

Nangamangalam Jaishik

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Summary:

- Salesforce Developer with 3.9 years of total IT experience, including 3 years of strong development experience in Salesforce at Infosys Ltd.
- Proficient in building scalable, secure, and user-friendly solutions using Apex, Lightning Web Components (LWC), and Salesforce integrations.
- Demonstrated ability to understand business needs and translate them into efficient technical solutions.
- Experience includes end-to-end project involvement — from requirement analysis, design, development, testing, deployment, and support in Agile environments.
- Hands-on with Sales Cloud, Service Cloud, and Experience Cloud, along with REST APIs for system integrations.
- Quick learner, adaptable, and passionate about exploring emerging technologies and Salesforce innovations such as Flow Builder. Strong communication skills with a proactive attitude toward problem-solving and team collaboration.
- Open to learning new platforms and taking on cross-functional responsibilities to support organizational goals.

Education:

- Bachelor of Technology in Electronics Communication Engineering (ECE) from SRM Institute of Science and Technology - Ramapuram Campus, 2021.
- Intermediate (Major: MPC) NRI Arts and Science Junior College, Tirupathi, 2017.
- SSC, Keshava Reddy School, Tirupathi, 2015.

Professional Experience:

Infosys LTD., Hyderabad, India.

April 2022 – May 2025

Senior Systems Engineer (Salesforce Developer)

- Developed and customized Salesforce applications using Apex and Lightning Components.
- Created and managed custom objects, workflows, validation rules, and triggers to support business processes.
- Designed Lightning Web Components (LWC) for enhanced UI/UX in Salesforce Lightning Experience.
- Integrated Salesforce with external systems using REST API.
- Participated in requirement gathering, design discussions, and code reviews in Agile team settings.
- Managed deployments across multiple environments using Change Sets and SFDX.

Skills Utilized:

- Apex, Lightning Web Components (LWC), SOQL, SOSL, Rest API
- Data Loader, Workbench, Git, Postman, VS Code
- Sales Cloud, Service Cloud, Experience Cloud
- Change Sets, ANT, SFDX CLI
- Batch Job Monitoring & Issue Resolution
- Jira (Task Tracking)

Wipro LTD., Bangalore, India.

July 2021 – April 2022

Project Engineer (Manage Engine Console Administrator)

- Working on Manage Engine Console (IAAS) Providing complete Cloud based solution.
- Maintaining the Active Directory: Identity and access management Pulling out report through SQL queries.
- Handled patch deployment, software installation, and remote troubleshooting for enterprise systems.
- Network-neutral architecture enables administrators to manage endpoints Network.
- Implemented completely automate the patching process for Windows and other third-party application.

Additional Information:

- **Languages:** English(R-W-S), Hindi(R-W), Telugu(R-W-S), Tamil(S).
- **Availability:** Immediate joining.