**Nishit Shah**



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| **Title:** | Consultant |  |
| **Location:** | Mumbai, India |  |
| **Languages:** | English (fluent), Gujarati (native), Hindi (native), Marathi (native) |  |

# Experience Summary

Six years of experience in the IT industry. Three years of experience as an Oracle Database Administrator and three years of experience in Oracle Apps E-Business Suite R12 Production Operations Support. Experienced in Database Installation, Configuration, Cloning, Monitoring, Backup, Recovery and Performance Tuning. Highly motivated with strong commitment to quality and customer service.

**KEY SKILLS:**

* **Functional:** Excellent Communication and Interpretation skills
* **Technical:**

Operating System : Windows Server 2008 R2, AIX (6.1, 7.1), Linux (RHEL 5.4, 6.3)

Database : Oracle 10g/11g R2, Oracle 11g RAC, MS SQL Server 2008/2012

Tuning Tools : TKPROF, EXPLAIN PLAN, AWR, ADDM

Tools & Utilities : RMAN, Exp/Imp, Data pump, Data guard, DBCA, Netca, Asmcd, OPatch

Tools : SQL Developer, SQL Plus, SQL Navigator, Toad, Oracle Enterprise Manager

(OEM 12c)

Language : SQL, Basic UNIX/Linux commands

Web Technology : HTML, XML

Virtual Machine : Oracle VM Virtual box 4.3

ERP : Oracle E-Business Suite R12

FTP Tools : WinSCP, Putty, Filezilla

# Experience

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| **01** | **Type of Industry:** | **Global Information Technology, Consulting and Business Process Services** |
|  | **Project Description:** | Client is a one of the country’s leading media conglomerates, reaching approximately 650 million viewers a month across India and more than 100 other countries. Handling and Supporting Oracle Databases involved alongwith Application support activities. |
|  | **Role:** | Team Member |
|  | **Project Duration:** | July 2016 to July 2017 |
|  | **Responsibilities:** | * Performing daily monitoring tasks to ensure smooth functioning of databases * Implementing and scheduling database backups (RMAN) * Taking schema and full database backups using Data pump * Refreshing Non-production databases from Production database * Rebuilding indexes and gathering statistics for better performance * Taking sql trace, generating AWR & ADDM reports to investigate performance issues * Implementing Data guard (Standby) on production database * Installation & configuration of databases * Creating and managing user accounts, assigning appropriate roles and privileges to users * Creating and managing tablespaces and datafiles * Log Syncing between Production and Standby databases in case of lag * Monitoring and managing TEMP segment usage, space on server * Scheduling Cron jobs * Monitoring database performance * Working closely with Oracle Support to resolve issues * Installing Application softwares and managing its services * Application patching & applying fix as per request * Raising change requests for any modifications in database parameters * Raising service calls with UNIX & Sys Admin team for server access issue * Providing weekly status report to the Manager * Work beyond regular hours based on business demands. Provide on-call support on weekends |
|  | **Operating Systems:** | Windows Server 2008 R2, AIX (6.1, 7.1), Linux (RHEL 5.4, 6.3) |
|  | **Database:** | Oracle 10g/11g R2, Oracle 11g RAC, MS SQL Server 2008/2012 |

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| **02** | **Type of Industry:** | **Global Information Technology, Consulting and Business Process Services** |
|  | **Project Description:** | Client is a worldwide information technology company. Its operations are split into two main segments: Services and Technology. Handling and Supporting Oracle Databases involved alongwith Application support activities. |
|  | Role: | Team Member |
|  | **Duration:** | June 2011 to May 2016 |
|  | **Responsibilities:** | * Providing Level 1/Level 2 Production support * Monitoring mailboxes for application alerts and user issues * Providing hands on support to ensure the issues reported by the users are resolved within the defined SLA * To ensure all the Instances are running smoothly and all the Databases are online * Monitoring Concurrent Managers & Concurrent jobs in Oracle Application and Database for session locks, long running jobs, failed jobs etc. * Interacting with users, developers and DBA’s to resolve issues * Performing verification of the Application and Database after the scheduled outage over the weekend * Performing password change activities and re-creating the associated Database links * Running and scheduling concurrent jobs on daily, weekly and monthly basis to transfer Supplier and product details to mainframe data warehouse for Reporting purpose * To identify the error details in the log files generated * Monitoring jobs and log files for successful completion * To provide Root Cause Analysis / recommend resolution for various failures * Performing Disaster Recovery testing * IS Coordinator of the Operations team * Providing support during US business hours and on weekends * Been a part of IT SOX Audit as a Peer Tester * Maintaining Knowledge Acquisition Documents for all the processes * Providing weekly status report to the Manager * Conducting KT sessions for team members on application functionality * Attending weekend work review calls * Providing inputs for process improvements * Worked on interface processing for Account Payables module. It involves entering invoices, importing them and validating the payment |
|  | **Operating Systems:** | Windows, Unix |
|  | **Application:** | Oracle E-Business Suite R12 |
|  | **Database:** | Oracle 10g/11g R2 |

# Training, Certifications & Affiliations

* Core Oracle DBA Training in 2014
* RAC DBA Training in 2015

# Published & Presented / Awards

* Appreciation for successfully handling IT SOX Audit for the Project in 2014
* Client Appreciation for OnAir & IBMS Application Patching in 2016

# Higher Education

* Mumbai University – Bachelor in Engineering, Information Technology (2008)
* Autonomous institute – Diploma in Electrical Engineering (2005)