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| **ID** | **Requirements – User story** | **Identify** | **Reason** |
| **1** | As the Managing Director I want a monthly report showing the percentage of belts that have been sold via the Web site so that I can get a feel for the benefits, in terms of profit, that we are getting from the Web site. | **FR** | Because this is a data manipulation related requirement. This feature is quite necessary for selecting products to be sold in the future to increase profits |
| **2** | As a customer I want to be able to modify my shopping cart so that I can change my mind about what I want to buy. | **FR** | Because this is a data storage related requirement. This feature is essential because customers can change their mind to buy at any time. Being able to change the shopping cart will increase customer satisfaction and joy when shopping |
| **3** | As a Customer I want to enter separate delivery and invoice addresses so that I can receive belts when staying at a friend’s house. | **FR** | Because this is a data storage related requirement. This feature is necessary because customers are not always in one location. Being able to change the delivery address will make delivery and delivery more flexible and efficient |
| **4** | As the Finance Director I want all online transactions to be secure so that our customers feel safe. | **NFR** | Because this is a related requirement to security. This feature is necessary because good security will help increase business reliability and customer trust. |
| **5** | As the Managing Director I want to be ensured that the site is Data Protection Act safe so that we do not get fined hundreds of thousands of pounds. | **NFR** | Because this is a requirement related security of the website so that the company is not penalized because of the Data Protection Act |
| **6** | As the Marketing Director I want an ‘About Page’ so that we can promote the finer details of the brand. | **FR** | Because this is a business process requirement. This feature is necessary because the Marketing Director needs to have a separate website where he could promote his products. |
| **7** | As a Customer I want a choice of delivery slots so that I can arrange my diary appropriately. | **FR** | Because this is a requirement related to business process. This feature is necessary because the customer can enter at the time of receiving the goods so that they can arrange a reasonable time. |
| **8** | As the Warehouse Manager I want to place an ‘out of stock’ message on appropriate belts so that customers do not end up having to wait for ages due to belts being out of stock. | **FR** | Because this is a request related to data retrieval. This feature is necessary because when out of stock in stock, users and businesses can view directly on the Website to be able to choose other products or add products to the warehouse. |
| **9** | As the Operations Director I want to accept all forms of payment so that we can capture the largest market possible. | **FR** | Because this is a request related to business process. This feature is very important. Customers can choose the payment method they. All methods are accepted so that the Operations Manager can capture the largest market possible |
| **10** | As a Customer I want to choose whether or not I am sent marketing information so that I do not get loads of junk mail. | **FR** | Because this is a requirement related to processing data. This feature is necessary because it helps customers can control the promotional messages they receive. |
| **11** | As a Warehouse Operative I want to check delivery addresses so that I can place orders with similar postcodes in the same delivery batch. | **FR** | Because this is a requirement related to the business processes. This feature is necessary because it helps tasks that need to be handled in the Warehouse Operative's warehouse become simpler and save more time. |
| **12** | As a Customer I want to be able to change my account details so that my most up to date details are recorded. | **FR** | Because this is a data storage requirement. This feature is necessary because it helps the customer to be able to change their account details in case the information, they enter is not really accurate or there are changes |
| **13** | As an Order Handling Clerk, I want to use the Web site to process telephone purchases so that I can stop using the paper-based system. | **FR** | Because this was a business processes requirement, the Order Handling Clerk needs to have a separate website where it could process orders instead of paperwork. |
| **14** | As a Customer I want to have belts gift wrapped and sent to an address other that than my own so that I don’t have to bother wrapping and delivering presents. | **FR** | Because this is a requirement related to business processing, this feature is needed so that customers can order as a gift if they want |
| **15** | As a Student I want discounts on belts so that I can look cool at parties for minimal cost. | **FR** | Because this is a requirement related to business processes. This feature is necessary because if the products are reasonably priced, it will attract more customers |
| **16** | As a Customer I want to be sent an SMS message to remind me when my belts are going to be delivered so that I am in when they arrive. | **FR** | Because this is a business process-related request. This feature is necessary because the customers are informed about the shipping process of their order. |
| **17** | As a Customer I want daily emails to let me know the status of my order because I get nervous when I don’t know what is going on. | **FR** | This feature is necessary because the customers are informed about their processing. |
| **18** | As the Marketing Director I would like an offers or discount page so that we can inform our customers of the aforementioned. | **FR** | Because this is a requirement related to business processes. This feature is necessary because the Marketing Manager need to have an offer or discount page so we could notify our customers |
| **19** | As the Chief Accountant I want to the Web site to adhere to legislation regarding VAT so we are not hit with a hefty fine. | **NFR** | Because this is a requirement related to the dependability of the website. This feature is necessary because there should be constraints to ensure compliance with VAT law for the website. |
| **20** | As a customer I want to be able to process returns via the Web site so that I do not have to phone up and answer all of those stupid questions before being put through to a human being. | **FR** | Because this is a request related to data processing. This feature is necessary because the customers want the website to be able to process their return requests so that there is no hassle. |