

the LIVE

TM

REACTOR

RELAY series

AUTONOMOUS RELAY CONTROLLERS

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INTRODUCTION

The Reactor Series relay controllers represent a significant advancement in the evolution of the NCD product line. The Reactor Series controllers represent many foundation technologies that will significantly strengthen our product offerings in the years to come.

The Reactor Series are the first controllers to offer Autonomous Relay Control (logical control based on inputs without a computer). This new architecture allows powerful computer-based configuration without writing a single line of code. Reactor controllers are the first to offer a Autonomous mode of operation in addition to a computer-override mode of operation. This allows users to take over the relay controller at any time, and even change settings in the configuration through a direct USB connection or using a wireless 802.15.4 or ZigBee Mesh Interface. Some reactor controllers also include a Key Fob interface chip, allowing relays to function from a small hand-held remote control with an incredible 3,000 foot range using a outdoor antenna. The Reactor Series are manufactured using Surface Mount Technology, a first for the NCD product line. A Break-Away design has been implemented to service the needs of customers who need an enclosure AND to customers who need the smallest possible size. Break Away tabs allow the user to “break” off the outer edges of the circuit board for a smaller profile, a first for the NCD product line. The Reactor Series relay controllers represent the future direction of the NCD product line.

WHO'S QUALIFIED TO USE THE REACTOR SERIES?

Anyone. The Reactor Series Controllers are the most consumer friendly devices we have ever manufactured. Weather you are an electronics engineer or home hobbyist, anyone is qualified to use the Reactor Series controller provided this manual is carefully studied.

HOW DO THE REACTOR SERIES CONTROLLERS WORK?

The Reactor Series Relay Controllers are configured using a computer (either using wireless or a direct USB connection). Once configured, a Reactor will operate without a computer. At any time, a computer may monitor the Reactor, Trigger Events, Activate Relays, or Change Configuration settings. A computer can take over a Reactor or a Reactor can operate autonomously (without a computer). The Reactor Configuration Utility provides over 100 pre-set configurations that will help you understand the capabilities of the Reactor and provide you a starting point for your own application.

Once a Reactor is configured, the Reactor monitors inputs. When inputs reach user-defined limits, relays can turn on or off. Reactors allow much more than simple relay control. Reactor inputs can trigger timers and rotations. A timer allows a relay to activate over a duration of time. A rotation is a simple counter, in which relays can be assigned to each “count”. This allows powerful functions such as relay activation sequencing, flashing, and stepping. Event Piping allows timers and rotations to trigger other timers and rotations. This is very powerful for setting up complex relay activation sequences. These features will be described in great detail as we advance through this manual.

ORDER OF OPERATIONS

There is a general process to learning and using a Reactor Series relay controller, this manual will follow two sequences, covering the Learning Cycle and the Usage Cycle. Optionally, users may want to consider exploring the Advanced Applications to unlock some of the most powerful features

LEARNING CYCLE

- 1) Hardware Reference (getting to know the hardware)
- 2) Communications
- 3) Configuration Overview
- 4) Using Pre-Set Configuration Profiles
- 5) Building a Custom Configuration Profile
- 6) Loading and Saving Configuration Profiles
- 7) Understanding Relay Control
- 8) Understanding Timer Events
- 9) Understanding Rotation Events
- 10) Understanding Event Piping
- 11) Testing and Troubleshooting Reactor Logic
- 12) Using a Key Fob Reactor
- 13) Connecting Sensors to a Reactor
- 14) Controlling Devices with a Reactor
- 15) Troubleshooting a Reactor Controller

USAGE CYCLE

- 1) Configuration
- 2) Testing
- 3) Sensor Connection
- 4) External Device connection

ADVANCED APPLICATION

- 1) Remote Configuration
- 2) Using a Computer to Take Over a Relay
- 3) Giving Relay Control Back to Reactor Logic
- 4) Using a Computer to Trigger Events
- 5) Changing the Timing of a Reactor Controller
- 6) Advanced Reactor Relay Logic

GETTING STARTED

There is no better place to start than from the beginning. This manual will lead you through the understanding and use of your Reactor Series relay controller in a sequence that will help get you started from the ground up.

Please refrain from contacting NCD technical support unless it is absolutely necessary. Most questions will be covered in this manual and NCD technical support staff has been instructed to direct your questions to this manual when appropriate. Please take advantage of the efforts we have invested in building a complete and comprehensive product manual. This will save you time and allow our technical support engineers to focus on product development.

HARDWARE REFERENCE

There are many versions of the Reactor Series relay controllers. It is not practical to photograph an outline every version in this manual. But there are many common elements that are shared among controllers. Most notably, the Reactor CPU is identical weather you are using a 1-Channel Ethernet Reactor or a ZB Mesh 8-Channel Key Fob Reactor. All Reactor controllers share the exact same firmware with absolutely NO differences in firmware revisions. This greatly reduces manufacturing time and troubleshooting while allowing our customers a migration path to more complex communication technologies as required.

Some Reactor controllers include a temperature sensor, some have a ZigBee Mesh Interface, others have XSC or a 802.15.4 Interface. The versions mentioned above require a USB modem (which we will discuss later). The above versions may also be adapted to USB using our ZUSB module/cable (which will also be discussed later in this manual). Reactor Controllers are also available with a Wi-Fi 802.11b or a Ethernet interface. The CPU that holds the Reactor firmware is 100% full. It is not possible to add features to the existing CPU. For this same reason, a Bluetooth Reactor is not available at this time (Bluetooth versions require more CPU space).

A Key Fob interface chip is also common to some models of the Reactor Series. Key Fob equipped Reactors may be controlled using a small hand-held remote. With an optional antenna, you can expect a 200-300 foot range. With a outdoor antenna, you can expect a 2,000 to 3,000 foot range. We have tested these ranges and find their performance to be superior to competing technologies.

Some Reactor models have a auxiliary 5V output, which is useful for powering external electronic circuits.

POWER REQUIREMENTS

Reactor controllers require a 12VAC or 12VDC power supply to power the logic and relays of the controller. The [PWR12](#) is our stock power supply suitable for use with ALL Reactor Series controllers. While it is possible to operate from an automotive 13.8V power supply, higher voltages are not recommended. Additional power filtering may be required for proper operation in automotive electrical systems. The absolute minimum recommended operating voltage is 11VAC or 11VDC. Reactor controllers require approximately 100ma for standby and 60ma for each activated relay. ZigBee Mesh or 802.15.4 equipped Reactor Controllers may require an additional 240ma of current to sustain normal operation.

Ethernet and Wi-Fi versions should ONLY be powered from the included power supply, as their operating tolerances are more strict. The power supply (included with Wi-Fi and Ethernet controllers) is rated at 12VDC, 1.25A. This power supply is a computer grade regulated supply and should NOT be substituted.

Power polarity is not important on the Reactor Series controllers. There is no positive and negative terminal. Simply apply power to the controller as it is convenient to make wired connections. The Reactor controller will rectify your power supply and at-

tempt to filter noise to safe levels for proper operation.

TEMPERATURE REQUIREMENTS

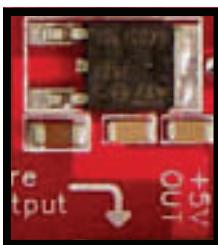
Certain components of a Reactor controller may run at temperatures exceeding 120° Degrees Fahrenheit when certain options are installed. This is normal for a Reactor controller and does not indicate a defect.

The recommended operating temperature for all reactor controllers is -25 to 80° C. This temperature rating is based on temperature specifications of the components used to build a Reactor controller, and is not based on actual testing. We have speculated that Reactor controllers may be able to withstand lower temperatures due to the fact that Reactors tend to have hot components in critical areas of the design.

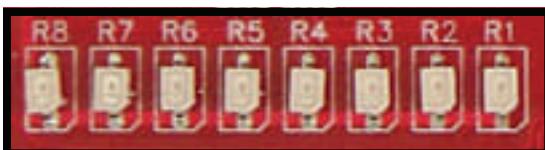
HARDWARE REFERENCE: ANATOMY OF A REACTOR



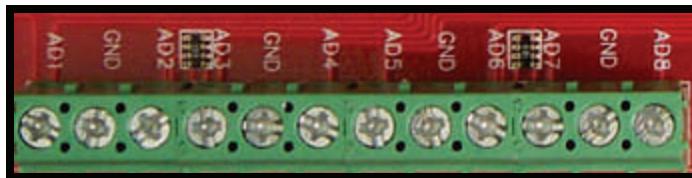
Some Reactors include a integrated temperature sensor, a very tiny component accurate enough for most thermostat applications. The integrated temperature sensor is slow to respond to temperature changes but is suitable for non-critical applications.



Some Reactors include a integrated +5VDC regulator useful for powering external electronic devices and sensor up to 100ma.



Status LEDs indicate which relays are currently active.



Analog Inputs are capable of reading switches and sensors operating in the 0 to 5VDC range. These input serve as the heart of a Reactor Controller and are the basis for triggering most Reactor functions.



Analog Inputs may be pulled Up or Down through a 10K resistor using a jumper similar to the one shown here. The default setting for this jumper is the UP position. The UP position is desirable for most applications, as it allows you to simply connect a button or switch between an analog input and ground. Removing this jumper (shown) "floats" the analog inputs (and may not be suitable for some applications). Setting this jumper DOWN may be desirable for some sensors. Analog inputs and the Up/Down jumper will be explained in greater detail later in this manual. But keep in mind, the Up/Down jumper directly affects the way the Analog inputs are read by the Reactor controller chip.



For most daily applications, the PGM/RUN jumper should be set to RUN. Only during configuration should the jumper be changed to PGM mode. RUN mode protects internal memory from accidental changes while PGM mode allows configuration changes.

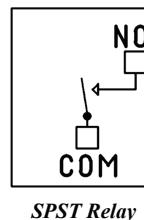


The BUSY/READY LEDs indicate CPU activity. Under normal operation you will see the BUSY LED flash as it computes Reactor logic and processes computer commands.

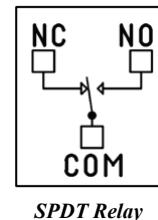


Reactor Controllers are equipped with 1, 2, 4, or 8 Relay Outputs. Relays are simply switches. They DO NOT provide a voltage output, but they will switch the voltage you apply to the relay connections. Please [Click Here](#) to see a list of relays and ratings that are commonly supported by the NCD product line (note: not all relays may be supported at this time, relay support will grow as the Reactor product line grows).

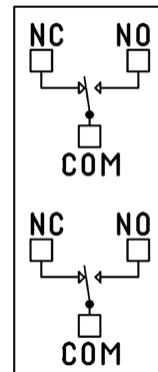
Relays have 2, 3, or 6 connections per relay depending on configuration. SPST, SPDT, and DPDT relays will be supported. Please see [the following article](#) for a detailed explanation of these relay types.



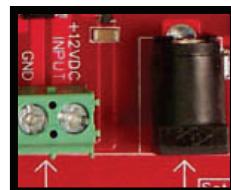
SPST Relay



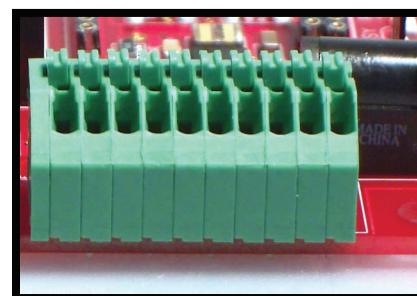
SPDT Relay



DPDT Relay

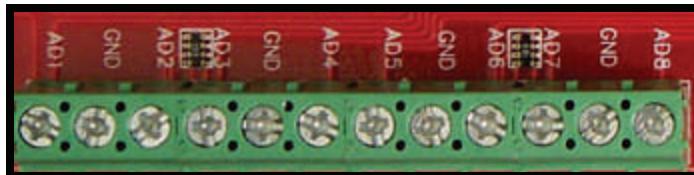


Reactor Controllers include a 2.1mm Barrel Connector AND a 2-Position Screw Terminal. Use either connector to provide 12V power to the Reactor Controller. Reactor controllers are compatible with 12V AC or DC power supplies with a actual voltage output of 11 to 13.8V. Polarity is corrected by the Reactor controller, therefore a Positive and Negative terminal are NOT labeled on the board (it is not possible to connect power backwards to a Reactor controller, the Reactor will automatically correct polarity).



Reactor Controllers sometimes include a 10-Pin 8-Channel A/D Connector. The Extreme Left and Right connections are GROUND. Connections 2-9 (from left to right) correspond to Analog Inputs 1-8 respectively.

HARDWARE REFERENCE: UNDERSTANDING INPUTS



Analog Inputs are capable of reading switches and sensors operating in the 0 to 5VDC range. These input serve as the heart of a Reactor Controller.

Reactor Inputs play a vital role in the use of a Reactor controller. Before we begin using the controller, it is essential that users understand the role of these inputs. Improper use of these inputs can cause irreparable damage to the Reactor controller, so a firm understanding of these inputs is critical to the longevity of the controller.

Reactor Inputs are also referred to as Analog inputs. Analog inputs are simply inputs that are sensitive to voltages. Analog inputs can accept voltages from 0 to 5VDC ONLY. Higher voltages and negative voltages will damage the Reactor controller. Users must NEVER apply a voltage to an Analog input on the Reactor controller when powered down (220 Ohm current limiting resistors may be used if this is not possible and will be discussed later in this manual).

Analog Inputs are very special in that they are sensitive to voltage changes. In the case of a Reactor controller, analog inputs have an 8-bit resolution, meaning the voltage input (from 0 to 5VDC) is interpreted as a value from 0 to 255.

For example:

A voltage input of 0 Volts is interpreted as a value of 0.

A voltage input of 2.5 Volts is interpreted as a value of 128.

A voltage input of 5 Volts is interpreted as a value of 255.

So if you divide 5 Volts by 256 Possible Steps (0-255 for 8-Bit resolution), the Reactor controller is sensitive to voltage changes as small as 0.0195 Volts.

A Reactor controller has 8 inputs. Each input is capable of reading a separate voltage from 0 to 5 VDC, provided all voltages can share a common ground.

The Analog Inputs on a Reactor Controller may be configured to activate or deactivate relays based on these voltage changes. These voltage changes can also trigger timers and counting events (which will be discussed in greater detail later in this manual). The important concept to understand is that Analog inputs are sensitive to voltage changes and these voltage changes trigger functions within the Reactor logic.



Reactor Controllers are equipped with a UP DOWN jumper, sometimes labeled UP DWN.

One of the most critical rules in working with analog inputs on a microprocessor is the understanding that each input must be connected to something, either a ground or a voltage source. Analog inputs should not “float” (remain disconnected). For this reason, a UP/DOWN jumper is included on your Reactor series controller.

The purpose of the UP/DOWN jumper is to make sure all inputs are connected to Ground (DOWN) or to a +5V voltage source (UP) to keep the inputs quiet.

However, inputs are NOT directly connected to +5V or to Ground using the UP/DOWN jumper. Instead, inputs are “pulled” high or low using 10K resistors for each of the 8 analog channels. A direct connection would render the inputs useless (as any voltage input would cause a short circuit).

Using a 10K resistor on each input channel allows us to keep the inputs quiet while allowing you to actually use the inputs.

For most applications, this jumper should be set to the UP position. This will pull each analog input UP, causing the Analog values to read as 255. Any drop in the input voltage can be used to trigger relays or Reactor events. So if you were to connect a switch between an analog input and ground, Reactor Events could be triggered every time a button is pressed.

Electrically, it is very safe to connect switches to analog inputs and to GND (ground). When the Up/Down jumper is set to the UP position, the Reactor will be able to detect switch and button presses. Switches are the safest type of device to connect to a Reactor, as they do not introduce voltages from external sources.

Analog inputs will be discussed with a focus on a practical application later in this manual. Consider this page as a simple introduction to Analog inputs.

HARDWARE REFERENCE: UNDERSTANDING OUTPUTS

On the previous page, we introduced you to Analog Inputs and how voltage changes play a key role in triggering Relays and Reactor logic. The subject of Reactor Logic will take a little more time to explain, and in this section, we will continue our focus on the Hardware portion of the Reactor controller, which brings us to our next topic: Understanding Outputs.

Reactor Controllers have 1, 2, 4, or 8 Relays integrated into the circuit board. A relay is similar to a switch. The only difference between a switch and a relay is the actual mechanism for changing the on/off status of the switch. On a switch, you manually push on a piece of metal or plastic to operate the switch. On a relay, an electric current is used to operate the switch. Though a relay resembles the characteristics of a switch, it cannot be controlled by touching it with your finger. So from now on, we will use the word “Relay” to indicate a switch that is controlled by the Reactor controller (instead of your finger).

Relays do NOT provide a voltage output. They provide a contact closure output, exactly like the terminals found on a light switch at your local hardware store. Wiring to a relay will be slightly different depending on the model of Reactor controller you choose.

Some relays, such as the 5A and 10A versions have screw terminals that can accept 12 Gauge or smaller wire. Other versions such as the 20A and 30A relays have a .250” Quick Connect terminal (the appropriate mating connector can be found at any hardware or automotive supply store). Our 20A HP series relays will accept wires as large as 10 Gauge.

Again, relays do not provide a voltage output. They ONLY switch whatever voltage you supply into the relay.

Relays are available in SPST, SPDT, and DPDT configurations. In addition, both Mechanical and Solid State relays will be supported by the Reactor series. If you are unfamiliar with the different versions of relays available, you can [review the following article](#), which explains these relay types in great detail.

The above article will help you determine the best type of relay for your application, showing you the formulas for calculating relays sizes that are appropriate for your application.

If you intend to use the Reactor series relay controllers for inductive applications, [the following article MUST be reviewed](#). An example of an inductive application is any device that involves motion. For instance, using a Reactor Controller to control a motor, a solenoid, or a valve. Other types of inductive applications include anything with a transformer such as a fluorescent light or a power transformer of any kind. Logic circuits (including those found on the Reactor Controller) may malfunction in sever conditions. The above article will show you how to safely implement these kinds of loads which greatly reduces the chances of a malfunction. Some inductive applications generate excessive noise, and may not be suitable for use with the Reactor Series Relay controllers. Solid State Reactor Relay Controllers Should be considered for these high-noise applications.

CONTROLLING RELAYS

There are 3 possible ways to control the relays on a Reactor Series controller.

- 1) A Relay can be Directly Controlled by a Analog Input. When an analog input changes state or reaches preset levels, a relay can be activated or deactivated.
- 2) An Analog Input can trigger an Event (such as a timer or a counter) in the Reactor logic. A Relay can be associated with a Timer or Counter event. In this way, relays are NOT controlled by inputs. Timer and Counter events are triggered by inputs, and relays are associated with these events. This is the most powerful method of relay control and will be explained in great detail in this manual.
- 3) A Relay can be controlled from a computer such as a ZigBee wireless interface, Ethernet Interface, Wi-Fi Interface, or USB interface. A computer can take control of any or all relays on a Reactor controller at any time. Once taken over, the Reactor logic will not be able to switch a relay. The computer MUST return control of the relay back to the Reactor Logic for stand-alone operation. The default power-up status of a Reactor controller is Autonomous control (self controlled).

CONTROLLING RELAYS WITH A KEY FOB

A Key Fob can also be used to control relays. However, it is important to understand that the Key Fob interface chip is not connected to the relays. Instead, it is connected to the Analog Inputs of the Reactor Chip. This allows you to use a Key Fob to activate relays in very complex ways, but often reduces the number of available analog inputs.

LIMITLESS RELAY CONTROL

Weather you will be using an analog input or a Key Fob to control the relays on your Reactor controller, relays can do many things:

- 1) Relays can “Flash” in the Background
- 2) Relays can “Cycle” in a pattern in the Background
- 3) Relays can be activated for a duration of time
- 4) An Analog Input Change (or Key Fob button press) can trigger the “next” relay in a sequence
- 5) An Analog Input (or Key Fob) can Activate a Relay
- 6) An Analog Input (or Key Fob) can Deactivate a Relay
- 7) A Relay can Change State as an input changes state (a relay can be on as long as you press the button on a key fob, once released the relay will change state again)

Relay may be triggered in very complex ways, in combination with Key Fob AND analog inputs, or by timers, counters (called Rotations), or from a computer. It is important to understand that we have created a very open architecture that will allow relays to be used in some amazing switching operations WITHOUT programming!

HARDWARE REFERENCE: BREAK-AWAY TABS

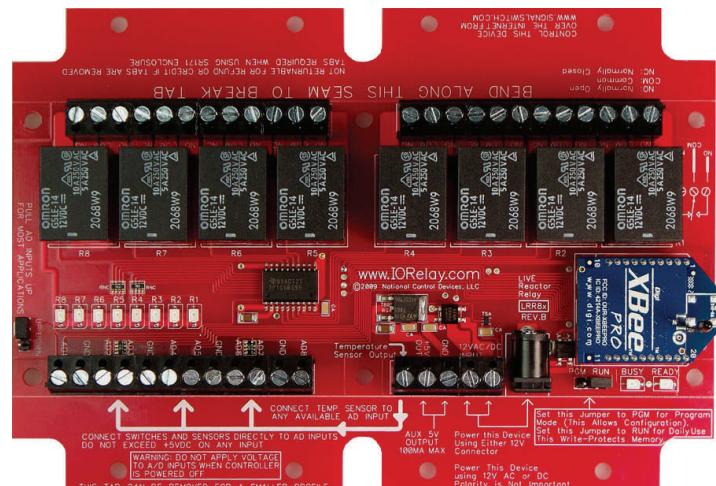
Physically, most Reactor controllers is actually 2 sizes. When you receive your Reactor, the unusual shape and size ensures the Reactor can fit into a standard enclosure. Optionally, you can make the controller smaller by breaking away the outer tabs.

Break-Away tabs are useful in applications where space may be a concern. This allows you Reactor to offer the same functionality in the smallest possible profile. Break-Away tabs are unique to the NCD product line and are a standard option for most devices released in 2010 and later.

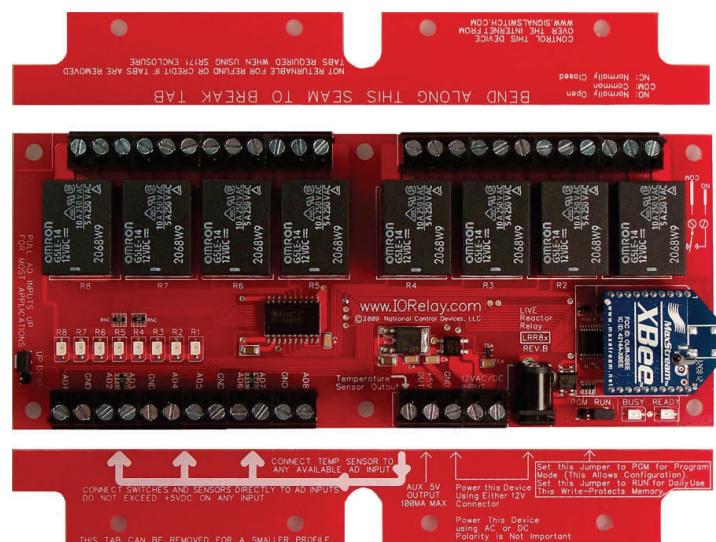
Before breaking the tabs on your controller, please be advised that your Reactor controller will not be returnable for refund or credit if the Break-Away Tabs have been removed.

To break away the tabs, gently but firmly grab each break-away tab with a pair of pliers and bend the tab back and forth until it breaks away from the main circuit board. This will NOT damage the controller in any way.

Breaking the Tabs from a controller DOES NOT VOID the 5-Year Warranty. Please see the [NCD return policy if you would like more information on the policies that apply to Surface Mount devices.](#)



LRR810 Shown Above as shipped from National Control Devices. The unusual shape accommodates a standard enclosure.



Bend the tabs to break them away from the board. Note that controllers with Broken Tabs are NOT Returnable for Refund or Credit, but are still covered under our 5-Year Limited Warranty.



Shown above, the final controller with tabs removed is physically smaller in size, but no-longer fits a standard enclosure.

HARDWARE REFERENCE: COMMUNICATIONS

Establishing communications with a Reactor controller is an essential step in using this device. Communications can be very simple or seemingly very complicated depending on your background and communication method you have chosen.

Reactor series controllers are available in many different varieties. While all Reactor controllers are capable of functioning WITHOUT a computer, a computer is REQUIRED to configure the Reactor controller. Once configured, the communications module may be removed (on select Reactor models) and used again to configure other Reactor controllers.

The way the Reactor controller communicates with your computer depends on the communication option you have chosen. By far, the easiest and most recommended communication interface is USB using the [ZUSB](#) communications module, followed by 802.15.4 Wireless and XSC Long-Range wireless.

Ethernet is slightly more difficult to implement. If you are not experienced with IP Addresses and basic network troubleshooting, users should choose a USB, 802.15.4, or XSC Reactor controller. Please keep in mind, NCD technical support is NOT able to assist in network communication problems.

Wi-Fi controller are only slightly more complicated than Ethernet controllers, only because you MUST remove your network encryption key prior to associating the device with the network. Once associated, network encryption may be enabled. If you are uncomfortable with doing this, or are unable to do this, you should avoid this technology. NCD technical support engineers will not be able to assist in network troubleshooting.

For the most advanced users, a very special kind of Wireless communication is also available called ZigBee ZB Mesh. While this communication method requires the greatest skill level, its wireless network functionality is unbeatable. This is by far the most study-intensive protocol to implement. Only the most advanced users should consider using this technology. However, this technology offers the very best in network communications. A ZUSB adapter is highly recommended to speed the configuration of the Reactor during configuration. We also recommend purchasing a ZigBee ZB Mesh Development Kit from www.digi.com. Once you have worked with this development kit, [you will need to read the following article](#). This will help get you oriented with ZigBee ZB Mesh. Only after completing both steps above will you be qualified to use a Reactor series controller on a ZigBee Mesh network. For those unfamiliar with mesh networking, please read the above referenced article. It is by far the most awesome wireless networking technology in existence and it is significantly more powerful than all other wireless technologies currently available. Setting up a ZigBee ZB Mesh network can be very time consuming if you are unfamiliar with the process. Once you are familiar with the process, it only takes a few minutes (we have seen users struggle with this for weeks, but it only takes us about 10 minutes. [We have posted lots of information on our web site to help speed this process.](#)) Due to the learning curve and time required, questions regarding ZB Mesh networking will not be handled over the phone via NCD technical support. We will direct you to our online resources, as this is a in-depth topic.

A Bluetooth Reactor is not currently available. Additional coding is required by the Reactor CPU to setup Bluetooth communications. The Reactor CPU is full, and cannot be modified to provide the extra overhead required for Bluetooth communications.

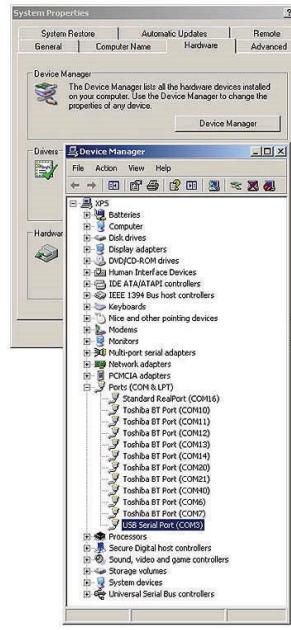
Communications to a Reactor series controllers is based off serial communication protocols. We will not be using a Serial Port for communications to a Reactor controller. Instead, we will be using a Virtual COM Port. All communication technologies we offer can be used with a Virtual COM Port for normal daily use. Configuration REQUIRES a Virtual COM Port. If you are unfamiliar with VCP, simply follow the directions below for your communication technology.

[USB, 802.15.4, XSC AND ZIGBEE ZB MESH COMMUNICATIONS](#)

If you plan to work with USB, 802.15.4, ZigBee ZB Mesh or XSC Long Range Wireless then the first thing you will need to do is download and install FTDI Virtual COM Port (VCP) drivers from www.ftdichip.com. [The latest drivers can be downloaded from this page](#). **UPDATE: These drivers are now included and installed along with the NCD Configuration Utility Software installer package.**

Just about every operating system is supported, but configuration can only be completed using our software written for Windows XP, Vista, or Windows 7. Therefore, you will need the drivers for your Windows operating system. A [setup executable](#) will greatly speed the driver installation process. Once drivers have been downloaded, you will need to install them onto your computer.

Once the above drivers are installed, plug in your [ZUSB](#) adapter or USB Wireless Modem (such as a 802.15.4 Modem or XSC Modem). ZB Mesh users should use the [ZUSB](#) adapter to configure the Reactor controller. Once configured, the ZB Mesh communications module can be used for all other operations.



Next, open your device manager to determine the COM assignment of your [ZUSB](#) or wireless Modem. Take note of the COM port number. COM3 is shown in the screen shot to the left. However, your COM port number may be different.

NOTE: If you unplug the USB interface and move it to a different USB connector on your computer, a new COM port may be assigned. So if you experience any communication issues, MAKE SURE you check your device manager to determine the correct COM port.

This is a CRITICAL step in using a Reactor controller.

If you do not know how to open your device manager, please review

[page 3 of the following document.](#)

HARDWARE REFERENCE: NETWORK COMMUNICATIONS

Establishing communications with a Reactor controller via Ethernet or Wi-Fi is currently under development. At this time Network Communications is not supported. As we advance the Reactor line of controllers, we will develop communication methods for network devices.

HARDWARE REFERENCE: ZIGBEE MESH COMMUNICATIONS

ZigBee ZB Mesh communications is very similar to USB communications. At this time, we currently recommend the use of a ZUSB adapter to configure your Reactor controller. Once configured, you can replace the ZUSB adapter with a ZB Mesh communications module. Programming a Reactor Controller using wireless ZigBee ZB Mesh directly may work, but is not officially supported. Only users experienced in ZigBee communications should attempt Reactor configuration using this wireless technology. If you are an experienced user, make sure:

- 1) ZigBee ZB Mesh devices are set to 115.2K Baud ONLY.
- 2) Do NOT enable API mode.
- 3) The PAN ID on the Coordinator Must Match the Router or End Point Device.
- 4) Device MUST be Married to the Coordinator.
- 5) Customer must be familiar with X-CTU software to implement this communications protocol.

All theories indicated ZigBee Mesh Wireless Configuration is possible, but will remain untested until after initial release of the Reactor series relay controllers. [The following article can help get you started using this communication technology.](#)

HARDWARE REFERENCE: REACTOR CONFIGURATION

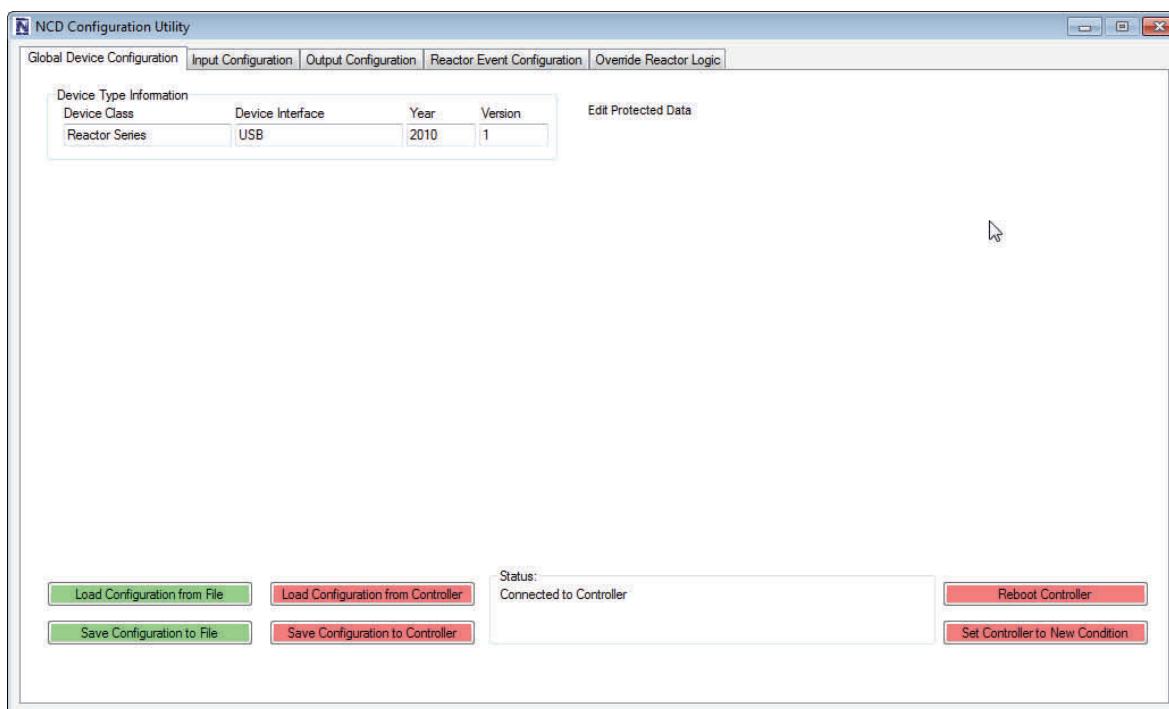
By this point, you should know the COM port of your Reactor controller ([ZUSB Adapter](#) or 802.15.4/XSC Wireless USB Modem). If not, please review the previous pages to determine your COM port. Your Reactor CANNOT be configured and it will not be possible to proceed through these instructions without knowing the current COM port assignment.

Before Proceeding, Make Sure your computer has .NET Framework 3.5 or later installed. This is a Microsoft update and a free download from www.microsoft.com. .NET Framework 3.5 is REQUIRED to run our software. Also make sure you have the latest operating system and service packs installed. Our software will use some of the important libraries that are only available by installing .NET Framework 3.5. **Skipping this step may lead to unexplainable error messages that cannot be resolved.**

Next, download and install our NCD Configuration Utility:

[Download NCD Configuration Utility](#)

Run the Reactor Configuration Utility and you should see the following window appear (the configuration window will look similar to the one shown, the Reactor Configuration Utility is evolving and some menu options may not be present in the release version):



If you see the above window, you can skip the next page of the manual.

You are ready to configure your Reactor controller.

HAVING PROBLEMS?

If you see this error, then we need to take a few steps back.



The most common cause for this error is the incorrect COM port assignment. Using the [ZUSB](#) adapter is the cheapest and easiest way to avoid this error, as wireless communications may be more complicated to troubleshoot.

If you know the COM port is correct and you are using a Wireless communications protocol such as ZigBee or XSC, there are many possible reasons for this error. The following page will help you troubleshoot wireless communication problems.

ZB Mesh users MUST USE the [ZUSB](#) adapter to configure a Reactor Controller. ZB Mesh Wireless Configuration is not currently supported. All other wireless features ARE supported.

NOTE: If you have received any other error other than the one shown, MAKE SURE .NET Framework 3.5 or later is installed on your computer. Windows XP Users MUST be using Service Pack 3 or Later to run our configuration software.

HARDWARE REFERENCE: TROUBLESHOOTING COMMUNICATIONS

This page may be skipped if you have successfully established communications with your Reactor controller as shown on the previous page. If you see the following error then we can help you further, but additional study will be required on your part to troubleshoot the communications problem.



***NOTE:** If you have received any other error other than the one shown above, MAKE SURE .NET Framework 3.5 or later is installed on your computer. Please visit www.microsoft.com to obtain this free download. Also, make sure your computer is up to date with Service Pack 3 or later if you are using Windows XP. Our software has also been tested with Windows Vista and Windows 7.*

If you are attempting to configure your Reactor controller using a wireless ZB Mesh then follow the instructions below:

- 1) ZB Mesh cannot be used to configure a Reactor controller at this time. We hope to support this option in the future.
- 2) ZB Mesh users must power down the Reactor controller and replace the ZB Mesh wireless communications module with a ZUSB communications module.
- 3) Once replaced and connected to your PC via the USB port, power the controller up and review the COM port settings in your device manager. If you are not familiar with how to open your device manager, [directions can be found on Page 3 of the following document](#).

If you are using XSC or ZigBee to configure your Reactor controller via wireless communications then solving the communication problems may be simple or complex.

The simple solution being to check your COM port and make sure the Reactor Configuration Utility is using the same COM port as your ZigBee/XSC modem. If this does not resolve the problem, then some experience with X-CTU will be helpful.

It is not practical for us to go through all of the documentation as it relates to X-CTU. The documentation for this software is extensive. If you have NEVER used X-CTU to change any settings in the ZigBee or XSC communications module, then you should NEVER be required to use X-CTU. However, in case there is a compatibility problem, please follow these steps (the following steps assume you understand X-CTU). If you are not familiar with X-CTU, it would be better to use a ZUSB adapter to configure your Reactor controller. However, a ZUSB adapter will NOT solve your wireless communication problems. So at some point, you MUST consider learning about X-CTU).

- 1) Install and Run X-CTU
- 2) Choose the COM port of your wireless modem.
- 3) If you are using a ZigBee Modem, set the Baud Rate to 115.2K Baud.
- 4) If you are using a XSC Modem, set the Baud Rate to 57.6K Baud.
- 5) Click the “Test/Query” button. You should see a window that says “Communication with modem..OK” and the last line should show “Modem Firmware Version = xxxx” where xxxx is the actual firmware version. If you do NOT get this message, then test the 9600 Baud Rate. If communications are successful, go to the Modem Configuration Tab and click the “Read” button. Change the Baud Rate to 115.2K Baud if you are using ZigBee and 57.6K if you are using XSC communications. After changing the Baud Rate to the proper setting, click the “Write” button to store your changes in the ZigBee/XSC module. A Baud Rate problem has been identified and should now be corrected. Check BOTH wireless communication modules to make sure they are BOTH set to the same Baud Rate of 115.2K Baud for ZigBee or 57.6K for XSC versions.
- 6) If communications was successful (in step 5), we need to check the Pan ID. The Pan ID on the both wireless communication modules MUST match. Also, the destination address should be set to 0 on both wireless communication modules.

By this point, your problems should be resolved. If you have purchased your wireless communications modules from National Control Devices, we have prepared these modules for you, and none of these steps should be required. If you are still unable to establish communications, you may need to arrange a warranty examination of your product. A warranty examination is ONLY valid if you have purchased your wireless communication modules from National Control Devices, therefore, you must reference your order number when arranging a warranty examination. Please [Contact Us](#) to arrange a warranty examination.

If you are supplying your own wireless communication modules, additional steps may be required and we will be unable to instruct you further. NCD technical support staff is not trained to answer all questions regarding ZigBee and XSC communications. These are considered advanced topics, and users are strongly urged to obtain a ZigBee or XSC development kit from www.digi.com.

From this point forward, we will assume you have established communications with the Reactor.

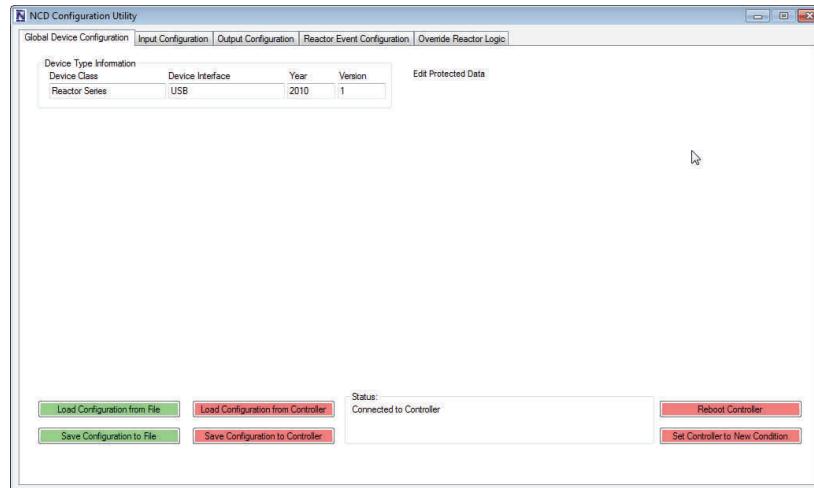
REACTOR CONFIGURATION

The [NCD Configuration Utility](#) is a powerful utility used to load and save profiles into a Reactor controller.

When communications is established, you will see the following screen appear. This screen has several tabs across the top that allow you to configure your Reactor controller.

The “Global Device Configuration” tab is used to Load and Save all settings (in all tabs) into a Reactor controller or into a Configuration file. [We have included MANY configuration files \(in a separate download\)](#) to help get you started, along with a descriptions of these configurations. New users are strongly encouraged to review our pre-define configuration files. Our pre-defined configurations cover many potential applications and you might find something that is similar to the application you are looking for. Ideally, you could load a configuration file that closely matches your needs, make a few minor changes, and be off and running in minutes.

Some users may find the Reactor controller particularly suitable for a specific application. Once you have created a Configuration file that matches your needs, [you may email your Reactor configuration file to us](#) and we can build and ship any number of Reactor controllers with your configuration built in! This will save you time and allow you to order a controller that is customized for your exact application at no additional cost.



Note: It is NOT Possible to Store Reactor Configuration data into the Reactor Controller when the Program/Run jumper (PGM/RUN) is set to the Run position. This jumper may be changed at any time. Power cycling is NOT REQUIRED.

Program Mode allows you to permanently write to on-board non-volatile storage. Use this mode to load, test, and modify Reactor configuration data.

Run Mode write-protects memory, making it impossible to store new configuration settings.

Jumper settings are read by the Reactor firmware only during an operation that requests a write to on-board memory.

[Reactor Sample Library](#)

Please review the [Reactor Sample Library](#) to see a current list of Reactor Configuration files and a list of descriptions. The samples provided can save you a lot of time, as we offer samples for many applications.

INPUT CONFIGURATION

On page 5 of this manual, we discussed Analog inputs. As a refresher, Analog inputs accept a voltage from 0-5VDC and convert this voltage to a number from 0 to 255. A value of 0 indicates 0 volts. A value of 128 indicates 2.5 volts. A value of 255 indicates 5 volts are present on the analog input.

The Input Configuration tab is a window into the heart of what triggers relays on a Reactor controller...the Analog Inputs.

When the Input Configuration tab is selected, the Reactor Configuration Utility will begin communication with the Reactor controller. This live communication will show you the current values of the analog inputs. You will use these values to trigger relay and events. Before we get started, we need to introduce you to the concept of Pivots.

Let's say you have a light that you want to come on when it gets dark outside. And you have determined that it gets dark when Analog Input 1 reaches a value of 180. And let's just say it is getting dark outside and the value on analog input 1 is floating between 179 and 180. A relay would turn on and off violently until it gets dark enough to keep the relay on. This is NOT a desirably condition. It will wear out the relay prematurely and will render the controller useless for most applications. It is this kind of condition we want to avoid. To help reduce this undesirable behavior we use Pivots.

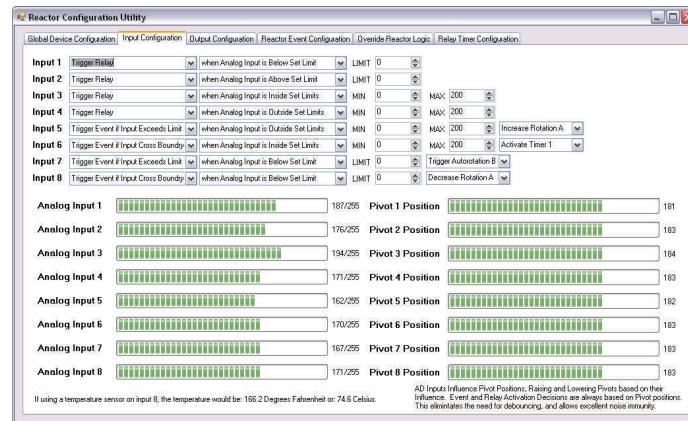
Pivots are like a shadow for the analog input. Pivots "chase" the analog input. Always seeking to match the value of the analog input. But they are slower to respond and always seem to lag behind. So if an analog input fluctuates violently, this really doesn't matter much to the Reactor. The Reactor will be immune to this because relays and events are not really triggered by the Analog inputs, but rather the Pivots.

We will often refer to Analog inputs as the source of the trigger. While it is true that the analog inputs are the actual data source, events and relays are actually triggered using Pivots. This is a permanent feature of the Reactor controller. It cannot be changed and it would be undesirable to do so.

Pivots do not eliminate "Limit Triggers" as described above, but they significantly reduce the occurrence of the undesirable side effects of triggering relays based on absolute limits.

So as you apply a voltage to an analog input, you will see analog inputs go up and down very quickly. Pivots will lag behind until they match the analog input value.

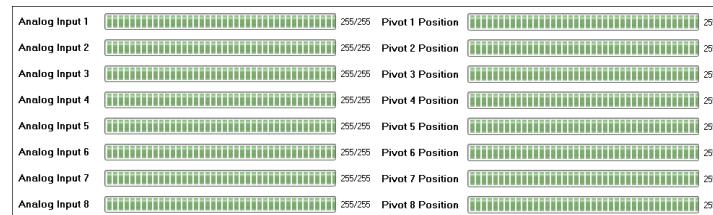
Moving the Up/Down jumper on the controller will affect the analog inputs. Try moving the jumper to see the effects visually. When finished, move the jumper back to the "UP" position.



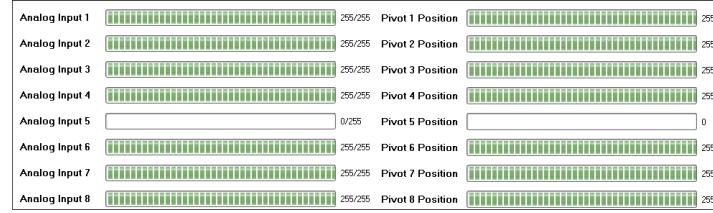
When you set the Up/Down jumper to the DOWN position, the analog inputs will look like this:



When you set the Up/Down jumper to the UP position, the analog inputs will look like this:



With the Up/Down jumper in the UP position, connect a switch between Analog Input 5 and Ground. When the switch is closed, your inputs will look like this:



Reactors can detect all kinds of switches including Motion Detectors, Magnetic Door Sensors, and even Key Fobs, which we will discuss in greater detail later on.

To this point, we have demonstrated how analog inputs can read the on/off status of a switch. Analog inputs may also be used to read everything between on and off. Reactor analog inputs are particularly suitable for reading voltage and resistance changes. On the following page, we will discuss light and temperature sensing.

READING TEMPERATURE AND LIGHT

Since analog inputs are sensitive to voltage and resistance changes, we can experiment with connecting a temperature and light sensor directly to the Reactor controller.

TEMPERATURE SENSORS

Many Reactor controllers have a built in temperature sensor. Look carefully at your controller to determine if a temperature sensor is built in. The temperature sensor is very small, and has the label TSA printed near by (usually above the part). The temperature sensor is shown in the photo on the left.

Another indication of a built in temperature sensor is a Jumper labeled "T" or a Output terminal on the controller labeled "Temp Sensor Out" or "Temperature Sensor Output".

If your controller has a jumper labeled "T", move the jumper to the "T" position.

If your controller has a temperature sensor output terminal, connect this output to analog input 8. You may connect this terminal to any available analog input; however, our software is written to give you an approximate temperature value when connected to analog input 8. Look carefully at the Reactor software, you will see the following:



If using a temperature sensor on input 8, the temperature would be: 63.7 Degrees Fahrenheit or: 17.6 Celsius.

The Up/Down jumper may have a small effect on the sensor reading. We recommend leaving the jumper in the UP position for most applications. Temperature readings are approximate, the actual accuracy of the final device has not been determined.

If your controller does not have a integrated temperature sensor, a compatible sensor can be purchased from www.digikey.com, part number MCP9701A-E/TO-ND. Please review the sensor data sheet carefully for wiring information. Some Reactor controllers include an Auxiliary +5V output that is suitable for powering small sensors such as the MCP9701A.

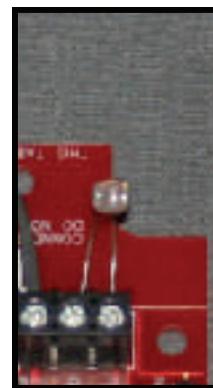
Sensors:

National Control Devices now stocks many [sensors compatible with the Reactor Series relay controllers](#). Please review our entire [list of sensors here](#).

LIGHT SENSORS

There are many applications that would benefit from a Light/Dark activated relay. Another great low-cost sensor available from www.digikey.com is part number: PDV-P9001-ND. DigiKey offers many compatible photocells, but the PDV-P9001 has a resistance output that works great with the Reactor controller to offer a wide range of light detection values between dark and light.

This sensor is very easy to connect, as it only has two wires. Both wires connect directly to the Reactor between Ground (GND) and any available analog input. Polarity of this sensor is not important. Make SURE the Up/Down jumper is set to the UP position.



Light sensor connected between Analog Input 1 and Ground with the Up/Down Jumper in the UP Position.

Here is a shot of analog input 1 in a somewhat dark room:



Here is a shot of analog input 1 in a bright room:



At first glance, you might think a brighter room would show a longer graph. But if you think about how the analog input is actually working, you see this is not the case. The Up jumper influences the graph to be at high levels. So longer graphs appear because of the Up/Down jumper is set to the Up position. The sensor has one side connected to ground, so the sensor pulls the graph down. Resistance decreases as light levels increase. Therefore the input gets pulled closer to ground in a bright room, resulting in shorter graphs.

HINT: Sometimes it is necessary to connect a single sensor output to multiple analog inputs. This allows you to setup more complex events based on a single sensor. The Up/Down jumper may bias the sensor into slightly incorrect readings. Your Reactor configuration settings can easily compensate for this. However, you may need to remove the Up/Down jumper to "Float" the inputs for some applications.

KEY FOB INPUTS

Since the analog inputs on a Reactor are sensitive to voltage, a Key Fob receiver chip is integrated into some controllers, allowing users to use remote button presses to activate relays, timers, and counters. We have tested the range of these small Key Fob remotes and have been very impressed with their range of operation. We tested 2 types of antennas in an attempt to define a usable distance. Our criteria for usable distance was simple: Pick up the Key Fob, hold it in front of you like you would a remote TV controller, and press and hold the button for 1 second. If it worked reliably, we repeated this test at a further distance.

We paired a Reactor controller with a small integrated "Whip" antenna and tested usable range as defined above. The installation environment was typical. Not direct line of site, some trees, masonry, and vehicles nearby. We were able to receive signals from these small Key Fob remotes RELIABLY (working nearly 100% of the time) at 200 feet with 50% reliability at 300 feet.

We repeated the testing of our Reactor controller with a 8' cable and a Roof Top antenna. This outdoor antenna was put on the roof of a house and we resumed range testing. Reliability was nearly 100% at 1,500 feet and approximately 50% at 3,000 feet.

Analog Input 1	<input type="text"/>	0/255
Analog Input 2	<input type="text"/>	0/255
Analog Input 3	<input type="text"/>	0/255
Analog Input 4	<input type="text"/>	0/255
Analog Input 5	<input type="text"/>	0/255
Analog Input 6	<input type="text"/>	0/255
Analog Input 7	<input type="text"/>	0/255
Analog Input 8	<input type="text"/>	0/255

As we mentioned above, a Key Fob receiver chip is used to decode the signals from the Key Fob transmitter. This receiver chip has an approximate 3V voltage output into the analog inputs of the Reactor controller. When no key presses are detected, all analog inputs stay quiet as shown in the photo above.

The photo on the right shows the analog inputs with 3 buttons on a Key Fob held on at the same time. Notice how some analog inputs show a value of 1. This is caused by voltage bleed between channels. This is normal operation. We recommend configuring your Reactor controller to detect a Key Fob button press at a value of 5 or larger. A value of 5 will make it respond as quickly as possible while larger values will slow the response time. We typically set our Reactors to respond when analog values reach 5 or more.



Key Fob are available in 6 sizes. Five sizes are shown in the photo to the left. A 8-Button version is also available.

We have not yet discussed how inputs can be used to trigger relays. This topic will be covered later. But now is a good time to remind potential users that a 1-Button Key Fob is capable of controlling 8 relays using a Reactor controller. We will explain this further. The important point we want to make to users is that small Key Fobs (like the ones shown above) are available in 5 different button configurations. There is NO cost difference between these Key Fobs. A 1-Button and a 5-Button Key Fob are identical in cost. So choose what you need.

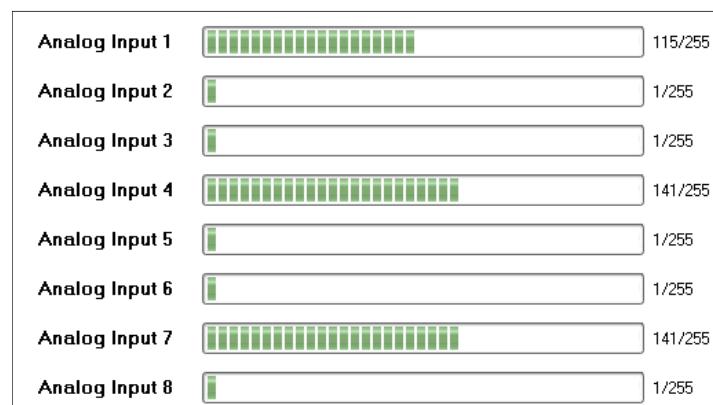
ble of controlling 8 relays using a Reactor controller. We will explain this further. The important point we want to make to users is that small Key Fobs (like the ones shown above) are available in 5 different button configurations. There is NO cost difference between these Key Fobs. A 1-Button and a 5-Button Key Fob are identical in cost. So choose what you need.

We will provide more in-depth information with regard to Key Fobs and how they can be used with our controllers. But here are some of the basic functions you can use a Key Fob for:

- 1) Key Fob Button Triggers a Relay for 10 Minutes.
- 2) Key Fob Button Cycles to the Next Relay
- 3) Key Fob Button Cycles to the Previous Relay
- 4) Key Fob Button Turns a Relay On
- 5) Key Fob Button Turns a Relay Off
- 6) Key Fob Button Toggles Relay State
- 7) Key Fob Button Turns Relay On Until Button is Released
- 8) Key Fob Button Triggers a Relay Sequence
- 9) Key Fob Button Triggers a Background Flashing Relay
- 10) Key Fob Button Cancels a Background Flashing Relay
- 11) Key Fob Button Triggers a Timer, which Triggers another Timer, Which Triggers a Rotation.

Key Fobs may be used to trigger complex events and timers. The capabilities are extensive. It is even possible to mix analog input logic with Key Fob Button Presses to build complex events, timing sequences, and logical operations.

Now that you have a complete understanding of inputs, it's time to explain how these input values are used.

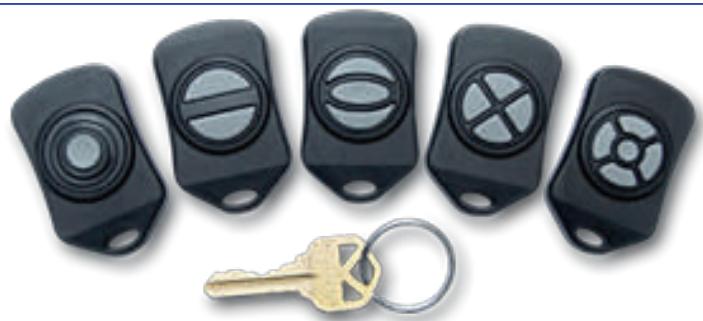


KEY FOB INPUT MAP

When a Key Fob button is pressed, a voltage is applied to an Analog input on the Reactor Chip. This map shows you which buttons generate voltages on each of the 8 Analog Inputs.

Key Fob Remotes:

- Right Button: Generates a Voltage on Analog Input 1
- Up Button: Generates a Voltage on Analog Input 2
- Left Button: Generates a Voltage on Analog Input 3
- Down Button: Generates a Voltage on Analog Input 4
- Center Button: Generates a Voltage on Analog Input 5



Long Range 8-Button Remotes:

- 1 Off Generates a Voltage on Analog Input 8
- 1 On Generates a Voltage on Analog Input 7
- 2 Off Generates a Voltage on Analog Input 6
- 2 On Generates a Voltage on Analog Input 5
- 3 Off Generates a Voltage on Analog Input 4
- 3 On Generates a Voltage on Analog Input 3
- 4 Off Generates a Voltage on Analog Input 2
- 4 On Generates a Voltage on Analog Input 1

Inputs Should be Configured to a Minimum Lower Limit of 5 and a Maximum Upper Limit of 160.

Analog Input 1		115/255
Analog Input 2		1/255
Analog Input 3		1/255
Analog Input 4		141/255
Analog Input 5		1/255
Analog Input 6		1/255
Analog Input 7		141/255
Analog Input 8		1/255

Since Analog Input 1 is associated with the Right Key Fob Button, a voltage will be detected when the button is pressed. On 8-Button Remotes, Analog Input 1 is associated with the Row 4 ON Button. The above sample image was taken on a early Battery Powered prototype, so the analog values shown are not typical. Typical voltages will be lower than 5 when the button is NOT pressed and higher than 160 when the button is pressed.

Our small Key Fob remotes offer excellent communication range (over 200feet). Each button corresponds to a analog input when pressed. Choose a Key Fob that matches your needs, the prices are the same for all models. Two to three buttons is suitable for most applications. Keep in mind, eight relays can be controlled with a single button using Rotations! It is often nice to have a few extra buttons for other features as well.



Long Range Key Fob Remotes are small, and offer 8 Buttons of remote operation. The external antenna on this model improved range by over 100 feet when tested with an outdoor antenna.

USING INPUTS

To this point, we have demonstrated how the Reactor controller reads analog inputs. Now it's time to put these inputs to actual use. The Input Configuration Tab shown above allows users to define the activation of a relay or an event based on the voltage readings of the analog inputs.

Before we get started, we need to explain one small detail. In the coming pages of this manual, you will see us use the word "Event" and the phrase "Trigger an Event". You can guess what it means to trigger a relay. But triggering an event is very different. The purpose of the Input Configuration tab is to allow users to setup input triggers.

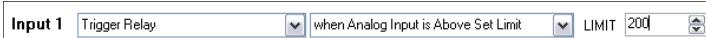
An input can trigger a relay directly or an input can trigger an event, such as a timer. If an input triggers a relay, the relay may turn on. If an input triggers a timer event, a timer may be started, but a relay may or may not be turned on based on how you have configured the controller.

In summary, there are two different type of input triggers:

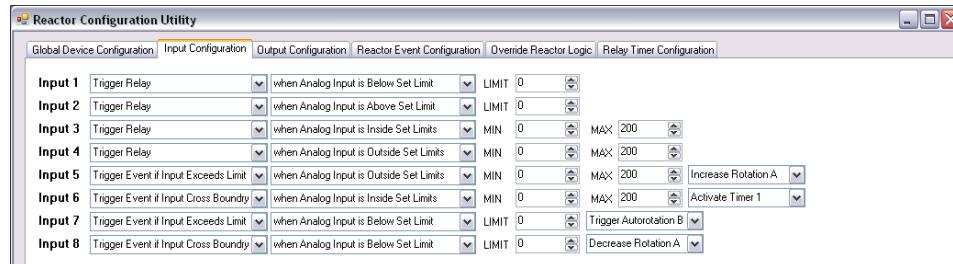
- 1) Inputs may Directly Trigger Relays.
- 2) Inputs may Directly Trigger Events. Triggering an event does not mean you are triggering a relay, it just means you are triggering an internal function. Relays may be associated with this internal function to achieve a large number of possible operations.

Note: The Reactor Configuration Utility was designed to be as intuitive as possible while still providing powerful functionality. When setting up a Reactor controller using our software, read from the extreme left to the extreme right as you make changes to your settings. This can sometimes help make sense of complex functions.

Again, the focus of this screen is to set input trigger points. In other words to define limits that will activate relays and events. For instance, if you determine that it is dark outside when an analog input reaches a value of 200, then the input trigger point would be 200. So let's start with a few examples and read through them so you understand what will happen.



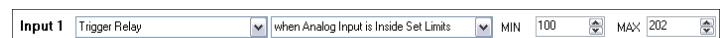
Reading from Left to right, the Settings above indicate Input 1 will trigger a relay when Analog Input 1 is above 200. We will not define which relay will be active on this screen. Input 1 is making a direct reference to Analog Input 1. In this case, we have defined that a relay will turn on when it gets dark outside, and the level of darkness is defined by a value of 200. Higher values will indicate a darker condition while lower values will indicate brighter condition when following examples on previous pages.



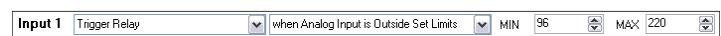
So let's try another one:



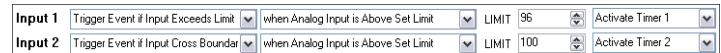
In this case, Analog Input 1 will trigger a relay when the value is below the 200 limit. In a light/dark condition, this would turn On a relay when it is light outside and turn off a relay when it gets dark.



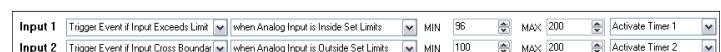
In the above example, a relay is triggered when an analog input is inside a set range between 100 and 202. By defining two limits, you can further narrow the parameters for the activation of a relay.



Similarly, you can trigger a relay outside two limits. This indicates a relay will turn on under two extreme conditions: Below 96 and Above 220.



Above, Input 1 will trigger the timer #1 event when an Analog input is above 96. Input 2 will trigger the timer #2 event every time an analog input crosses the boundary limit of 100 (so if the input is moving up or down, every boundary cross will trigger the timer event).



Above, Input #1 will trigger event timer #1 when an analog input is inside the limits of 96 and 200. Input #2 will trigger event timer #2 every time an analog input crosses the 100 or 200 boundary mark.

The next tab allows you to assign Relays to various functions. Let's take a closer look at the different ways we can connect a relay to a input, timer, or rotation.

OUTPUT CONFIGURATION

To this point, we have demonstrated how the Reactor controller reads analog inputs. Now it's time to put these inputs to actual use.

The Output Configuration Tab shown above allows users to assign relays to inputs and events.

Global Device Configuration		Input Configuration		Output Configuration		Reactor Event Configuration	
Relay 1	is Controlled by Input 1 Directly	Relay 2	is Controlled by Input 2 Directly	Relay 3	is Controlled by Input 3 Directly	Relay 4	is Controlled by Input 4 Directly
	<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>
	Input Turns Relay On		Input Turns Relay Off		Input Toggles Relay State		Relay Equals Input State
Relay 5	is Controlled by Input 5 Directly	Relay 6	is On while Timer 1 is Active	Relay 7	is Controlled by Input 1 Directly	Relay 8	is Controlled by Input 1 Directly
	<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>
	Input Toggles Relay State				Input Toggles Relay State		Input Toggles Relay State

Reactor controllers have up to 8 relays available depending on the actual model selected. Each relay can be assigned to a different input or event.

Again, reading the configuration from left to right helps make sense of the function that will be performed.

In the example shown above, Relay 1 is Controlled by Input 1 Directly. Input 1 will turn Relay 1 ON. In order for Relay 1 to activate, it must meet the conditions of the Input 1 configuration using the settings on the Input Configuration tab.

There are many ways to directly control a relay from an input. Relays 1-5 in the above examples show how inputs can turn relays on, off, toggle relay state, set the relay to match the state of the input, or set the relay to NOT equal the state of a input.

In the example above, Relay 6 is controlled by Timer 1. In other words, if Timer 1 is active, the relay will stay ON. Otherwise, the relay will turn off. This is a great way to activate a light for a given period of time. Timers will be discussed further in the pages to come.

Global Device Configuration		Input Configuration		Output Configuration		Reactor Event Configuration	
Relay 1	is Controlled by Rotation A	Relay 2	is Controlled by Rotation A	Relay 3	is Controlled by Rotation A	Relay 4	is Controlled by Rotation B
	<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>
	Relay Activates on Rotation Count 1		Relay Activates on Rotation Count 2		Relay Activates on Rotation Count 3		Relay Activates on Rotation Count 1
Relay 5	is Controlled by Rotation B	Relay 6	is Controlled by Rotation B	Relay 7	is Controlled by Rotation B	Relay 8	is Controlled by Rotation B
	<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>		<input type="button" value="▼"/>
	Relay Activates on Rotation Count 2		Relay Activates on Rotation Count 3		Relay Activates on Rotation Count 4		Relay Activates on Rotation Count 5

In the example shown above, relays may also be controlled by rotations. A rotation is a counter that always start at 0 (all relays are off when the counter is at 0). As the rotation (counter) increases, the relays will "count" accordingly. In the sample setup above, Relays 1-3 are controller by Rotation A (the first of 4 available counters). Relays 4 through 8 will be controlled by Rotation B (the second of 4 available counters). Rotations will be fully explained on the next page, and samples will show the use of these rotations so that you may get a better understanding of their function. Rotations are critical to the Reactor, as a single input can be used to control up to 8 relays using a single rotation. There are many types of rotation parameters that control the behavior of rotations. But for now, simply think of a rotation as a simple counter.

REACTOR EVENT CONFIGURATION

Reactor events unlock some of the most powerful features a Reactor controller has to offer. Learning about Reactor Events will allow you setup complex actions.

Timer events work just as the name implies. You can define up to 8 timers that run in the background. Each timer can have a different time assigned to it. Timers can be triggered or canceled based on input events.

Relays can be associated with timers so the relays only come on when the timer is active. Timers support Event Piping. Event Piping means a timer can trigger another timer or another event after the timer has completed its cycle. We will demonstrate this feature in our [samples](#).

Rotations are another powerful feature of the Reactor controller. Rotations are simply counters. All Rotations begin there counting at 0. Any relays that are associated with a Rotation will turn off if the Rotation counter reaches 0. There are 4 Rotations: Rotation A, B, C, and D. Rotations can also run in the background, or they can be stepped, one count at a time. You can define how far they count. In the above example, Rotation A is a 3-count Rollover Rotation. This means it will count: 0, 1, 2, 3, 0, 1, 2, 3, etc. Rotation B is similar to Rotation A, except it counts from 0 to 5. Rotation C is a 2-Count Rotation, meaning it counts: 0, 1, 2. Unlike the other rotations, Rotation C is a Halt on Limits rotation. This simply means it will count up to 2 and no higher and will not cycle to 0. These kinds of counters usually need a trigger to increase them and a separate trigger to decrease them. You can define two inputs: One to count up, another to count down.

Rotations can be interpreted by the relays in four ways. The first column set the way relays will interpret your Rotation.

Binary Rotations: Relays activate in a binary pattern.

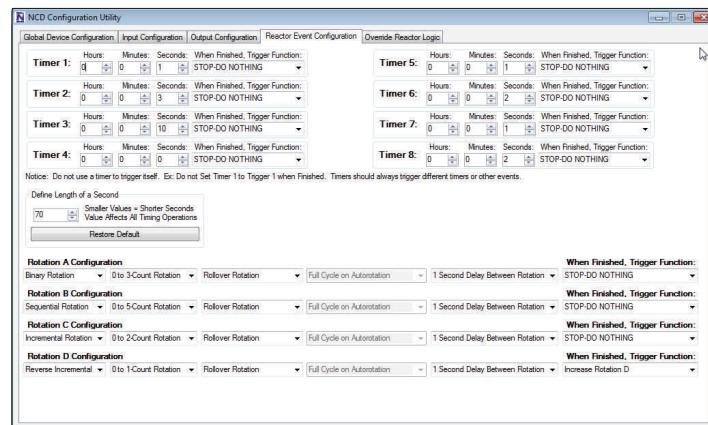
Sequential Rotation: Relays activate in a sequence, one after another until all associated relays are on.

Incremental Rotation: Only ONE relay is on at a time, each count triggers the next relay.

Reverse Incremental: Same as above, but relay activates in the reverse sequence.

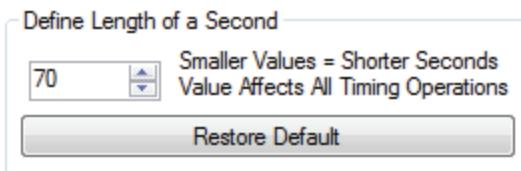
To better understand the types of Rotations, we have provided many samples that show relays associated with Rotations. Please review the [Reactor Sample Library](#) for more information.

Auto-Rotations can also be triggered. An Auto-Rotation is the same as a Rotation, except it runs through a complete counting cycle automatically. When a Auto-Rotation has finished, it can triggers itself again, which results in relays switching automatically in the background. This is very useful for relay flashing operations.



Speed Control

In many cases, it is necessary to define the speed at which an event occurs. This is done by redefining the length of a second. In the picture below, we have redefined the length of a Reactor Second to 70 to speed up timing operations.

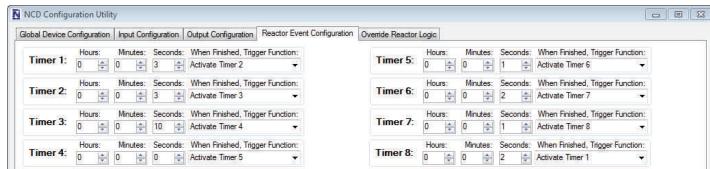


This is ideal for controlling the flash rate of a relay, but it has the side effect of redefining the length of a second for all event operations, so timing events are no longer accurate. Clicking the Restore Default button will restore this value to closely approximate a One Second.

EVENT PIPING

Event Piping

Perhaps the most powerful feature of the Reactor Relay Controller is Event Piping. Event piping is the process of one event triggering another event. When a single event has finished its operation, it can trigger another event. For instance, a Timer Event can be set for 10 minutes. A Rotation event can be set for 0-1 count rotation. When the timer expires, the Rotation can be increased. In a real-world example, this would be the equivalent of waiting 10 minutes to turn on a relay. Understanding Event Piping is the key to unlocking the most powerful feature the Reactor Series Relay Controllers have to offer. Let's take a look at a few event pipe examples:

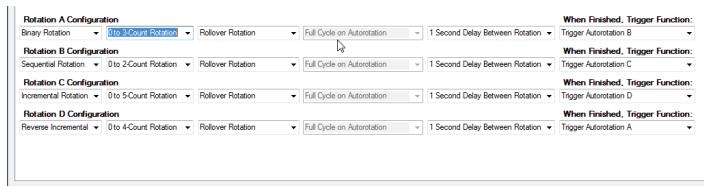


The above sample demonstrates a timer that triggers a timer that triggers a timer...etc. This event pipe never ends, meaning when the last timer finishes, the entire cycle begins again. You can easily associate relays to each timer and watch the relays activate for the durations shown in the sample above.

Event Piping Rotations

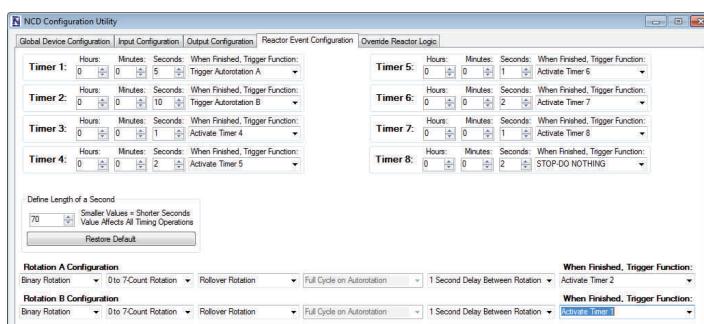
Rotations may also pipe events to trigger other rotations. Here is an example of a never-ending Event Piped Rotation sequence:

In the sample above, Rotation A triggers Rotation B, which Triggers Rotation C, which Triggers Rotation A. Experimenting with Rotations will yield some interesting relay control patterns that could be used to light driveways, control lights on signs, and many other special effects related control applications. Again, the rate at which Rotations are processed is defined by altering the Length of a Second as shown on the Previous page.



Event Piping Timers and Rotations

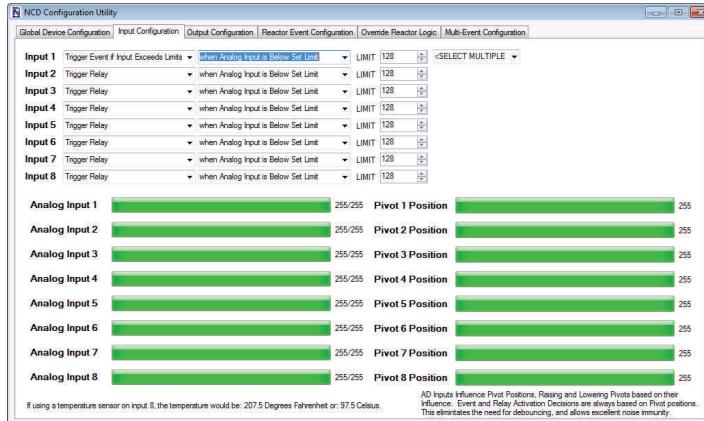
Timers and Rotations may also be Event Piped. Here is an example of How Timer 1 Triggers Rotation A, when Rotation A is finished, Timer 2 is Triggered. When Timer 2 is finished, Rotation B is Triggered. When Rotation B is finished, Timer 1 is triggered again.



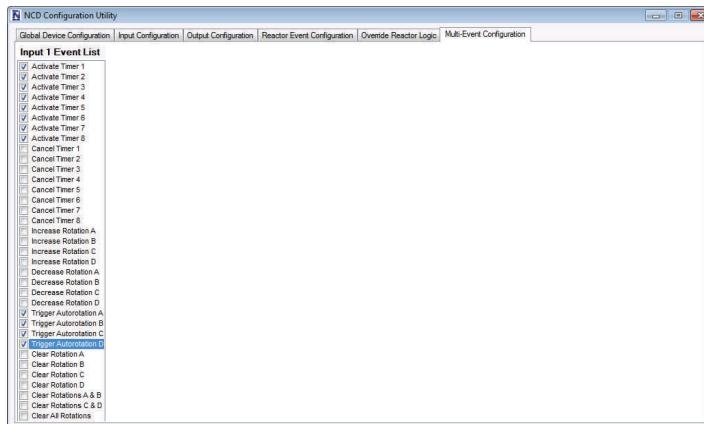
ADVANCED FEATURES

Multiple Event Triggering

It is possible for a single input to trigger multiple events simultaneously. The Reactor Controller is capable of processing 8 Timers and 4 Rotations simultaneously. Triggering all of these events at once is easily configured using the Multi-Event Configuration Tab. This tab is ONLY Available if it has been activated. To activate this time, Go to the Input Configuration Tab setup any input to <SELECT MULTIPLE EVENTS>

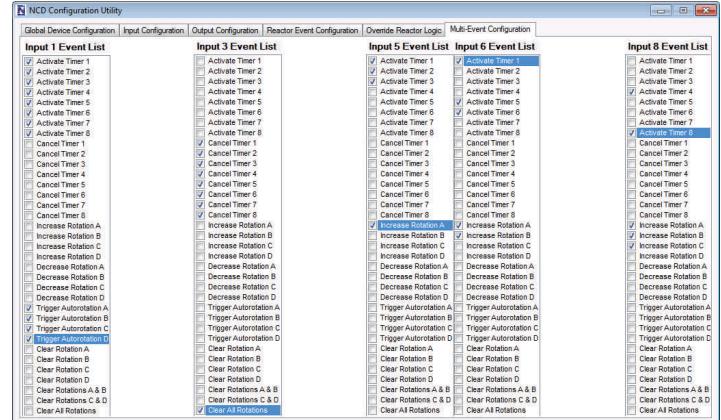
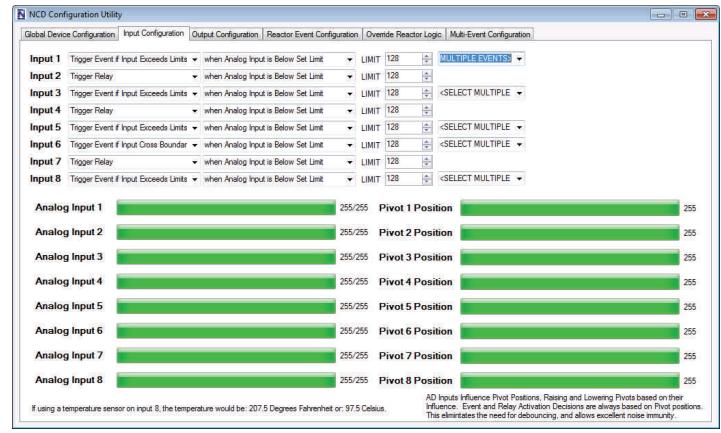


After selection, the Multi-Event Configuration Tab will appear as shown in the window above. The window below shows how Input 1 can be configured to execute several events simultaneously:



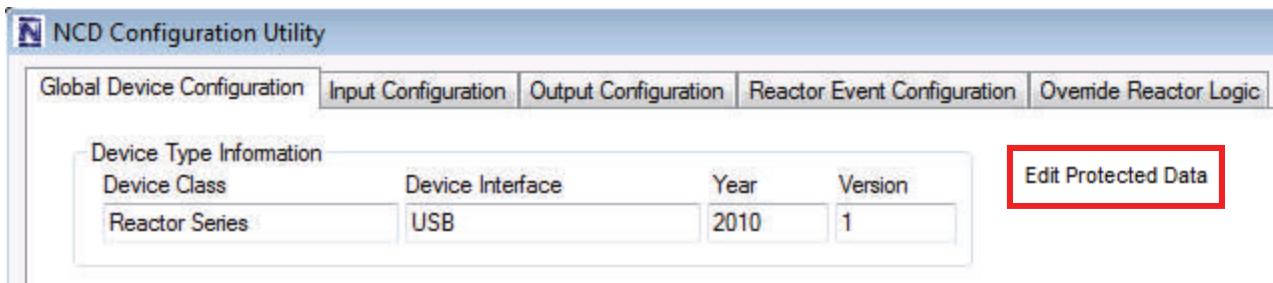
Note the Heading is Labeled “Input 1 Event List”. An event list is available for Every input.

Multiple Event Execution lists can become very complex:



While this feature is very useful for some operations, most of our samples do not use Multiple-Event Execution lists. However, there are a few samples that would never function properly without this feature, so it may be worth exploring if you want to unlock some of the most advanced operations of the Reactor Series Relay Controllers.

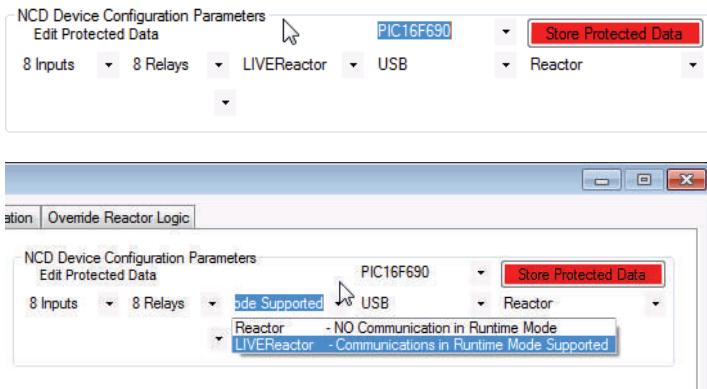
PROTECTED DATA



Editing Protected Data

Protected Data is best described as a form of BIOS for a Reactor controller. Under most circumstances, it is not necessary to Edit Protected Data, but there are circumstances that may require this operation. Protected Data holds important parameters regarding the Reactor Relay controller you are using. It is important that these parameters match your hardware. In some cases, you may want to change your hardware, so Editing Protected Data may be essential. There are two particularly useful settings that can be changed: LIVE Reactor and Interface (shown as USB below):

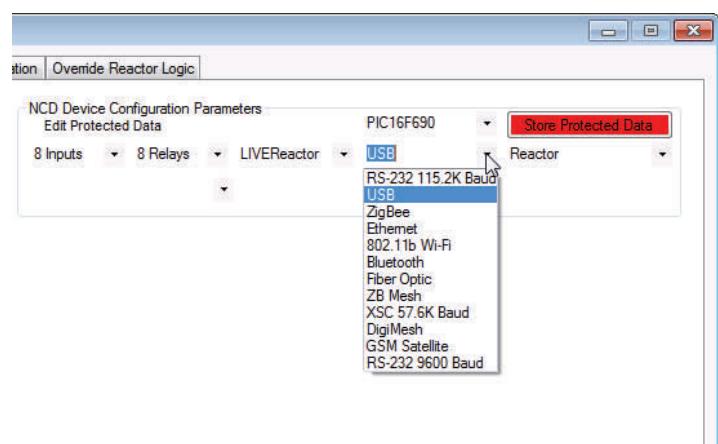
LIVE Reactor and Reactor Options:



LIVE Reactor: A Reactor Controller that is allowed to interface to a computer while in Runtime Mode.

Reactor: A Reactor Controller this is NOT Allowed to interface to a computer while in Runtime Mode, but will interface to a computer in Configuration Mode, allowing you to make changes.

If you plan to use your Reactor controller without a communication module installed, this setting should be set to “Reactor” and the Program/Run Jumper must be set to Runtime mode for daily operation. If you do not change this setting, it is possible for the controller to set the BUSY/READY LED to BUSY and the controller will appear to freeze. The controller has not actually frozen, but is waiting for data from a computer. Setting this mode to “Reactor” instead of “LIVE Reactor” will prevent the controller from monitoring computer data.



As we advance our product line, new communication options may become available. These settings allow users to take advantage of future communication technologies. The only real effect this setting has is changes the internal baud rate of the Reactor relay controller. For instance, USB is always set to 115.2K Baud while XSC is always set to 57.6K Baud. We have also made provisions for an RS-232 Interface at 9600 Baud. Most baud rates are 115.2K Baud. You can lie to the controller, telling it to use a RS-232 9600 Baud Rate while actually using a USB interface. In this case, you can communicate to the controller at 9600 Baud instead of 115.2K Baud. However, this change ONLY applies to Runtime Mode. Configuration Mode is ALWAYS 115.2K Baud (the required communication speed of all sample programs and the NCD Configuration Utility).

The other settings found on this page are used to enable and disable interface elements of the NCD Configuration Utility. Changing these settings can prevent normal configuration. When possible, make sure the settings match your controller. If we happen to send you a controller with incorrect parameters, you can make changes to these parameters yourself.

Store Protected Data

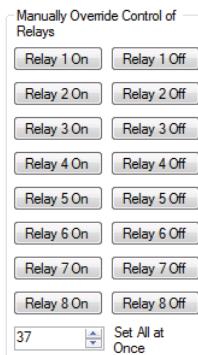
The PGM/RUN Jumper Must be Set to PGM. After you have changed your settings, Click the “Store Protected Data” button. Power Cycle the Reactor Relay Controller and Restart the NCD Configuration Utility for your changes to take effect.

OVERRIDE REACTOR LOGIC

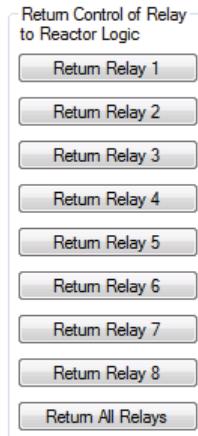
Override Reactor Logic

The Reactor Series Relay Controllers offer Both Autonomous control and computer control. By default, the Reactor controller is in Autonomous Mode, meaning it is making its own decisions about how relays should be activated. At any time, a computer may over-ride the Reactor logic and take control of relays. If a command is received from a computer, the computer will have priority over the Reactor Logic. Priority can be set for each relay. This allows some relays to operate under autonomous control while other relays are controlled by a computer. The computer may "Return" one or all relays back to the Reactor Logic.

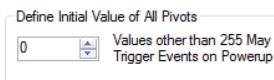
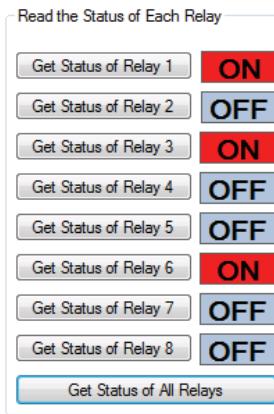
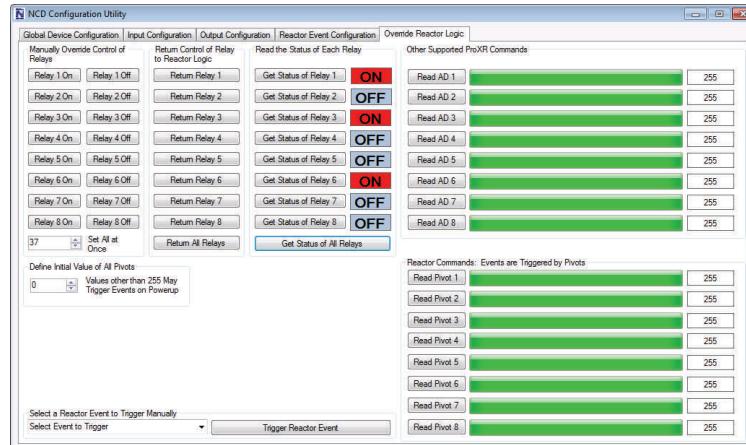
The Reactor Series Relay controllers support a "Lite" ProXR command set. If you are familiar with our ProXR series relay controllers, then the command set should be easy to understand. We will provide a summary of all Reactor commands in this manual, but for now, let's explore some of the computer control features.



The interface elements shown at left allow a computer to take over control of any relay and force the relays to a On or Off state. You may also set the On/Off state of all relays at one time using the arrows shown in the interface. When using this command, all relays are set to the equivalent binary value of the number shown and all relays will be under computer control. Reactor Logic is still running in the background, but Reactor Logic will not have control of any relays that are currently under computer control.



The Return Control of Relays to Reactor Logic tells one or all relays to operate under control of the Reactor Logic. Computer override is canceled for each of the affected relays. When these buttons are clicked, the relays may turn on or off according to the decisions made by the Reactor Logic.



The computer can ask the Reactor Controller the state of the relays without affecting who has control of the relay. This function is very useful if a computer needs to periodically evaluate the Reactor Logical operations, or if a computer simply needs to report the status of the relays to a remote user. It is possible to query each individual relay or all relays simultaneously.

Since a Reactor has Default Control of the Relays on Power-up, it is not really possible to set the state of the relays when power is first applied, as

the Reactor Logic will immediately override the stored value and determine a new relay status. It is however possible to set the default state of all 8 inputs. This can prevent an event from triggering when power is first applied, or it can force an event to trigger when power is first applied to the Reactor Relay Controller. Set this value to Match the expected normal analog input values to prevent an event from triggering. Set this value to exceed the limit of a input value to force the event to trigger. This value sets the default status of ALL inputs, so multiple events may be triggered by this setting.



At any time, a computer may forcefully trigger a Reactor Event. This is a great way to take control of a relay without forcing the relay under computer control. Triggering events from a computer can also help you identify and test various configuration settings.

We have plans to exploit this loophole in the form of new accessory devices...

COMPUTER ACCESS TO A/D AND PIVOTS

Other Supported ProXR Commands

Read AD 1		255
Read AD 2		255
Read AD 3		255
Read AD 4		255
Read AD 5		255
Read AD 6		255
Read AD 7		255
Read AD 8		255

Reading A/D Values

The Reactor Series Relay Controllers support AD8 Series ProXR commands for reading 8-Bit Analog Values. 10-Bit commands are NOT supported by this device.

Reactor Commands: Events are Triggered by Pivots

Read Pivot 1		255
Read Pivot 2		255
Read Pivot 3		255
Read Pivot 4		255
Read Pivot 5		255
Read Pivot 6		255
Read Pivot 7		255
Read Pivot 8		255

Reading Pivots

The Reactor Series Relay Controllers allow the user to read the Reactor Pivot Values. Pivot Values are used to make reactive decisions, and are derived from A/D values using a proprietary algorithm.

COMPUTER ACCESS COMMAND SET

Command Set

The following commands may be sent to the Reactor Series Relay Controllers to take control of relays and process other functions and inquiries. Commands may be sent in Decimal values (as shown) or Decimal Values may be converted to Hex depending on the preferred format of your programming language. The Left column indicates the header byte, the second column indicates the command code. A parameter (if required) is shown in the third column. A description indicates the function of the command, and finally return bytes are shown.

Please follow these steps to properly communicate to a Reactor:

- 1) Clear Serial Receive Buffer (VERY IMPORTANT)
- 2) Send Command
- 3) Wait for a Response

Baud Rate is typically 115.2K Baud, 8 Data Bits, 1 Stop Bit, No Parity.
 Baud Rate is 57.6K Baud for XSC Devices
 Baud Rate can be set to 9600 Baud for RS-232 Version

IMPORTANT: For proper execution, please wait 1ms between bytes when sending data to this controller. Example to Activate Relay 1:

- 1) Clear Serial Receive Buffer
- 2) Send Byte 254(Hex \$FE)
- 3) Wait 1ms (Windows 7 Users May need to Wait 2ms)
- 4) Send Byte 8 (Hex \$0F)
- 5) Wait for Response Byte 85 (Hex \$55)

Supported ProXR Command Set

254	0		Turn Off Relay 1	85	Automatically Overrides Reactor Logic
254	1		Turn Off Relay 2	85	Automatically Overrides Reactor Logic
254	2		Turn Off Relay 3	85	Automatically Overrides Reactor Logic
254	3		Turn Off Relay 4	85	Automatically Overrides Reactor Logic
254	4		Turn Off Relay 5	85	Automatically Overrides Reactor Logic
254	5		Turn Off Relay 6	85	Automatically Overrides Reactor Logic
254	6		Turn Off Relay 7	85	Automatically Overrides Reactor Logic
254	7		Turn Off Relay 8	85	Automatically Overrides Reactor Logic
254	8		Turn On Relay 1	85	Automatically Overrides Reactor Logic
254	9		Turn On Relay 2	85	Automatically Overrides Reactor Logic
254	10		Turn On Relay 3	85	Automatically Overrides Reactor Logic
254	11		Turn On Relay 4	85	Automatically Overrides Reactor Logic
254	12		Turn On Relay 5	85	Automatically Overrides Reactor Logic
254	13		Turn On Relay 6	85	Automatically Overrides Reactor Logic
254	14		Turn On Relay 7	85	Automatically Overrides Reactor Logic
254	15		Turn On Relay 8	85	Automatically Overrides Reactor Logic
254	24		Report Status of all Relay	0-255	
254	33		Test 2-Way Communications	85 or 86	85 in Runtime Mode, 86 in Configuration Mode
254	40	0-255	Set the Status of All Relays at One Time	85	Automatically Overrides Reactor Logic
254	150		Get AD Input 1	0-255	
254	151		Get AD Input 2	0-255	
254	152		Get AD Input 3	0-255	
254	153		Get AD Input 4	0-255	
254	154		Get AD Input 5	0-255	
254	155		Get AD Input 6	0-255	
254	156		Get AD Input 7	0-255	
254	157		Get AD Input 8	0-255	
254	246		Get Device Identification Data	4 Bytes	Features Byte Interface Byte Year Byte Version Byte

Reactor Specific Commands

64	0	0	Returns Control of Relay 1 to Reactor Logic	85	
64	0	1	Returns Control of Relay 2 to Reactor Logic	85	
64	0	2	Returns Control of Relay 3 to Reactor Logic	85	
64	0	3	Returns Control of Relay 4 to Reactor Logic	85	
64	0	4	Returns Control of Relay 5 to Reactor Logic	85	
64	0	5	Returns Control of Relay 6 to Reactor Logic	85	
64	0	6	Returns Control of Relay 7 to Reactor Logic	85	
64	0	7	Returns Control of Relay 8 to Reactor Logic	85	
64	1		Returns Control of All Relays to Reactor Logic	85	
64	2	0-34	Execute Event Pipe Function	85	See NCD Configuration Utility Software for a Listing in Order of Events
64	150		Get Pivot 1	0-255	
64	151		Get Pivot 2	0-255	
64	152		Get Pivot 3	0-255	
64	153		Get Pivot 4	0-255	
64	154		Get Pivot 5	0-255	
64	155		Get Pivot 6	0-255	
64	156		Get Pivot 7	0-255	
64	157		Get Pivot 8	0-255	
64	246		Reboot CPU		

RELAY LOGIC

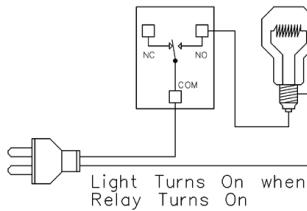
This is why we recommend using Reactor controllers with more relays than you may actually need...

Using Relays to Create Logical Conditions

The Reactor Series Relay Controllers offer a great balance of flexibility and easy configuration. However, complex decision making is sometimes outside the scope of a Reactor controller. Relay Logic demonstrates easy ways to hard-wire your decisions using a Reactor Controller.

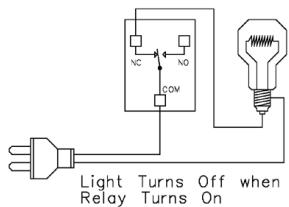
We recently adapted a Reactor controller to an application that required Relay Logic, so we wanted to share this method of solving logic problems that may be too complicated for a Reactor configuration.

In our application, we have a motion detector that we want to activate a light for 30 seconds. But there is no point of turning a light on during the day. The Reactor can be configured to activate a relay when it gets dark outside, and to activate a 30-second relay timer when motion is detected. Using a simple wire between two relays (as shown in Sample 3 Below), we can tie both events together into a relay combination. In this way, both events must be active to activate the light.



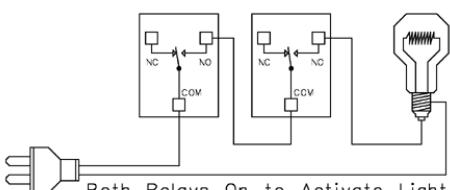
Sample 1

This sample demonstrates how a relay can be used to activate a light bulb. When the relay turns on, the light comes on. Only one power wire is switched with this sample using the COM (common) and NO (normally open) connections of a relay.



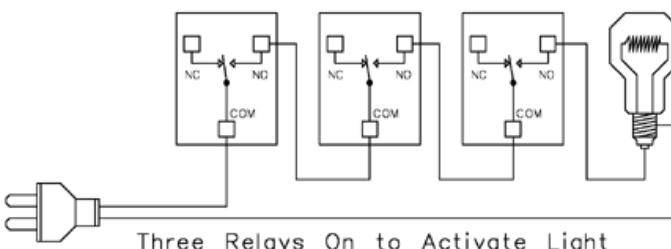
Sample 2

This sample demonstrates how a relay can be used to turn a light bulb OFF. When the relay turns off, the light will be ON. Only one power wire is switched in this sample using the COM (common) and NC (normally closed) connections of a relay.



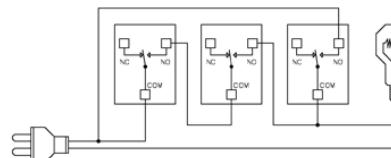
Sample 3

This sample demonstrates how two activated relays are required to activate a light bulb. This is the same as a Logic AND function because Relay 1 AND Relay 2 MUST be on to activate the light.

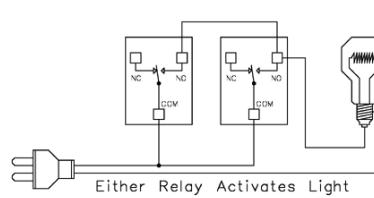


Sample 4

This sample demonstrates how three activated lights are required to activate a light bulb. This is the same as a Logic AND function because Relay 1 AND Relay 2 AND Relay 3 MUST be on to activate the light.

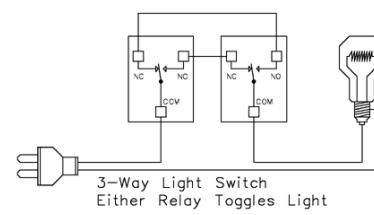


Sample 5
This sample demonstrates the AND/OR function. The Light Bulb will be activated if Relay 1 AND Relay 2 are ON OR if Relay 3 is ON. This sample is perfect for applications that may require a Logical condition of 2 relays PLUS an Override feature. For instance: Relay 1 is a Night/Day Sensor, Relay 2 is a Moisture Sensor. If its Dark AND the soil is Dry, Relays 1 and 2 can activate a Pump. If you want to override these conditions with a Key Fob, Relay 3 may be used.



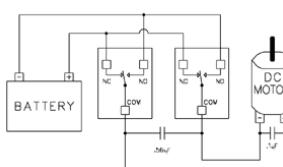
Sample 6

This sample demonstrates how either relay can be used to activate a light. In this sample, only one activated relay is required to activate the light. If both relays are activated, the light will be on.



Sample 7

This sample demonstrates how a 3-way light switch can be used to activate a light. A 3-way light switch is often found in your house where two light switches can be used to activate a single light. This sample is exactly the same as a 3-way light switch, the only difference being each physical switch is replaced by a relay. Operationally, it works the same way. Each relay activation will cause the light to toggle. Switching two relays at one time is like flipping 2 switches at once...with the same result. This sample is particularly useful since you can replace one relay (as shown in the diagram) with a physical light switch. This will allow a computer/Reactor to control a light as well as manual operation of a light. Properly used, this can be one of the most valuable diagrams we offer on this page.



Sample 8

This sample demonstrates how to control the direction of a DC motor using 2 relays. Braking is accomplished by connecting both motor terminals to a common power connection (Faraday's Law). The capacitors shown may not be required for small motors, but if you experience problems with relays shutting themselves off, the induction suppression capacitor will be required. The .1uF capacitor helps suppress electronic noise if the battery were to be used by sensitive devices (such as radios/amplifiers).

Relay 1 Off Relay 2 Off = Motor Brake to +
Relay 1 On Relay 2 Off = Motor Forward
Relay 1 Off Relay 2 On = Motor Backward
Relay 1 On Relay 2 On = Motor Brake to -
.56uF Induction Capacitor Should be Located Near Relays
.1uF Filter Capacitor Should be Located Near Motor
Additional Capacitors May be Desirable for Some Motors

Hint: Connect the Relay Outputs of your Reactor to the Analog Inputs of the Same Reactor Controller for more Powerful Relay Logic Possibilities.

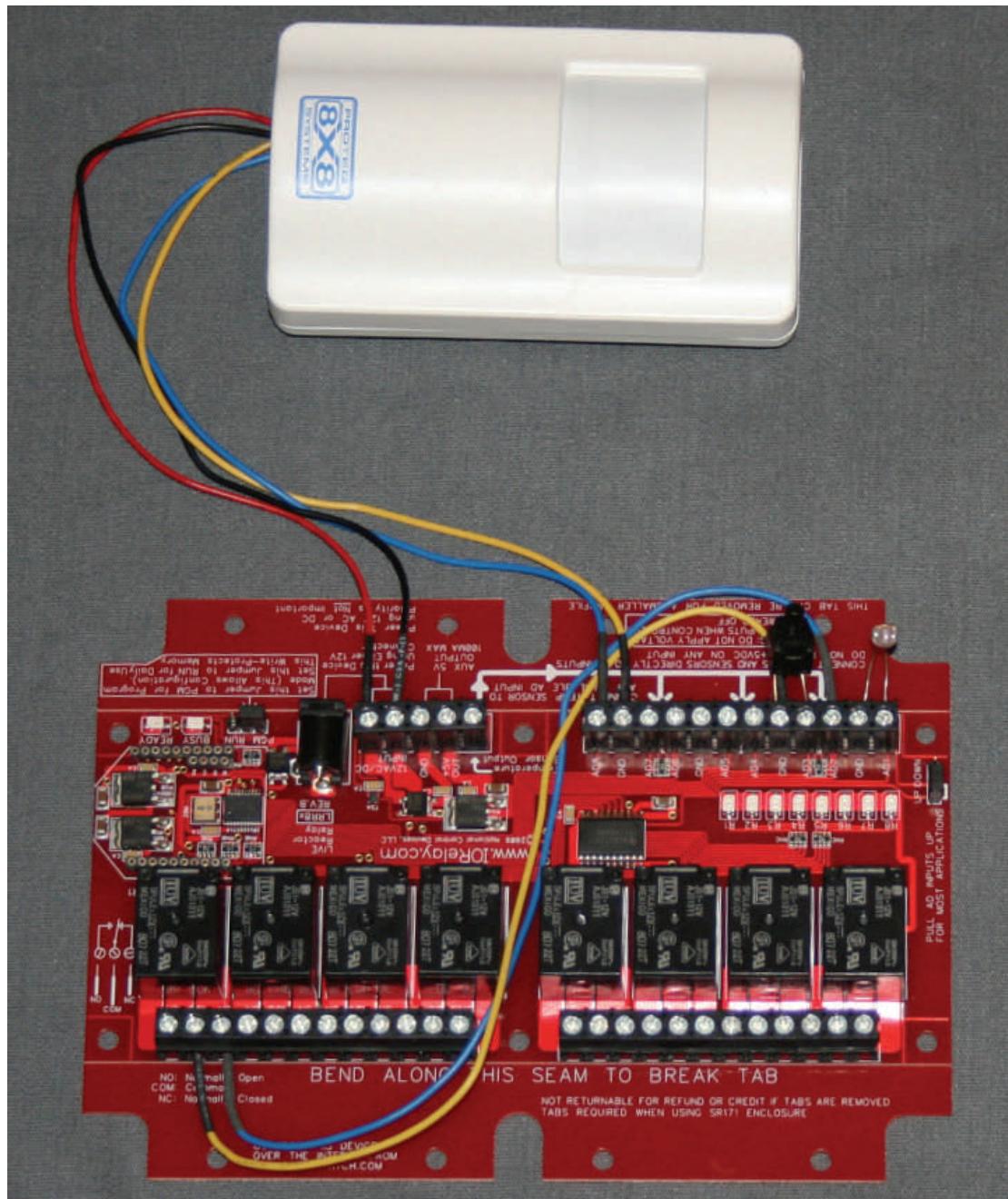
ADVANCED RELAY LOGIC

Hint: Connect the Relay Outputs of your Reactor to the Analog Inputs of the Same Reactor Controller for more Powerful Relay Logic Possibilities.

Advanced Logic

In the sample below, Relay 1 turns on when it gets dark outside and turns back off when the light sensor detects light. The output of this relay is fed back into the controller on Analog Input 2. This triggers a timer to activate Relay 2 for 30 seconds. A motion detector is connected to Analog Input 8, and will also trigger the 30-Second Relay 2 Timer.

In this way, 2 different kinds of detectors with their own configuration may be used to trigger a single timer. A button is connected to Analog input #3, which is used to cancel the timer and turn off relay 2.



MAXIMUM RATINGS

Absolute Maximum Ratings:	Minimum	Rated	MAX
Input Voltage Requirements VDC:	11	12	14.5
Aux Output Voltage: (Select Controllers Only)	N/A	5.00VDC	N/A
Aux Output Amperage: (Select Controllers Only)	0ma	N/A	100ma
Amperage Requirements:			
Standby (No Relays On, No Communications Module):		31ma	
ZUSB USB Communications Module Installed		33ma	
XBee 1mw Communications Module Installed		32ma*	
XBee 100mw Communications Module Installed		32ma*	
Each 5A/10A Relay Activated Adds to Consumption:		32ma	
Each 20A/30A Relay Activated Adds to Consumption:		45ma	
Each Solid State Relay Activated Adds to Consumption:		5ma	
Temperature Ratings (Estimated)**	-25°C		80°C
Mechanical Relay Cycle Life (Non-DPDT Versions):		>10,000,000 Cycles	
Mechanical Relay Cycle Life (DPDT Versions):		>2,000,000 Cycles	
Typical Operational Cycles per Minute			1,800
Relay Activation Time:	>5ms		<15ms
Relay Deactivation Time:	>5ms		<20ms
Command Processing Time:	1ms	3ms	5ms
<i>Relay Electrical Limits should be Determined by Reviewing Apropriate Relay Data Sheet:</i>			
5A Relays Data Sheet			
10A Relays Data Sheet			
20A Relays Data Sheet			
30A Relays Data Sheet			
Solid State Relays Sheet			
* Communications will Increase Current Consuption by up to 250ma for short times.			
** Ratings Based on Data Sheets of Component Used, Actual Tolerance May Exceed Ratings.			

TROUBLESHOOTING

Problem: Busy LED Stays On, No Operations

Solution: This problem is usually only seen when using a Reactor Relay controller without a communications module installed. If this is the case, please review Page 23 for a solution. If you are using a communication module and you have a solid BUSY LED, please check your software carefully. The Reactor controller enters BUSY mode when it receives a valid header byte. If commands are sent too quickly, or if commands are incomplete, the Reactor will remain in Busy mode and no operations will be processed until the command is completed. We have not seen the Reactor controller “crash”, but if you suspect the controller has crashed, please run the NCD Configuration Utility again to attempt communications with the controller. When the BUSY LED is solid, the controller is focusing on communications ONLY, and will NOT process background tasks. With this in mind, communications errors are about the only thing that can cause this condition.

Problem: Controller is Running HOT

Solution: It is normal for some components run very hot on the Reactor series relay controllers. This is not a concern as we have tested the design carefully and are operating our components well within the specified limits of the components we are using. It is NOT normal for the CPU to run hot at any time. The CPU should remain cool. If the CPU is running hot and/or both Busy/Ready LEDS are on at the same time, the CPU has been damaged.

Problem: Unable to Communicate with Controller

Solution: Use the ZUSB Communications Module to validate communications, do NOT use any other communications module if this error occurs. The ZUSB is the safest communication method of all communication technologies, and must be used if you experience configuration problems. Make sure you are using the correct COM port. Our software has been tested under Windows XP, Vista, and Windows 7. Windows XP Users MUST use .NET Framework 3.5 or Later with all the latest service packs installed. If the problem persists, makes sure the serial port is NOT in use by another application. Lastly, we can only recommend trying a different computer if problems persist.

Known Bugs:

At this time, the Reactor Series Relay Controllers are not known to have any bugs in the firmware. There were 37 internal versions developed and tested over a span of 9 months to arrive at a Version 1.0 Firmware Release. If you experience a bug, please email us with your Reactor Configuration File so we can examine the problem in more detail. Any known bugs will be posted in this section of the manual.