i> which is evaluated to define the set of Nodes that the group members have access to. |
| Node User                | The <i>Node User</i> role is assigned to groups that need to access a set of Nodes. Each group with the <i>Node User</i> role also must have an associated <i>Smart Group</i> which is evaluated to define the set of Nodes that the group members have access to.                                |

Group membership can either be defined locally (for local users), or can be defined on the AAA server. Groups that are assigned by the AAA servers must still exist locally.

### 8.1 A note on password fields in Opengear Lighthouse

However they are labelled — *Password* or *Confirm password* or other label — password fields in Opengear Lighthouse are, in effect, **write-only**. They accept data from the clipboard or pasteboard but do not pass data out. So, all those strong, high-entropy passwords that you, quite rightly, don't want to either type or re-type, must be copied to your local clipboard or pasteboard from outside Lighthouse. They can then be safely copied in to all such fields in the Lighthouse user-interface.

### 8.2 Creating new Opengear Lighthouse groups

The screenshot shows the Opengear Lighthouse Central Management interface. The left sidebar has a red header with 'MONITOR', 'MANAGE', 'CONFIGURE NODES', and 'SETTINGS'. Under 'SETTINGS', 'Network Connections' and 'User Management' are listed, with 'User Management' expanded. Below it is a 'Groups' section. The main content area is titled 'Groups' and contains a table with columns: Group Name, Description, Members, and Actions. The table lists several groups: 'admin' (Provides users with unlimited configuration and management privileges, 2 members, edit, delete), 'netgrp' (Primary group for users controlled by remote authentication sources, 0 members, edit, delete), 'au\_nodeadmin' (Admin for Australian Devices, 1 member, edit, delete), 'usa\_nodeadmin' (Admin for USA devices, 1 member, edit, delete), 'eng\_admin' (Admin for all Engineering Devices, 1 member, edit, delete), 'finance\_admin' (Admin for all Financial Devices, 1 member, edit, delete), and 'eng\_users' (Engineering users, 0 members, edit, delete). At the bottom of the table are buttons for 'Delete Selected' and 'Disable Selected'. Above the table are buttons for '+ Add Node', 'Help', 'System', and 'Log out'. The footer says '© Opengear 2017 | Customer Support'.

To create a new Opengear Lighthouse group:

- 01.Select Settings > User Management > Groups
- 02.Click the + button.
- 03.The New Group dialog loads.
- 04.Enter a *Group Name*, *Description* and select a *Role* for the group.

**Note:** Group Name can contain capital letters, numbers, and some alphanumeric characters. It is case sensitive.  
When using remote authentication, characters from a user's remote groups that are not allowed on Light-

house will be converted to underscores during the authentication stages. Local groups can be created that take that into account, allowing the authentication to continue.

- 05.If the *Role* selected is *Lighthouse Administrator*, members of the group will automatically be added to the 'All Nodes' *Linked Smart Group*.
- 06.If the *Role* selected is *Node Administrator* or *Node User*, select a *Smart Group* to define the nodes that the group has access to.
- 07.Select **Group Enabled** checkbox to enable group.
- 08.Click **Save Group**.

New Group

Group Details

Group Name:

Description:

Role:

Linked Smart Group:

Group Enabled:

Cancel Save Group

Note: if a new group (or new user) is given the *Lighthouse Administrator* role, members of the group (or individual users) will have access to the sudo command. In 'under the hood' terms, groups or users with the *Lighthouse Administrator* role are added to the admin group, which is in the list of allowed sudoers. On first boot of a new Lighthouse instance, the root user is the only member of the admin group and, consequently, the only user with sudo access.

## 8.3 Modifying existing Opengear Lighthouse groups

To modify an existing Opengear Lighthouse group:

- 01.Select **Settings > User Management > Groups**.
- 02.Click **Edit** in the **Actions** section of the group to be modified.
- 03.Make desired changes
- 04.Click **Save Group**.

Edit Group

Group Details

Group Name: eng\_users

Description: Engineering users

Role:

Linked Smart Group:

Please select a smart group in order to access the nodes within that smart group.

Group Enabled:

Cancel Save Group

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The Modify Group dialog allows the group's *Description*, *Role*, and *Linked Smart Group* to be set and changed.

Note: If a Group's *Role* is *Lighthouse Administrator*, the group's *Linked Smart Group* is *All Nodes* and this cannot be changed. In equivalent fashion, if a Group has a *Linked Smart Group* other than *All Nodes*, the group's *Role* cannot be set to *Lighthouse Administrator*.

See 'Creating Smart Groups' above for details regarding creating and using Smart Groups.

The Modify Group dialog also allows for a group to be deleted. If a group is deleted, however, all users who were members of the group lose any access and administrative rights inherited from the group.

## 8.4 A note on default netgrp Opengear Lighthouse group

The "netgrp" group is inherited as the primary group for all remote AAA users who are not defined locally on Lighthouse. By default, "netgrp" has the Lighthouse Administrator role and is disabled - it must be enabled to take effect for remote AAA users.

## 8.5 Creating new Opengear Lighthouse users

To create a new Opengear Lighthouse user:

|                          | Username   | Description                   | Actions                                                                   |
|--------------------------|------------|-------------------------------|---------------------------------------------------------------------------|
| <input type="checkbox"/> | root       | System wide SuperUser account | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| <input type="checkbox"/> | geoff_bne  | brisbane support              | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| <input type="checkbox"/> | sarah_syd  | sydney sysadmin               | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| <input type="checkbox"/> | rach_svale | sunnyvale engineer            | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |

01.Select **Settings > User management > Local Users**

02.Click the **+** button.

03.The New User dialog loads.

04.Enter a *Username*, *Description*, and *Password*.

05.Re-enter the *Password* in the *Confirm Password* field.

06.Check the *Enabled* check box.

07.Click **Apply**.

The *root* user – which password was reset on the initial boot of the *Opengear Lighthouse VM* (see ‘First boot of the Opengear Lighthouse VM’ above) will already be listed here.

To create a new Opengear Lighthouse user without password which causes them to fail back to remote authentication:

01.Select **Settings > User management > Remote Authentication**

02.Apply Remote Authentication Settings.

03.Select **Settings > User management > Local Users**

04.Click the **+** button.

05.The New User dialog loads.

06.Enter a *Username*, *Description*.

07.Check the *Remote Password Only* check box.

08.Check the *Enabled* check box.

09.Click **Apply**.

## 8.6 Modifying existing Opengear Lighthouse users

To modify an existing Opengear Lighthouse user:

01.Select **Settings > User management > Local Users**

02.Click **Edit** in the **Actions** section of the user to be modified.

03.Make desired changes.

04.Click **Save User**.

The Modify Users dialog allows the user's *Description* to be changed and the user's *Password* to be re-set. The user-name cannot be changed. The Modify Users dialog also allows the user to be disabled, by unchecking the *Enabled* check box.

Disabled users cannot login to Lighthouse using either the Web-based interface or via shell-based logins (ie `sshusername-you-disabled@lighthouse-name-or-ip` will not work). The user still exists, however (the `/home/username-you-disabled` directory is still extant in the Opengear Lighthouse VM file-system for example).

## 8.7 Deleting Opengear Lighthouse users

To delete an Opengear Lighthouse user completely:

- 01.Select **Settings > User management > Local Users**
- 02.Click **Delete** in the **Actions** section of the user to be modified.
- 03.Click **Yes** in the **Confirmation** dialog.

## 8.8 Disabling Opengear Lighthouse root user

To disable an Opengear Lighthouse root user:

- 01.Make sure that another user exists that is in a group that has the "Lighthouse Administrator" role.
- 02.Select **Settings > User management > Local Users**
- 03.Click **Disable** in the **Actions** section of the root user.
- 04.Click **Yes** in the **Confirmation** dialog.
- 05.To enable root user back log in with another user exists that is in a group that has the "Lighthouse Administrator" role and click **Enable** in the **Actions** section of the root user.

Lighthouse supports three AAA systems:

- 01.LDAP (Active Directory and OpenLDAP)
- 02.RADIUS
- 03.TACACS+

Authentication works much the same with each, but group membership retrieval varies. The following sections detail the configuration settings for each provider, and explain how group membership retrieval works.

To begin:

- 01.Select **Settings > User Management > Remote Authentication**.

## 8.9 LDAP Configuration

Remote Authentication

▼ Settings

Scheme **LDAP**

| Remote authentication servers | Address | Port<br>(defaults to 389) |        |
|-------------------------------|---------|---------------------------|--------|
|                               |         |                           | -<br>+ |

LDAP base DN  The distinguished name of the search base. For example: dc=my-company,dc=com

LDAP bind DN  The distinguished name to bind to the server with. The default is to bind anonymously.

Bind DN password

Confirm password

LDAP username attribute  The LDAP attribute that corresponds to the login name of the user (commonly "sAMAccountName" for Active Directory, and "uid" for OpenLDAP).

LDAP group membership attribute  The LDAP attribute that indicates group membership in a user record (commonly "memberOf" for Active Directory, and unused for OpenLDAP).

**Apply**

01. Select *LDAP* from the *Scheme* drop-down box.

02. Add the *Address* and optionally the *Port* of the LDAP server to query.

03. Add the *Base DN* that corresponds to the LDAP system being queried.

For example, if a user's distinguished name is cn=John Doe, dc=Users, dc=ACME, dc=com, the *Base DN* is dc=ACME, dc=com

01. Add the *Bind DN*.

This is the distinguished name of a user with privileges on the LDAP system to perform the lookups required for retrieving the username of the users, and a list of the groups they are members of.

01. Add the password for the binding user

02. Add the *Username Attribute*.

This depends on the underlying LDAP system. Use sAMAccountName for Active Directory systems, and uid for OpenLDAP based systems

01. Add the *Group Membership Attribute*.

This is only needed for Active Directory, and is generally memberOf.

**Note:** multiple servers can be added. The LDAP subsystem will query them in a round-robin fashion.

## 8.10 RADIUS Configuration

To configure RADIUS:

01. Select **Settings > User Management > Remote Authentication**.

The screenshot shows the OpenGear Lighthouse Central Management interface. The left sidebar has a red header with 'SETTINGS' selected. The main panel is titled 'Remote Authentication' and contains a 'Settings' section. In this section, the 'Scheme' dropdown is set to 'RADIUS'. There are two tables for 'Remote authentication servers' and 'Remote accounting servers', each with 'Address' and 'Port' fields. Below these are fields for 'Server password' and 'Confirm server password'. At the bottom right is a black 'Apply' button.

- 01.In the **Settings** section, select *RADIUS* from the *Scheme* pop-up menu.
- 02.Add the *Address* and optionally the *Port* of the RADIUS authentication server to query.
- 03.Add the *Address* and optionally the *Port* of the RADIUS accounting server to send accounting information to.
- 04.Add the *Server password* (Also known as the RADIUS Secret).

**Note:** multiple servers can be added. The RADIUS subsystem will query them in a round-robin fashion.

To provide group membership, RADIUS needs to be configured to provide a list of group names via the *Framed-Filter-ID* attribute.

The following configuration snippet shows how this can be configured for FreeRADIUS

```
operator1 Auth-Type := System
    Framed-Filter-ID = ":group_name=west_coast_admin,east_coast_user:"
```

**Note:** the *Framed-Filter-ID* attribute must be delimited by the colon character.

## 8.11 TACACS+ Configuration

To configure TACACS+:

- 01.Select **Settings > User Management > Remote Authentication**.

The screenshot shows the OpenGear Lighthouse Central Management interface. The left sidebar has a red header with 'MONITOR', 'MANAGE', 'CONFIGURE NODES', and 'SETTINGS' sections. Under 'SETTINGS', 'Remote Authentication' is selected. The main panel title is 'Remote Authentication' with a 'Settings' dropdown set to 'TACACS+'. The configuration form includes fields for 'Address' and 'Port' (defaults to 49) for 'Remote authentication servers', 'TACACS+ login method' (set to PAP), 'Server password', 'Confirm server password', and 'TACACS+ service'. A note states: 'The service to authenticate with. This determines which set of attributes are returned by the server. Defaults to "raccess"'. At the bottom right is an 'Apply' button.

01.Select *TACACS+* from the *Scheme* pop-up menu.

02.Add the *Address* and optionally the *Port* of the TACACS+ authentication server to query.

03.Select the *Login Method*.

*PAP* is the default method. However, if the server uses DES-encrypted passwords, select *Login*.

01.Add the *Server password* (Also known as the TACACS+ Secret)

02.Add the *Service*. This determines the set of attributes sent back by the TACACS+ server

**Note:** multiple servers can be added. The TACACS+ subsystem will query them in a round-robin fashion.

To provide group membership, TACACS+ needs to be configured to provide a list of group names

The following configuration snippet shows how this can be configured for a tac\_plus server.

```
user = operator1 {
    service = raccess {
        groupname = west_coast_admin,east_cost_user
    }
}
```

To do this with Cisco ACS, see [setting up permissions with Cisco ACS 5 and TACACS+](#) on the OpenGear Help Desk.

# 9. Lighthouse central configuration

Templates are a centralized way of changing the configuration for enrolled Opengear Console Server nodes by pushing pre-defined configuration templates to selected nodes. Lighthouse 5.1 or later supports the creation and execution of Group, Authentication and Script templates.

## 9.1 Creating new group templates

Only users assigned to the *Lighthouse Administrator* role can access **Configure Nodes > Configuration Templating > Group Templates** and create templates.

A group template contains a list of groups that are set as the list of user-defined groups on the node. Each group has a defined role which determines what privileges group members will have.

The available roles are:

**Node Administrator** – maps to the administrator role on the nodes.

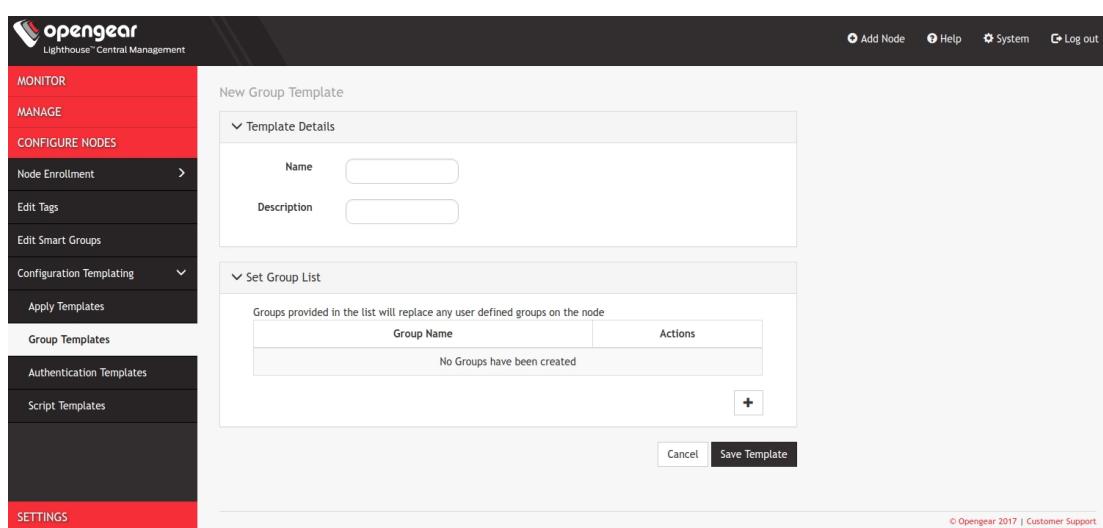
**Node User** – maps to the all ports user role, and the pmshell role, on the nodes.

To create a new group template:

01.Select **Configure Nodes > Configuration Templating > Group Templates**.

02.Click the + (add) button.

The **New Group Template** dialog loads.



01.Enter a *Name* and *Description* for a template in the **Template Details** section.

02.Click the + (add) button in the **Set Group List** section to add a new group.

The **Group Details** dialog loads.

03.Enter a *Group Name*, a *Description*, and select a *Role* for the group.

04.Click **Apply**.

05.Click **Save Template**.

**Note:** when a group template is pushed to a node, all custom groups on that node are replaced by the groups defined in the template's group list.

## 9.2 Modifying existing group templates

The **Edit Group Template** dialog allows a template's Description and Group List to be set and changed.

To modify an existing group template:

01.Select **Configure Nodes > Configuration Templating > Group Templates**.

01.Click **Edit** in the **Actions** section of the template to be modified.

The **Edit Group Template** dialog presents.

01.Make changes as required.

02.Click **Save Template**.

### 9.3 Deleting group templates

To delete a group template completely:

01.Select **Configure Nodes > Configuration Templating > Group Templates**.

02.Click **Delete** in the **Actions** section of the template to be removed.

The *Confirmation* alert box appears.

#### Confirmation

Are you sure you want to proceed with this action?

**No**      **Yes**

01.Click **Yes** in the **Confirmation** dialog.

The group template is deleted.

## 9.4 Creating new authentication templates

Only users assigned to the *Lighthouse Administrator* role can access **Configure Nodes > Configuration Templating > Authentication Templates** and create authentication templates.

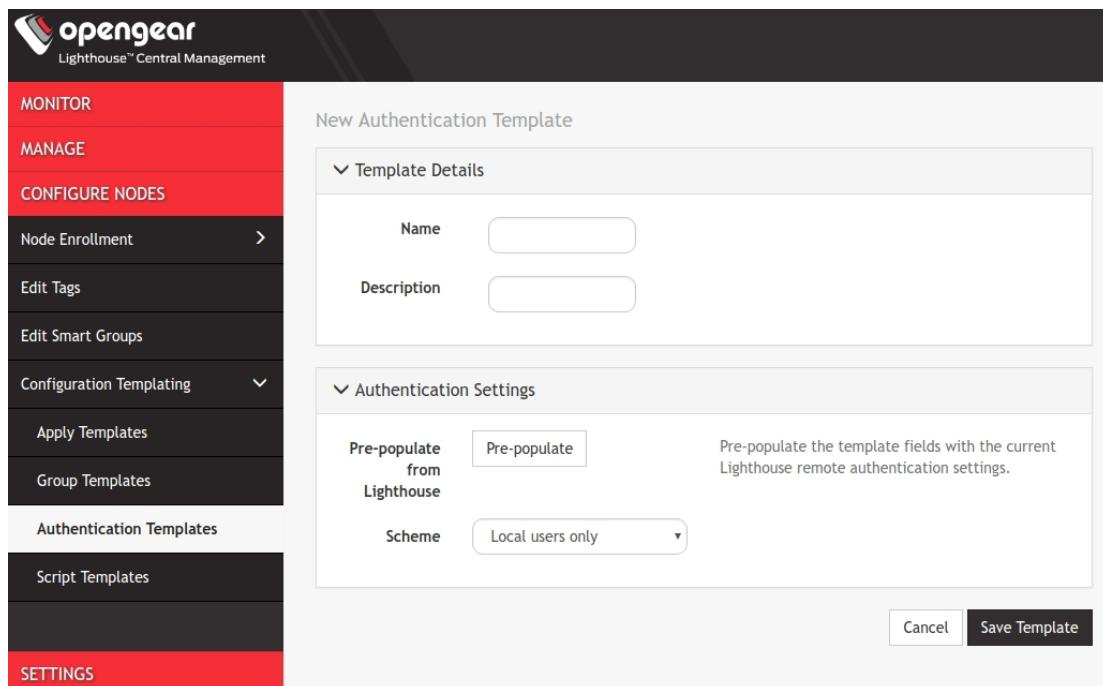
The supported modes are *Local*, *Radius*, *TACACS+* and *LDAP*. For example, if an authentication template is configured to use *RADIUS* as an authentication source, that corresponds to *RADIUSDownLocal* with *Use Remote Groups* ticked on the downstream node.

To create a new authentication template:

01.Select **Configure Nodes > Configuration Templating > Authentication Templates**.

02.Click the + (add) button.

The **New Authentication Template** dialog loads.



01.Enter a *Name* and *Description* for a template in the **Template Details** section.

02.Select a desired Scheme or click the **Pre-populate** button to pre-populate a template with the current Lighthouse remote authentication configuration.

03.Enter or update authentication settings if required.

See 'Configuring AAA' above for an example.

04.Click **Save Template**.

**Note:** when an authentication template is pushed to a node, the authentication settings at that node are replaced by the those defined in the authentication template.

**Note:** the authentication templates do not currently support the full list of settings that the Opengear Console Servers support. However, templates can be applied and then additional settings configured manually.

## 9.5 Modifying existing authentication templates

The **Edit Authentication Template** dialog allows the template's *Description* and *Authentication Settings* to be set and changed.

To modify an existing authentication template:

01.Select **Configure Nodes > Configuration Templating > Authentication Templates**.

02.Click **Edit** in the **Actions** section of the template to be modified.

The **Edit Authentication Template** dialog presents.

01.Make required changes.

02.Click **Save Template**.

## 9.6 Deleting authentication templates

To delete an authentication template completely:

01.Select **Configure Nodes > Configuration Templating > Authentication Templates**.

02.Click **Delete** in the **Actions** section of the template to be removed.

The *Confirmation* alert box appears.

## Confirmation

X

Are you sure you want to proceed with this action?

No

Yes

01.Click **Yes** in the **Confirmation** dialog.

The authentication template is deleted.

## 9.7 Creating new script templates

Only users assigned to the *Lighthouse Administrator* role can access **Configure Nodes > Configuration Templating > Script Templates** and create script templates.

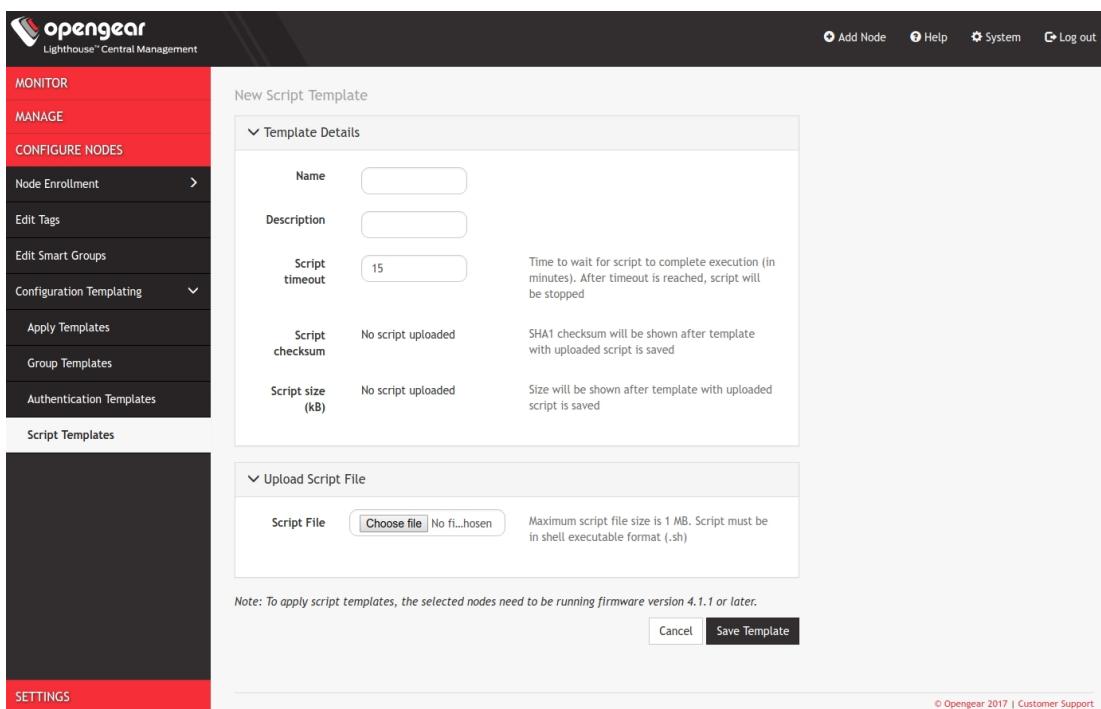
Script Templates allow the user to upload arbitrary shell scripts to be run on a node. A script may set additional configuration settings not available in other templates, or store additional files onto the node such as certificates, for example. The uploaded script must have a ".sh" extension, and can not be more than 1MB in size. Other than those, there are no other restrictions on the script file to be uploaded. Once saved, the template will store the size and SHA1 checksum of the script. This can be used to verify the script contents of the template once saved. To apply script templates, the selected nodes need to be running firmware version 4.1.1 or later.

To create a new script template:

01.Select **Configure Nodes > Configuration Templating > Script Templates**.

02.Click the + (add) button.

The **New Script Template** dialog loads.



01.Enter a *Name* and *Description* for a template in the **Template Details** section.

02.Upload a script with *Choose file* button.

03.Click **Save Template**.

**Note:** Script checksum and Script size will be shown after template with uploaded script as saved.

## 9.8 Modifying existing script templates

The **Edit Script Template** dialog allows the template's *Description*, *Script timeout* and *Script File* to be uploaded.

To modify an existing script template:

01.Select **Configure Nodes > Configuration Templating > Script Templates**.

|           | Template Name              | Description | Actions |
|-----------|----------------------------|-------------|---------|
| office    | script for office nodes    |             |         |
| warehouse | script for warehouse nodes |             |         |
| retail    | script for retail nodes    |             |         |

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02.Click **Edit** in the **Actions** section of the template to be modified.

The **Edit Script Template** dialog presents.

**Template Details**

|                  |                                          |                                                                                                              |
|------------------|------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| Name             | office                                   |                                                                                                              |
| Description      | script for office nodes                  |                                                                                                              |
| Script timeout   | 15                                       | Time to wait for script to complete execution (in minutes). After timeout is reached, script will be stopped |
| Script checksum  | 87181db25fd03cddfcc0819a2e6e08d30bf03775 | SHA1 checksum will be shown after template with uploaded script is saved                                     |
| Script size (kB) | 28 bytes                                 | Size will be shown after template with uploaded script is saved                                              |

**Upload Script File**

Script File  script.sh Maximum script file size is 1 MB. Script must be in shell executable format (.sh)

Note: To apply script templates, the selected nodes need to be running firmware version 4.1.1 or later.

Cancel **Save Template**

01.Make required changes.

02.Click **Save Template**.

## 9.9 Deleting script templates

To delete a script template completely:

01.Select **Configure Nodes > Configuration Templating > Script Templates**.

02.Click **Delete** in the **Actions** section of the template to be removed.

The *Confirmation* alert box appears.

## Confirmation

X

Are you sure you want to proceed with this action?

No

Yes

01.Click **Yes** in the Confirmation dialog.

The script template is deleted.

## 9.10 Apply Templates

Users with Lighthouse Administrator privileges (ie, users with the Lighthouse Administrator role or users who are members of groups with the Lighthouse Administrator role) can access **Configure Nodes > Configuration Templating > Apply Templates** and execute templates affecting any node.

Users with Node Administrator privileges (ie, users with the Node Administrator role or users who are members of groups with the Node Administrator role) can access **Configure Nodes > Configuration Templating > Apply Templates** and execute templates affecting nodes in Smart Groups linked to their role.

**Apply Templates** consists of four stages, each one a step in the overall 'wizard'. The steps are:

01.Select Template.

02.Select Nodes.

03.Preflight.

04.Execution.

'Preflight' is a test run, simulating what happens if the template is pushed to the selected nodes.

To apply a template:

01.Select **Configure Nodes > Configuration Templating > Apply Templates**.

The screenshot shows the OpenGear Lighthouse Central Management interface. The left sidebar has sections for MONITOR, MANAGE, and CONFIGURE NODES. Under CONFIGURE NODES, 'Node Enrollment', 'Edit Tags', 'Edit Smart Groups', and 'Configuration Templating' are listed, with 'Configuration Templating' expanded. Under 'Configuration Templating', 'Apply Templates', 'Group Templates', 'Authentication Templates', and 'Script Templates' are listed. The main content area is titled 'Apply Templates - Select Template' and shows a 'Select Template' tree view. The tree includes 'Authentication' (local, radius, tacacs, ldap), 'Group' (office, warehouse, retail), and 'Script' (office, warehouse, retail). To the right is a 'Template Details' table with one row for 'Template Name: office' and 'Template Description: groups for remote office nodes'. At the bottom right is a 'Next - Select Nodes' button.

01.Select a template from the existing template tree.

**Template Details** populates with details from the selected template.

01.Click the **Next – Select Nodes** button.

The **Select Nodes** stage loads.

Apply Templates - Select Nodes

Select Template > Select Nodes > ...

| Name                           | Status                                                       | Description                                                                                                                                                                                                           | Actions                             |
|--------------------------------|--------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| sunnyvale-eng.oob.opengear.com | Connection Status: Connected: last status change 3 hours ago | Model: IM7208-2-DAC<br>Firmware Version: 4.1.0u2<br>Enrollment Bundle: Global<br>Management VPN Address: 192.168.128.2<br>NET1 MAC address: 00:13:c6:01:5e:19<br>Network: 10.84.1.62<br>Serial Number: 72000183511477 | <input type="button" value="Edit"/> |

Back - Select Template      Next - Preflight

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#### 01.Select nodes from the list of enrolled nodes.

The screenshot above shows filtering being used to set the list of enrolled nodes to match (or closely match) the set of nodes an administrator wishes to deal with.

Third party nodes are not supported for template execution.

#### 01.Click the **Next – Preflight** button.

#### 02.The **Preflight** stage loads.

This stage requires manual refresh to retrieve updated **Preflight Result** and **Details**.

After all nodes finish preflight, a success message appears and the **Next – Push Configuration** button becomes active.

Apply Templates - Preflight

Select Template > Select Nodes > Preflight > ...

✓ Configuration template preflight has finished

| Preflight Result                 | Name                           | Status                                                       | Details                                                                   |
|----------------------------------|--------------------------------|--------------------------------------------------------------|---------------------------------------------------------------------------|
| <input checked="" type="radio"/> | sunnyvale-eng.oob.opengear.com | Connection Status: Connected: last status change 3 hours ago | <input checked="" type="radio"/> 1 change(s)<br>Data updated: group list. |

Back - Select Nodes      Next - Push Configuration

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#### 01.Select desired nodes for template execution and click the **Next – Push Configuration** button.

The **Configuration Status** stage loads.

This stage requires manual refresh to retrieve updated **Push Result** and **Details**.

After all nodes finish the template push a success message appears.

**opengear**  
Lighthouse™ Central Management

Add Node Help System Log out

**MONITOR**

**MANAGE**

**CONFIGURE NODES**

Node Enrollment >

Edit Tags

Edit Smart Groups

Configuration Templating ▾

Apply Templates

Group Templates

Authentication Templates

Script Templates

**SETTINGS**

Apply Templates - Configuration Status  
Select Template > Select Nodes > Preflight > Configuration Status

| Template Name | Template Description           |
|---------------|--------------------------------|
| office        | groups for remote office nodes |

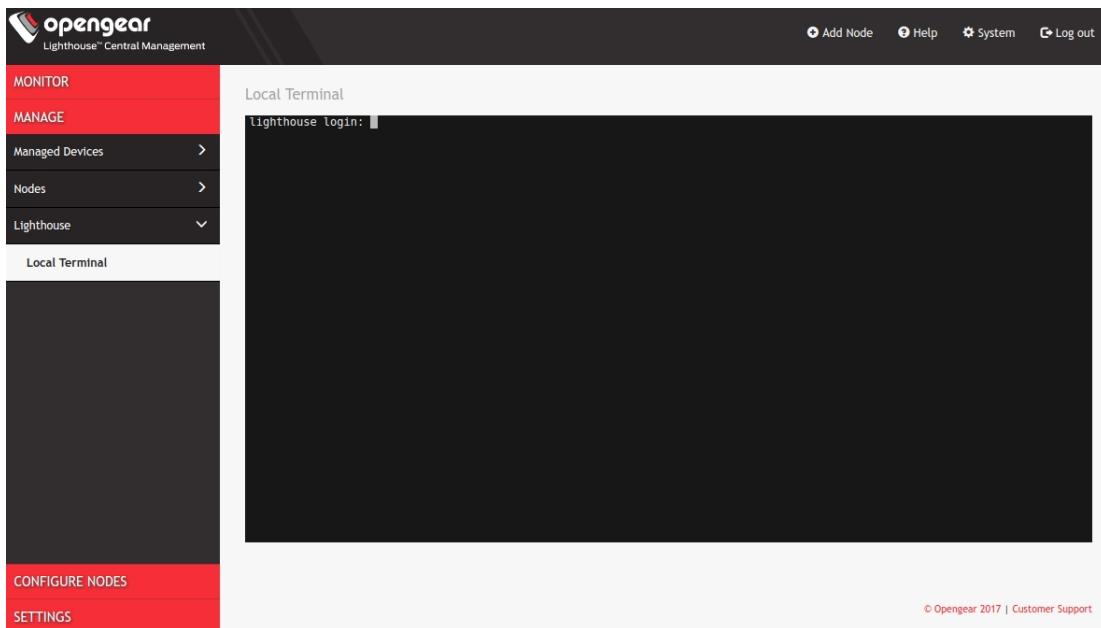
✓ Configuration template push has finished

| Push Result | Name                           | Status                                                                                                     | Details                                 |
|-------------|--------------------------------|------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| Success     | sunnyvale-eng.oob.opengear.com | Connection Status: Connected: last status change 3 hours ago<br>Configuration Template Run Status: Success | 1 change(s)<br>Data updated: group lst. |

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# 10. Command line tools

Lighthouse 5.1.0 or later includes a web-based terminal. To access this bash shell instance:  
01.Select Manage > Lighthouse > Local Terminal.



At the presented login prompt:

01.Enter an administrator's username and press Return.

A Password: prompt appears.

01.Enter the administrator's password and press Return.

A bash shell prompt appears.

This shell supports most standard bash commands and also supports copy-and-paste to and from the terminal.

There are also Lighthouse-specific shell-based tools available, including:

## 10.1 node-command

The node-command tool is used to run commands on managed console servers, allowing administrators to easily run a single CLI command in bulk, on all or on a range of their console server deployment.

**Note: to run node commands, you must be authorized as an admin group user.**

To get started with any of the node tools, you can get quick information on how to use it from the command line:

```
node-command --help
```

To see a list of all the registered console servers that the tool can operate on:

```
node-command --list-nodes
```

### 10.1.1 Example node-command Output

```
-- node-command ID 2017-05-19T14:08:33.360164_29534 ==
14:08:33 [SUCCESS] BNE-R01-ACM7004-5 192.168.128.2:22
OpenGear/ACM7004-5 Lighthouse 3b90d826 -- Tue May 9 13:42:16 EST 2017

14:08:33 [SUCCESS] BNE-R02-IM7216 192.168.128.3:22
OpenGear/IM72xx Lighthouse 3b90d826 -- Tue Jul 5 13:42:16 EST 20167
```

## 10.2 node-info

node-info is a shell-based tool for pulling more detailed information from *console servers*.

### 10.2.1 Example node-info output

```
$ node-info -A
BNE-R01-ACM7004-5
    address: 192.168.128.2
    id: nodes-1
    ssh port: 22
```

```

description: Brisbane Rack 1
enrollment status: Enrolled
connection status: Connected
BNE-R02-IM7216
address: 192.168.128.3
id: nodes-2
ssh port: 22
description: Brisbane Rack 2
enrollment status: Enrolled
connection status: Connected

```

## 10.3 node-upgrade

`node-upgrade` is a tool for running bulk firmware upgrades on managed *console servers*.

By passing in required information — such as the firmware version to upgrade to, the location of the firmware image to upgrade with, and the nodes to upgrade — via appropriate flags, `node-upgrade` can upgrade the firmware on multiple *console servers* and report results back to STD OUT with a single command.

`node-upgrade` accepts twelve flags as follows:

|                                        |                                                              |
|----------------------------------------|--------------------------------------------------------------|
| <code>-h --help</code>                 | Display this message                                         |
| <code>-q --quiet</code>                | Suppress command output                                      |
| <code>-b --batch</code>                | Suppress node-command output                                 |
| <code>-l --list-nodes</code>           | List all nodes matching query, or all nodes if none selected |
| <code>-i --node-id=ID</code>           | Select node by config ID                                     |
| <code>-n --node-name=name</code>       | Select node by name                                          |
| <code>-a --node-address=address</code> | Select node by VPN address                                   |
| <code>-g --smartgroup=name</code>      | Select nodes by the smart group they resolve to              |
| <code>-A --all</code>                  | Select all available nodes                                   |
| <code>-f --firmware-dir</code>         | The directory of the firmware file(s).                       |
| <code>-v --version</code>              | The firmware version to upgrade to.                          |
| <code>-z --ignore-version</code>       | Ignore firmware version warnings for upgrade.                |

### 10.3.1 An example node-upgrade run

The following is an example `node-upgrade` command. It sets `/mnt/nvram/` as the directory `node-upgrade` looks to for the firmware image used as the source for all the firmware upgrade attempts. Every *console server* being managed from the active Lighthouse instance is targeted for an upgrade and the target *console servers* are set to upgrade to firmware 4.0.0.

```
# node-upgrade -A -f /mnt/nvram -v 4.1.0
```

When run, `node-upgrade` returns information to STD OUT, such as the following:

```

Upgrading firmware for device family: ACM550X
Upgrading firmware for device family: CM71XX
Upgrading firmware for device family: CM7196
Upgrading firmware for device family: ACM7004-5
Upgrading firmware for device family: IM72XX
im7208: flashing firmware file: im72xx-4.1.0.flash
[FAILURE] acm5508: not upgraded to OpenGear/ACM5508-2 version 4.1.0.
Reason for failure: No firmware available for ACM550X device family.
[FAILURE] cm7148: not upgraded to OpenGear/CM7148-2-DAC version 4.1.0.
Reason for failure: netflash failed due to the same firmware currently
on the device.
[FAILURE] cm7196: not upgraded to OpenGear/CM7196A-2-DAC version
4.1.0. Reason for failure: netflash failed due to the same firmware
currently on the device.
[FAILURE] acm7004: not upgraded to OpenGear/ACM7004-5-LMR version
4.1.0. Reason for failure: netflash failed due to the same firmware
currently on the device.
[SUCCESS] im7208: upgraded to OpenGear/IM7208-2-DAC-LR version 4.1.0.

```

`node-upgrade` also returns status codes 0 (success) or 1 (failure) when particular conditions are met.

Exit code 0 (success) is returned under the following conditions:

- 01.Success
- 02.Successful upgrade of all nodes.
- 03.No nodes selected for upgrade.
- 04.No firmware found in nominated directory.

Exit code 1 (failure) is returned under the following conditions:

- 01.Missing or invalid command line options.
- 02.The current user is not authorized to execute commands on a node.
- 03.The specified firmware directory was invalid (ie it does not exist or is not readable).

04.At least one node upgrade failed.

## 10.4 ogadduser

ogadduser is a shell-based tool for creating users.

Basic ogadduser usage syntax is as follows:

```
$ ogadduser -u testuser -p mypassword -g admin
```

## 10.5 ogconfig-cli

ogconfig-cli allows users to inspect and modify the configuration tree from the command line. It is inherently transactional in nature, allowing users to ensure their configuration is correct before pushing it to the configuration server.

From a command line, as the root user, you can start the tool with:

```
ogconfig-cli
```

### 10.5.1 Commands to try from within the ogconfig-cli tool

- 01.help
- 02.get.
- 03.print .2
- 04.print users[0].username

### 10.5.2 Changing a configuration from within ogconfig-cli

From inside ogconfig-cli:

```
ogcfg> set system.hostname "opengear-lighthouse-new"
ogcfg> push
ogcfg> quit
```

To see that the change has taken effect:

```
$ cat /etc/hostname
```

A configuration change doesn't take effect until it is pushed to the configuration server. For example, from inside ogconfig-cli:

```
ogcfg> set system.hostname "opengear-lighthouse-new-again"
ogcfg> print system.hostname
ogcfg> quit
```

To see that the change did not take effect:

```
$ cat /etc/hostname
```

### 10.5.3 Configuration validation from within ogconfig-cli

Configuration is internally validated before being applied, so that an incorrect configuration cannot be accidentally set. For example, from inside ogconfig-cli, setting an invalid ethernet link speed is rejected:

```
ogcfg> set system.net.physifs[0].ethernet.link_speed "1GB"
ogcfg> push
Commit failed
    Messages:  String is not in the list of allowed values
                Push command failed
ogcfg> quit
```

## 10.6 oglcdump

oglcdump is a shell-based tool for displaying and saving the current third-party licensing status of a Lighthouse instance.

When used without a switch, oglcdump writes the current status to STD OUT.

To write this status out to a file, or in machine readable form, or as a raw license container string, or to write out a sub-set of the licensing information (such as licenses for a given SKU), use one of the switches oglcdump supports:

|           |                                          |
|-----------|------------------------------------------|
| -h        | Displays this help.                      |
| -v        | Display version information              |
| -o <file> | File to write out to. Default is stdout. |

```

-s <SKU>           Specific SKU code to dump out. Default is all SKU codes.
-f <feature>       Specific feature value to dump out. This is only valid in conjunction with -s.
-c                 Output contacts only. This is only valid in conjunction with -s.
-m                 Output machine readable, as in compact formatted, not pretty
-r                 Output the raw license container strings from config.

```

## 10.7 cron

Cron service can be used for a scheduled cron jobs runs. Daemon can be managed via the /etc/init.d/crond interface, and cron tables managed via crontab. Crontab supports:

Usage:  
 crontab [options] file  
 crontab [options]  
 crontab -n [hostname]

Options:  
 -u <user> define user  
 -e edit user's crontab  
 -l list user's crontab  
 -r delete user's crontab  
 -i prompt before deleting  
 -n <host> set host in cluster to run users' crontabs  
 -c get host in cluster to run users' crontabs  
 -x <mask> enable debugging

To perform start / stop / restart on crond service:

```
/etc/init.d/crond start
```

**Note: cron doesn't need to be restarted when crontab file is modified, it will examine the modification time on all crontabs and reload those which have changed.**

To verify the current crond status:

```
/etc/init.d/crond status
```

To check current cron jobs running with the following command to list all crontabs:

```
crontab -l
```

To edit or create a custom crontab file:

```
crontab -e
```

This will open a personal cron configuration file. Each line can be defined as one command to run. The following format is used:

```
minute hour day-of-month month day-of-week command
```

For example, append the following entry to run a script every day at 3am:

```
0 3 * * * /etc/config/backup.sh
```

Save and close the file.

## 10.8 sysflash

sysflash is the shell-based tool for upgrading a Lighthouse instance's system.

Basic sysflash syntax is as follows:

```
# sysflash [flags] [path/to/system-image.lg_upg | Percent-encoded URL to firmware-image.lg_upg]
```

Image filenames cannot include spaces. And, as the syntax example above notes, URLs must be Percent-encoded.

sysflash includes eight flags which modify the standard upgrade behaviour as well as the -h or --help flag, which returns all the available flags and their affects:

|                                |                                                 |
|--------------------------------|-------------------------------------------------|
| -b, --board-name <name>        | Override board name (currently lighthouse-vm)   |
| -B, --board-revision <version> | Override board revision (currently 1.0)         |
| -V, --vendor <vendor>          | Override vendor (currently opengear)            |
| -I, --no-version-check         | Do not check software version for upgradability |
| -m, --no-migration             | Do not migrate current config. Start fresh.     |
| -v, --verbose                  | Increase verbosity (may repeat)                 |
| -o, --no-boot-once             | Do not modify bootloader (implies --no-reboot)  |
| -r, --no-reboot                | Do not reboot after upgrading                   |
| -h, --help                     | Print this help                                 |

## 10.9 Selecting nodes using shell-based tools

There are a number of ways to select nodes (also known as *console servers*) as targets on which to run a command. These can be used multiple times, or together, to select a range of console servers:

Select individually by name, address, Lighthouse VPN address, config index or smart group (as per --list-nodes output):

```
node-command --node-name BNE-R01-IM4248  
node-command --node-address 192.168.0.33  
node-command --node-index nodes-1  
node-command --smartgroup="model-acm"
```

### 10.9.1 Select all nodes

```
node-command --all
```

### 10.9.2 Running commands on selected nodes

Once nodes are selected, the commands to be run for each can be given. These are run on each managed node, in parallel. Any command you can run from a node shell can be run on each managed node.

**Note: all commands are run as root.**

For example, to check the version on two specific, configured nodes, selecting one by name and the other by index, run the following command:

```
node-command --node-name BNE-R01-ACM7004-5 --node-index nodes-2 cat /etc/version
```

**Note: when using non-trivial selection arguments, check which target nodes have been selected on your initial command pass by using the --list-nodes switch rather than the final command.**

# 11. System upgrades

A Lighthouse appliance's system can be upgraded using a .1h\_upg image file.

**Note:** The filename suffix .1h\_upg is required.

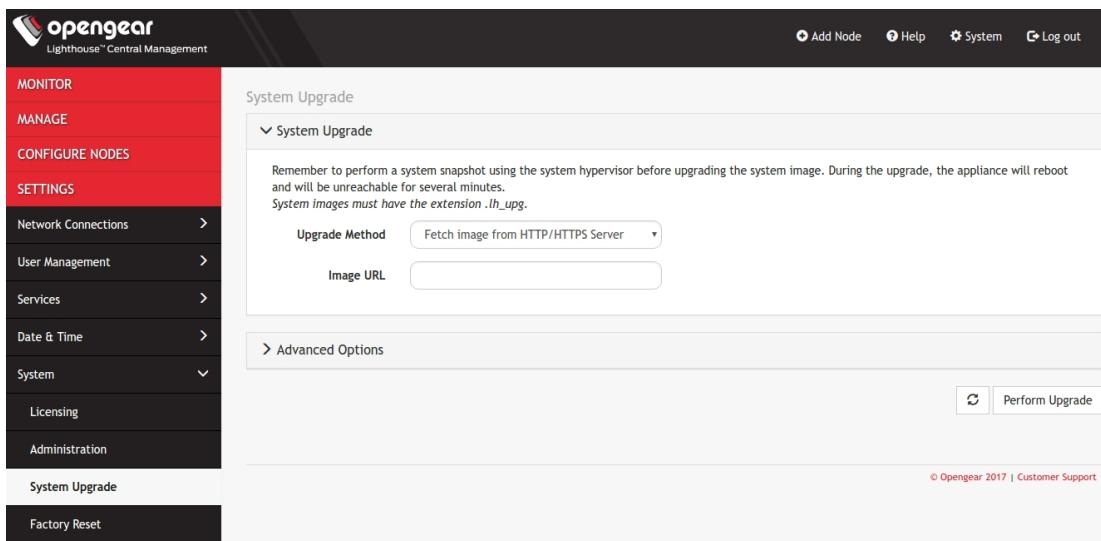
However a system upgrade is carried out, once the upgrade is complete, the Lighthouse instance reboots. It will be unavailable during the reboot process.

## 11.1 Upgrading the system from within Lighthouse

To upgrade a Lighthouse instance's system using the Lighthouse UI:

01.Select **Settings > System > System Upgrade**.

02.Select the **Upgrade Method** (either *Fetch image from HTTP/HTTPS Server* or *Upload Image*).



If upgrading via *Fetch image from HTTP/HTTPS Server*:

01.Enter the URL for the system image in the **Image URL** text-entry field.

02.Click the **Perform Upgrade** button.

If upgrading via *Upload Image*:

01.Click the **Choose file** button.

02.Navigate to the directory containing the *system-upgrade-image.1h\_upg* file.

03.Select the *system-upgrade-image.1h\_upg* file and press **Return**.

04.Click the **Perform Upgrade** button.

**Note:** The **Advanced Options** section, which expands to present an **Upgrade Options** text-entry field, should only be used if a system upgrade is being performed as part of an Opengear Support call. If a specific option is required, the Opengear Support technician will specify it.

Once the upgrade has started, the System Upgrade page displays feedback as to the state of the process.

A system upgrade attempt will return the error *System version was not higher than the current version* if the selected image file is not, in fact, a more recent version than that already installed.

## 11.2 Upgrading the Lighthouse system via the Local Terminal

Lighthouse includes a shell-based tool – sysflash – that allows a user with administrative privileges to upgrade the instance's system from the Local Terminal.

To upgrade Lighthouse instance's system using the Lighthouse Local Terminal:

01.Select **Manage > Lighthouse > Local Terminal**.

02.At the [hostname] login: prompt, enter an administrator username and press **Return**.

03.At the Password: prompt, enter the administrator's password and press **Return**.

To use sysflash in conjunction with a .1h\_upg file available via an HTTP or HTTPS server:

01.At the Local Terminal bash shell prompt enter:

```
sysflash http[s]://%2Fdomain.tld%2Fpath%2Fto%2Ffirmware-upgrade-image.1h_upg
```

02.Press **Return**.

**Note:** as shown in the example URL above, URLs passed to sysflash must be Percent-encoded (also known as URL encoded).

To use sysflash in conjunction with a .1h\_upg file available via the local file system:

01.At the Local Terminal bash shell prompt enter:

```
sysflash /path/to/system-upgrade-image.1h_upg.
```

02.Press **Return**.

sysflash also includes several flags that allow for variations in the standard system upgrade process. For the most part, these flags should not be used unless directed to do so by Opengear Support.

All nine flags are listed by running either of the following at a Local Terminal bash shell prompt:

01.sysflash -h or

02.sysflash --help

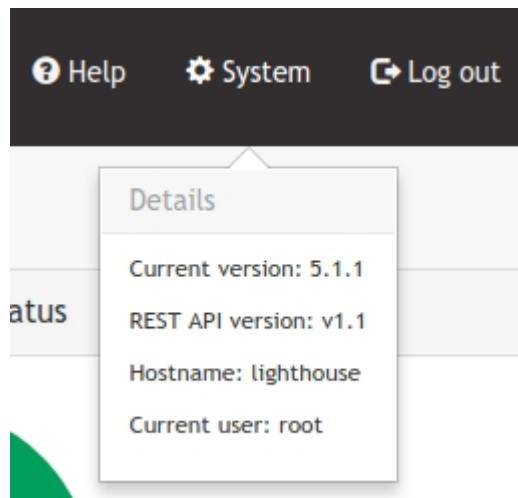
The same listing is presented in the sysflash entry of the Command line tools chapter above.

# 12. Troubleshooting

## 12.1 Establishing the current Lighthouse instance version

### 12.1.1 using the web UI

- 01.click **System** on the top right of the Lighthouse instance's web UI.
- 02.The *Details* menu appears, listing the Lighthouse instance's **Current version**, **REST API version**, **Hostname**, and **Current user**.



### 12.1.2 via the local Lighthouse shell

- 01.Click **Manage > Lighthouse > Local Terminal**
- 02.At the [hostname] login: prompt, enter an administrator username and press **Return**.
- 03.At the Password: prompt, enter the administrator's password and press **Return**.
- 04.At the bash shell prompt, enter `cat /etc/version` and press **Return**.
- 05.The current Lighthouse instance's version is returned to STD OUT. For example:

```
[administrator-username]@[hostname]:~# cat /etc/version  
5.1.1
```

Note: the procedure above uses the Web UI to reach the Lighthouse Local Terminal. This is not the only way to reach the Lighthouse shell and `cat /etc/version` works in any circumstance where an administrator has access to the Lighthouse shell. For example, many of the Virtual Machine Manager applications that can run Lighthouse instance offer virtual console access. If this is available and an administrator logs in to the Lighthouse shell via this console, the command string will work as expected.

### 12.1.3 Other information sources related to a Lighthouse instance's version

Two other command strings can be useful when specifics about a particular Lighthouse instance are needed.

Both these commands can be run by an administrator with access to a running Lighthouse instance's bash shell.

First is `cat /etc/sw*`. This command concatenates the following four files to STD OUT:

```
/etc/sw_product  
/etc/sw_variant  
/etc/sw_vendor  
/etc/sw_version
```

For example:

```
# cat /etc/sw*  
ironman  
release  
opengear  
5.1.1
```

Second is `cat /etc/issue`. `/etc/issue` is a standard \*nix text file which, by default, contains system information for presenting before the system's login prompt. On a Lighthouse instance, `etc/issue` contains the vendor, and the Ironman/Lighthouse version

```
# cat /etc/issue  
Opengear Ironman 5.1.1 \n \l
```

## 12.2 Technical support reports

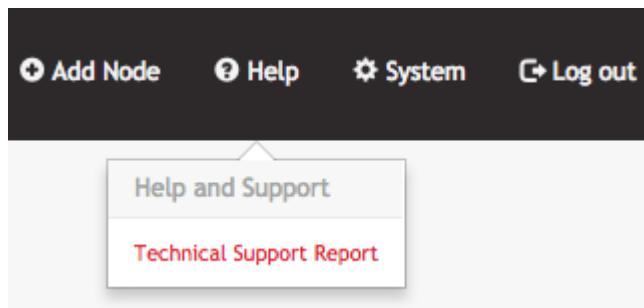
Lighthouse 5.1.0 or later can generate a technical support report that includes Lighthouse configuration information and the current system log for the Lighthouse VM.

If you contact Opengear Technical Support, the support technician may ask for this report.

### 12.2.1 Generate a support report via the Lighthouse interface

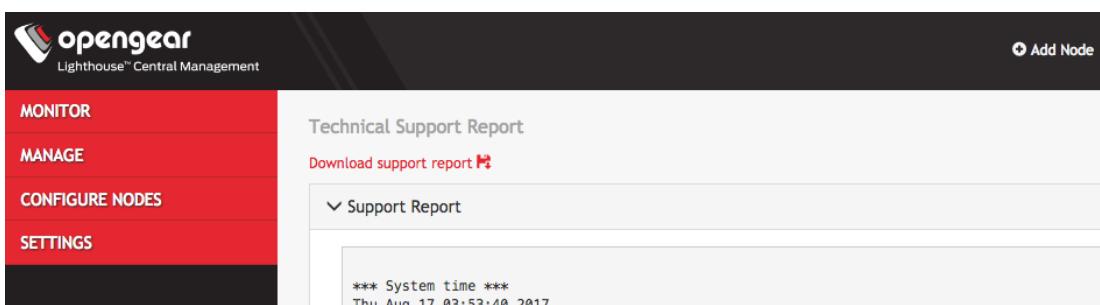
To generate a complete configuration and status report regarding a given *Opengear Lighthouse 5.1.0 VM* or later:

01.Select **Help > Technical Support Report**.



Note: Lighthouse generates this support report on demand and the report includes the current system log. This process can take several minutes.

01.Click **Download support report**.



This downloads a PKZip archive to your local system. The archive's filename is structured as follows:

`support-[host-name]-[iso-8601-order-date-and-time-stamp].zip`

It contains two files:

`system.txt` – the configuration information also presented in the **Technical Support Report** window.

`messages` – the current *Opengear Lighthouse 5.1.0 VM* or later system log.

The two files are also presented in the *Support Report* text box below the **Download support report** link. Because the report includes the current system log, this will almost certainly be a long but scrollable presentation. This presentation is, however, searchable using your web browser's built-in search function.

### 12.2.2 Generate a support report via the local terminal

To generate a complete configuration and status report regarding a given *Opengear Lighthouse 5.1.1 VM* or later:

01.Select **Manage > Lighthouse > Local Terminal**.

02.At the [hostname] login: prompt, enter an administrator username and press **Return**.

03.At the Password: prompt, enter the administrator's password and press **Return**.

04.At the bash shell prompt, enter

```
support-report -z > /tmp/support.zip
```

and press Return

Note: this is the recommended way of running the `support-report` command. The `-z` switch generates the same combined file as produced by the **Download support report** link noted in the Lighthouse UI-specific procedure above. And the redirect saves this generated PKZip file to `/tmp/support.zip` for retrieval at your convenience.

## 12.3 Returning an Opengear Lighthouse instance to factory settings

To return an enrolled console server to its factory settings using *Opengear Lighthouse 5.1.0* or later:

01.Login to the *Opengear Lighthouse 5.1.0* or later web-based interface as root.

02.Select **Settings > System > Factory Reset**.

The screenshot shows the Opengear Lighthouse Central Management web interface. The left sidebar has a red header with 'opengear' and 'Lighthouse™ Central Management'. The main menu items are MONITOR, MANAGE, CONFIGURE NODES, SETTINGS, Network Connections, User Management, Services, Date & Time, System, Licensing, Administration, and Firmware Upgrade. Below the main menu is a 'Factory Reset' button. The right panel title is 'Factory Reset' with a warning message: 'This will delete all configuration data from the system and reset all options to the factory defaults. Any custom data or scripts on the device will be lost. Please check the box below to confirm you wish to proceed.' A checkbox labeled 'Proceed with the factory reset' is present. At the bottom right is a red 'Reset' button, and at the very bottom right of the page is the text '© Opengear 2017 | Customer Support'.

01.Check the *Proceed with the factory reset* checkbox.

02.Click the **Reset** button.

You must login as root for this to work. Other users, even those with full administrative privileges, do not have the permissions required to reset an *Opengear Lighthouse 5.1.0 VM* or later to its factory settings.

Alternatively, the following script, run from a shell, performs a full factory reset:

```
/usr/bin/factory_reset
```

As with the Lighthouse-based procedure, only root can run this script. And, again as with the Lighthouse-based procedure, the script prompts for confirmation before performing the factory reset.

This procedure, and the shell script, are equivalent to logging in to console server's web-based management interface (see 'Connecting to a console server's web-management interface' above) and doing the following:

01.Select **Administration**

02.Check the *Config Erase* checkbox.

03.Click **Apply**.

**Note:** returning a console server to its factory settings in this fashion does **not** un-enroll said server from the *Opengear Lighthouse 5.1.0 VM* or later.

## **13. Technical support**

Purchaser is entitled to twelve (12) months free telephone support and free e-mail support (worldwide) from date of purchase provided that the Purchaser first register their product(s) with Opengear by filling in the on-line form <http://opengear.com/registration.html>.

Direct telephone, help-desk and e-mail support is available from 09:00 to 20:00, US Eastern Time (UTC -5 or UTC -4). Other support options are at <http://opengear.com/support.html>.

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# **14. End-user license agreements**

## **14.1 Opengear end-user license agreement**

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