

Anxiety

A Self Help Guide

www.merseycare.nhs.uk

"Bad with your nerves"

"A worrier"

"Stressed out"

"Unable to relax"

"Tense and nervous"

... are all words we might use to describe someone who has a problem with anxiety. If someone has too much stress for too long anxiety is very often the result. This booklet is about anxiety, and aims to help you to:

1. Recognise whether or not you may be suffering from symptoms of anxiety.
2. Understand what anxiety is, what can cause it, and what can keep it going.
3. Overcome your anxiety by learning better ways of coping with it.

"I'm sure that I'll fail the exam."

"I'm tired, but can't sleep for worrying."

*"My work is piling up and I just can't cope
however hard I try."*

"I'm losing control."

... are all anxious thoughts but isn't it normal to feel anxious?

Anxiety is something we all experience from time to time. It is a normal response to situations that we see as threatening to us. For example, if we had to go into hospital for an operation, or had to sit a driving test, or take an exam, it would be natural to feel anxious. Anxiety at certain levels can even be helpful in some situations such as when we need to perform well, or cope with an emergency.

Some anxiety is not at all helpful because:

- Symptoms of anxiety whilst not dangerous, can be uncomfortable.
- Symptoms can also be frightening, particularly if someone does not know that these symptoms are just signs of anxiety.

- Sometimes people with anxiety symptoms worry that they may have something seriously wrong with them. This worry can then produce more anxiety symptoms which of course increases the worry!
- When anxiety is severe and goes on for a long time it can stop people doing what they want to do.

Am I suffering from anxiety?

- "I worry about everything, I get tense and wound up, and end up snapping at the children".
- "Even before I get there I start to worry about all the things that might go wrong. When I arrive my heart starts to pound, my legs turn to jelly and I just know I'm going to make a fool of myself. I have to get out".
- "It feels as though there is something in my throat. My mouth is dry and I can't swallow properly and then I begin to get panicky. I think I'm going to stop breathing".
- "My mind starts to race, I feel like I'm going to lose control and go mad or something".

These are some typical experiences of people who suffer from anxiety. If you are suffering from anxiety you may have thoughts like these yourself. Sometimes it is possible to be suffering from anxiety and not even know it, particularly if you don't think of yourself as an anxious person. People often mistake symptoms of anxiety for a physical illness. Therefore, the first step in learning to deal with anxiety is recognising whether anxiety is a problem for you.

Anxiety can affect us in at least four different ways. It affects:

- The way we feel.
- The way we think.
- The way our body works.
- The way we behave.

In order to check out whether you may be suffering from anxiety, place a tick next to those symptoms you experience regularly:

How you feel

- Anxious, nervous, worried, frightened ☐
- Feeling something dreadful is going to happen ☐
- Tense, stressed, uptight, on edge, unsettled ☐
- Unreal, strange, woozy, detached, panicky ☐

How you think

- Constant worrying ☐
- Can't concentrate ☐
- Thoughts racing ☐
- Mind jumping from one thing to another ☐
- Imagining the worst and dwelling on it ☐

Common thoughts

- "I'm losing control" ☐
- "I'm cracking up" ☐
- "I'm going to faint" ☐
- "My legs are going to collapse" ☐
- "I'm going to have a heart attack" ☐
- "I'm going to make a fool of myself" ☐
- "I can't cope" ☐
- "I've got to get out" ☐

What happens to your body

- Heart pounds, races, skips a beat ☐
- Chest feels tight or painful ☐
- Tingling or numbness in toes or fingers ☐
- Stomach churning or "butterflies" ☐
- Having to go to the toilet ☐
- Feeling jumpy or restless ☐
- Tense muscles ☐
- Body aching ☐
- Sweating ☐
- Breathing changes ☐
- Dizzy, light headed ☐

What you do

- Pace up and down
- Start jobs and not finish
- Can't sit and relax
- On the go all of the time
- Talk quickly or more than usual
- Snappy and irritable behaviour
- Drink more alcohol
- Smoke more
- Eat more (or less)
- Avoid feared situations

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If you are regularly experiencing some or all of these symptoms, then it is likely that you are suffering from anxiety.

What is anxiety?

Anxiety is the feeling we get when our body responds to a frightening or threatening experience. It has been called the "fight or flight" response. It is simply your body preparing for action, either to fight danger or run away from it as fast as possible. The purpose of the physical symptoms of anxiety therefore is to prepare your body to cope with threat.

To understand what is happening in your body, imagine that you are about to be attacked. As soon as you are aware of the threat, your muscles tense ready for action. Your heart beats faster to carry blood to your muscles and brain, where it is most needed. You breathe faster to provide oxygen which is needed for energy. You sweat to stop your body overheating. Your mouth becomes dry and your tummy may have butterflies. When you realise that the "attacker" is in fact a friend, the feelings die away, but you may feel shaky and weak after the experience.

The fight or flight response is a really basic system that probably goes back to the days of cave men, and is present in animals who depend on it for their survival. Fortunately, nowadays we are not often in such life or death situations, but unfortunately many of the stresses we do face can't be fought or run away from, so the symptoms don't help. In fact they often make us feel worse, especially if we don't understand them.

What causes anxiety?

There may be many reasons why someone becomes anxious. Some people may have an anxious personality and have learned to worry.

Others may have a series of stressful life events to cope with, for example bereavements, redundancy, divorce.

Others may be under pressure, at work, or home, for example, because of family problems or bills.

What keeps anxiety going?

Sometimes anxiety can go on and on, and become a life long problem. There can be a number of reasons for this:

1. If someone has an anxious personality and is a worrier, then they will probably be in the habit of feeling anxious.
2. Sometimes people have ongoing stresses over a number of years which means they develop the habit of being anxious.
3. Sometimes a vicious circle of anxiety develops – as the bodily symptoms of anxiety can be frightening, unusual and unpleasant, people often react by thinking that there is something physically wrong, or that something truly awful is going to happen. This in itself causes more symptoms, and so a vicious circle develops.



4. "Fear of Fear" – Someone who has experienced anxiety in a certain situation may start to predict feeling anxious, and become frightened of the symptoms themselves, this in turn actually causes the very symptoms that are feared.

5. Avoidance – once a vicious circle has developed with lots of anxious thoughts increasing the anxiety symptoms, avoidance is often used as a way of coping. It is natural to avoid something that is dangerous, but the sorts of things that people tend to avoid when they suffer from anxiety are most often not real dangers but busy shops, buses, crowded places, eating out, talking to people etc. Not only are these things not dangerous, but they are quite necessary. Avoiding them can make life very inconvenient and difficult. This sort of avoidance can also result in a great loss of confidence which can affect how good you feel about yourself, which in turn makes you feel more anxious – another vicious circle!

To summarise:

- *Anxiety is often the body's response to stress, although some of us may be a bit more prone to anxiety and worry than others.*
- *When we are suffering from anxiety, though it can be unpleasant, it is our body's normal response to threat or danger and is not dangerous.*
- *Anxiety symptoms are part of the fight or flight response and are intended to be helpful in spurring us into action.*
- *Anxiety becomes a problem when the symptoms are:*
 - *severe and unpleasant;*
 - *going on too long;*
 - *happening too often;*
 - *causing us to worry that there is something seriously wrong;*
 - *stopping us doing what we want to do.*
- *Anxiety often becomes a part of a vicious circle where our symptoms, thoughts and behaviour keep the anxiety going.*

Now spend a few moments trying to write down any of these ways that keep your anxiety going.

1) Unpleasant/frightening symptoms you experience:

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2) Your beliefs and thoughts about these symptoms:

3) Everyday things that you are avoiding:

4) Current stresses in your life:

How can I manage my anxiety better?

As we have learned, anxiety is not an illness and so can't be cured. If we can break into the vicious circle, however, we can learn ways of reducing our anxiety and getting it to be more manageable. We can work on at least four different areas:

1. Understanding your anxiety better and beginning to tackle some of the causes.
2. Reducing physical symptoms.
3. Altering your thoughts related to anxiety.
4. Changing your behaviours related to anxiety.

1. Understanding and beginning to tackle anxiety

You may already by now have some ideas about what is causing your anxiety. The following sections will give advice on how to break out of the vicious circle that keeps anxiety going. Before you can do this though, it is really useful for you to understand your own anxiety better. Is your anxiety related to certain situations, places or people, is it worse at particular times of the day, are there realistic worries you have that would make anyone anxious? The following two exercises should help you to understand your anxiety better.

- **Anxiety Diary** – for a period of two weeks (or longer if you prefer) keep an hourly diary of your anxiety and activity level. Rate your anxiety from 0-10. Note down anything that seems important. Were you at work or home, who were you with, what were you doing, what were you thinking about? You may start to become more aware of situations that make you anxious or that you may even be avoiding. What is your general level of stress like? This information will help you begin to tackle your anxiety.
- **Problem Solving**
If you become aware that you have a realistic worry or problem that you feel may be causing you anxiety, a problem solving approach may help.

A good way to begin is to write down the problem. Define it as clearly as you can, for example "I never have any money", is too vague. Something like "I owe £3000 to different credit card companies", is more helpful. Next, think of as many possible solutions as you can. It doesn't matter how silly you may think the solutions are, the point is to think of as many as you can. Try to think how you have solved similar problems in the past. Ask a friend what they might do. Think to yourself what you might advise a friend to do if they had the same problem. Then, write down all the possible solutions:

- get all debts on one loan with less interest;
- agree on affordable payments;
- see a debt counsellor;
- get a part time job;
- sell car.

If you have a problem that may be making you anxious, try writing it below:

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Now list as many possible solutions as you can:

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Choose what seems like the best solution and write down all the steps it would take to achieve that solution. Who might help? What might go wrong? Often it is helpful to think, “What is the worst thing that could happen”? If you can think of a plan to cope with this, your anxiety might reduce.

If you are trying to come up with a plan to tackle a problem that has been worrying you for some time, it is often helpful to discuss this with a friend or even your doctor.

• **Stressful lifestyle – general tips**

Nowadays life is often stressful, and it is easy for pressures to build up. We can’t always control the stress that comes from outside but we can find ways to reduce the pressure we put on ourselves:

- Try to identify situations you find stressful by noticing the beginnings of tension.
- Take steps to tackle what it is about these situations that you find stressful.
- Make sure you have time for things you enjoy.
- Take up a relaxing hobby.
- Make sure you get enough sleep.
- Eat a well balanced diet.
- Take regular exercise.
- Learn to relax.

2. Reducing physical symptoms

Relaxation

In order to reduce the severity of physical symptoms it is useful to “nip them in the bud”, by recognising the early signs of tension.

Once you have noticed early signs of tension you can prevent anxiety becoming too severe by using relaxation techniques. Some people can relax through exercise, listening to music, watching TV, or reading a book.

For others it is more helpful to have a set of exercises to follow. Some people might find relaxation or yoga classes most helpful, others find tapes useful. You may be able to obtain a relaxation tape from your GP, and there are also a wide number of relaxation tapes available in the shops.

Relaxation is a skill like any other which needs to be learned, and takes time. The following exercise teaches deep muscle relaxation, and many people find it very helpful in reducing overall levels of tension and anxiety.

Deep muscle relaxation – It is helpful to read the instructions first and to learn them eventually. Start by selecting quite a warm, comfortable place where you won't be disturbed. To begin with choose a time of day when you feel most relaxed. Lie down, get comfortable, close your eyes. Concentrate on your breathing for a few minutes, breathing slowly and calmly: in two-three and out two-three. Say the words “calm” or “relax” to yourself as you breathe out. The relaxation exercise takes you through different muscle groups, teaching you firstly to tense, then relax. You should breathe in when tensing and breathe out when you relax. Starting with your hands, clench one fist tightly. Think about the tension this produces in the muscles of your hand and forearm.

Study the tension for a few seconds and then relax your hand. Notice the difference between the tension and the relaxation. You might feel a slight tingling, this is the relaxation beginning to develop.

Do the same with the other hand.

Each time you relax a group of muscles think how they feel when they're relaxed. Don't try to relax, just let go of the tension. Allow your muscles to relax as much as you can. Think about the difference in the way they feel when they're relaxed and when they're tense. Now do the same for the other muscles of your body. Each time tense them for a few seconds and then relax. Study the way they feel and then let go of the tension in them.

It is useful to stick to the same order as you work through the muscle groups:

- **Hands** – clench fist, then relax.
- **Arms** – bend your elbows and tense your arms. Feel the tension, especially in your upper arms. Remember, do this for a few seconds and then relax.
- **Neck** – press your head back and roll it from side to side slowly. Feel how the tension moves. Then bring your head forward into a comfortable position.
- **Face** – there are several muscles here, but it is enough to think about your forehead and jaw. First lower your eyebrows in a frown. Relax your forehead. You can also raise your eyebrows, and then relax. Now, clench your jaw, notice the difference when you relax.
- **Chest** – take a deep breath, hold it for a few seconds, notice the tension, then relax. Let your breathing return to normal.
- **Stomach** – tense your stomach muscles as tight as you can and relax.
- **Buttocks** – squeeze your buttocks together, and relax.
- **Legs** – straighten your legs and bend your feet towards your face. Finish by wiggling your toes.

You may find it helpful to get a friend to read the instructions to you. Don't try too hard, just let it happen.

To make best use of relaxation you need to:

- Practice daily.
- Start to use relaxation in everyday situations.
- Learn to relax without having to tense muscles.
- Use parts of the relaxation to help in difficult situations, e.g. breathing slowly.
- Develop a more relaxed lifestyle.

Remember relaxation is a skill like any other and takes time to learn. Keep a note of how anxious you feel before and after relaxation, rating your anxiety 1-10.

Controlled breathing

It is very common when someone becomes anxious for changes to occur in their breathing. They can begin to gulp air, thinking that they are going to suffocate, or can begin to breathe really quickly. This has the effect of making them feel dizzy and therefore more anxious. This is called over-breathing, or hyperventilation.

Try to recognise if you are doing this and slow your breathing down. Getting into a regular rhythm of in two-three and out two-three will soon return your breathing to normal. Some people find it helpful to use the second hand of a watch to time their breathing. Other people have found breathing into a paper bag or cupped hands helpful. For this to work you must cover your nose and mouth.

It usually takes at least three minutes of slow breathing or breathing into a bag for your breathing to return to normal.

Distraction

If you take your mind off your symptoms you will find that the symptoms often disappear. Try to look around you. Study things in detail, registration numbers, what sort of shoes people are wearing, conversations. Again, you need to distract yourself for at least three minutes before symptoms will begin to reduce.

Whilst relaxation, breathing exercises and distraction techniques can help reduce anxiety it is vitally important to realise that anxiety is not harmful or dangerous. Even if we did not use these techniques, nothing awful would happen. Anxiety cannot harm us, but it can be uncomfortable. These techniques can help reduce this discomfort.

3. Altering your thoughts related to anxiety

We have seen the role that thoughts have in keeping going the vicious circle of anxiety. Sometimes there may also be pictures in your mind.

To give an example, imagine you are running for a bus one day. All of a sudden you get a pain in your chest and feel really breathless. The thought goes through your mind, "I'm having a heart attack". This thought is, of course, very frightening, and so your heart starts to beat faster, which makes you think "there really must be something wrong with my heart". You may very well have a picture of the ambulance on its way and you on a stretcher.

Now think about the following questions and write down the answers:

1) What are the thoughts that most often go through your mind when you feel anxious?

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2) Do you have any pictures of what might happen?

3) Are there any thoughts that make you feel worse?

It isn't always that easy to know what you are thinking that is making your anxiety worse.

The sort of thoughts that make people anxious can come and go in a flash, and may be so much of a habit that they are automatic. They may be so familiar that they just feel like part of you.

Try to keep a diary over the course of two weeks. Write down your own thoughts in situations where you are anxious.

Now, try to imagine the last time you felt very anxious. Try to run through it like a film, in as much detail as you can. See if you can write down any frightening thoughts now.

Remember any thoughts can count. No thought is too small or too silly. Even "oh no" or "here we go again" can increase tension and anxiety. Some thoughts are like unpleasant pictures in your mind.

Frightening thoughts:

Once you know what it is you are thinking, you can begin to fight back, and break the vicious circle.

In particular, ask yourself:

1. Am I exaggerating, e.g. "everything is bound to go wrong, it always does".
2. Am I jumping to conclusions, e.g. "I have a pain in my chest therefore it must be my heart".
3. Am I focusing just on the bad things e.g. "I had a really bad day yesterday" (ignoring that this followed a few good days).

Use these questions to help yourself answer back. A good way of doing this is to write two columns - one for your thoughts that make you anxious, and the other for a more balanced thought, e.g:

Anxious thought	Balanced Thought
The dizzy feeling means I'm going to faint	I have had it many times before and have not fainted. I have fainted once and that felt really different
I'm going mad	I have not gone mad yet, and the doctor tells me anxiety is not madness

Write down some of your thoughts now and write as many answers as you can. This question might also help. What would you say to a friend who was thinking that way?

The aim is to get faster at "catching" these anxious thoughts and answering back almost instantly. It takes a lot of practice, but really does work.

4. Changing your behaviours related to anxiety

- Try to recognise when you are avoiding things and wherever possible try to tackle these fears, not all at once but in a gradual way.
- Set yourself very small goals. Write down here goals that you would like to tackle. Start with the easiest first and tick off any activity you achieve.
- People often get into the habit of escaping from situations that make them anxious. Instead of escaping try gradually to increase how long you stay in a situation that makes you anxious. Anxiety often reaches a peak, then starts to go away naturally. If you stay in an anxious situation what do you predict will happen to your anxiety? People often think it will just keep getting worse and worse. This is not the case. It will start to come down.
- People not only avoid situations and try to escape, they also often do things to make themselves feel safer, e.g. hanging on to a shopping trolley, lying down. These “safety behaviours” may help at the time, but they also help to keep the anxiety going because the anxious person never learns that nothing awful would have happened even if the trolley wasn’t there. Also, imagine how frightening it would be if no trolley was available.
- Try to do things to test out whether your anxious thoughts are realistic, e.g. “would I really faint if I didn’t get out”?

It really is very important to recognise that the more you avoid something, the more difficult it will seem to overcome, which will in turn make you more anxious.

What treatment is available for anxiety?

- Most people with anxiety can benefit from self help such as this leaflet.
- Your family doctor, health visitor or practice nurse may also be able to give you further help in dealing with anxiety.
- Occasionally, doctors prescribe tablets for anxiety. These should only be taken for short spells to get over specific anxiety provoking situations.
- Your doctor may also refer you to a mental health worker or counsellor if your anxiety does not respond to self help alone.
- Anxiety Management Groups or classes are often run in local surgeries or Community Health Centres. Please let your doctor know if you would be interested in such classes.

Where can I find help if I think I am suffering from anxiety?

- First, we hope you will use the advice in this booklet. You should find it helpful. If having used the booklet you feel you need more help, you should discuss this with your GP, who will tell you about alternative treatments and local services.

The following organisations and helplines may also be useful:

- **Anxiety Care**

Helpline: 020 8478 3400

Tel: 020 8262 8891 www.anxietycare.org.uk

Cardinal Heenan Centre, 326 High Road, Ilford, Essex, 1G1 1QP

Provides helpline and support to those suffering from anxiety.

- **Anxiety UK**

Tel: 08444 775 774 www.anxietyuk.org.uk

Zion Community Resource Centre, 339 Stretford Road, Hulme,
Manchester, M15 4ZY

Provides information and support to people suffering from anxiety disorders.

- **British Association for Counselling and Psychotherapy**

Tel: 01455 883 316 www.bacp.co.uk

BACP House, 15 St John's Business Park, Lutterworth, Leicestershire, LE17 4HB

Offers an information service providing contacts for counselling in England and Wales.

- **CRUSE Bereavement Line**

Tel: 0844 477 9400 www.crusebereavementcare.org.uk

Cruse Bereavement Care, PO Box 800, Richmond, Surrey, TW9 2RG

Helpline for bereaved people and those caring for bereaved people.

- **First Steps to Freedom**

Helpline: 0845 120 2916

Tel: 0845 841 0619 www.first-steps.org

PO Box 476, Newquay, TR7 1WQ

Provides helpline and resources for those suffering from anxiety.

- **Mental Health Matters**

Tel: 0191 516 3500 www.mentalhealthmatters.com

Avalon House, St Catherines Court, Sunderland Enterprise Park, Sunderland, SR5 3XJ

A national organisation which provides support and information on employment, housing, community support and psychological services.

- **Mind Infoline**

Tel: 0845 766 0163 www.mind.org.uk

15-19 Broadway, Stratford, London, E15 4BQ

Provides information on a range of topics including types of mental distress, where to get help, drug and alternative treatments and advocacy. Also provides details of help and support for people in their own area.

Helpline available Mon - Fri 9am, - 5pm.

- **National Debt Line**

Tel: 0808 808 4000 www.nationaldebtline.co.uk

Tricorn House, 51-53 Hagley Road, Edgbaston, Birmingham, B16 8TP

Help for anyone in debt or concerned they may fall into debt.

- **NHS Choices – Your health, your choices**

www.nhs.uk

Information about conditions, treatments, local services and healthy lives.

- **NHS Direct**

Tel: 0845 46 47 www.nhsdirect.nhs.uk

Health information and advice.

- **No Panic**

Freephone: 0808 808 0545 www.nopanic.org.uk

93 Brands Farm Way, Telford, Shropshire, TF3 2JQ

Support for sufferers of panic attacks, phobias, obsessive compulsive disorder, general anxiety disorder and tranquilliser withdrawal.

- **PALS – Patient Advice and Liaison Service**

www.pals.nhs.uk

Provides information and advice about local NHS services and support organisations and helps sort out problems with NHS services.

- **Relate**

Tel: 0300 100 1234 www.relate.org.uk

Premier House, Carolina Court, Lakeside, Doncaster, DN4 5RA

Help with marital or relationship problems.

- **Rethink**

Helpline: 0845 456 0455 www.rethink.org

89 Albert Embankment, London, SE1 7TP

Provides information and a helpline for anyone affected by mental health problems.

- **Triumph over Phobia**

Tel: 0845 600 9601 www.topuk.org

P.O. Box 3760, Bath, BA2 3WY

Provides national network of self help groups for people with phobias or OCD.

There are a number of self help books that other people have found helpful. These books may be available from your local library.

- **Overcoming anxiety: a self-help book using cognitive behavioural techniques**

Helen Kennerley - Robinson 2009

This book offers expert advice on managing the worries, fears and anxieties that can impair the quality of your life.

- **The feeling good handbook**

David Burns - Penguin 1999

This guide can show you how to feel good about yourself and the people you care about, overcome depression and conquer anxiety.

- **Self help for your nerves**

Clare Weekes - HarperCollins 2000

Guide for everything you need to know to keep relaxed through every day life. Offers comprehensive insight and advice into coping with nervous stress.

- **Feel the fear and do it anyway: how to turn your fear and indecision into confidence and action**

Susan Jeffers - Vermilion 2007

Will give you the insight and tools to vastly improve your ability to handle any given situation.

- **Anxiety and depression: a practical guide to recovery**

Robert Priest - Ebury Press 1996

Robert Priest has written this book especially to provide help for those feeling anxious and depressed. In particular, he covers the practical self-help methods to reduce stress and offers an explanation of the causes and effects of anxiety and depression.

- **Overcoming worry**

Kevin Meares and Mark Freeston - Constable and Robinson 2008

A user-friendly, step-by-step approach which explains why you worry, how to recognise what feeds it and how to develop effective methods of dealing with it.

Different sorts of anxiety

This leaflet has tackled generalised anxiety. There are other more specific anxieties, and also other problems associated with anxiety.

- **Social anxiety** – fear of being with people.
- **Obsessive Compulsive Disorders** – having to do things over and over.
- **Panic Disorder** – suffering from frequent severe anxiety attacks which come out of the “blue”.
- **Depression** – low mood and lack of energy.
- **Dealing with stress.**

This guide is based on material produced by
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A number of Self Help Guides
are available on a
number of conditions,
a full list can be found here:
www.merseycare.nhs.uk/selfhelp