
SoftwareRequirementsSpecification

For

ONLINECRIMEINVESTIGATION SYSTEM

Version1.0 approved

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RevisionHistory

Name	Date	ReasonForChanges	Version
Group Members	9/21/2016	InitialDraft	1.0
Group Members	9/21/2016	Release document	1.1

1. Introduction

1.1 Purpose

Police and other law enforcement agencies are dependent on highly professional and reliable crime scene technicians and investigators to uncover evidence that will prove justice and rightful information in a court of law. This system is a step to making task of citizens easier by registering their issues online through a fast working portal/server and bridging a gap b/w many people and police. This system also facilitates the police and investigators as it is a faster way for them to receive the details of various crimes taking place and saves time and speeds up the process as compared to the old register entry system. The system is completely online based platform. The idea behind having an online Crime Management system is that it'll help reporting crimes easy and help the citizen of the country as well as the police department to easily handle and manage it. This application will support citizen to file a complaint through website which will be time saving, fast, efficient and problem solving. All around country, The Crime record management application will be implemented and maintained which will again concentrate on managing complaint, prevention of crime by interconnection police information system to different police station in the country.

With the usage of this information, handling of variety of criminal cases will be easy, time saving and solving cases will be much faster as each and every record will be purely accessible to the designated Anti-Crime Board. This system can handle number of users connected to the server without any glitch and error if configured correctly. Each user is authenticated and then is given an option to lodge a complaint/ first information report. Criminals; Any Citizen can report an FIR online, missing citizen search, secure registration and profile management facilities for detectives and security agencies

1.2 Document Conventions

This document provides the software requirements and expected behaviour of the online portal. The document provides certain statements and requirements in a bold or highlighted format to represent the significance of the same. Detailed notes along with reference to the other documents are provided wherever applicable with an asterisk. All the assumptions that are made will be mentioned beforehand and no external assumptions are required.

1.3 Intended Audience and Reading Suggestions

This document is intended for the crime investigation department (CID). The expected outcome of this project is going to support the crime investigation operation team which includes police of various departments, and all the authorities in Crime investigation department.

The stakeholders during the project execution are going to be developers, testing, and team and project mentor/project manager

1.4 Product Scope

The system will be a Reporting application that will be used for automating the manual process of registering different cases in police Department. This system will manage the details of all the crimes where they register themselves in police department. The system provides an interface to store the crime details or allow the user to search and view records. The system should have a login.

The objectives of this system can broadly be listed as follows:

1. Make the Police functioning citizen friendly and more transparent by automating the functioning of Police Departments.
 2. Improved delivery of citizen-centric services through effective usage of this system.
 3. Provide the Investigating Officers of the Civil Police with tools, technology and Information to facilitate investigation of crime and detection of criminals.
 4. Improve Police functioning in various other areas such as Law and Order, Traffic Management etc.
 5. Facilitate Interaction and sharing of Information among Police Departments, Districts, State/UT Headquarters and other Police Agencies.
 6. Assist Senior Police Officers in proper administration of Police Force
 7. Keep track of the progress of Cases, including in Courts
 8. *Reduce manual and redundant Records keeping*
- There are two main advantages of this proposed system:
- 1) Reducing the crime and disorder
 - 2) confidentiality and anonymity issues.

Truly Unlimited! - No restriction on no. of users. You completely own whole system.
Complete freedom to live hassle free of the queues and dodging the crowds that we frequently face at these type of Govt. Offices.

1.5 References

This website has been prepared on the basis of discussion with Team members and our course in charge.

We have also taken information from following website—

www.solutions24h.com

www.logicsystems.org.in

csetekquest.blogspot.com

www.microsoft.com/sql

Weblinks: https://en.wikipedia.org/wiki/Software_requirements_specification

Books: Software Engineering by Roger S Pressman 5th edition, Software Engineering by Pankaj Jalote 4th edition.

Asp.net with C# Edition: First Edition Author: Shyam N. Chawada

Complete Reference C# 2.0 Edition: Second Edition Author: Herbert Schildt

2. Overall Description

2.1 Product Perspective

The main aim of the project is to develop an application for the police department to handle the crime investigation process in an easy and efficient way. Complaint is registered in this system by the user. It can be updated, deleted.

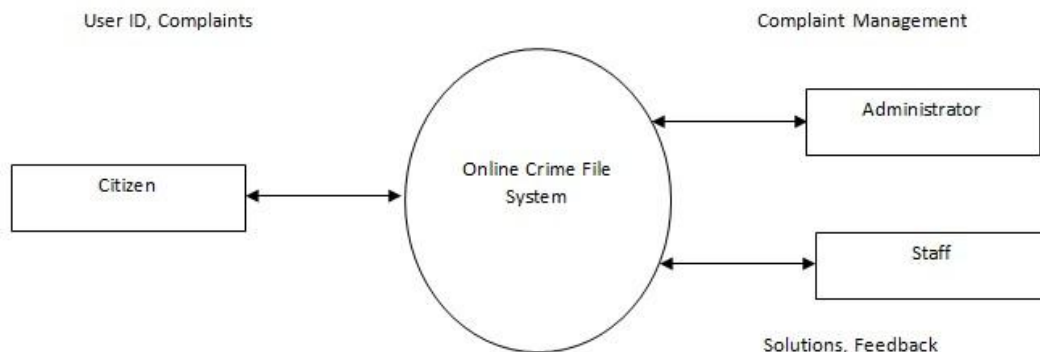
The drawbacks of the existing system:

More manpower.

Time consuming.

Consumes large volume of paper work.

Needs manual calculations.



The proposed system can overcome all the limitations of the existing system. The system provides proper security. In this, the user can register in our site and can file the FIR from whom he/she has been suffered. It minimizes the manual data entry work especially from the staff side. The proposed system helps the user to work user friendly and he can easily do his jobs without time lagging. This will also help the staff to manage their record easily and ensure data accuracy's.

2.2 Product Functions

The functions are divided according to the user types:-

Administrator:

The function of the administrator is that they can view and reply to user crimes, view and delete user feedback, add and delete Most Wanted Person/Criminal, view add and delete missing person.

Edit Complaint: This module helps the user to edit his complaint details.

Edit Profile: This module helps the user to update his or her profile.

View complaint status: This module allows us to view the status of all complaints that you have posted earlier.

View Investigation Status: This module allows us to view the status of all crimes that you have posted earlier.

Add a Feedback: will be treated as a notification bar.

StaffOfficial:

Add Complaint: This module helps the user to report online complaints.

Add Crime report: This module helps the user to report online crimes.

Add Missing person: This module helps the user to report online missing person's details also we have to add photos of missing person using heterogeneous database.

View Missing persons: This module helps the user to view all the missing person details.

View Most wanted persons: This module helps the user to view all most wanted.

Add Feedback.

Change Password

Citizen:

Add User Details: Add, Update and Delete User Details.

File an FIR: File an FIR, view and check FIR Status.

Add a Feedback.

Change Password.

2.3 User Classes and Characteristics

There are mainly three main modules:

- Staff
- Registered Users
- Administrator

User:

In this module, first of all user will register the account with proper data (where username and password must be unique for everyone). Once she/he logs in this system they can register their complaint/FIR.

Staff

In this module, first of staff will login with proper email-id and password (which will be unique). Once the staff person will login, he/she can see and update all the FIR which is registered by users. Also any staff member can search for particular FIR. The registered staff can add the status of the FIR and can also give and see the feedback to the user. The staff member can update his profile. The staff members can also see the details of the criminal and victim.

Administrator

In this module, first of the administrator have to login with proper email-id and password (which will be unique). Once the administrator logs in, he/she has the right to add or delete any of the users or the staff members. He has the right to register new FIR, view the registered FIR, update and delete the FIR. And can also see the details of the registered members.

2.4 OperatingEnvironment

This app is internet based so it will run in anyoperatingsystemwithinternetaccess throughwebstore

The software is supposed to be platform independent and will use a browser, better works with Google Chrome or Mozilla Firefox, so the either of two must be kept updated. It being connected to a web portal, the user must insure good quality internet for faster operability and smooth running of the software. Minimum Internet Speed: 256Kbps

2.5 User Documentation

The product will include a user manual. The user manual will include product overview, complete configuration of the required software and hardware, technical details and contact information which will include email address.

As part of the project, the following various documents are developed:

- Software requirements specification document (SRS). The current document.
- Functional specification and Design documents
- Test case documents
- Source code structured document
- User & troubleshooting document

2.6 Design and Implementation Constraints

The application's functionality depends mainly on the availability of network connectivity and the strength of the network (signals). The limitation of network coverage in certain locations may impair the actual functionality or desired performance.

The system's devices may come with different hardware and software configurations (or versions). Depending on the hardware components like graphical cards, internal memory & display screen resolutions, some of the application functionality may be limited. The speed and storage capacity of the data may be constrained. The User interface in terms of component layout, color patterns may differ from device to device or make to make.

The functionality may slightly vary depending on the known limitations of the operating systems. For efficient function of the system; minimum 8GB (DDR3) of RAM is required at Server Side

For full working Online Crime reporting requires Internet and Intranet Connection
MySQL Server

2.7 Literacy/Competency Expected From Each User

Citizen:

Citizens are required to have basic knowledge of English and they must be an Adult as defined under the Constitution of India. The citizens must also possess basic knowledge about using Web Applications. They also must be familiar with usage of internet

Admin:-

Must be a competent Adult as defined under the Constitution of India.
Must have basic Programming Knowledge and must also possess administering capability of a web application.

Must be Proficient in English language.

It would be preferred to have someone from the department as the admin has absolute control over the Web Application

Staff:

Must be a competent Adult as defined under the Constitution of India. Must be Proficient in English language. He/she must be familiar with the usage of some Web Applications and Internet .It would be preferred to have someone from the department as the staff has certain critical control over the Web Application.

2.8 Assumptions and Dependencies

Proper working of this app is dependent on the internet connectivity of the users' computer. Assumptions and dependencies:

It is assumed that the user has basic knowledge of the system (i.e. he/she is not a first time user) as any action by the user is considered valid while submitting User Details as well as while Filing an FIR and review its status.

It is assumed that the data entered by the Staff/Citizen while logging is true.

It is assumed that the Admin works as a group of not more than 4-5 individuals and maintains whole service plus database.

3. ExternalInterface Requirements

3.1 UserInterfaces

Login: This window has three types of logging that are:-

1. Administrator login
2. Staff login
3. User login
4. System

The administrator login will take the user to the administrator profile.

The Staff Official login will take the Staff Registration (S.H.O) directly to the Staff Official Login Page.

The Citizen login will take the user to Citizen Registration Portal where Pre-Register user will Login to gain access through web app and New User Will Sign Up for the same.

The System needs no login, it just remains at the background and gets verified Login Information.

ADMIN

The administrator login will take the user to the administrator profile.

System Overview: The window can only be accessed by the administrator where the administrator can perform:-

Login – 1) Username
2) Password

FIR – 1) Register new FIR
2) View registered FIR
3) Update FIR
4) Delete FIR

View User and staff members details – 1) Citizens
2) Staff

Add user – 1) Citizen
2) Staff

Update user details – 1) Citizen
2) Staff

Delete user – 1) Citizen
2) Staff

Logout

Feedback – Here admin can see all the feedback and can send the feedback

CITIZEN

The user login will take the user to the citizen profile.
The user can do the following things:

Login – 1) Username (if user is already a member)
2) Password

Signup (this is for the new user) – 1) Name

- 2)Age
- 3)Gender
- 4)Address
- 5) Phone
- 6) UserName
- 7) Password

User Details – 1) View user details

Updateuser details– 1) Name

- 2)Age
- 3) New address
- 4) Phonenumner

FIR– Register new FIR

FIRstatus –theusercan see the statusofhis/her registered FIR

Change password– allowthe user to change his account password

Feedback– Here the user can sendthe feedback

Logout

Staff:

The stafflogin will take theuser tothe particular staffsmemberprofile(from whom account wearedoinglog in)

The staffcan do the followingthings:

Login –1) Username

2)Password

Profile– 1) Viewuser details

UpdateProfile details – 1)Name

- 2)Age
- 3)Newaddress
- 4)Phone number

FIR–1) RegisternewFIR

- 2)Viewregistered FIR
- 3)Update FIR
- 4)Delete FIR

View User and staff members details-1)Citizens

- 2) Staff
- 3)Criminal

Change password

Feedback– here staff member can send the feedback

Logout

System:

Lodge an FIR-Register, View, Update and Delete

View FIR Status.

View User Details-Staff/Citizen

Add Users

Update User details

Delete users

See Feedback

View Staff Official Records–1) Add/View User's details.

2) Can Register new FIR, view Registered FIR, Update FIR and as well as Delete FIR.

View Citizen details–1) View their own Filed FIR and See feedback.

2) Select options to view Citizen's details (individual or all).

Crime Investigation:

Home: Redirects back to Master Page.

Login: Registration of new User: (Staff Official / Citizen)
-Type Username and Password.

Update of existing User Details: (Update if user inputs wrong information)

-Select cities corresponding name, age, gender, address, phone, username and password.

-Delete user details (entire data) / Update selected details.

Update button is given to save. User Details would be changed successfully. To make more changes click the "back" button to go back and follow update/delete user details., etc.

In the update window, administrator can view the current User Details.

For Filing an FIR:

-Citizen Id:

-Crime Location:

-Crime Type:

-FIR Status:

If Updating FIR: FIR Id:

-Citizen Id:

-Crime Location:

-Crime Type:

-FIR Status:

If Deleting FIR: FIR Id:

-Citizen Id:

-CrimeLocation:

-CrimeType:

-FIR Status:

To give Feedback:

-select thefeedback,it redirects thepageto Feedback window.

-click'Submit'to submit the requisitefeedback.

Changes in Password:

-Enter current password

-Enter newpasswordand retypeit(toavoid makinganymistake).

About Us: Gives Description of the mission and the vision this online service serves.

DialogBox(Affirmation): This window appears after successful login by the user. Dialog box will pop-up signalling "You are registered/Your FIR has been registered/Your feedback has been taken". User Instruction manual will be shown which contains instructions (how to put up an FIR, what are required data entries need to submit, finally how to view updated/deleted Entries). As soon as the "submit" button is pressed, candidate will be taken to the Homepage irrespective of whichever window is opened. Each page will contain "next" and "previous" button to navigate between pages easily. Sidebar for scrolling up/down.

Logout: After you are done by fulfilling the requisite objective at the website, you are free to successfully logout.

3.2 Hardware Interfaces

HARD DISK DRIVE-40GB
CDROM DRIVE
KEYBOARD
RAM:512Mb
MONITOR
MOUSE

Screen resolution of at least 1024x768-required for proper and complete viewing of screens.

CPU requirements: Core I3 or equivalent

3.3 SOFTWARE CONFIGURATION

FRONTEND	-ASP.NET, HTML, CSS, C#
BACKEND	-MSSQL
OPERATING SYSTEM	-WINDOWS XP
BROWSER	-MS INTERNET EXPLORER

2) Install mySQL database

The SQL database is required to store the data. The server components should interact with SQL database to read and write the data. The Server component needs to create proper SQL queries and extract the required data.

<http://dev.mysql.com/downloads/>

3.4 Communications Interfaces

Following communication interfaces are used in system and the data is actually transmitted through physical layer of OSI layer. IPv4 will be used for connection. Citizen sends the request. That Request goes to the server from the public network (Wi-Fi...) to do a particular action (Login, Action on FIR) then the server communicates with the database to update the things in the database and also to retrieve the data from the database and again the server sends the data to the citizen according to the citizen request. Basic communication channel that will be used is HTTP.

Web Browser: Any HTTP supported web browser like IE, Firefox, etc.

Protocol: HTTP and TCP/IP

4. Application Features

This section provides a brief description of the various features of the application. A detailed functional specification will be part of the design document.

4.1 Sign-Up

4.1.1 Description and Priority

For Administrator, it is to be done within the database manually at the time database is designed in order to increase security. Priority is 9.

Initial Sign up mandatory for Staff Official or Citizen. Priority is 9.

4.1.2 Stimulus/Response Sequences.

The Staff Official/Citizen tap on the sign up button and is directed to his/her account.

4.1.3 Functional Requirement

Administrator is authorized to register Users, update, delete Users registrations and upload valuable feedback.

4.2 Report Filing:

The inputs you need to give for filling the report are FIR NO, FIR date, FIR time, place where crime happened, Address of the victim, an authorized identity of the victim. After the data is inputted it is validated and then the report goes under the process. If the given information by the victim is valid then the report is stored in database.

4.3 Add or Remove User/Administrator:

This feature describes how we can add or update the data of a user or an administrator. Before processing this we need to first enter our username and password to validate. After checking that data is valid and then do the modifications in the table. The updated information is then reflected in the database.

4.4 Viewing:

On clicking the desired button we can view the information we are allowed to. If a specified entry is not present in the database then it displays "No such Record"

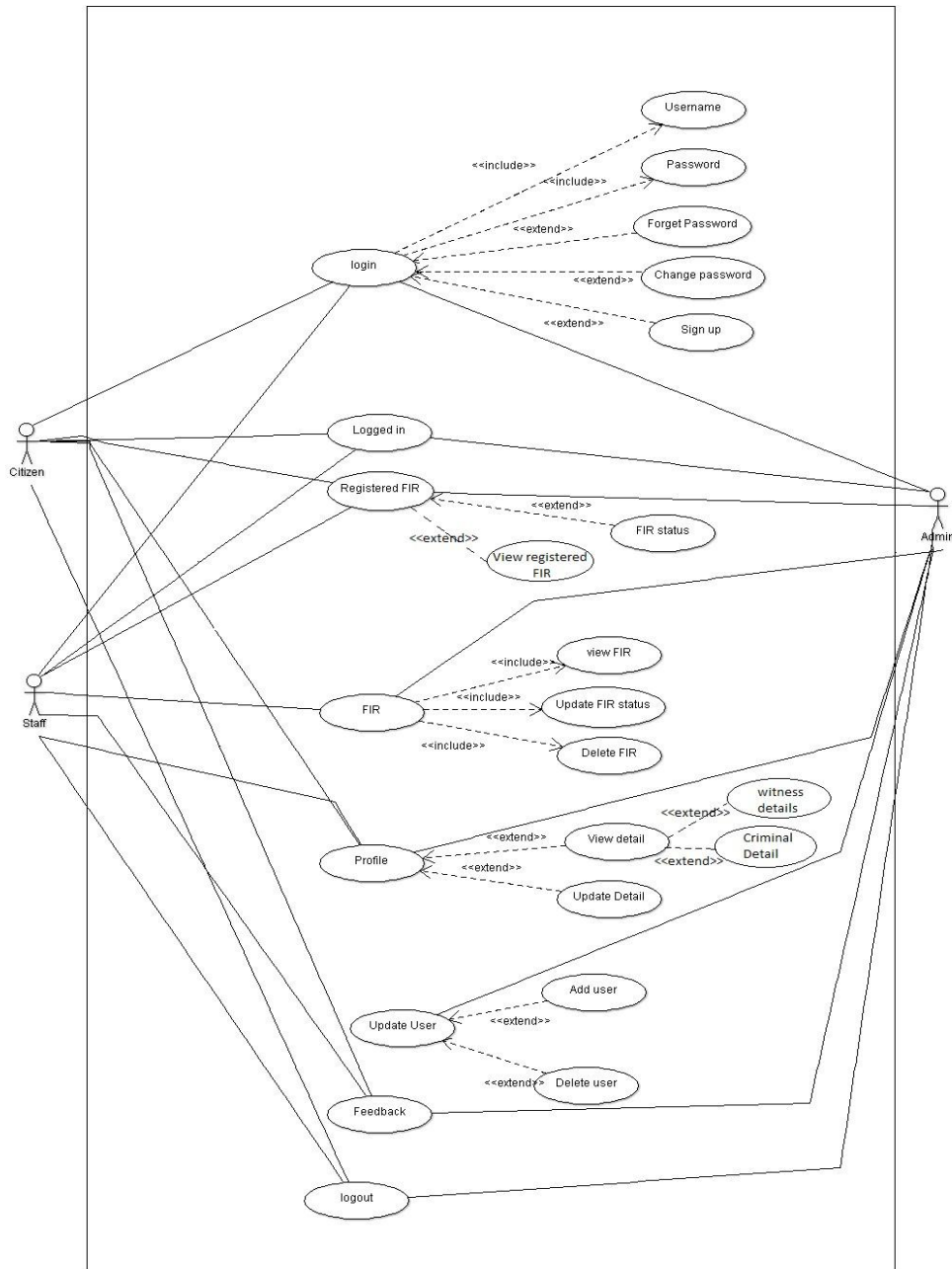
4.5 Update the status of the FIR:

Admin or the staff can update the FIR status. Depending upon how much extent the case has come they update the FIR status. It is visible to the user. He can see the information whenever he wants.

4.6 Feedback:

In addition to all these features, feedback is a very important feature. It allows the user to upload his/her feedback on this system.

4.7 Functional requirements:



Requirement Identity	Name	Short Description
RQ_1	User login	User need to login into the website before he/she files a FIR
RQ_2	Customer ID	Customer ID is required before filing a FIR.
RQ_3	FIR_ID	FIR id uniquely identifies one complaint from another complaint.
RQ_4	Crime type	User chooses what type of crime it is.
RQ_5	Location	User fills the location where the crime has taken place.

RQ_6	Description	User describes the entire crime.
RQ_7	Feedback	There is a feedback option that is provided to the user to be filled.
RQ_8	Update FIR	Admin can update the FIR
RQ_9	Delete FIR	Admin can delete the FIR
RQ_10	Add user	Admin can add the user
RQ_11	Delete user	Admin can delete the user

5. OtherNonfunctional Requirements

5.1 PerformanceRequirements

The applicationisexpected to meet certain performance criteria.However, thereare other dependencies which could cause animpact on these performancecriteria depending on the speedof the network, serverresponse time,loadetc.

Depending on the nature of the connectivity(broadband or Wi-Fi), the response time is expectedto be inthe range of 15 –25 seconds

The displayloadingmaydependonthedatavolume and maytake10– 15 seconds

The numbersofconcurrent users are expectedto be 50intheeach phase.

5.2 Safety Requirements

The application needs to take proper safety measures to handle the database and concerned data. The exception handling while handling the data updates needs to be handled carefully. The database locking and committing needs to be appropriate so that no data corruption happens through the functionality.

The user scenarios need to be tested properly to ensure the application functionality is accurate.

5.3 Security Requirements

The application needs to implement the role-based security and authentication mechanism. The various roles are administrator, staff official, citizens etc. Login credentials and roles should be implemented. Need to maintain these in DB with encryption. Appropriate error messages and warning messages need to be displayed.

5.4 Software Quality Attributes

The Quality of the System is maintained in such a way so that it can be very user friendly to all the users.

Accurate and hence reliable: The system should be robust enough to handle fault tolerances. The system should not crash and should be able to identify invalid inputs and produce a suitable error message.

Availability: The system should be available 24/7. It should always provide real-time information.

Usability: The system should provide an easy-to-use Graphical interface similar so that users do not have to learn a new style of interaction. Any notification or error messages generated should be clear, succinct, polite and free of jargon.

Fast speed: The system should be fast enough to display error messages, notification, result set etc.

Integrity: Only system administrator has the right to change system parameters, such as pricing policy etc. Users need to be authenticated before accessing personal data.

5.5 Business Rules

The application needs to follow the role-based access and functionality to ensure the data security. The detailed role-based matrix will be provided in the design phase based on the business rules defined by the application owners.

6. Other Requirements

The UI specification and color standards to be discussed and derived with application owners.

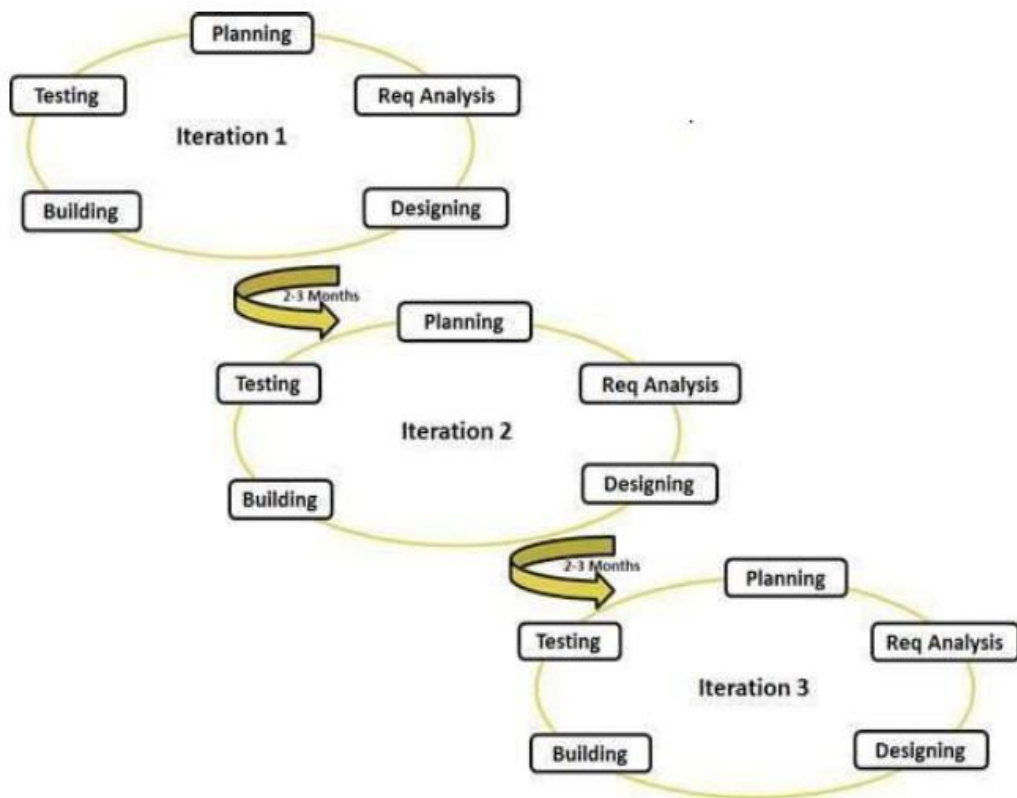
Appendix A: Glossary

The following table provides the interpretations or full form of the acronyms and abbreviations used in this document. As the document gets updated, this section will go through changes based on the new additions.

Acronyms/Abbreviations	Full form
SRS	Software Requirements Specification
FS	Functional Specification
DB	Database
OS	Operating system
UI	User Interface
SQL	Structured Query Language
SE	Software Engineering
FIR	First Information Report
Admin	The system administrator

Appendix B: To Be Determined List

In this project, agile model is been used.



The agile method anticipates change and allows for much more flexibility than traditional methods. The design and development mode of this project is ORGANIC. The project is developed in a familiar, stable environment.