

## Says

What have we heard them say? What can we imagine them saying?

We need to gather comprehensive data on iPhone sales and market share in India

> Let's interview Apple retailers and authorized service providers to understand their perspective

It's essential to engage with local experts and analysts who can provide valuable insights

out to Indian consumers who get their insights

I'm conducting a data-driven exploration of Apple's iPhone impact in India.'

We should reach use iPhones and

**Thinks** 

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

What are the key metrics and data sources to track iPhone sales and market penetration in India?

What are the main challenges and opportunities for Apple in India?"

How do Apple's marketing and pricing strategies affect iPhone adoption in the Indian market?

Are there regional variations in iPhone usage and preferences across India?"

What insights can we gain from comparing iPhone sales to other smartphone brands in India?"



Collect and analyze sales data from various sources including Apple's official reports, market research firms, and retail partners

> Administer surveys to iPhone users in India to gather insights into their preferences and experiences.

Collaborate with local experts and analysts to gain a deeper understanding of the Indian smartphone market.

## Does

What behavior have we observed? What can we imagine them doing?

Conduct indepth interviews with Apple retailers and service providers in India.

Collect and analyze data from various sources, including market reports, surveys, and Apple's official data

The team is eager to discover the true impact of Apple's iPhones in India

They are aware of the importance of their research in shaping business strategies

They feel the need to meticulously analyze data to draw meaningful conclusions

They want to understand the perspectives of both consumers and business partners

> They are willing to accept unexpected findings and adapt their approach accordingly

## Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



