Testimonials Report

FOR

Share Karo App

Version 1.0 approved

Prepared by Share Karo App members:

Akshay Gupta: U101114FCS039
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<NIIT UNIVERSITY>

Testimonials

Testimonials are an integral part of any project's final development. Unless the customers are satisfied with the delivered product, the app isn't of any subtle use. Feedbacks prove to be the decision makers that define the success of any particular product.

Our team tried collecting testimonials from friends, peers and families who can be the potential customers of this app and have been an integral part in the designing of it.

Herewith are presented several survey and testimonial results from our valued customers who generously reviewed the app and provided us with genuine feedbacks.

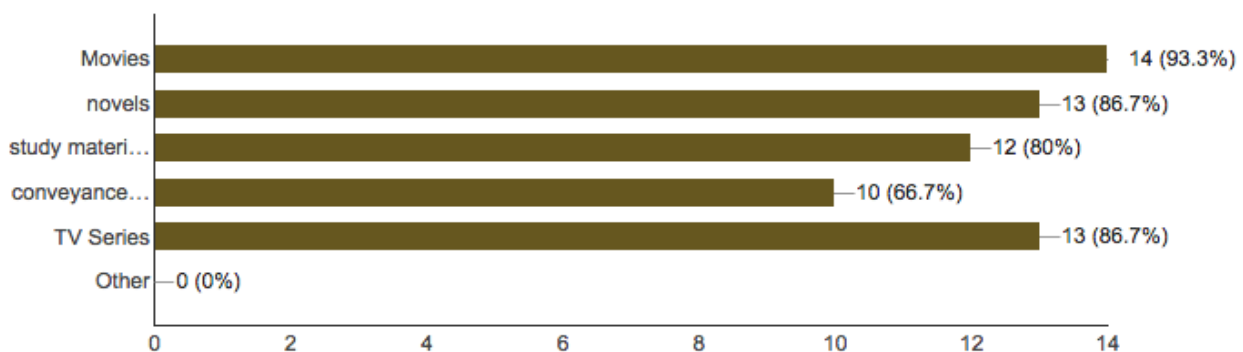# 1) Initial responses for the inception idea of the app

Link to the form:
https://docs.google.com/a/st.niituniversity.in/forms/d/e/1FAIpQLSdQRok8juXlh7KKhXiNcEUZWWn9YxTKTtLWmKertD9MFtg0fA/viewform

| Username	Timestamp	if you get know about an :	would you like to share your collection of mo	would you like share your ppts and project r	Suggestions
mansim.singh@st.nnituni	9/18/2016 19:45:19	Movies, novels, study ma	Yes	Yes	
taniya.chatuvedi@st.niitu	9/18/2016 19:48:39	Movies, novels, study ma	Yes	Yes	
samaksh.singhal@st.niitu	9/18/2016 19:49:17	Movies, novels, study ma	No	Yes	
mihir,garg@st.niituniversi	9/18/2016 19:49:38	Movies, study materials li	Yes	Yes	
deepika.tripathi@st.niitun	9/18/2016 19:50:22	Movies, novels, TV Serie:	No	Yes	
patils.shraddha@st.niitun	9/18/2016 19:50:40	study materials like ppts,	Yes	Yes	
sowmyas.charlu@st.niitu	9/18/2016 19:51:03	Movies, novels, study ma	Yes	Yes	
shivansh.khanna@gmail.	9/18/2016 19:51:19	Movies, novels, study ma	No	Yes	
karan13@gmail.com	9/18/2016 19:51:45	Movies, novels, study ma	Yes	Yes	
aditi.j@gmail.com	9/18/2016 19:52:01	Movies, novels, study ma	Yes	Yes	
chalamala.krishnapriya@	9/18/2016 19:52:24	Movies, novels, study ma	Yes	Yes	
pallav.prabhakar@st.niitu	9/18/2016 19:52:49	Movies, novels, study ma	Yes	Yes	
jeeld.shah@st.niituniversi	9/18/2016 19:54:19	Movies, novels, study ma	Yes	Yes	
manrajs.chadha@st.niitur	9/18/2016 19:54:43	Movies, novels, conveyar	Yes	Yes	
padegal.pranavi@st.niitur	9/18/2016 19:54:58	Movies, novels, conveyar	Yes	Yes	

if you get know about an sharing app what would you like to share?
(15 responses)

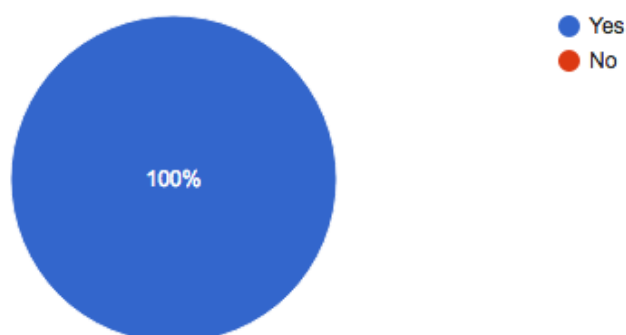|	
Movies	14 (93.3%)
novels	13 (86.7%)
study materi…	12 (80%)
conveyance…	10 (66.7%)
TV Series	13 (86.7%)
Other	0 (0%)

would you like to share your collection of movies/novels/TV series with your juniors/seniors or contact them if they have something of your interest
(15 responses)

- No
- Yes

80%

20%
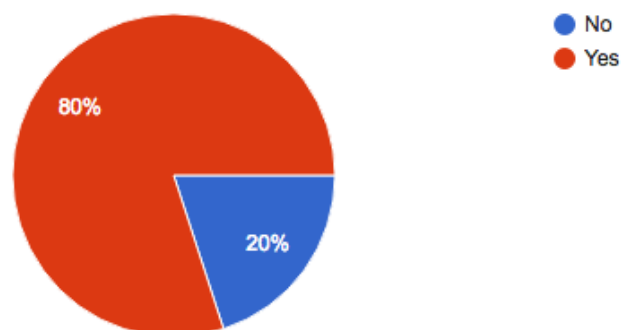
would you like share your ppts and project materials with you juniors
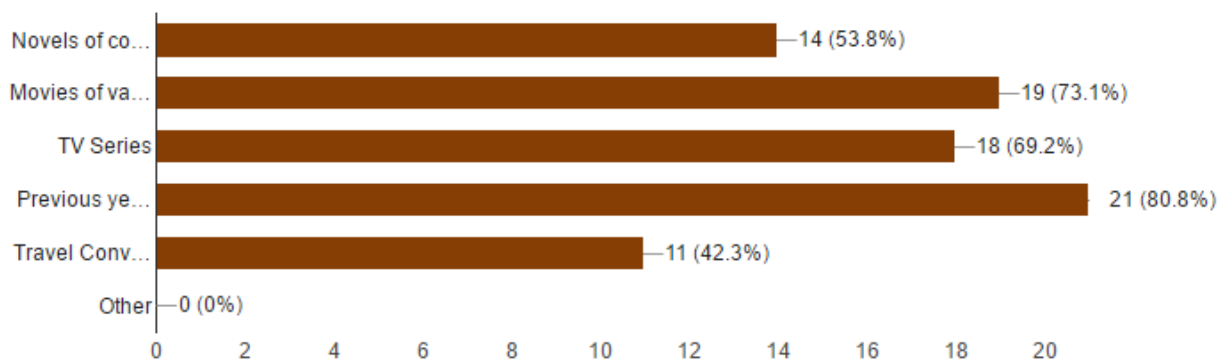(15 responses)

- Yes
- No

100%

2) Form Testimonials

Link for the first set of testimonials:
https://docs.google.com/forms/d/e/1FAIpQLSfPbmTNcCu8Let0fz_cwyKC1sYLuURvTh7DYpvWtiliGMivFg/viewform

|	A	B	C	D	E	F
	Timestamp	Username	If you get an in-house sharing app, what all would you want it to share if it provides you with contacts and exchange for free?	If a colle	If you get to know that one of your senior/junior has a	Would yo
2	9-1-2016 16:17:35	priyanshu.bhatnagar@st.niituniversity.in	Movies of various genres, TV Series	Yes	Yes, but I should get his/her contact from your app.	Yes
3	9-1-2016 16:48:05	vidisha@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	Yes, but I should get his/her contact from your app.	Yes
4	9-1-2016 17:26:30	nikhil.14.nair@st.niituniversity.in	Movies of various genres, TV Series, Previous year's Projects and Presentations	Yes	Yes, but I should get his/her contact from your app.	Yes
5	9-1-2016 18:11:57	niralis.sampat@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations	No	Yes, but I should get his/her contact from your app.	Yes
6	9-1-2016 19:58:58	vanshika.rohatgi@st.niituniversity.in	Previous year's Projects and Presentations	No	Yes, but I should get his/her contact from your app.	Yes
7	9-1-2016 20:21:00	ksreedevi.reddy@st.niituniversity.in	Movies of various genres	Yes	Yes, but I should get his/her contact from your app.	Yes
8	9-1-2016 22:44:12	padegal.pranavi@st.niituniversity.in	Previous year's Projects and Presentations	Yes	Yes, but I should get his/her contact from your app.	Yes
9	9-1-2016 23:06:31	jallepalli.prerna@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations	No	Yes, but I should get his/her contact from your app.	Yes
10	9-1-2016 23:37:18	mansim.singh@st.niituniversity.in	TV Series, Travel Conveyance	No	Yes, but I should get his/her contact from your app.	Yes
11	9-1-2016 23:39:51	ashwin.pilgaonkar@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	Yes, but I should get his/her contact from your app.	Yes
12	9-1-2016 23:43:57	sowmyas.charlu@st.niituniversity.in	Novels of common interest, Previous year's Projects and Presentations	No	Yes, but I should get his/her contact from your app.	Yes
13	9-2-2016 0:38:40	antra.tripathi@st.niituniversity.in	Novels of common interest, Movies of various genres, Previous year's Projects and Presentations	Yes	Yes, but I should get his/her contact from your app.	Yes
14	9-2-2016 1:09:16	simran.malhotra@st.niituniversity.in	Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	Yes, but I should get his/her contact from your app.	Yes
15	9-2-2016 1:22:15	mahima.maheshwari@st.niituniversity.in	Novels of common interest, Movies of various genres, Previous year's Projects and Presentations	Yes	Yes, but I should get his/her contact from your app.	Yes
16	9-2-2016 1:54:55	deepika.tripathi@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	No	Yes, but I should get his/her contact from your app.	Yes
17	9-2-2016 8:40:57	kodamasimham.aakash@st.niituniversity.in	Previous year's Projects and Presentations	Yes	No, I don't prefer sharing.	Yes
18	9-2-2016 13:01:42	saurav.singh@st.niituniversity.in	Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	Yes, but I should get his/her contact from your app.	Yes
19	9-2-2016 15:38:33	shraddhas.patil@st.niituniversity.in	Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	Yes, but I should get his/her contact from your app.	Yes
20	9-4-2016 12:20:30	soumi.pal@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations	Yes	Yes, but I should get his/her contact from your app.	Yes
21	9-4-2016 17:35:28	chapala.s.sowmya@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	No	Yes, but I should get his/her contact from your app.	Yes
22	9-5-2016 11:44:11	jharana.shrivastava@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	Yes, but I should get his/her contact from your app.	Yes
23	9-5-2016 12:09:05	ayushi.jain@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	Yes, but I should get his/her contact from your app.	Yes
24	9-5-2016 12:13:34	ishtaa.sayal@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series, Previous year's Projects and Presentations, Travel Conveyance	Yes	yes, but I should get his/her contact from your app.	Yes
25	9-5-2016 23:54:34	anshul.sharma@st.niituniversity.in	TV Series	Yes	Yes, but I should get his/her contact from your app.	Yes
26	9-6-2016 1:38:38	lavannyap.chavan@st.niituniversity.in	Novels of common interest, Movies of various genres, TV Series	Yes	Yes, but I should get his/her contact from your app.	Yes
27	9-6-2016 18:34:52	samaksh.singhal@st.niituniversity.in	Previous year's Projects and Presentations	Yes	Yes, but I can find it on my own.	Yes

If you get an in-house sharing app, what all would you want it to share if it provides you with contacts and exchange for free?
(26 responses)

- Novels of co… — 14 (53.8%)
- Movies of va… — 19 (73.1%)
- TV Series — 18 (69.2%)
- Previous ye… — 21 (80.8%)
- Travel Conv… — 11 (42.3%)
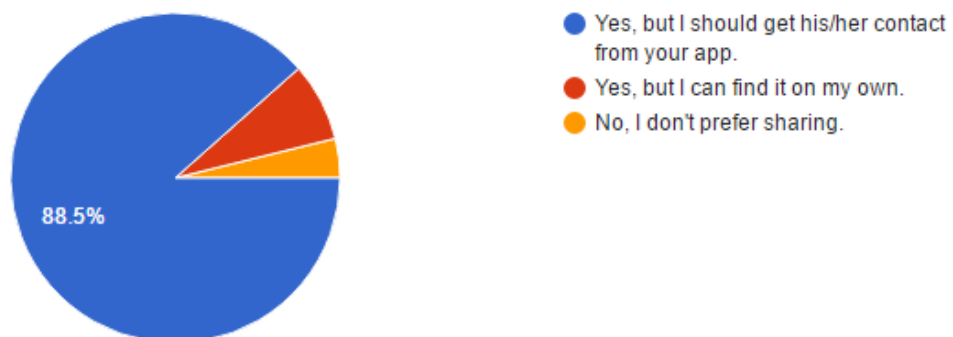- Other — 0 (0%)

If a college-mate sells up his second hand stuff (like blue-tooth speakers, cellphone or textbooks) at a much lesser cost, would you buy it?

(26 responses)
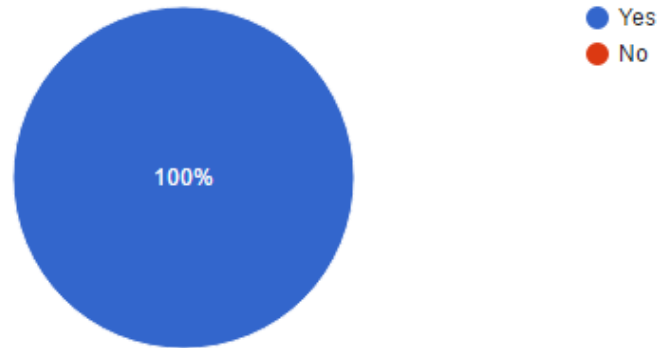
- Yes
- No

26.9%

73.1%
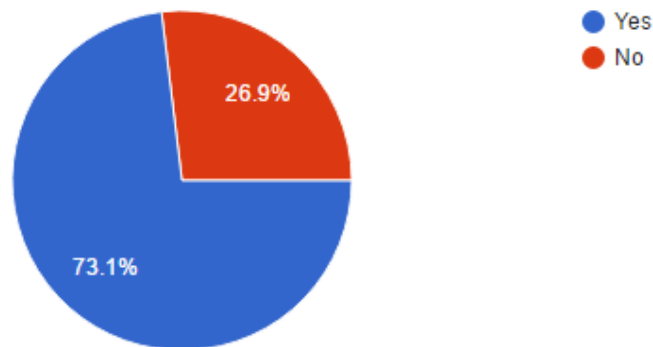
If you get to know that one of your senior/junior has a TV series, movie, etc. that you so want to watch, would you like contacting and exchanging it with him/her?

(26 responses)

- Yes, but I should get his/her contact from your app.
- Yes, but I can find it on my own.
- No, I don't prefer sharing.

88.5%

Would you prefer sharing your ppts and project files with your juniors?

(26 responses)

- Yes
- No

100%

Link for final testimonials:

https://docs.google.com/forms/d/e/1FAIpQLSebqwh9pq7CYkbcUzg88SQlm6ie9C5-cOnnXGS97LzCWlX9AQ/viewform

Customer Testimonials (Responses)

	Timestamp	Name?	Occupation?	Did you find the app	Will you prefe	Rating?	Suggestions?	
1	Timestamp	Name?	Occupation?	Did you find the app	Will you prefe	Rating?	Suggestions?	
2	11/22/2016 23:50:23	Radhika Sharma	student	Maybe	Yes	6	Don't resrict just to students!	
3	11/25/2016 22:32:50	Sia Kapoor	student	Yes	Maybe	9	information shouldn't be sharable	
4	11/25/2016 22:33:34	Ananya Singh	Student	Maybe	Maybe	7		
5	11/22/2016 23:50:23	Shivansh Khanna	student	Yes	Yes	10	launch it on a platform	
6	11/22/2016 23:48:34	Anmol motwani	student	Yes	Yes	9	great idea !!	
7	11/22/2016 23:49:50	Karan Gupta	student	Yes	Maybe	8	display contacts only after proper consent of the person with whom the data is matched	
8	11/25/2016 22:32:50	Taniya Chaturvedi	student	Yes	Yes	10		
9	11/25/2016 22:33:34	Mansi Singh	Student	Maybe	Maybe	6		
10	11/25/2016 23:08:35	Utkarsha Ojha	Student	Yes	Maybe	7	Try including more features like shared food orders for Dominos and all.	
11	11/25/2016 23:10:10	Kriti Baranawal	Student	Yes	Yes	9	Please avoid unnecessary notifications.	
12	11/25/2016 23:12:57	Aarushi Chaturvedi	Student	Yes	Yes	8	Response time should be very small.	
13	11/25/2016 23:15:17	Charu Soni	Student	Yes	Maybe	7	The app shouldn't be limited to only college kids. Try expanding the area to adults as well.	
14	11/24/2016 23:16:48	Deepika Jain	Student	Maybe	Yes	10		
15	11/25/2016 23:17:47	Prerna Shah	Student	Yes	No	8	Nice and helpful idea.	
16	11/25/2016 23:19:04	Shreya Mehra	student	Yes	Yes	9	Should be launched as a product.	
17	11/25/2016 23:35:24	Neha Bhatia	student	Yes	Maybe	7	Good planning and design.	
18								

Did you find the app useful? (13 responses)

- ● Yes
- ● No
- ● Maybe

84.6%
15.4%
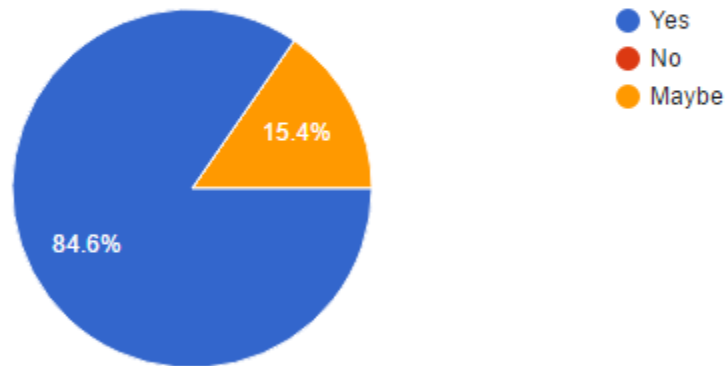
Will you prefer meeting new people in order to share your means of Entertainment?
(13 responses)

- ● Yes
- ● No
- ● Maybe

38.5%
53.8%
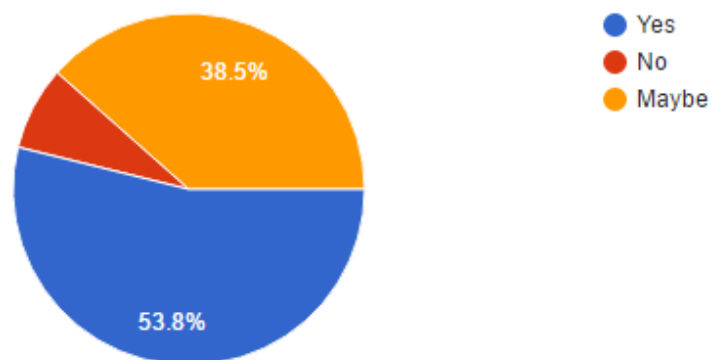
How would you rate the app? (13 responses)
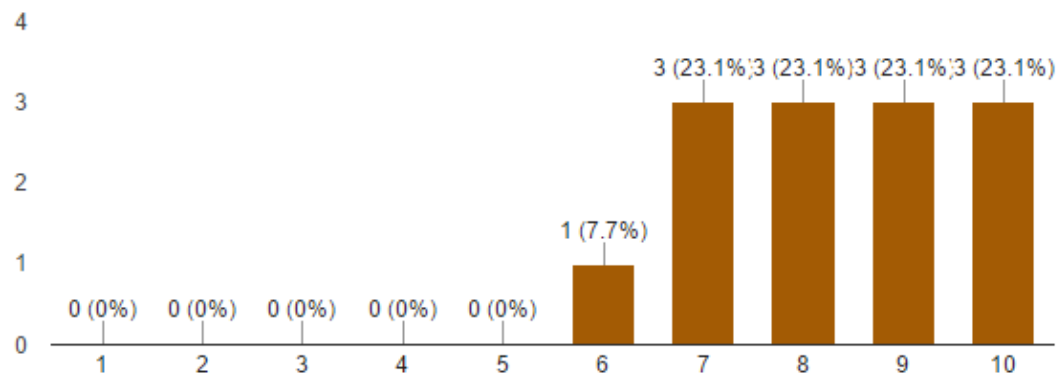
Any suggestions for improvement? (9 responses)

great idea !!

display contacts only after proper consent of the person with whom the data is matched

Try including more features like shared food orders for Dominos and all.

Please avoid unnecessary notifications.

Response time should be very small.

The app shouldn't be limited to only college kids. Try expanding the area to adults as well.

Nice and helpful idea.

Should be launched as a product.

Good planning and design.

3) Customer Feedback Form

Link for the Feedback form:
https://docs.google.com/forms/d/e/1FAIpQLSfPbmTNcCu8Let0fz_cwyKC1sYLuURvTh7DYpvWtiliGMivFg/viewform

How easy was it to install our software? (18 responses)

72.2% Extremely easy
27.8% Very easy

- Extremely easy
- Very easy
- Modrately easy
- Slightly easy
- not at all easy
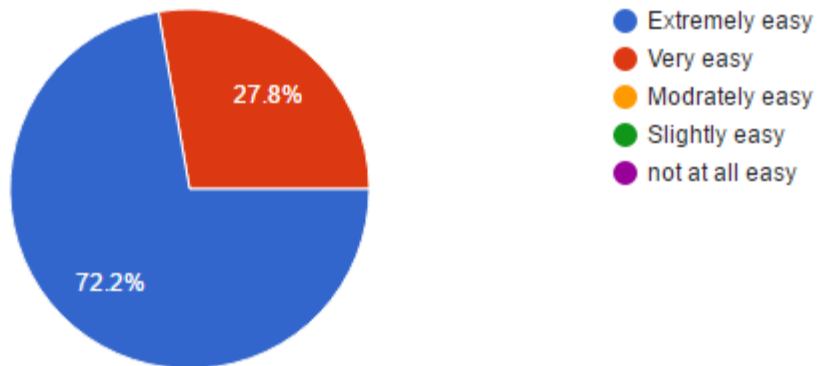
How quick was the installation process for our software? (18 responses)

- ● Extremely quick
- ● Very quick
- ● Moderately quick
- ● Slightly quick
- ● Not at all quick

66.7%

33.3%
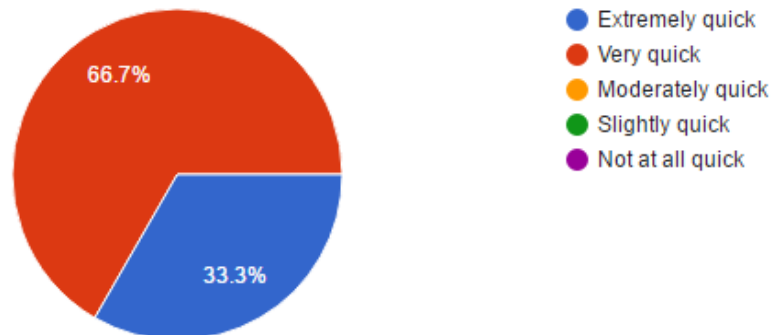
How user-friendly is our software's interface? (18 responses)

- ● Extremely user-friendly
- ● Very user-friendly
- ● Moderately user-friendly
- ● Slightly user-friendly
- ● Not at all user-friendly

44.4%

55.6%
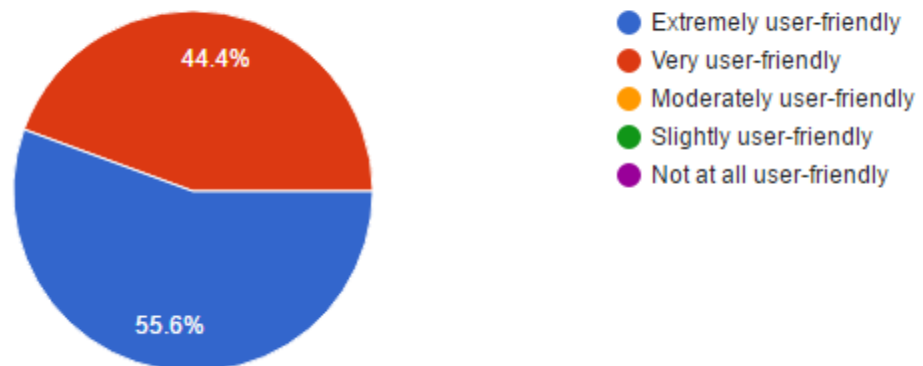
How successful is our software in performing its intended task? (18 responses)

- ● Extremely successful
- ● Very successful
- ● Moderately successful
- ● Slightly successful
- ● Not at all successful

27.8%
11.1%
61.1%
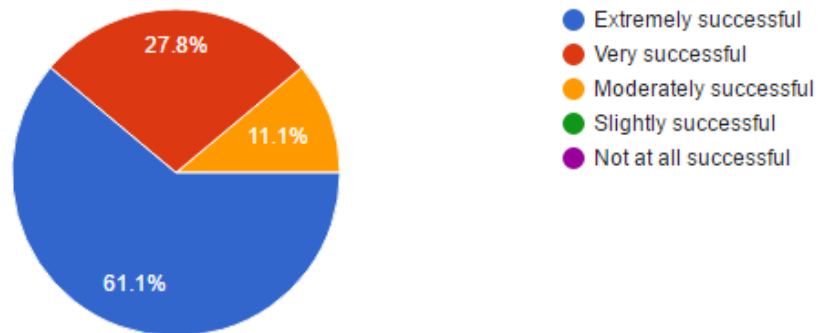
Overall, are you satisfied with the performance of our software and our team , neither satisfied nor dissatisfied with it, or dissatisfied with it?
(18 responses)

- ● Extremely satisfied
- ● Moderately satisfied
- ● Slightly satisfied
- ● Neither satisfied nor dissatisfied
- ● slightly dissatisfied
- ● moderately dissatisfied
- ● extremely dissatisfied

55.6%
38.9%
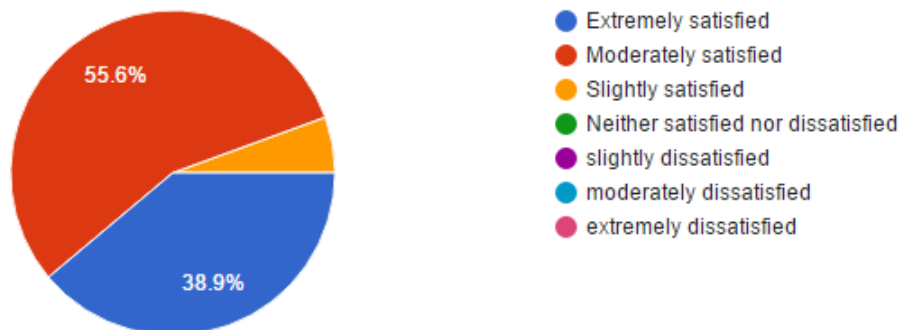
How likely are you to recommend our software and the team to others?
(18 responses)

- Extremely likely
- Very likely
- Moderately likely
- Slightly likely
- Not at all likely

33.3%

61.1%
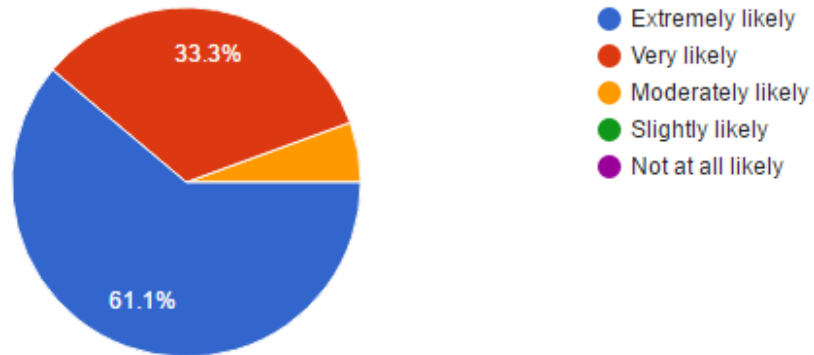
How approachable our team was (18 responses)

- Extremely approachable
- Very approachable
- Moderately approachable
- Doesn't respond on time

22.2%

77.8%
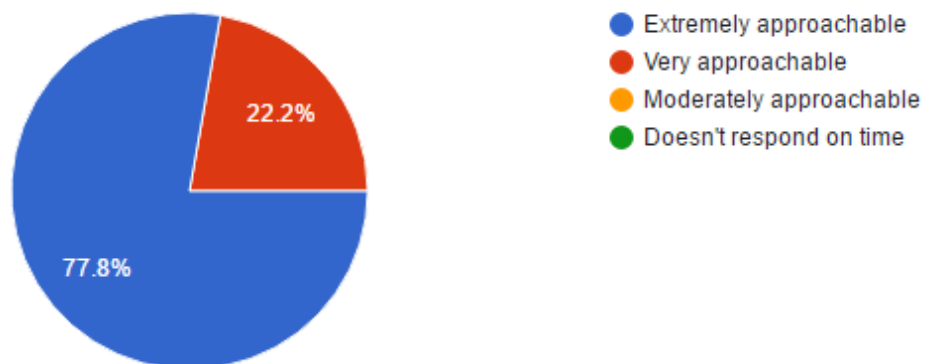
How do you rate the technical competence of the team ? (18 responses)

- ● Extremely talented
- ● Moderately talented
- ● Not at all talented

33.3%

66.7%
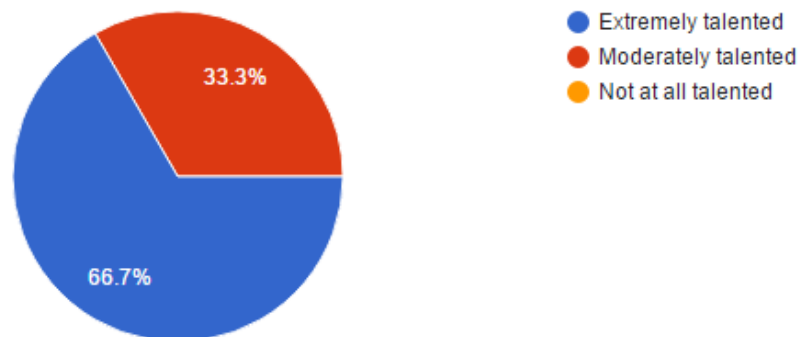
Would you like to continue with our team in future? (18 responses)

- ● Would love to work
- ● Will at least give a thought
- ● Would not consider at all

38.9%

61.1%
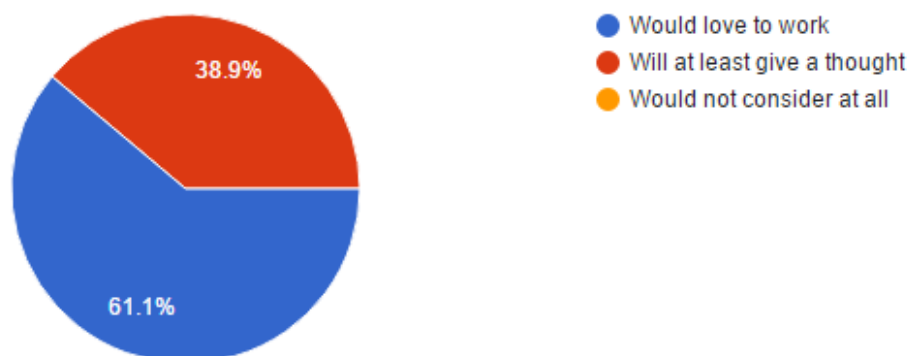
The project was done as a course project of CS 301. Would you like to participate in selecting the team from pool of students next time for another product?

(18 responses)

- Would love to work
- will at least give a thought
- Will not consider at all

27.8%

72.2%
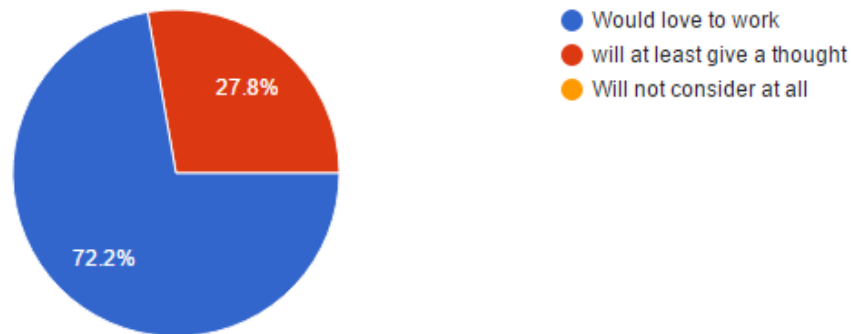
How much business time is saved by the tool/product developed by our team compared to your traditional way of doing the business(e.g. without this product/tool/software)

(18 responses)

- 0-10%
- 10-30%
- 30-60%
- 60-80%
- more than 80%

38.9%

44.4%

16.7%
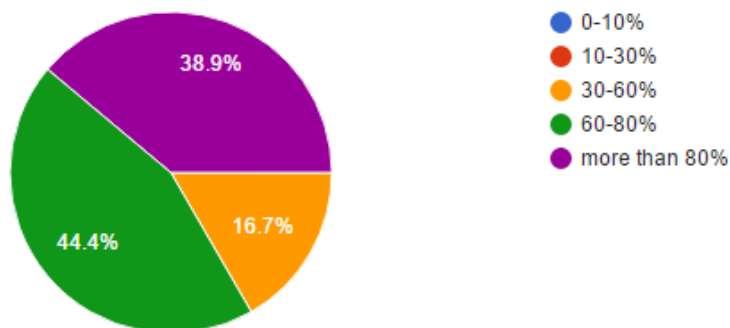
Do you think the product is helpful to increase the business turnover
(18 responses)

- ● Quite sure
- ● It is likely to do so
- ● don't know/ can't say
- ● it was waste of time .No improvement at all

38.9%
55.6%
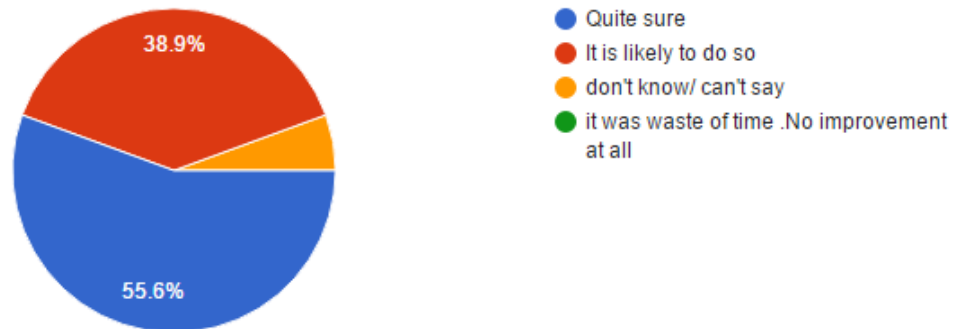
How much percentage of your expectations /requirements are satisfied ?
(18 responses)

- ● 100%
- ● 70-90%
- ● 40-60%
- ● below 40%

22.2%
44.4%
33.3%
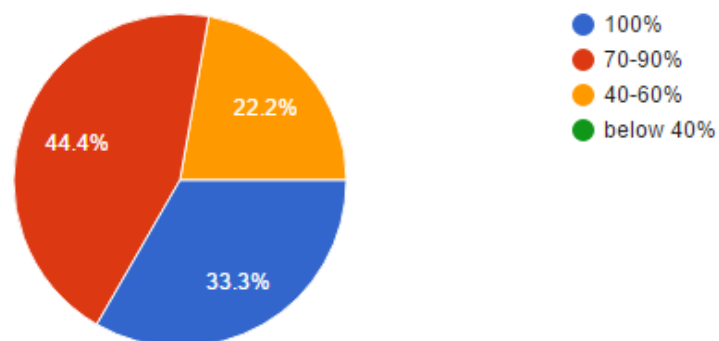
If you were the course supervisor how would you evaluate the project?
(18 responses)

- A+ — 61.1%
- A — 27.8%
- B+ — 11.1%
- B
- C+
- C
- D+
- D
- Below D
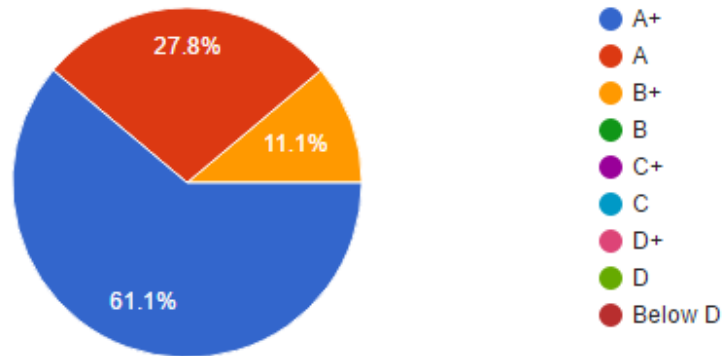
How would you rate the sincerity of the team (18 responses)

- Extremely sincere — 77.8%
- Good level of sincerity is there — 22.2%
- Moderate level of sincerity
- Not at all sincere
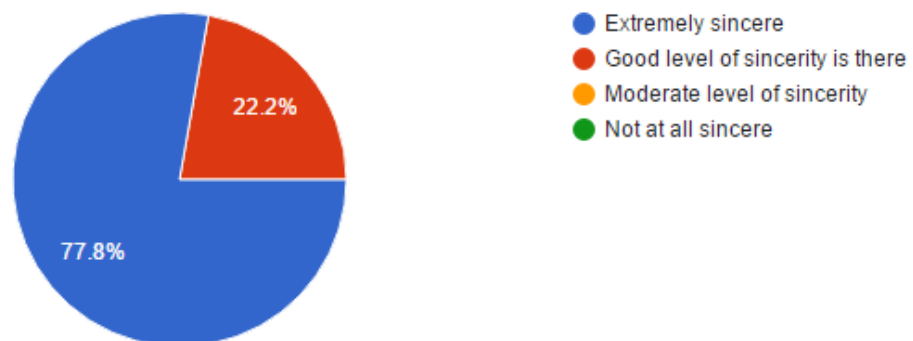
4) Text Testimonials

SOME NEW IDEA WE GOT TO SEE! — Deepika

The app is something really simple to understand —

I like this app a lot and I will recommend this app to my friends also Sonny

I am really satisfied with the working of this app

It is a very useful app and helps in socializing.

In the university where you have so many groups this app helps us to form unity among them. Nice one. I would love to use it. — Asmita

I am definitely going to use the app. Priyanka

This app is really nice and innovative.

Its nice to see new ideas and innovation put in this app. I would love to use it. — Anku

I might be able to find new people as friends through this app! — Utkarsha

The app will be an new venture in monotonous world of social media apps that we usually use. — Pooja

Such a great idea! Launch it

This app might finally get us some good quality movies & TV series. Also Its good that we get to socialise as well — Neha

5) Mailed Testimonials

Ishtaa Sayal   11:09 AM (12 hours ago)
to me

---------- Forwarded message ----------
From: **Arjun MP** <arjun.mp@st.niituniversity.in>
Date: Wed, Nov 23, 2016 at 9:15 PM
Subject: Re: Fwd: project review
To: Ishtaa Sayal <ishtaa.sayal@st.niituniversity.in>

Hey,
        As an user of the app I would say its a pretty straight forward app and I would like to try it out. The app is focused on providing a sharing platform so the interface and the ease of use would play a major role.

On Nov 23, 2016 8:41 PM, "Ishtaa Sayal" <ishtaa.sayal@st.niituniversity.in> wrote:

> ---------- Forwarded message ----------
> From: **Ishtaa Sayal** <ishtaa.sayal@st.niituniversity.in>
> Date: Wed, Nov 23, 2016 at 8:41 PM
> Subject: Fwd: project review
> To: karan971@hotmail.com
>
>
> ---------- Forwarded message ----------
> From: **Ishtaa Sayal** <ishtaa.sayal@st.niituniversity.in>
> Date: Wed, Nov 23, 2016 at 8:38 PM
> Subject: project review
> To: Ishaan Sayal <ishaan.sayal@gmail.com>

Ishtaa Sayal   11:10 AM (12 hours ago)
to me

---------- Forwarded message ----------
From: <motwani51295@gmail.com>
Date: Thu, Nov 24, 2016 at 11:15 AM
Subject: Re: project review
To: ISHITAA SAYAL <isayal36@gmail.com>

I feel the app is a great way for people to socialise outside of their comfort zone. It brings you in contact with students who share the similar interests as yours, which is sometimes not possible with regards to the large university premises.
In all, this app is a great way to get to know your fellow hostellers as well as other students.

Sent from my iPhone

On 23-Nov-2016, at 20:53, ISHITAA SAYAL <isayal36@gmail.com> wrote:

> ---------- Forwarded message ----------
> From: **ISHITAA SAYAL** <isayal36@gmail.com>
> Date: Wed, Nov 23, 2016 at 8:47 PM
> Subject: Fwd: project review
> To: abhishekshivmath1995@gmail.com
>
>
> ---------- Forwarded message ----------
> From: **Ishtaa Sayal** <ishtaa.sayal@st.niituniversity.in>
> Date: Wed, Nov 23, 2016 at 8:46 PM
> Subject: Fwd: project review
> To: ISHITAA SAYAL <isayal36@gmail.com>

Anshul Sharma   11:46 PM (23 hours ago)
to me

---------- Forwarded message ----------
From: **Susham Lata** <1977susham@gmail.com>
Date: Fri, Nov 25, 2016 at 10:24 PM
Subject: app review
To: Anshul.sharma@st.niituniversity.in

Great work. Easy to use and very exciting. Especially the sharing of notes

---

Anshul Sharma   Nov 25 (1 day ago)
to me

---------- Forwarded message ----------
From: **Ankit Sharma** <sharmaanki3257@gmail.com>
Date: Fri, Nov 25, 2016 at 10:38 PM
Subject: review of the app
To: anshul.sharma@st.niituniversity.in

App was very nicely designed. It was very efficient and had a great and very easy user interface. The range of work that can be done by this app is also very great

---

Anshul Sharma   Nov 25 (1 day ago)
to me

---------- Forwarded message ----------
From: **Akhil Sharma** <youngakhil3257@gmail.com>
Date: Fri, Nov 25, 2016 at 10:57 PM
Subject: Review of app
To: anshul.sharma@st.niituniversity.in

Great app made. Especially the sharing of movies and novels is very exciting.. User interface can be made better and easy to use.

Anshul Sharma   Nov 25 (1 day ago)
to me

---------- Forwarded message ----------
From: **Pankaj Sharma** <pankudell420@gmail.com>
Date: Fri, Nov 25, 2016 at 11:10 PM
Subject: Review of "Share Karo app"
To: anshul.sharma@st.niituniversity.in

This app is very nicely designed and hard-work is evident of the students. Very much liked the fact how can we pool for the cab. App will be very useful for the college students

---

Anshul Sharma   Nov 25 (1 day ago)
to me

---------- Forwarded message ----------
From: **Ayush Pathania** <ayushpathania557@gmail.com>
Date: Fri, Nov 25, 2016 at 11:44 PM
Subject: App review
To: anshul.sharma@st.niituniversity.in

App is great and very easy to use. Keep up the good work