



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?



"I need to HR Scorecard is designed to measure the management strategies"

"I need to HR to analyze the business ker performance and indicators"

"I Want to promise HR provides professionals and business leaders"

"I Have to related with HR INDICATORS to recruitment and development"

HR helps to measure,manage the strategic role

HR Scorecard is measures the employee behaviour

HR Helps to find the benefit of over all orgaization

HR Processes such a prformance and employee development

HR Scorecard helps with competitive advange

In financial perspective focuses of HR

Internal and external customers in HR service

HR Helps to his employee adapt to charging business

Identify the critically deliverables for human resources

HR activities that provide the deliverables

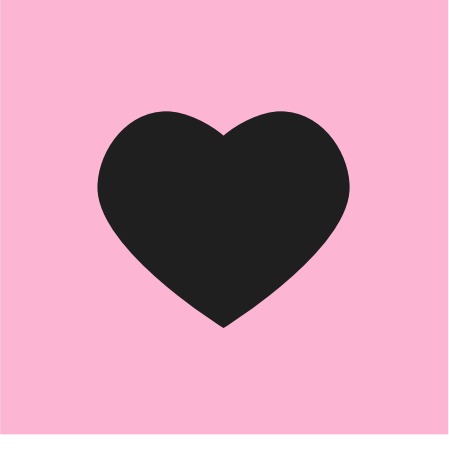
HR include the KPIs development

Identify HR customers



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?