



Web Services – Government, Public and Community Relations

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Hello,

I am Michael Kojoukh Plotnikov, the Communications Coordinator for the Toronto District School Board's Web Services team. I worked with Newman Law during his co-op term from August 2019 to April 2020.

During his time on the Toronto District School Board's Web Services team, Newman carried out a variety of different responsibilities with a high degree of efficiency and accuracy. A significant portion of Newman's work consisted of fulfilling different technical requests from internal clients related to the Board's public and internal websites. These requests would often require Newman to complete multiple different tasks simultaneously, and Newman showed excellent multi-tasking and priority management skills in the process – always completing requests on time with minimal to no errors, all while interfacing with clients in a clear and professional manner.

In addition to these day-to-day tasks, Newman was also charged with assisting in the accessibility remediation of various TDSB public website pages. Newman played a key role in assisting the Board with its responsibility to be AODA compliant by analyzing and deploying identified solutions to various public facing webpages. Newman showed a keen grasp of the Web Content Accessibility Guidelines and was able to apply this knowledge to the technical remediation of different areas of our website. The efficiency of Newman's remediation work ensured that the Board was able to continue along its established project timelines without delay.

Newman was also given the opportunity to work with other team members and co-op students on other projects to better hone his skills. One such project involved the planning and creation of a client web change request form for the Board's communications team. With the help of his team, Newman created a version of this form, which was presented to stakeholders and iterated upon based on received feedback. Additionally, Newman worked with other co-op students to develop and test web modules for the Board's content management system. Throughout these projects, Newman displayed a great deal of professionalism and collaboration with his team members.



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Overall, Newman was an excellent co-op student, and his time on the Web Services team was defined by a hard work ethic, a commitment to efficiency and a reputation of reliability. His work helped the team achieve its short-term goals and was a contributing factor for the success of our long-term goals as well.

I believe Newman would be a stellar addition to your team. If you have any questions or you would like to reach out to me, please do not hesitate to contact me either by e-mail or by the phone number listed below.

Sincerely,

Michael Kojoukh Plotnikov
TDSB
Communications Coordinator, Web Services