

CONTACT

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EDUCATION

2024 - 2025
HONG KONG CHU HAI COLLEGE

Master of Science in Applied
Artificial Intelligence

2017 - 2021
GUANGZHOU COLLEGE OF
COMMERCE

Bachelor of Computer Science
and Technology

LANGUAGES

- Mandarin: Native
- Cantonese: Native
- English: Good

SKILLS

- Python
- MySQL
- JavaScript, HTML, CSS
- Web Programming Certificate II
- PowerPoint, Word, and Excel
- JIRA
- Chrome DevTools

PROFILE SUMMARY

With a computer science background and programming skills, I hold a Web programming certification and am proficient in JIRA for defect tracking. At Topkee Media, I managed website testing and launch, gaining practical experience. I contributed to design and optimization, focusing on user requirements and feature validation, and identified potential issues from a user's perspective. In the OPPO project, I monitored website performance and handled feedback promptly, enhancing my problem-solving abilities. I'm eager to apply my technical skills in software testing.

WORK EXPERIENCE

OPPO (Outsourcing) DEC. 2023 - AUG. 2024

Project Manager

- Managed function updates and content maintenance for OPPO (140+ countries) and OnePlus (60+ countries) official websites and apps, ensuring accurate and timely information.
- Conducted full-process testing of new features, verifying backend construction, functionality, and stability to minimize issues post-launch.
- Monitored the performance of global websites and apps, addressing issues reported by international agents promptly to enhance user experience.
- Collaborated closely with technical and product teams to plan and execute special events based on market trends and user needs.

Topkee Media., Ltd. Jun. 2021 - Jul. 2023

Website Operation

- Independently designed and built over 200 corporate websites across various industries using the company's backend system, achieving a 95% customer satisfaction rate.
- Collaborated with the technical team to test and launch new features, ensuring high-quality delivery and smooth implementation.
- Addressed customer feedback, identified and resolved technical issues with the technical team, and regularly inspected live websites to ensure smooth operations.

Tianjin Yurin Technology Co., Ltd. Nov. 2020 - Mar. 2021

Game Operation

- Responsible for daily monitoring of game operation data and system status, identifying data anomalies, and pinpointing the source of potential functional/performance issues.
- Systematically collected and analyzed user feedback to identify functional defects, logic errors, and user experience pain points, describing the problem phenomena and reproduction conditions.