NHS Data Model and Dictionary



Type: Data Dictionary Change Notice

Reference: 1843 Version No: 1.0

Subject: Care Quality Commission Update

Effective Date: Immediate

Reason for Change: Change to definition

Publication Date: 31 August 2021

Background:

A Care Quality Commission email stated that the Care Quality Commission had "launched an ambitious new strategy based on extensive consultation with the public, providers of health and social care services, charities and partner organisations."

This Data Dictionary Change Notice (DDCN) updates the Care Quality Commission definition to reflect the new strategy.

A short demonstration is available which describes "How to Read an NHS Data Model and Dictionary Change Request", in an easy to understand screen capture including a voice over and readable captions. This demonstration can be viewed at: https://datadictionary.nhs.uk/elearning/Change Request/index.html.

Note: if the web page does not open, please copy the link and paste into the web browser. A guide to how to use the demonstration can be found at: <u>Demonstrations</u>.

Summary of changes:

Supporting Information

CARE QUALITY COMMISSION Changed Description

Date: 31 August 2021

Sponsor: Nicholas Oughtibridge, Head of Information Standards Architecture, NHS Digital

Note: New text is shown with a blue background. Deleted text is crossed out. Retired text is shown in grey. Within the Diagrams deleted classes and relationships are red, changed items are blue and new items are green.

Change to Supporting Information: Changed Description

The Care Quality Commission is an ORGANISATION.

The <u>Care Quality Commission</u> is the independent regulator of all health and adult social care services in England, whether provided by the NHS, <u>Local Authorities</u>, private companies or voluntary <u>ORGANISATIONS</u>. It also protects the rights of people detained under the Mental Health Act. The <u>Care Quality Commission</u> (CQC) is the independent regulator of health and adult social care services in England.

The <u>Care Quality Commission</u> makes sure that essential common quality standards are being met where care is provided and works towards the improvement of care services. It promotes the rights and interests of people who use services and has a wide range of enforcement powers to take action on their behalf if services are unacceptably poor. The <u>Care Quality Commission</u> regulates health, mental health and adult social care services under the <u>Health and Social Care Act 2008</u>. This includes <u>SERVICES</u> provided by the NHS, <u>Local Authorities</u>, private companies or voluntary <u>ORGANISATIONS</u>. It also protects the rights of <u>PEOPLE</u> detained under the <u>Mental Health Act</u>.

The <u>Care Quality Commission</u>'s work brings together independent regulation of health, mental health and adult social care. Before 1 April 2009, this work was carried out by the <u>Healthcare Commission</u>, the Mental Health Act Commission and the Commission for Social <u>Care Inspection</u>. These <u>ORGANISATIONS</u> no longer exist. The <u>Care Quality Commission</u>'s purpose is to make sure that health and care services provide <u>PEOPLE</u> with safe, effective, compassionate, high-quality care, and to encourage those services to improve. It promotes the rights and interests of <u>PEOPLE</u> who use services and has a wide range of enforcement powers to take action to protect them if services are unacceptably poor.

The Care Quality Commission's main activities are:

- Registration of health and social care providers to ensure they are meeting essential common quality standards;
- Monitoring and inspection of all health and adult social care;
- Using its enforcement powers, such as fines and public warnings or closures, if standards are not being met;
- Improving health and social care services by undertaking regular reviews of how well
 those who arrange and provide services locally are performing and special reviews on
 particular care services, pathways of care or themes where there are particular
 concerns about quality;
- Reporting the outcomes of its work so that people who use services have information about the quality of their local health and adult social care services. It helps those who arrange and provide services to see where improvement is needed and learn from each other about what works best.
- Registering health and social care providers to ensure their services are safe, effective, caring, responsive and well-led, and that they are meeting fundamental standards of care

- Monitoring and inspecting the quality of health and adult social care using data, evidence and information including <u>PEOPLE</u>'s feedback about care to help reach judgements
- Enforcing the regulations using powers, taking action when services need to improve or to make sure those responsible for poor care are held accountable for it if standards are not being met
- Encouraging health and social care services to improve by reviewing how well those who arrange and provide services locally are performing, highlighting where improvement is needed and sharing learning about what works best
- Carrying out special reviews on specific types of care services, pathways of care or themes where there are particular concerns about quality
- Publishing information on judgements so that <u>PEOPLE</u> who use services have information about the quality of their local health and adult social care services, in most cases with a quality rating to help <u>PEOPLE</u> choose care.

For further information on the Care Quality Commission, see the:

- Care Quality Commission website at: About Us
- Contact us page of the <u>Care Quality Commission</u> website for contact details.

CARE QUALITY COMMISSION

Change to Supporting Information: Changed Description

Changed Description

For enquiries about this Change Request, please email information.standards@nhs.net

