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# **Software Requirements Specification**

**for**

**Hybrid app for Warehouse Management**

**Version 1.1**

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## Revision History

| Name | Date      | Reason For Changes                           | Version |
|------|-----------|--|---------|
| Meha | 9/21/2016 | Initial Draft                                | 1.0     |
| Meha | 11/2/2016 | Changes in User classes and features section | 1.1     |
|      |           |  |         |

# **1. Introduction**

## **1.1 Purpose**

The purpose of this document to provide a detailed software requirement specification for building an ERP mobile application to support the warehouse management features including warehouse management reports. The goal of the warehouse management system is to provide a company management with the information needed to effectively control the movement of material with in a warehouse. Processing the functionality using a mobile device helps the companies to seek the benefits of distributed work environment through mobile technology. A detailed scope and functionality requirements are given in the subsequent sections.

The outcome of this project deliverables is expected to handle the key features of the warehouse management through a mobile application. The mobile application will be interfaced as part of the corporate Enterprise Resource Planning (ERP) to effectively handle the warehouse features and improve the productivity.

## **1.2 Document Conventions**

This document provides the software requirements and expected behavior of the mobile application. As part of this document, high level screen shots and graphics are provided to help & understand the software requirements in a better way. These are indicative only and may undergo relevant changes (layout, color schemes, components etc.) as the project evolves.

The document provides certain statements and requirements in a bold or highlighted format to represent the significance of the same. A detailed note along with reference to the other documents is provided wherever applicable with an asterisk.

## **1.3 Stake holders of the project and mobile application**

This document is intended for the ERP companies where the warehouse functions can be executed by customer service representatives (or agents) effectively. The expected outcome of this project is going to support the warehouse operations team which includes Customer Service Managers, Warehouse Managers, Plant Managers, Supply Chain Managers, Sales Managers.

The stake holders during the project execution are going to be developers, testing team & project mentor/project manager

## 1.4 ERP – Warehouse Mobile Application Scope

The scope of the mobile application is as follows:

1. To build ERP Mobile Application for the warehouse management.
2. The mobile application needs to be developed using Hybrid Mobile Development Approach.
3. The following features are to be implemented as part of the mobile application. The features are to be thoroughly tested to ensure functionality works without any deviations
  - i) **Purchase Order Creation from Mobile Application.**
  - ii) **View List of Purchase Orders**
  - iii) **Delete and Update the Purchase Orders**
  - iv) Sales Order Reports
  - v) Warehouse Management Reports
4. **Develop Graphical reports**
5. Use Responsive UI
6. The application needs to support 150 concurrent users and the design needs to be implemented to enhance the concurrent user's usage up to 500 users.
7. The application needs to provide the security features as defined by the warehouse management team policies



It is recommended to use **Hybrid Mobile Development** approach based on the following benefits.

| S.No | Hybrid Application   |
|------|--|
| 1    | Web View UI. Can use all HTML5 features  |
| 2    | Can use All Mobile Phone Features  |
| 3    | Most of the business logic can be done on Server Side.   |
| 4    | Write once and deploy in all platforms (IOS, Android and Windows) No Separate Development Effort Need for each platform.<br><br>Can be developed using Responsive UI so that all kinds of display devices should be able to support. |
| 5    | Need App Store support, install and upgrade for every update in product.   |

Developing with **responsive UI** makes the application can be viewed in all different sizes of display phones.

## 1.5 References

The following are some of the references leveraged to understand the warehouse domain, mobile application development, software engineering concepts. Based on some of these reference sources, the good practices are proposed to develop the mobile application which can be platform independent, scalable and secure.

<http://dlca.logcluster.org/display/LOG/Warehousing+and+Inventory+Management>

<http://community.mis.temple.edu/mis3504digitaldesignsections12/files/2013/09/Warehouse-Stakeholder-Case.pdf>

[https://en.wikipedia.org/wiki/Warehouse\\_management\\_system](https://en.wikipedia.org/wiki/Warehouse_management_system)

<http://searchmanufacturingerp.techtarget.com/definition/warehouse-management-system-WMS>

<http://www.infoworld.com/article/2615122/mobile-development/native--web--or-hybrid--how-to-choose-your-mobile-development-path.html>

[https://developer.salesforce.com/page/Native,\\_HTML5,\\_or\\_Hybrid:\\_Understanding\\_Your\\_Mobile\\_Application\\_Development\\_Options](https://developer.salesforce.com/page/Native,_HTML5,_or_Hybrid:_Understanding_Your_Mobile_Application_Development_Options)

<http://www.3pillarglobal.com/insights/when-to-take-a-hybrid-approach-for-mobile-app-development>

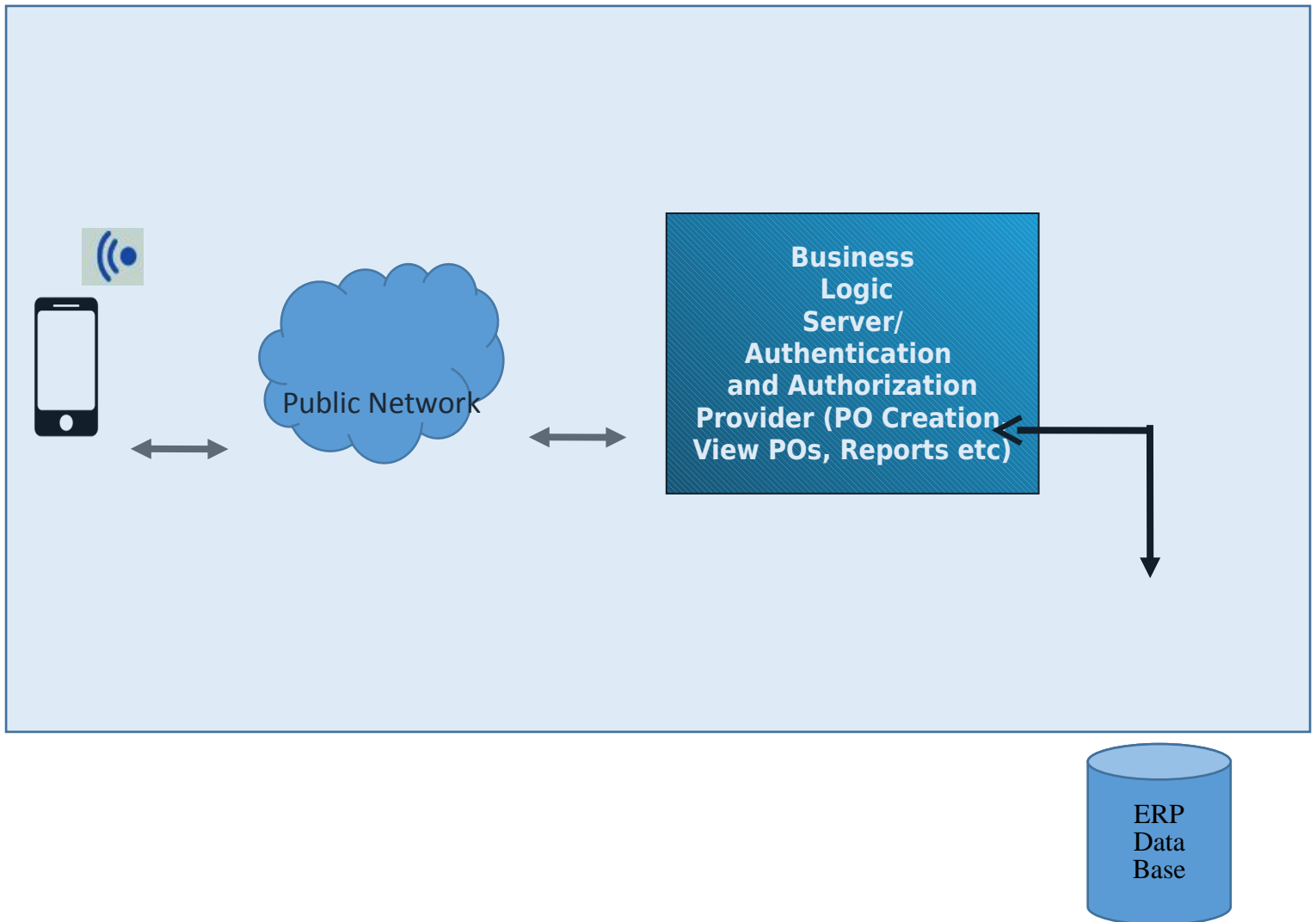
## 2. Overall Description

### 2.1 Product perspective

#### About ERP-Warehouse Mobile Application

The ERP-Warehouse mobile application is an application developed to provide the warehouse management functions on mobile phone. This is a new application development required for an effective & distributive warehouse management through multiplatform mobile devices.

The following diagram provides the basic components of the system and the various interfaces involved in the functionality. The application being developed will be installed on the mobile phone. When the user access the application and the required functionality, the request will be routed through the public network and triggers the business logic existing on the server. The server accesses the ERP database to serve the required output for the feature executed by the user. The output will be displayed back on the mobile phone for the user.



## 2.2 Product Functions

The Product (application) should show the sales order reports and purchase order reports for the managers, field managers etc. customers can also create a purchase order. Manager can update and delete the sales order and purchase orders. It also shows the information about warehouse, and its sale orders and purchase orders. It should represent the purchase and sales order in graphical representation.

## 2.3 User Classes and Characteristics

To operate the product, Admin (includes manager, Field manager....)/customer should first login with valid username, password and role. After logging in, Admin can choose the options among warehouse management, sales order and purchase orders and product updating option for updating the number of purchase and sales order which are present in the ERP product. Warehouse management consists of warehouse details, warehouse with purchase order, warehouse with sales order, warehouse by date, inventory by item/location etc. and return shipping. He may access any of the above options. If the Admin chooses the sales order, he gets a detailed report of all the sales orders, sales order status, sales order with different payment, and if he chooses the sales order status, he can see the graphical representations of the sales orders. By choosing the option purchase order, he gets the options of purchase order details, purchase order status, purchase order with different payment. If he wants to see the details of purchase order graphically, he can select the option purchase order status. Coming to customer, he can initialize the purchase of the product.

## 2.4 Operating Environment

This section provides the various software and hardware requirements to develop and test the mobile application. Any additional software and hardware requirements will be mutually discussed with the warehouse management project manager and the document will be amended accordingly. As the system being developed is **hybrid** application.

- 1) **Web applications-Browser (chrome, fire-fox....)**
- 2) **Android (kit Kat and above kit Kat)**
- 3) **IOS- (6 and above)**
- 4) **Windows (6 and above versions)**

### Test Setup:

- 1) Mobile phones with Android and iOS
- 2) Mobile phones of different sizes and resolutions
- 3) Mobile phones with various hardware configurations (1G to 3G)



## **2.5 Design and Implementation Constraints**

The mobile applications functionality depends mainly on the availability of network connectivity and the strength of the network (signals). The limitation of network coverage in certain locations may impair the actual functionality or desired performance.

The mobile devices may come with different hardware and software configurations (or versions). Depending on the hardware components like graphical cards, internal memory & display screen resolutions, some of the application functionality may be limited. The speed and storage capacity of the data may be constrained. The User interface in terms of component layout, color patterns may differ from device to device or make to make.

There are few API constraints with respect to making the mobile application functional on multiple platforms (like android & iOS). The functionality may slightly vary depending on the known limitations of these operating systems.

The application authentication models may vary from ERP product to product. There may be few customizations needed to suit the requirements.

## **2.6 User Documentation**

This document guides the user about the main requirements, and various assumptions and dependencies and Various user classes .

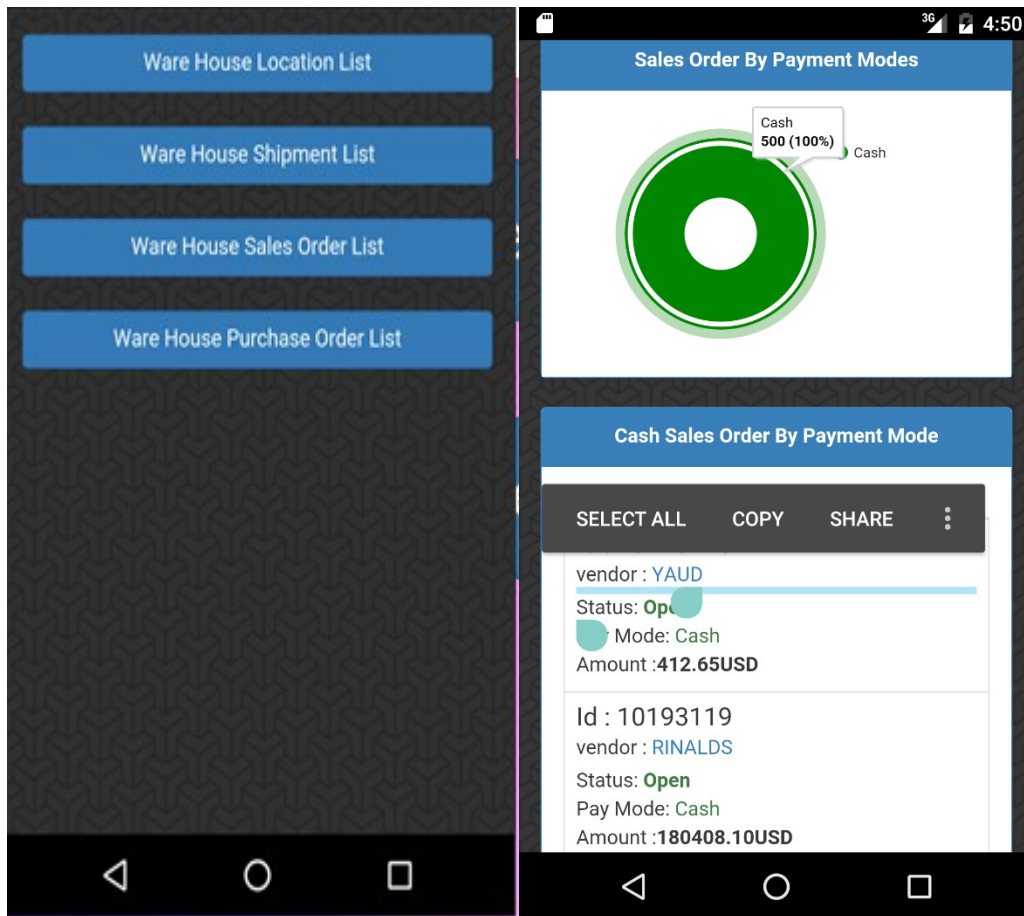
## **2.7 Assumptions and Dependencies**

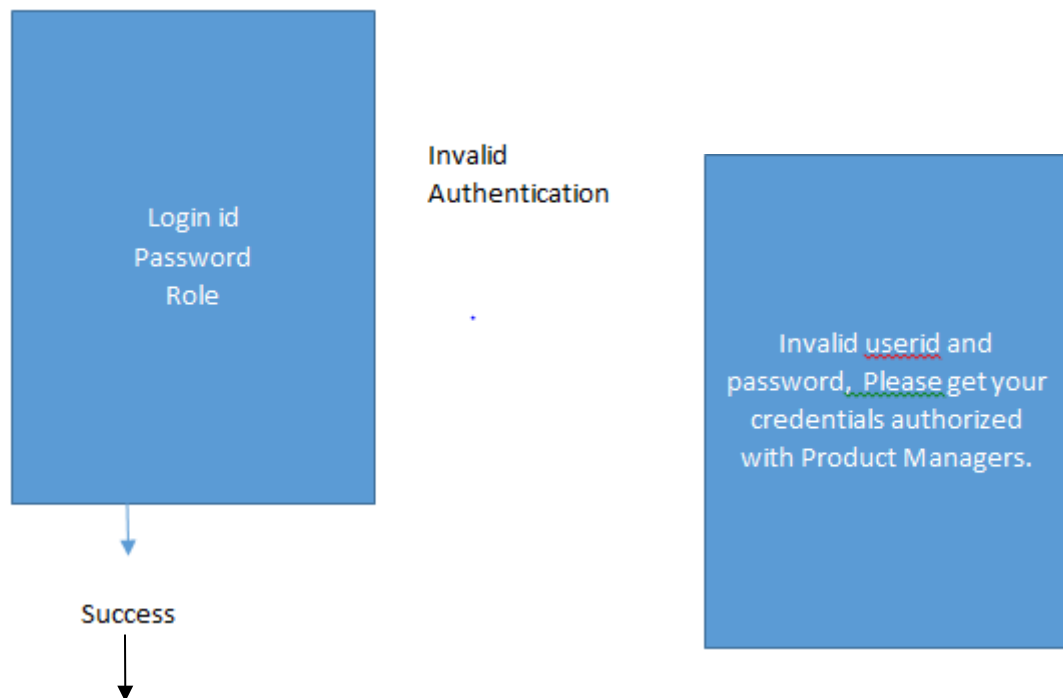
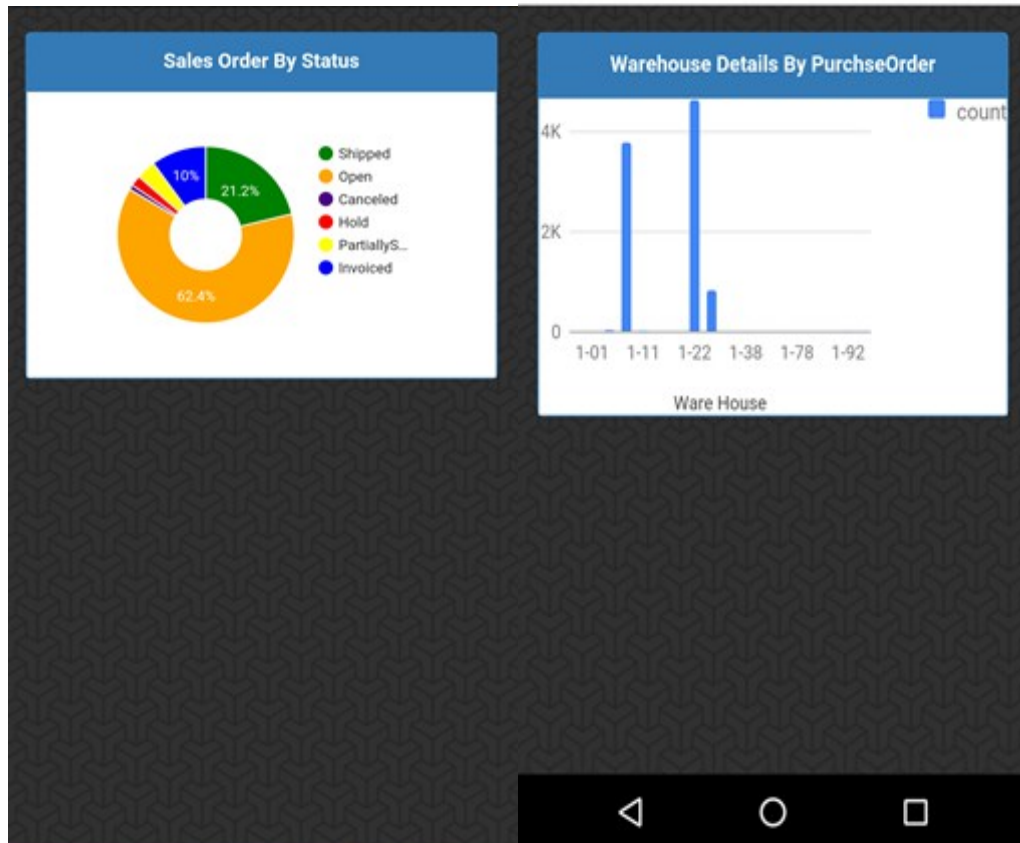
Application assumes that there should be internet access, as the application is accessed only via internet. It is also assumed that while generating purchase order reports, sales order report, warehouse reports, and the valid data is retrieved from local storage.

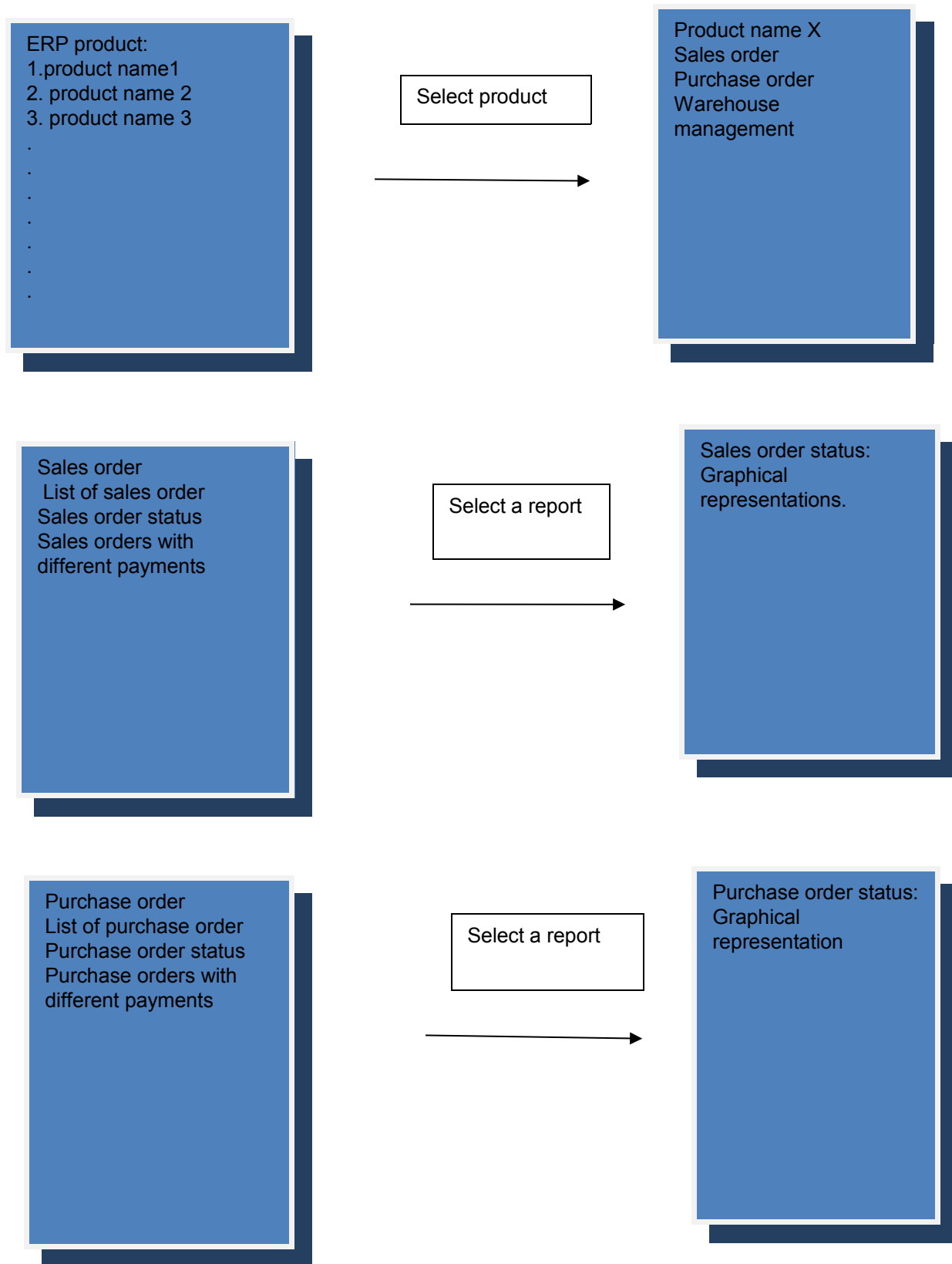
# **3. External Interface Requirements**

## **3.1 User Interfaces**

The following screen shots provide a high level view of the user interface required for the mobile application and the expected report formats. The detailed user interface design and various components will be developed during the design phase. The actual user interface designs will be reviewed by application owners and signed-off.







Warehouse management:  
1. Warehouse details  
2. Warehouse  
3. Warehouse details by purchase order  
4. Warehouse details by sales order  
5. Warehouse order by item  
6. Inventory by item/location/warehouse  
7. return shipments

Same as above

## 3.2 Hardware Interface

Keyboard- 108 keys  
Monitor-SVGA 15 inch  
Mouse-PS/2

## 3.3 Software Interfaces

The following tools, libraries are required for developing this product :

1) Install latest version of JDK.

Follow the procedure from below link and install latest JDK.

<http://www.oracle.com/technetwork/java/javase/downloads/index.html>

2) Install Eclipse

Install Eclipse from the <https://eclipse.org/>

Install Android Development Tools with Eclipse.

There are many sites which offer this procedure. One can google and find easily. Here are some links for reference.

<http://www.theserverside.com/tutorial/Step-by-step-guide-to-Android-development-with-Eclipse>

<https://www.ibm.com/developerworks/opensource/tutorials/os-eclipse-android/>

Alternately, one can develop using Android Studio also. If you are following Android Studio then Eclipse is not required. It is up to the developer choice.

### 3) Install Phone Gap.

Phone Gap is one of the popular tool which provides framework for developing Hybrid Mobile applications. This tool provides space for web view development and also provides all Phone features APIs.

Adobe has taken over the PhoneGap. If you are planning to market your app by placing in Appstores then you need to pay some money to Adobe whenever you are placing the app in appstore.

There are many links available on google. You can follow anyone of those and install the PhoneGap framework.

Following are some of the links.

<https://www.npmjs.com/package/phonegap>

<http://docs.phonegap.com/getting-started/1-install-phonegap/cli/>

### 4) Install Tomcat Server

You need to install the Server component where host the server app for interaction with database.

<https://tomcat.apache.org/download-70.cgi>

### 5) Install my SQL database

The SQL database is required to store the ERP data. The server component should interact with SQL database to read and write the data. The Server component need to create proper SQL queries and extract the required data.

<http://dev.mysql.com/downloads/>

### 6) Install Chrome or Firefox browser.

### 3.4 Communications Interfaces

Client sends the request. That Request goes to the server from the public network (Wi-Fi...) to do a particular action (Login, showing the purchase order report..) then the server communicates with the database to update the things in the database and also to retrieve the data form the database and again the server sends the data to the client according to the clients request. Basic communication channel that will be used is HTTP.

## 4. Application Features

This section provides a brief description of the various features of the application. A detailed functional specification will be part of the design document.

### 4.1 Purchase order creation

*A **purchase order** (PO) is a commercial commitment and the very first official offer issued by a buyer to a seller, indicating types, quantities, and agreed prices for products or services. It is used to control the **purchases** of the products and services from external suppliers. The mobile application will enable the sales team to create the details of the purchase in the system through this option.*

*The purchase order creation is an important function in the process to ensure the quick communication of the demand to the concerned teams in the warehouse management. Once the purchase order creation happens in the system, the various divisions will be informed to plan their next plan of action to fulfil the demand.*

### 4.2 View list of purchase orders

This function enables the concerned stake holders to view the list of purchase orders, priorities and demand at any point of time. This will help plan the supply chain management better to meet the demands. The format and the required fields of this view will be provided in detail during the design phase.

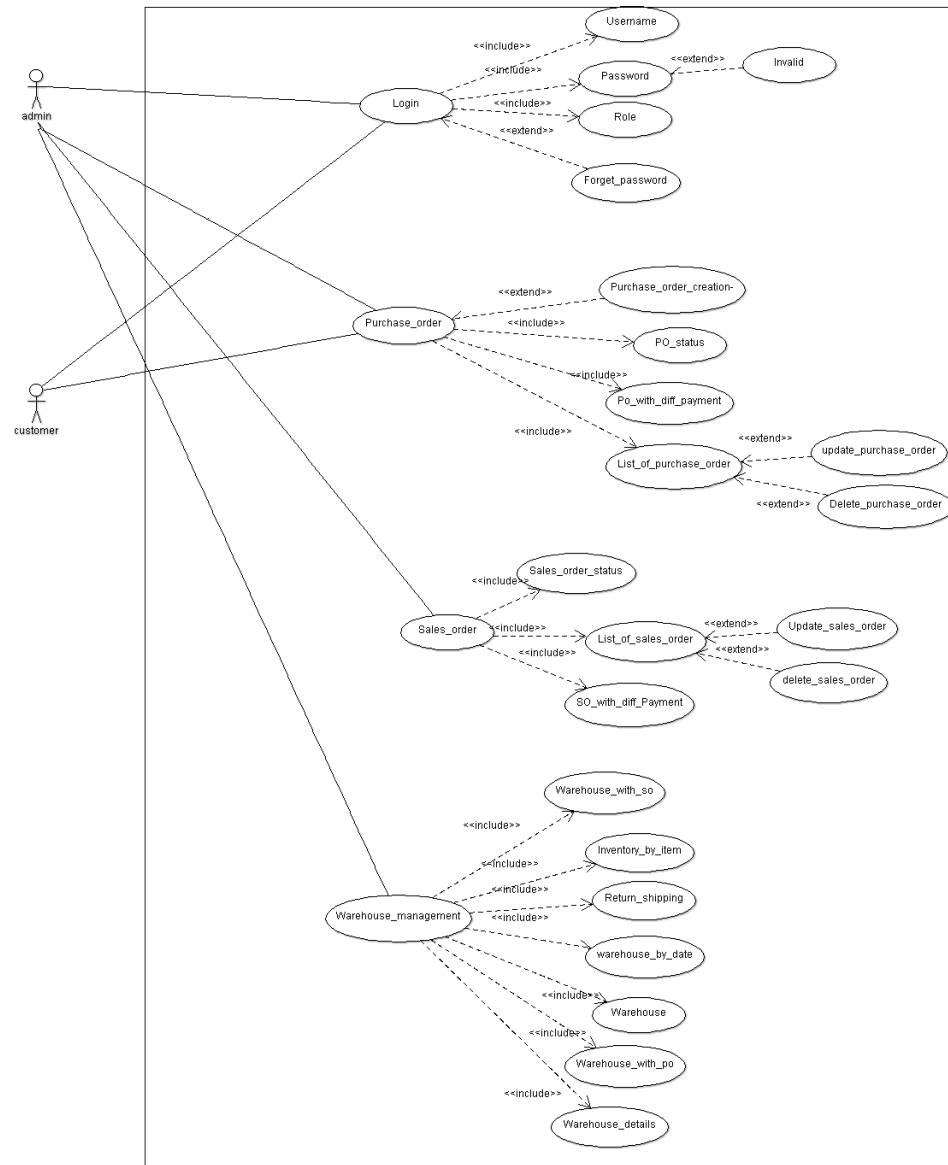
### 4.3 Delete and update the purchase orders

This function enables the concerned stake holders to delete or update the purchase orders based on the revised order status. The database will be updated accordingly. The screen refreshes the details once the required purchase order is either updated or deleted.

## 4.4 Sales order reports

This function enables the concerned stake holders to create the various sales orders in an attractive and user friendly interface. The detailed layout is provided in the design document.

## 4.5 Functional Requirements





## Requirement Description:

| <b>Requirement Identity</b> | <b>Short Name</b>                     | <b>Short Description</b>   |
|-----------------------------|---------------------------------------|--|
| RQ1                         | User Login                            | User (includes manager) needs to login before his access the application. He needs to type his user name and password. After valid Authentication he can access the application. |
| RQ2                         | Product selection                     | User (includes manager) needs to select the product among the list of products provided.   |
| RQ3                         | Purchase order creation               | User can initiate Purchase order whichever product he wants  |
| RQ4                         | View Purchase Order reports           | Manager(includes field engineer) can view the purchase order reports, these are the reports generated according to the purchase order data                                       |
| RQ5                         | Edit Purchase Order reports           | Manager can edit the Purchase order data, these reflect the Purchase order reports.  |
| RQ6                         | View Sales order report               | Manager(includes field engineer) can view the sales order reports, these are the reports generated according to the sales order data   |
| RQ7                         | Edit sales order report               | Manager can edit the sales order data, these reflect the sales order reports.  |
| RQ8                         | Warehouse management system           | Manager can view warehouse details, shipping details, Inventory shipping   |
| RQ9                         | View Warehouse purchase order reports | Manager can view Warehouse Purchase order reports.   |
| RQ10                        | edit Warehouse purchase order reports | Manager can edit Warehouse Purchase order reports.   |

|      |                                    |   |
|------|------------------------------------|---|
| RQ11 | view Warehouse sales order reports | Manager can view Warehouse sales order reports                                    |
| RQ12 | edit Warehouse sales order reports | Manager can edit Warehouse sales order reports                                    |
| RQ13 | view Graphical reports             | Manager can view Graphical reports of purchase order, sales order.                |
| RQ14 | View Purchase Order Status         | User can view the purchase order status for which he initiated the purchase order |

## 5. Other Nonfunctional Requirements

### 5.1 Performance Requirements

The application is expected to meet certain performance criteria. However, there are other dependencies which could cause an impact on these performance criteria depending on the speed of the network, server response time, load etc.

- (1) Depending on the nature of the connectivity (mobile data or Wifi), the response time is expected to be in the range of 15 – 25 seconds
- (2) The display loading may depend on the data volume and may take 10 – 15 seconds
- (3) The number of concurrent users are expected to be 50 in the phase 1 and upto 150 in the phase 2.

### 5.2 Safety Requirements

The application needs to take proper safety measures to handle the database and concerned data. The exception handling while handling the data updates needs to be handled carefully. The database locking and committing needs to be appropriate so that no data corruption happens through the functionality.

The user scenarios need to be tested properly to ensure the application functionality is accurate.

### 5.3 Security Requirements

The application needs to implement the role based security and authentication mechanism. The various roles are administrator, sales agent, warehouse manager etc. Login credentials and roles should be implemented. Need to maintain these in DB with encryption. Appropriate error messages and warning messages need to be displayed.

### 5.4 Software Quality Attributes

The application needs to be completely tested to ensure the high availability, exception handling, platform independent, help tips wherever required and accurate reporting.

### 5.5 Business Rules

The application needs to follow the role based access and functionality to ensure the data security. The detailed role based matrix will be provided in the design phase based on the business rules defined by the application owners.

## 6. Other Requirements

The UI specification and color standards to be discussed and derived with application owners.

## Appendix A: Glossary

The following table provides the interpretations or full form of the acronyms and abbreviations used in this document. As the document gets updated, this section will go through changes based on the new additions.

| Acronyms/Abbreviations | Full form                           |
|------------------------|-------------------------------------|
| SRS                    | Software Requirements Specification |
| FS                     | Functional Specification            |
| DB                     | Database                            |
| WH                     | Warehouse                           |
| OS                     | Operating system                    |
| Android                | Mobile phone OS from google         |
| iOS                    | Mobile phone OS from apple          |
| PO                     | Purchase Order                      |
| UI                     | User Interface                      |
| SQL                    | Structured Query Language           |
| SE                     | Software Engineering                |

## **Appendix B: Analysis model:**

The model we are using is agile model. It is the combination of iterative and Incremental process model.

## **Appendix C: To Be Determined List**

The list of mobile devices and their exact configurations needs to be finalized