

1. How easy was it to install our software?

- ☒ Extremely easy
- ☐ Very easy
- ☐ Moderately easy
- ☐ Slightly easy
- ☐ Not at all easy

2. How user-friendly is our software's interface?

- ☐ Extremely user-friendly
- ☒ Very user-friendly
- ☐ Moderately user-friendly
- ☐ Slightly user-friendly
- ☐ Not at all user-friendly

3. How successful is our software in performing its intended task?

- ☒ Extremely successful
- ☐ Very successful
- ☐ Somewhat successful
- ☐ Slightly successful
- ☐ Not at all successful

4. How user-friendly is our software's interface?

- ☐ Extremely user-friendly
- ☒ Very user-friendly
- ☐ Moderately user-friendly
- ☐ Slightly user-friendly
- ☐ Not at all user-friendly

5. Overall, are you satisfied with our service, dissatisfied with it, or neither satisfied nor dissatisfied with it?

- ☒ Extremely satisfied
- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied
- ☐ Extremely dissatisfied

6. How likely are you to recommend our software to others?

- ☒ Extremely likely
- ☐ Very likely
- ☐ Moderately likely
- ☐ Slightly likely
- ☐ Not at all likely

7. How approachable was our team?

- ☐ Extremely approachable
- ☒ Very approachable
- ☐ Moderately approachable
- ☐ Very difficult to meet
- ☐ Didn't respond on time

8. How do you rate the technical competence of the team?

- ☐ Extremely Talented
- ☒ Moderately Talented
- ☐ Not talented at all

9. Would you like to continue with our team in future

- ☒ Would love to work
- ☐ Will at least give a thought
- ☐ Will not consider at all

10. The project was done as a course project of CS 301. Would you like to participate in selecting the team from pool of students next time for another product?

- ☒ Would love to work
- ☐ Will at least give a thought
- ☐ Will not consider at all

11. How much business time is saved by the tool/product developed by our team compared to your traditional way of doing the business (e.g. without this product/tool/software)?

- ☐ 0-10 %
- ☐ 10-30%
- ☐ 30-60%
- ☒ 60-80%
- ☐ More than 80%

12. Do you think the product is helpful to increase the business turnover?

- ☒ Quite sure It is likely to do so
- ☐ Don't know/can't say
- ☐ It was waste of time.
- ☐ No improvement at all.

13. How much percentage of your expectations /requirements are satisfied

- ☒ 100%
- ☐ 70-90 %
- ☐ 40-60%
- ☐ below 40%

14. If you were the course supervisor how would you evaluate the project?

- ☐ A+
- ☒ A
- ☐ B
- ☐ B+
- ☐ C+
- ☐ C
- ☐ D+
- ☐ D
- ☐ Below D

15. How would you rate the sincerity of the team?

- ☐ Extremely sincere
- ☒ Good level of sincerity is there
- ☐ Moderate level of sincerity
- ☐ Not sincere at all

16. Any other suggestion/feedback/comment

To make this software more interactive, user friendly, and optimized chat system we would be further continuing to work with them. Overall, I would like to congratulate the team for their immense effort to achieve the basic objectives.

Fi-Street Co. Ltd.

Signature:

Neelam Chhangai
Neelam
Chhangai
(co-founder)

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