

Jaishik Nangamangalam

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SUMMARY

- Salesforce Developer with ~4 years of total IT experience, including 3 years of specialized Salesforce development at Infosys Ltd.
- Proficient in Apex, Lightning Web Components (LWC), and Salesforce integrations with expertise in building scalable, secure, and user-friendly solutions.
- Experienced in Agile environments, handling end-to-end project lifecycles from requirement gathering to deployment and production support.
- Hands-on with Sales Cloud, Service Cloud, and Experience Cloud, and experienced in REST API integrations.
- A quick learner with strong problem-solving and communication skills, passionate about exploring emerging Salesforce technologies.
- Open to learning new platforms and taking on cross-functional responsibilities to support organizational goals.

TECHNICAL SKILLS

- **Salesforce:** Apex, LWC, SOQL, SOSL, REST API, Sales Cloud, Service Cloud, Experience Cloud.
- **Tools:** Data Loader, Workbench, Git, Postman, VS Code, Jira
- **Deployment:** Change Sets
- **Other:** SQL, Azure Fundamentals

PROFESSIONAL EXPERIENCE

Infosys LTD., Hyderabad, India.

April 2022 – May 2025

Senior Systems Engineer (Salesforce Developer)

- Developed and customized Salesforce applications using Apex and Lightning Components.
- Designed and implemented scalable custom objects, workflows, validation rules, and triggers to streamline business processes.
- Designed Lightning Web Components (LWC) for enhanced UI/UX in Salesforce Lightning Experience.
- Integrated Salesforce with external systems using REST API.
- Participated in requirement gathering, design discussions, and code reviews in Agile team settings.
- Managed deployments across multiple environments using Change Sets and SFDX.

Wipro LTD., Bangalore, India.

July 2021 – April 2022

Project Engineer (Manage Engine Console Administrator)

- Working on Manage Engine Console (IAAS) Providing complete Cloud based solution.
- Maintaining the Active Directory: Identity and access management Pulling out report through SQL queries.

CERTIFICATIONS

- **30 Use Cases to Understand Apex Triggers in Salesforce**

Udemy | Completed September 2025

- Strengthened skills in before/after triggers, bulk-safe operations, recursion control, and trigger frameworks.

- **Microsoft Certified: Azure Fundamentals (AZ-900)**

Microsoft | Completed March 2025

- Gained foundational knowledge of cloud concepts, core Azure services, governance, and security.

- **The Complete SQL Bootcamp: Go from Zero to Hero**

Udemy | Completed February 2023

- Mastered SQL fundamentals including SELECT statements, JOINS, aggregate functions, and subqueries.

- **Marketing in a Digital World**

Coursera – University of Illinois at Urbana-Champaign | Completed June 2020

- Explored the impact of digital tools on consumer behavior, product strategies, and marketing channels.

PROJECTS

- **Basic Calculator**

- Built a responsive calculator component using Lightning Web Components (LWC) to perform arithmetic operations: addition, subtraction, multiplication, division, and modulus.

- **Bill Calculator**

- Developed a dynamic billing component to compute total amount, discount, and net payable using LWC.
- Engineered with responsive design and modular architecture for easy deployment within Salesforce environments.

- **Interest Calculator**

- Created a Salesforce-compatible component to calculate interest and total outstanding amounts based on user input.
- Reinforced JavaScript-driven data manipulation and LWC binding.

EDUCATION

- B.Tech in Electronics and Communication Engineering – SRM Institute of Science and Technology, Chennai – 2021
- Intermediate (MPC) – NRI Arts and Science Junior College, Tirupathi – 2017
- SSC – Keshava Reddy School, Tirupathi – 2015

ADDITIONAL INFORMATION

- **Languages:** English(R-W-S), Hindi(R-W), Telugu(R-W-S), Tamil(S).
- **Availability:** Open to immediate opportunities.