



## Accessibility Standard

Create a service that is usable, accessible and intuitive enough that users succeed first time.

For help and advice on Accessibility Standards  
contact: [nss.communications@nhs.net](mailto:nss.communications@nhs.net)



**Perceivable**  
available  
through sight,  
hearing or touch



**Understandable**  
User-friendly, easy  
to comprehend



**Operable**  
compatible with  
keyboard or  
mouse



**Robust**  
works across  
browsers, assistive  
technologies, mobile  
devices