

# Accessing the Dashboard

**Welcome to the National Dementia Programme workspace.** The space is for colleagues working in the dementia sector and aims to enable collaboration, discussion and sharing learning and best practice. Please familiarise yourself with this workspace and if you have any questions or suggestions for how we can improve it, please email the dementia team at [ENGLAND.DomainTeam@nhs.net](mailto:ENGLAND.DomainTeam@nhs.net).

Members must not use this network or forums within this network to advertise any business. Any members found to be doing this will have their membership revoked.



New member?

Find out more about this workspace and how you can use it



Discussion forum

Share ideas and information with dementia workspace members



Dementia Events Calendar



Dementia Wellbeing Pathway



Dementia Care Pathway Full Implementation Guidance



Dementia Data Sources



Commissioning

National Dementia Programme -  
FutureNHS Collaboration Platform

## Dementia Data Sources - National Dementia Programme - FutureNHS Collaboration Platform

### Dementia Data Sources

Create a new item

This page has been set up to share the data reporting dashboards and resources that have been created for dementia data. This combines the work of the national Analytical Services team and Performance Analysis team, along with resources from Arm's-Length Bodies such as NHS Digital and Public Health England.

If you have any questions or feedback please contact the Dementia policy team: [England.DomainTeam@nhs.net](mailto:England.DomainTeam@nhs.net).

Monthly MHSDS Memory Service Data Dashboard



For Management Information Purposes

Emergency Admissions for Dementia and Delirium Dashboard



For Management Information Purposes

Monthly Dementia Diagnosis Rate (DDR) Dashboard



Monthly Anti-Psychotic Prescribing Dashboard



# Monthly Memory Service Data Dashboard


Create a new item


For Management Information Purposes


Thank you to all those that have attended the MHSDS MAS dashboard discussions over the last year. We hope you will have the chance to use the dashboard to aid/complement local reporting and enable comparison to other, similar providers.


- Data will be updated monthly.
- Change requests can be submitted and will be reviewed quarterly for prioritisation and possible inclusion if appropriate.
- Any feedback or data questions? Contact [ENGLAND.DomainTeam@nhs.net](mailto:ENGLAND.DomainTeam@nhs.net).



 Updated ICB Dashboard User Guide and Metadata

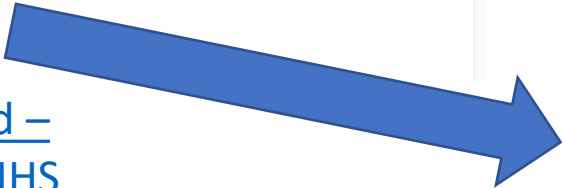
 Dashboard How-To Webinar

 Dementia care pathway: full implementation guidance

 Dementia care pathway: appendices and helpful guidance

 Memory Assessment Services Spotlight Audit 2021

[Monthly Memory Service Data Dashboard – National Dementia Programme – FutureNHS Collaboration Platform](#)



# Dementia Access to Memory Assessment Services Dashboard (MHSDS) Update for ICBs

Create a new item

## Memory Assessment Services (MAS) Dashboard ICB Update

Front Open Referrals Open Referrals With No Contact Open Referrals With a Care Plan New Referrals and Discharges Primary Reason for Referr

### Memory Assessment Services (MAS) Dashboard Update for ICBs

Please note this information is experimental and is for data quality improvement and management information purposes only.

Owing to the recent cyber incident, national and some subnational figures may be lower than expected for August 2022 onwards.

Data Source: Mental Health Services Dataset (MHSDS)  
Frequency: Monthly  
Last Updated: January 2022  
Latest Month: October 2022  
Author: NHS England and NHS Improvement  
Contact: [england.mhanalytics@nhs.net](mailto:england.mhanalytics@nhs.net)

Undo Redo Revert Refresh Pause View: Original Share Download Full Screen

Open the report in a new window

[Dementia Access to Memory Assessment Services Dashboard \(MHSDS\) - National Dementia Programme - FutureNHS Collaboration Platform](#)

# Using the Dashboard

# Use of the Data

- Please note that the data in the dashboard is experimental.
- The data should therefore not be released outside of the NHS.
- It is only intended for use for management and data quality purposes to try to understand and improve the data for memory assessment services within MHSDS.

## Memory Assessment Services (MAS) Dashboard

There are nine other dashboard tabs at the top of the page for all **Open Referrals**, for **Open Referrals With No Contact**, for **Open Referrals With a Care Plan**, for **New Referrals and Discharges**, for **Primary Reason for Referral**, for **Wait Times From Referral to First Contact**, for **Proportion of Wait Times Between Referral and First Contact**, for **Wait Times From Referral to Diagnosis**, and for **Proportion of Wait Times Between Referral and Diagnosis**.

Please note this information is experimental and is for data quality improvement and management information purposes only.

Please note that data for **Sub-ICB locations and CCGs** has been combined in order to preserve a useful time series. Please note that some boundary changes occurred with this change, so caution should be taken when comparing data from prior to 1st July 2022 with data after this date.

Owing to the recent cyber incident, national and some sub-national figures may be lower than expected for August 2022 onwards.

**Data Source:** Mental Health Services Dataset (MHSDS)

**Frequency:** Monthly

**Last Updated:** January 2022

**Latest Month:** October 2022

**Author:** NHS England and NHS Improvement

**Contact:** england.mhanalytics@nhs.net

The Front Page contains basic information such as when the data was last updated.

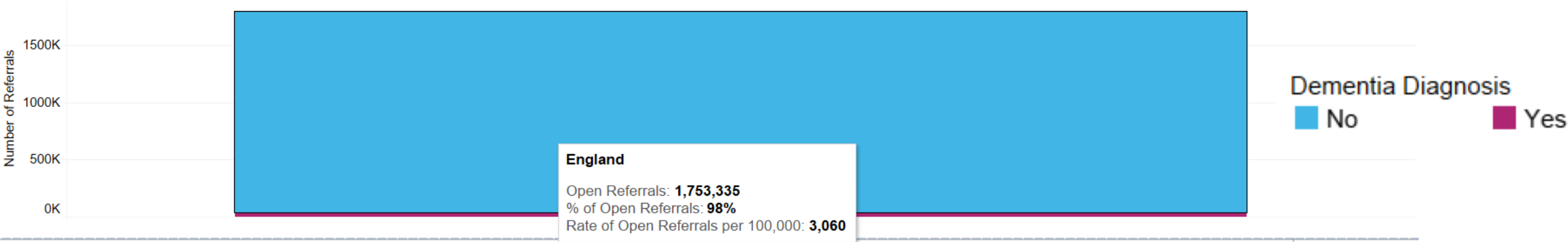
The dashboard shows ALL organisations and patients with data on MHSDS (not just MAS patients) for new referrals and discharges in the month and open referrals at the end of the month.

# Data Interpretation and Quality

## Dementia Diagnosis Interpretation

The blue and pink colour split in the charts for open referrals, new referrals and discharges shows the split between cases with and without a Dementia/MCI diagnosis – **blue representing without a Dementia/MCI diagnosis** and **pink representing with a Dementia/MCI diagnosis**.

Open Referrals - September 2022



The hover text pane comes up when you hover your cursor on a specific point on the bar chart. It allows you to see the correlating information including the organisation name, the number in each with and without a diagnosis sub-group, and their % share of the total.

The total number of open referrals, new referrals and discharges at an organisation is the sum of the with and without a dementia diagnosis numbers.

Always look at the numbers on the y axis for each chart to see the actual numbers and to understand the relative magnitude of the different measures (such as that open referrals are larger than new referrals).



# Dementia Diagnosis Interpretation Continued

Some providers with no dementia diagnosis data on MHSDS will also have no referrals to memory assessment services showing. Some others may have very low numbers and %'s of diagnoses, which may suggest inaccurate data recording or submission.

Does the number and % of those with a diagnosis seem right for each provider?

The wide variations in service patterns and recording by providers must be borne in mind when exploring the differences between them through using the filters. What the filters for team types and primary reason for referral are set to will determine what numbers appear for each provider. But a low number does not necessarily mean that the provider is low in total nor that a high provider is not also high on other combinations of team types and reasons.

## Data Quality

Any apparent data inaccuracies or omissions should be queried with providers. The data should also be shared with all the providers so that they can check that the data on MHSDS for memory services is giving an accurate picture of their activity. **However, as noted above the data is experimental and only for sharing and use within the NHS.**

# Filters

1. The Opening Setting and the Month Filter

The dashboard charts are set on opening to display the data for the latest month for England.

The dashboard includes data from April 2020 to the latest month at the last update.

Month

September 2022

Click on the **Month filter** to view the data for a previous month.

2. Organisation Type, Region and Organisation Name Filters

Organisation Type

ICB

Region

(All)

Organisation Name

(All)

The **Organisation Type filter** can be set to show National, ICB, Sub ICB or Provider views.

The National option only works if the **Region filter** is set to All.

Switching from the National view to the ICB, Sub ICB or Provider view then shows all the organisations in those categories included in the MHSDS dataset.

To filter this further, click on the **Region filter** to change the display to the region you are interested in, which will reduce the number of organisations showing to just those in that region.

The dashboard has regional data for providers and commissioners in East of England, London, Midlands, North East and Yorkshire, North West, South East and South West.

The **Organisation Name filter** can be used to display a specific organisation.

### 3. Dementia Diagnosis and Diagnosis Area Filters

The dashboard extracts data for all patients on MHSDS and so the numbers with a Dementia/MCI diagnosis may sometimes be small and not very visible in the bar charts on some views.

Dementia Diagnosis

(All)

▼

The **Dementia Diagnosis filter** allows you to look at those with a diagnosis on their own by selecting the “Yes” option which will reset the presentation and scale of the charts to make them easier to see.

Diagnosis Area

(All)

▼

To further distinguish between an MCI or Dementia diagnosis, the **Diagnosis Area filter** allows you to look at those with a Dementia diagnosis, MCI diagnosis, No diagnosis, or any combination of the three.

## 4. The Team Type Filter

Team type

(All)

▼

The data can be filtered on team type to focus on referrals and discharges more specific to memory assessment services.

The most common team type to look at is the **Memory Services/Clinic** type, which nationally accounts for about 50% of MAS cases with a dementia diagnosis, and is the code recommended by the RCP in its Dementia Pathway guidance.

But about 40% of cases are attributed to **Community Mental Health Teams (CMHT)** – either Organic or Functional.

However, if filtering for CMHT or other non-memory service/clinic teams note that it may also show people referred for other reasons as well as for memory assessments. Further filtering on the **Primary Reason for Referral** can restrict the CMHT or other team cases to those with an organic brain disorder reason but some memory assessment cases may not have this as a reason depending on how codes are used locally and whether their dementia was discovered after a referral for some other condition.

The use of these and the other team type codes by different providers can be explored by varying the filter. Some providers can have mostly one code, some more another, and some a mix of a few or many different codes. The use of different team type codes by different providers may reflect differences in how memory services are provided, or local choices/habits of which codes to use.

## 5. The Primary Reason for Referral Filter

Primary Reason for Referral

(All)

▼

A lot of referrals in MHSDS do not have a primary reason for referral coded. This is the null category.

The primary reason for referral of **organic brain disorder** is one of the most common for MAS and is recommended by the RCP in its Dementia Pathway guidance, but some MAS providers do not use it at all and some only partially.

The use of the different primary reason codes by different providers can be explored by varying the filter. Though organic brain disorder is the recommended code, it will not be appropriate in all circumstances and some people receiving a dementia diagnosis may have originally been referred for something else or experienced a crisis.

If the **Team Type filter** is set to All, the organic brain disorder **Primary Reason for Referral filter** will show all such referrals for all team types at each organisation.

## 6. The Primary Reason for Referral Tab

Front Open Referrals Open Referrals With No Contact Open Referrals With a Care Plan New Referrals and Discharges Primary Reason for Referral Wait Times From Referral to Fir... Proportion of Wait Times Betw... Wait Times From Referral to DI... Proportion of Wait Times Betw...

### Memory Assessment Services (MAS) Dashboard

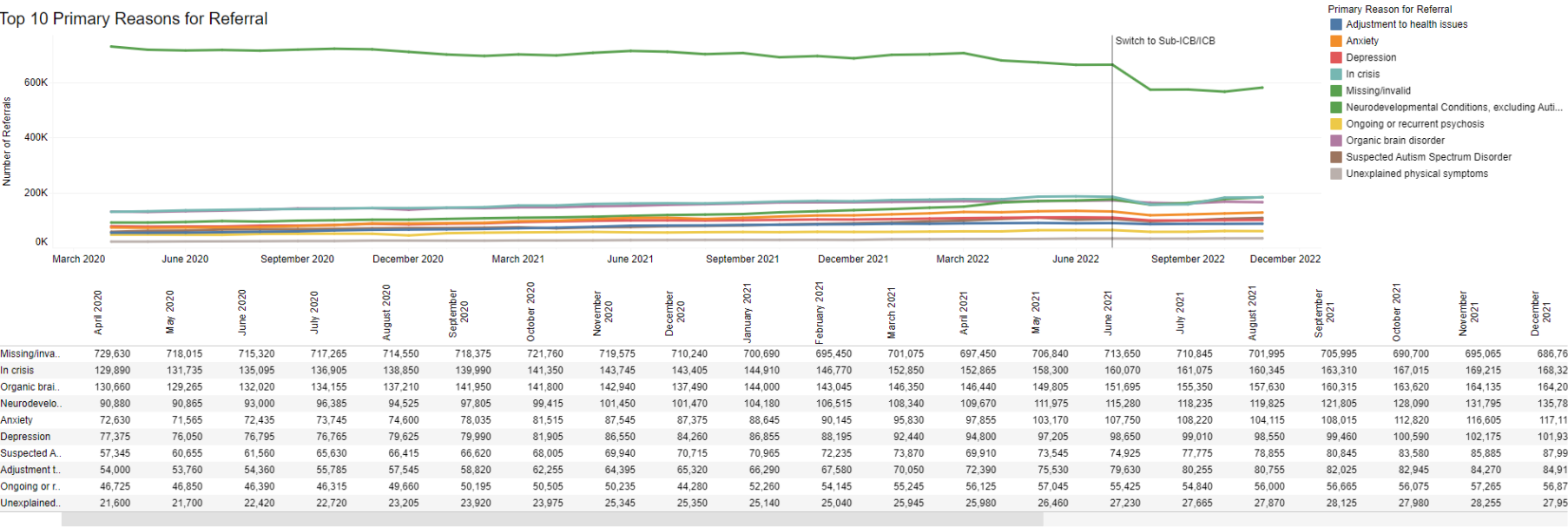
MeasureOpen ReferralsPrimary Reason for Referral(All)CategoryAge GroupVariable(All)Team type(All)Dementia Diagnosis(All)Diagnosis Area(All)

Organisation TypeNationalRegionAll RegionsOrganisation NameEngland

#### Primary Reason for Referral

Displays the ten most common reasons for open referrals, new referrals or discharges, to help show which it will be most useful to filter on in the other tabs. The most common ones will vary depending on what filters are applied.

#### Top 10 Primary Reasons for Referral



Please note that data for Sub-ICB locations and CCGs has been combined in order to preserve a useful time series. Please note that some boundary changes occurred with this change, so caution should be taken when comparing data from prior to 1<sup>st</sup> July with data after this data, as indicated on the time series graph.

This tab can be used to help show which primary reason for referral is most useful to filter on in the other tabs.

The ten most common primary reasons for referral are shown on the primary reason line chart and these will vary depending on what filters are applied.

The **Measure filter** can be used to look at the primary reasons for referral for Open Referrals, New Referrals or Discharges.

The key on the right shows which colour line is which reason but hovering over a line shows the reason type, the number for a month, and highlights the corresponding row of data in the table beneath the chart. The line and data for just one of the top ten reasons can be displayed by choosing that reason in the **Primary Reason for Referral filter** at the top.

**7. Equalities Characteristics Filters**

Category

Age Group ▼

(All)

Age Group

Ethnicity

Gender

Total

Variable

(All) ▼

(All)

Under 65

65 to 74

75 to 84

85+

Unknown/ Not Stated

The dashboard also contains a **Category filter** to select Age, Gender or Ethnicity and then a **Variable filter** to select a sub-group within the category.

The **Age Category** is broken down into **Under 65, 65 to 74, 75 to 84, 85+** and **Unknown/Not Stated** sub-groups.

The **Ethnicity Category** is broken down into **Asian, Black, Mixed, Other** and **White** sub-groups, together with a **Not Stated/Not Known** sub-group which may be larger for ethnicity than for age or gender.

The **Gender Category** is broken down into **Females, Males** and **Other/Not Stated/Not Known**.



## 8. Chart/Table View Filter

Chart/Table View

Chart

▼

This filter allows the view to be changed from charts to tables.

This filter is available for **Wait Times from Referral to First Contact**, **Proportion of Wait Times Between Referral and First Contact**, **Wait Times from Referral to Diagnosis** and **Proportion of Wait Times Between Referral and Diagnosis** tabs.

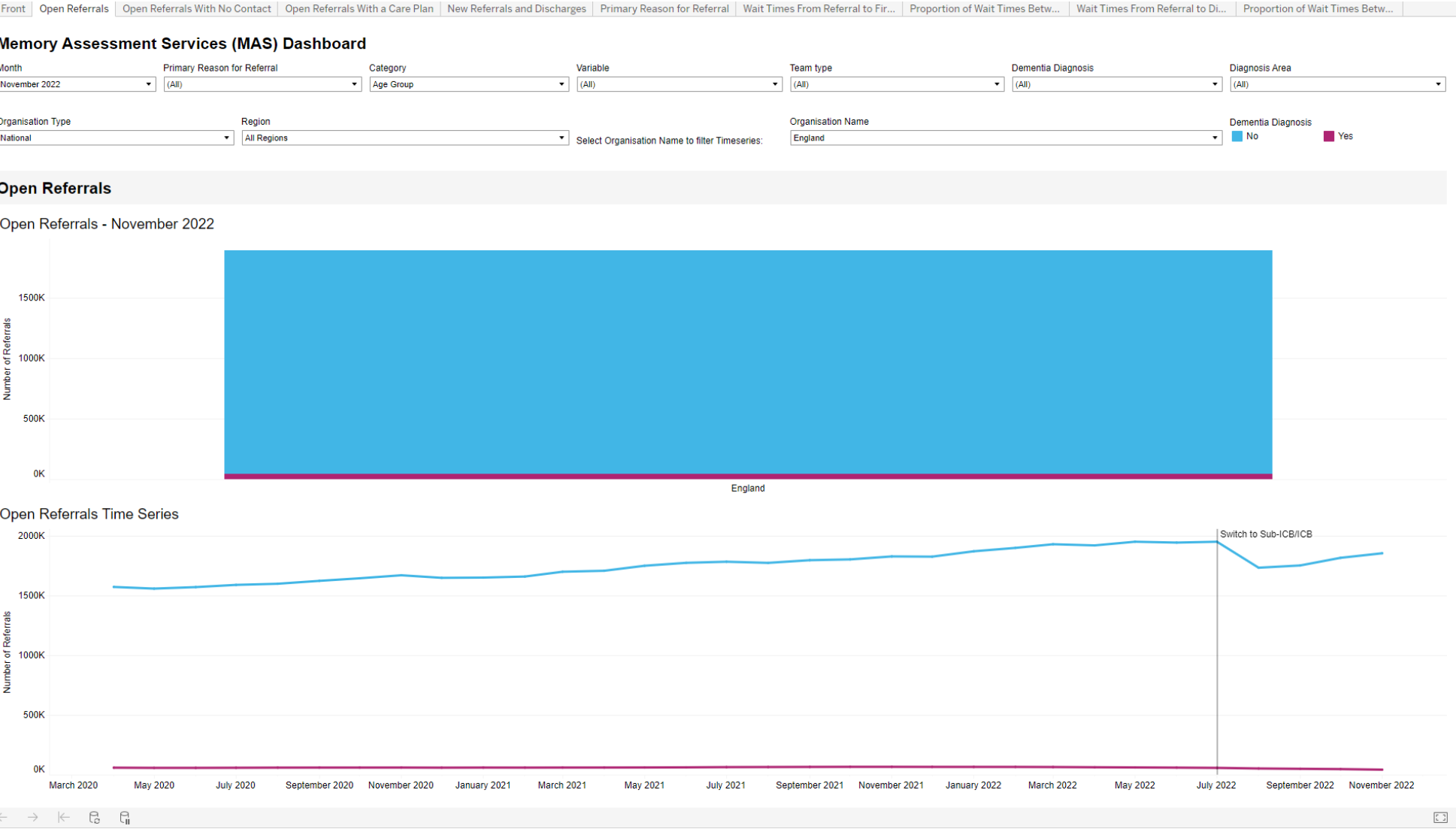
## 9. Resetting Filters

Always use the filters carefully and reset them to “All” if necessary (but keeping the Category filter as Age Group) before starting a fresh analysis or if going back to the opening position.

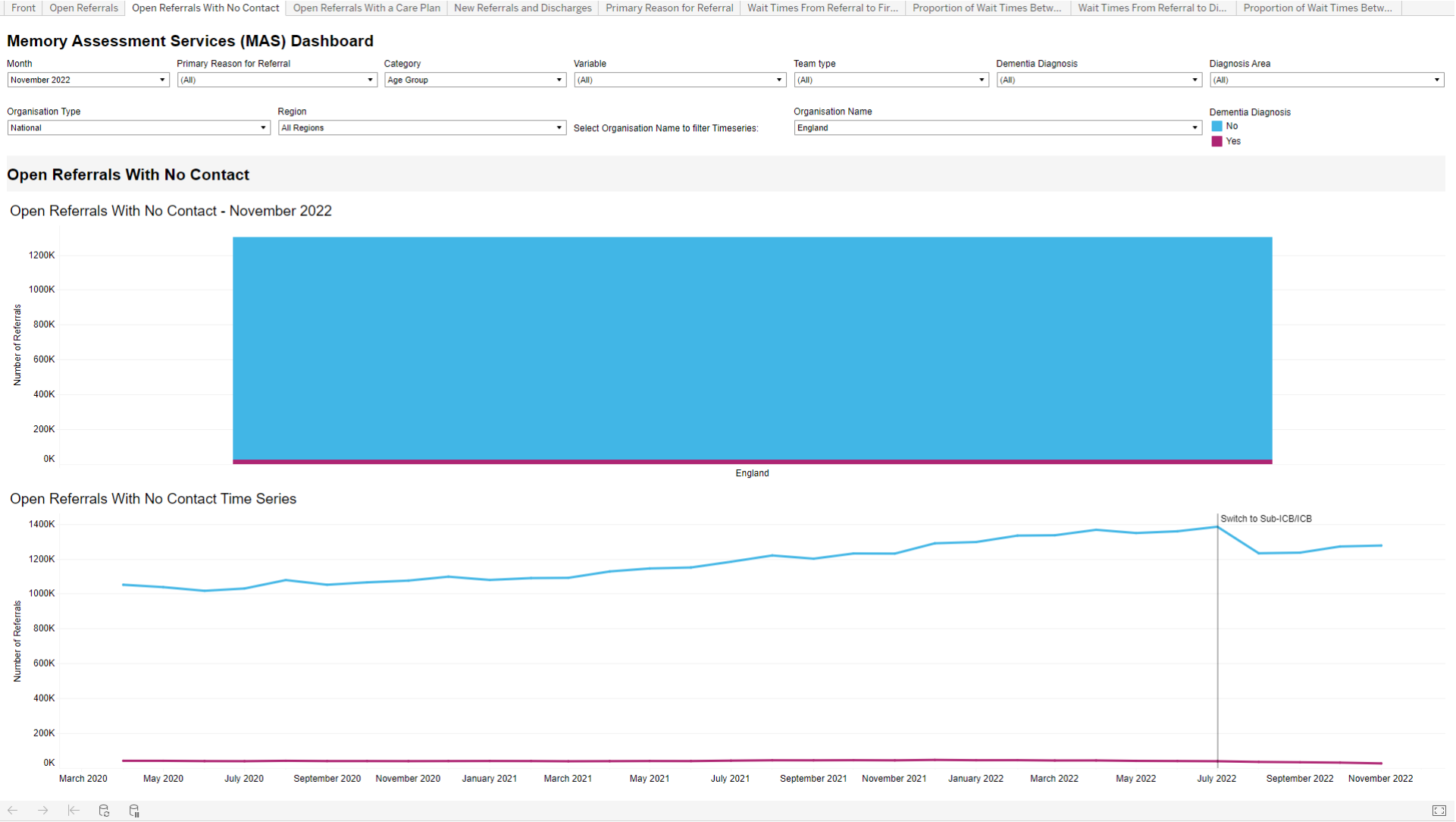
Thus, if, after applying a number of filters for a particular region, you want to switch to look at another region as well as changing the region filter you must decide which filters you leave on. If you want to see the totals for the new region leaving some filters on will reduce the numbers that are displayed for the organisations in that region and be partial figures rather than totals (such as just males or just females if the Gender filter is left on)

# Dashboard Tabs

# Open Referrals Tab



# Open Referrals with No Contact Tab



# Open Referrals With Care Plan Tab

Front | Open Referrals | Open Referrals With No Contact | Open Referrals With a Care Plan | New Referrals and Discharges | Primary Reason for Referral | Wait Times From Referral to Fir... | Proportion of Wait Times Betw... | Wait Times From Referral to Di... | Proportion of Wait Times Betw... |

Memory Assessment Services (MAS) Dashboard

Month: November 2022 | Primary Reason for Referral: (All) | Category: Age Group | Variable: (All) | Team type: (All) | Dementia Diagnosis: (All) | Diagnosis Area: (All)

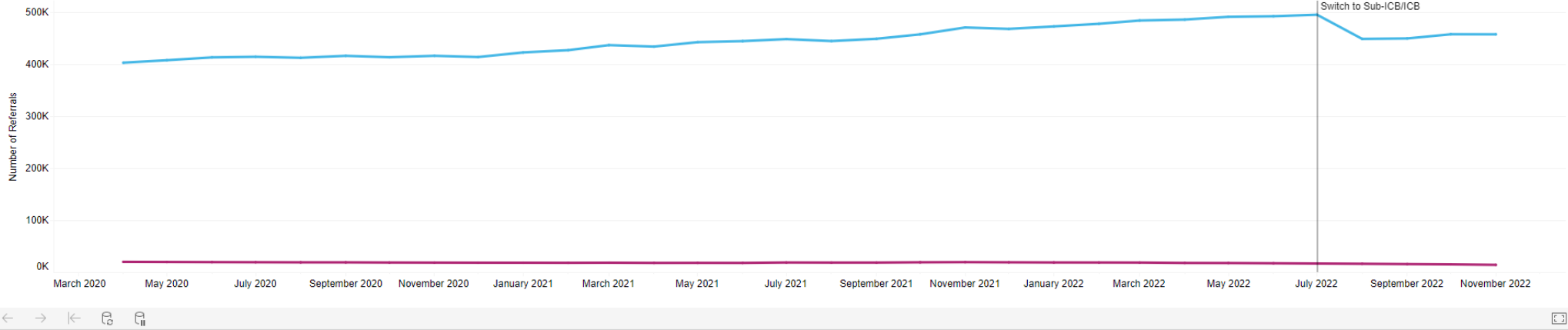
Organisation Type: National | Region: All Regions | Select Organisation Name to filter Timeseries: | Organisation Name: England | Dementia Diagnosis: No Yes

## Open Referrals With a Care Plan

Open Referrals With a Care Plan - November 2022



Open Referrals With a Care Plan Time Series



The bar and time series charts to show the number and % of open referrals with a care plan, with and without a diagnosis.

Filters at the top can be used to adjust the data displayed as outlined in slides 10 to 17.

A care plan should be created when a patient has received a diagnosis so we wouldn't expect to see people with a care plan and no diagnosis.

**Please note that data for Sub-ICB locations and CCGs has been combined in order to preserve a useful time series. Please note that some boundary changes occurred with this change, so caution should be taken when comparing data from prior to 1<sup>st</sup> July with data after this data, as indicated on the time series graph.**

# New Referrals and Discharges Tab

## Memory Assessment Services (MAS) Dashboard

Month

November 2022

Primary Reason for Referral

(All)

Category

Age Group

Variable

(All)

Team type

(All)

Dementia Diagnosis

(All)

Diagnosis Area

(All)

Organisation Type

National

Region

All Regions

Select Organisation Name to filter Timeseries:

Organisation Name

England

Dementia Diagnosis

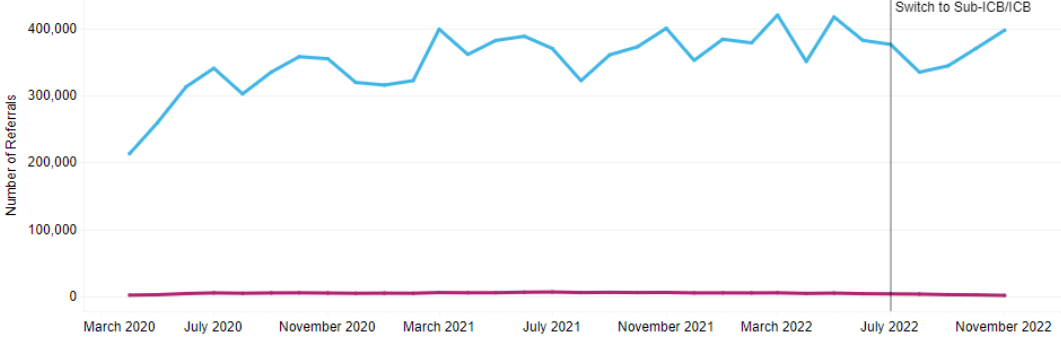
NoYes

### New Referrals

New Referrals - November 2022

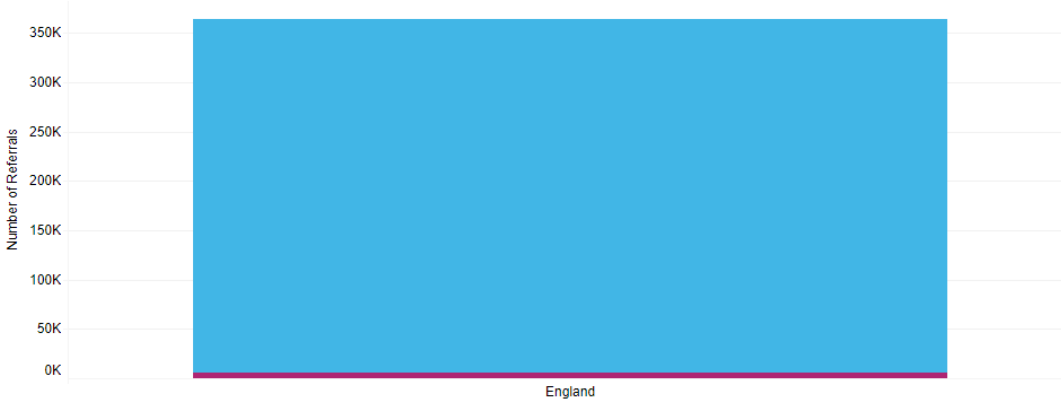


New Referrals Time Series

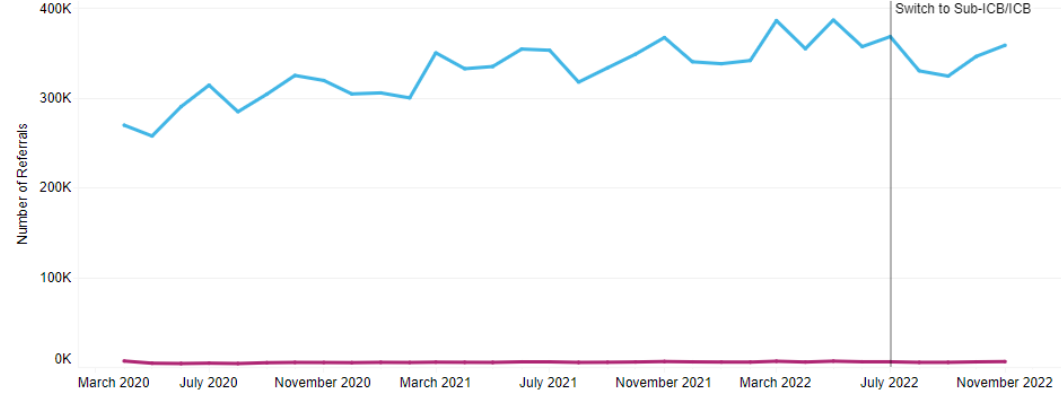


### Discharges

Discharges - November 2022



Discharges Time Series



The bar and time series charts to show the number and % of new referrals or discharges, with and without a diagnosis.

Filters at the top can be used to adjust the data displayed as outlined in slides 10 to 17.

**Please note that data for Sub-ICB locations and CCGs has been combined in order to preserve a useful time series. Please note that some boundary changes occurred with this change, so caution should be taken when comparing data from prior to 1<sup>st</sup> July with data after this data, as indicated on the time series graphs.**

**Primary Reason for Referral Tab**

Please see slide 15 in the filters section.

# Wait Times From Referral to First Contact Tab



Please note that data for Sub-ICB locations and CCGs has been combined in order to preserve a useful time series. Please note that some boundary changes occurred with this change, so caution should be taken when comparing data from prior to 1<sup>st</sup> July with data after this data, as indicated on the wait times by month graph.

The box plots on this tab show wait times just for people who have been referred to a Memory Service/Clinic and have an organic brain disorder. Hovering over the box plot will show the maximum, upper quartile, median, lower quartile and minimum wait times.

The box plot at the top shows the wait times from referral to first contact **split by Month** (from **April 2020** to the latest month).

The box plot at the bottom shows the wait times from referral to first contact **split by Organisation** for one month. Use the **Month filter** to change which month is shown.

The **Chart/Table View filter** can be used as outlined on slide 17.

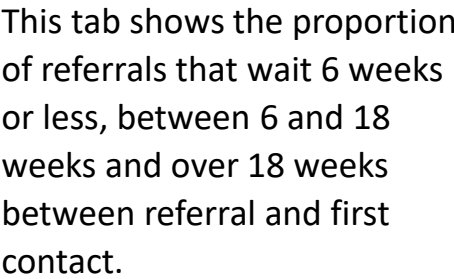
Use the **Organisation Type, Region and Organisation Name filters** to filter the data displayed as outlined on slide 11.

For a National view select “All” in the **Region filter** and **Organisation Name filter**.

The **Diagnosis Area filter** can be used, as outlined on slide 12.



**Please note that data for Sub-ICB locations and CCGs has been combined in order to preserve a useful time series. Please note that some boundary changes occurred with this change, so caution should be taken when comparing data from prior to 1<sup>st</sup> July with data after this data, as indicated on the graph.**



The **Chart/Table View filter** can be used as outlined on slide 17.

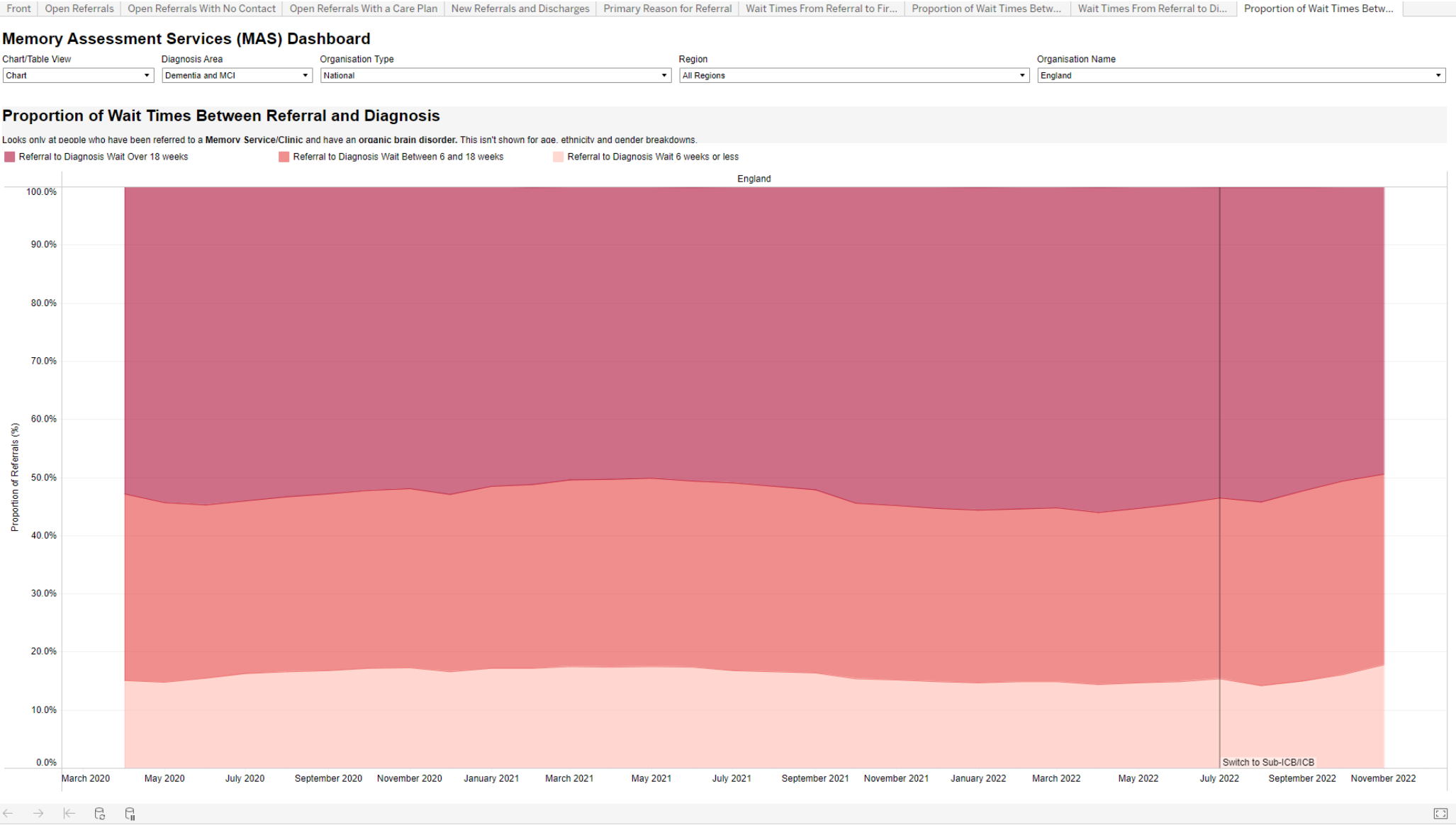
Use the **Organisation Type**, **Region** and **Organisation Name filters** to filter the data displayed as outlined on slide 11.

The **Diagnosis Area filter** can be used, as outlined on slide 12.

# Wait Times From Referral to Diagnosis Tab



# Proportion of Wait Times Between Referral and Diagnosis Tab



Metadata

## Indicators

The definitions for the indicators used in the dashboard are:

### Count of New Referrals within the reporting period

```
CASE WHEN ReferralRequestReceivedDate BETWEEN  
ReportingPeriodStartDate AND ReportingPeriodEndDate THEN 1 ELSE  
0 END AS NewRef
```

```
COUNT(DISTINCT CASE WHEN NewRef = 1 THEN s.UniqServReqID ELSE  
NULL END) AS NewReferrals
```

### Count of Discharges within the reporting period

```
CASE WHEN r.ServDischDate BETWEEN sf.ReportingPeriodStartDate  
AND sf.ReportingPeriodEndDate THEN 1 ELSE 0 END AS DischRef  
  
COUNT(DISTINCT CASE WHEN DischRef = 1 THEN s.UniqServReqID ELSE  
NULL END) AS Discharges
```

### Count of Open Referrals within the reporting period

```
CASE WHEN r.ServDischDate IS NULL OR r.ServDischDate >  
sf.ReportingPeriodEndDate THEN 1 ELSE 0 END AS OpenRef  
  
COUNT(DISTINCT CASE WHEN OpenRef = 1 THEN s.UniqServReqID ELSE  
NULL END) AS OpenReferrals
```

**Open Referrals to Memory Services** are then obtained in the dashboard by filtering on memory services team type (TEAMTYPE = 'A17')

These can be compared with the NHSD MHSDS metadata definitions for monthly measures:

- MHS23: Open referrals at the end of the reporting period
- MHS23c: Open referrals to memory services team at the end of the reporting period
- MHS32: Referrals starting in reporting period
- MHS57: People discharged from a referral in the reporting period

The definition for the count of discharges used in the dashboard is slightly different to the definition of the equivalent NHSD published monthly figure for MHS57 since it is based on UniqServReqID rather than Person\_ID.

Other discrepancies may also occur in the published and dashboard figures due to the way the extracts used in the dashboard are extracted.

# Indicators Continued

## Count of Open Referrals With No Contact within the reporting period

```
CASE WHEN (r.ServDischDate IS NULL OR r.ServDischDate >
sf.ReportingPeriodEndDate) AND (a1.Der_ContactDate IS NULL
OR a1.Der_ContactDate > sf.ReportingPeriodEndDate)
THEN 1 ELSE 0 END AS Refwaiting1stcontact
COUNT(DISTINCT CASE WHEN Refwaiting1stcontact = 1 THEN
s.UniqServReqID ELSE NULL END) AS OpenWaitingFirstCont
```

There is no equivalent NHSD MHSDS monthly measure for this count of referrals with no contact.

## Count of Open Referrals With Care Plan within the reporting period

```
CASE WHEN (r.ServDischDate IS NULL OR r.ServDischDate >
sf.ReportingPeriodEndDate) AND (c.CarePlanCreatDate IS NOT
NULL OR c.CarePlanCreatDate < sf.ReportingPeriodEndDate)
THEN 1 ELSE 0 END AS RefwithCarePlanCreated
COUNT(DISTINCT CASE WHEN RefwithCarePlanCreated = 1 THEN
s.UniqServReqID ELSE NULL END) AS OpenRefwithCarePlanCreated
```

There is no equivalent NHSD MHSDS monthly measure for this count of referrals with care plan.

# Dementia/MCI Diagnosis

The split between with and without a diagnosis is based on the columns PrimDiag and SecDiag in MHS604PrimDiag and MHS606SecDiag. The following codes are used to filter both PrimDiag and SecDiag.

WHERE ([PrimDiag] IN

--Dementia SNOMED codes Page 13 of Dementia Care Pathway Appendices

'F00.0','F00.1','F00.2','F00.9','F01.0','F01.1','F01.2','F01.3','F01.8','F01.9','F02.0','F02.1','F02.2','F02.3','F02.4','F02.8','F03','F05.1','F000','F001','F002','F009','F010','F011','F012','F013','F018','F019','F020','F021','F022','F023','F024','F028','F051'

--This Dagger code is included as it is required in combination with F02.8 to identify Lewy body disease. We are unable to filter MHS606 for those with both F02.8 AND G31.8 so have to filter for those with either F02.8 or G31.8

, 'G318', 'G31.8'

--Dementia SNOMED codes Page 14 of Dementia Care Pathway Appendices

, '52448006', '15662003', '191449005', '191457008', '191461002', '231438001', '268612007', '45864009', '26929004', '416780008', '416975007', '416975007', '429998004', '230285003', '56267009', '230286002', '230287006', '230270009', '230273006', '90099008', '23028008', '86188000', '13092008', '21921000119103', '429458009', '442344002', '792004', '713060000', '425390006'

--Dementia SNOMED codes Page 15 of Dementia Care Pathway Appendices

, '713844000', '191475009', '80098002', '312991009', '135811000119107', '13 5 8110 0119107', '42769004', '191519005', '281004', '191493005', '111480006', '1114 8 0 0 0 6', '32875003', '59651006', '278857002', '230269008', '79341000119107', '12348006', '421023003', '713488003', '191452002', '65096006', '31081000119101', '191455000', '1089501000000102', '10532003', '191454001', '230267005', '230268000', '230265002'

--Dementia SNOMED codes Page 16 of Dementia Care Pathway Appendices

, '230266001', '191451009', '1914510 09', '22381000119105', '230288001', '191458003', '191459006', '191463004', '191464005', '191465006', '191466007', '279982005', '6475002', '66108005'

--Dementia Read code v2 on Page 17 of Dementia Care Pathway Appendices

, 'E00..%', 'E0 0..%', 'Eu01.%', 'Eu 01.%', 'Eu02.%', 'Eu 02.%', 'E012.%', 'Eu00.%', 'Eu 0 0.%', 'F110.%', 'A411.%', 'A 411.%', 'E02y1', 'E041.', 'E0 41.', 'Eu041', 'Eu 0 41', 'F111.', 'F112.', 'F116.', 'F118.', 'F21y2', 'A410.', 'A 410.'

--Dementia CTV3 code on Page 17 of Dementia Care Pathway Appendices

--F110.%, Eu02.%, 'E02y1' are in this list but are mentioned in the read code v2 list

, 'XE1Xr%', 'X002w%', 'XE1Xs', 'Xa0sE'

--MCI codes

, 'F06.7', 'F067' --ICD10 codes on Page 13 of Dementia Care Pathway Appendices

, '386805003' --SNOMED Code on Page 16 of Dementia Care Pathway Appendices

, '28E0.' --Read code v2 on Page 17 of Dementia Care Pathway Appendices

, 'Xaagi' --CTV3 code on Page 17 of Dementia Care Pathway Appendices

) OR [PrimDiag] LIKE 'F03%')

SecDiag is used where a PrimDiag for Dementia/MCI isn't available:

CASE WHEN PrimDiag IS NOT NULL THEN PrimDiag ELSE SecDiag

END AS [Dementia Diagnosis Code]

, CASE WHEN PrimDiag IS NOT NULL THEN 'Primary' ELSE 'Secondary'

END AS Position

**Wait Times from Referral to First Contact or Diagnosis for the Dementia Care pathway**

Box plot displays for one month:

- Maximum value
- Upper Hinge: 75% of all data points lie below this value, when wait times are ordered smallest to largest.
- Median: the value in the middle of all data points, when wait times are ordered smallest to largest.
- Lower Hinge: 25% of all data points lie below this value, when wait times are ordered smallest to largest.
- Minimum value

These values are calculated from record level tables in tableau.

There is no equivalent NHSD MHSDS monthly measure for wait times from referral to first contact or for wait times from referral to diagnosis.



# Proportion of Wait Times Between Referral and First Contact or Diagnosis

Counts for each group of wait times:

```
COUNT(DISTINCT CASE WHEN [WaitRefContact]<=42 THEN [UniqServReqID]
ELSE NULL END) AS ContactUnder6weeksNumber

,COUNT(DISTINCT CASE WHEN [WaitRefContact]>42 AND
[WaitRefContact]<=126 THEN [UniqServReqID] ELSE NULL END) AS
Contact6to18weeksNumber

,COUNT(DISTINCT CASE WHEN [WaitRefContact]>126 THEN [UniqServReqID]
ELSE NULL END) AS ContactOver18weeksNumber

,COUNT(DISTINCT CASE WHEN [WaitRefContact] IS NOT NULL THEN
[UniqServReqID] ELSE NULL END) AS TotalReferralsWithContact

,COUNT(DISTINCT CASE WHEN [WaitRefDiag]<=42 THEN [UniqServReqID] ELSE
NULL END) AS DiagUnder6weeksNumber

,COUNT(DISTINCT CASE WHEN [WaitRefDiag]>42 AND [WaitRefDiag]<=126
THEN [UniqServReqID] ELSE NULL END) AS Diag6to18weeksNumber

, COUNT(DISTINCT CASE WHEN [WaitRefDiag]>126 THEN [UniqServReqID] ELSE
NULL END) AS DiagOver18weeksNumber

,COUNT(DISTINCT CASE WHEN [WaitRefDiag] IS NOT NULL THEN
[UniqServReqID] ELSE NULL END) AS TotalReferralsWithDiag
```

Proportion calculations for each group of wait times:

```
CASE WHEN TotalReferralsWithContact<>0 THEN CAST(
ROUND((ContactUnder6weeksNumber/TotalReferralsWithContact),3)AS FLOAT)
ELSE NULL END AS ContactUnder6weeksProp

,CASE WHEN TotalReferralsWithContact<>0 THEN CAST(
ROUND((Contact6to18weeksNumber/TotalReferralsWithContact),3)AS FLOAT)
ELSE NULL END AS Contact6to18weeksProp

,CASE WHEN TotalReferralsWithContact<>0 THEN CAST(
ROUND((ContactOver18weeksNumber/TotalReferralsWithContact),3)AS FLOAT)
ELSE NULL END AS ContactOver18weeksProp

,CASE WHEN TotalReferralsWithDiag<>0 THEN
CAST(ROUND((DiagUnder6weeksNumber/TotalReferralsWithDiag),3)AS FLOAT)
ELSE NULL END) AS DiagUnder6weeksProp

,CASE WHEN TotalReferralsWithDiag<>0 THEN CAST(
ROUND((Diag6to18weeksNumber/TotalReferralsWithDiag),3)AS FLOAT) ELSE
NULL END) AS Diag6to18weeksProp

,CASE WHEN TotalReferralsWithDiag<>0 THEN CAST(
ROUND((DiagOver18weeksNumber/TotalReferralsWithDiag),3)AS FLOAT) ELSE
NULL END) AS DiagOver18weeksProp
```

## Variables

These are obtained from the following data items in MHSDS:

### Age:

```
CASE WHEN AgeServReferRecDate < 65 THEN 'Under65'
      WHEN AgeServReferRecDate BETWEEN 65 AND 74 THEN '65to74'
      WHEN AgeServReferRecDate BETWEEN 75 AND 84 THEN '75to84'
      WHEN AgeServReferRecDate >= 85 THEN '85+'
      ELSE 'Unknown/Not Stated' END AS 'Variable'
```

### Gender:

```
CASE WHEN Gender = '1' THEN 'Males'
      WHEN Gender = '2' THEN 'Females'
      ELSE 'Other/Not Stated/Not Known' END AS 'Variable'
```

### Ethnicity:

```
CASE WHEN EthnicCategory IN ('A','B','C') THEN 'White'
      WHEN EthnicCategory IN ('D','E','F','G') THEN 'Mixed'
      WHEN EthnicCategory IN ('H','J','K','L') THEN 'Asian'
      WHEN EthnicCategory IN ('M','N','P') THEN 'Black'
      WHEN EthnicCategory IN ('R','S') THEN 'Other'
      ELSE 'Not Stated/Not Known' END AS 'Variable'
```

# ICBs

Data for ICBs and Regions were derived from the Sub ICB data using the ODS commissioner hierarchies reference table [NCDR Reference Library \(england.nhs.uk\)](#). The following link has information on the change to ICBs: [ODS Implementation of Integrated Care Boards from July 2022 - NHS Digital](#).