

PROJECT REPORT

TEAM LEADER: SWETHA B

TEAM ID: (NM2023TMID21046)

TEAM MEMBERS:

- ❖ **TEAM MEMBER 1: SUMITHRA T**
- ❖ **TEAM MEMBER 2: SUVETHA S**
- ❖ **TEAM MEMBER 3: THULASI R**
- ❖ **TEAM MEMBER 4: VARALAKSHMI D**

1.1 OVERVIEW

I have complete my project with my team my topic is vehicle management system using salesforce this project have 7MILESTONES.As we move past each milestone we get to know better.

1.2 purpose

You can see the project how much profit and traffic has come from our works By looking at more details you can improve your business by knowing more about how to maintain vehicles and what improvements need to be made.

2 Problem Definition & Design Thinking:

2.1 DATA MODEL:EMPATHY MAP



2.2 IDEATION & BRAINSTORMING MAP:

Before you collaborate

A little bit of preparation goes a long way with this session. Here's what you need to do to get going.

10 minutes

1 Define your problem statement

What problem are you trying to solve? Frame your problem as a How Might We statement. This will be the focus of your brainstorm.

5 minutes

2 Brainstorm

Write down any ideas that come to mind that address your problem statement.

10 minutes

Key rules of brainstorming

To run an effective and productive session:

- Stay on topic.
- Encourage wild ideas.
- Defend your ideas.
- Listen to others.
- Go for volume.
- If possible, be visual.

Importance

Importance is how much value a customer places on a feature or benefit. It's often measured by how many people are willing to pay for it.

Feeability

Feeability is how feasible a feature is to build given the project's budget, timeline, and resources.

I want a car with greatest mileage.

wants to find a car for a good price.

Are there any warranties?

Value for Money and Safety measures.

Quick add-ons

Share the mural

Share a view of the mural with your team. You can also choose the members of the mural.

Export the mural

Export a copy of the mural as a PDF or CSV to attach to emails, include in decks, or print by yourself.

Keep moving forward

Strategy blueprint

Refine the components of a new strategy.

Customer experience journey map

Understand customer needs & experiences, & ID opportunities for improvement.

Risk matrix, threats, opportunities & threats

Identify threats, opportunities, & risks, and analyze them for the development cycle.

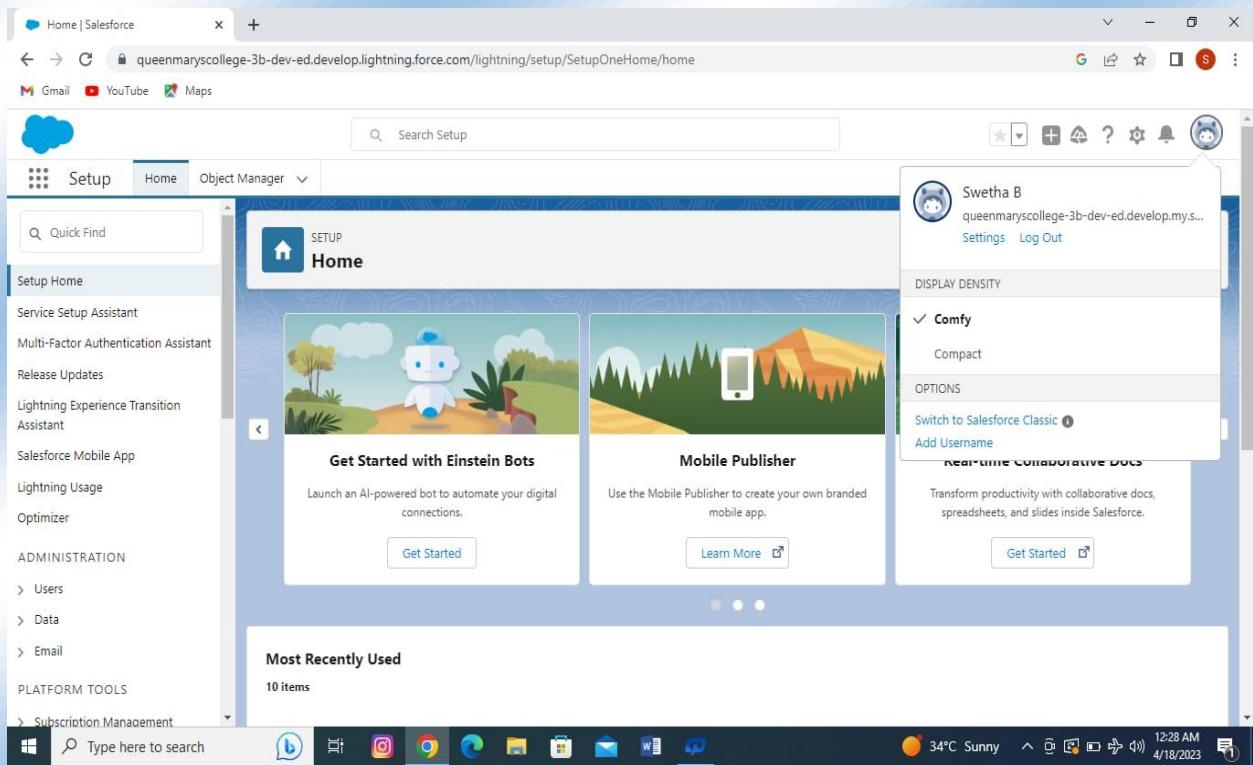
Show template feedback

Object name	Field in the object
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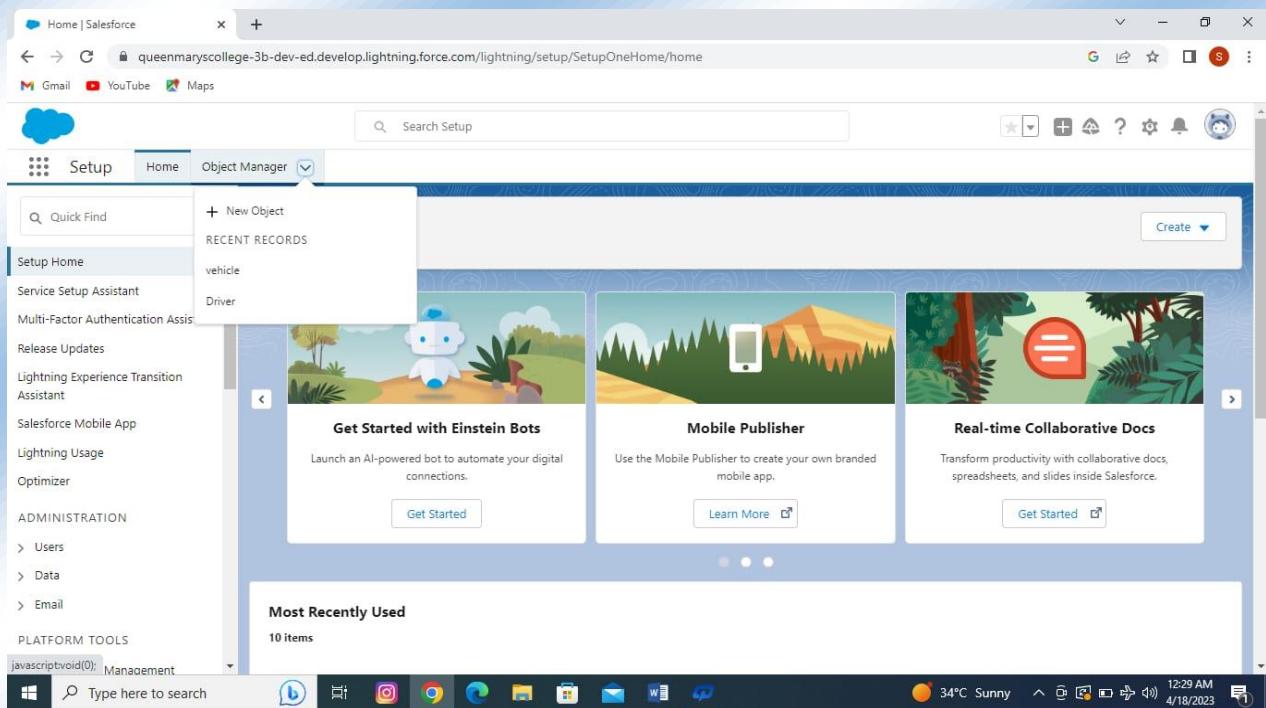
Obj 1	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; padding: 2px;">Field Label</th><th style="text-align: left; padding: 2px;">Data type</th></tr> </thead> <tbody> <tr> <td style="padding: 2px;">CUSTOMER MOBILE</td><td style="padding: 2px;">Text</td></tr> <tr> <td style="padding: 2px;">CUSTOMER MOBILE NO</td><td style="padding: 2px;">Number</td></tr> </tbody> </table>	Field Label	Data type	CUSTOMER MOBILE	Text	CUSTOMER MOBILE NO	Number
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Field Label	Data type						
VEHICLE TYPE	picklist						
CONDITION	picklist						

3.2 Activity & Screenshot:

MILESTONE 1:



MILESTONE 2:



MILESTONE 3:

ACTIVITY 2:

The screenshot shows the Salesforce Object Manager for the 'vehicle' object. On the left, there's a sidebar with links for Details, Fields & Relationships (selected), Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, and Search Layouts. The main content area is titled 'Fields & Relationships' and displays a table with 22 items. The table has columns for FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED. The data includes:

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
2 WHEELERS	TWO_WHEELERS_c	Picklist	Vehicle Type	
4 WHEELERS	FOUR_WHEELERS_c	Picklist	Vehicle Type	
Body Type	Body_Type_c	Text(50)		
Classic No	Classic_No_c	Text(50)		
Colour	Colour_c	Text(20)		
Condition	Condition_c	Picklist		
Created By	CreatedById	Lookup(User)		

The screenshot shows the Salesforce Setup interface for the 'Object Manager'. The left sidebar lists various setup categories like Page Layouts, Lightning Record Pages, and Field Sets. The main content area is titled 'Fields & Relationships' for the 'Driver' object. It displays a table with columns: FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED. The table contains nine items, sorted by Field Label. The fields include 'Created By', 'Driver Name', 'Fair Per Hour', 'Last Modified By', 'Licence No', and 'Mobile No'. The 'Driver Name' field is highlighted.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Driver Name	Driver_Name_c	Text(100)		
Driver Name	Name	Text(80)		
Fair Per Hour	Fair_Per_Hour_c	Text(50)		
Last Modified By	LastModifiedById	Lookup(User)		
Licence No	Licence_No_c	Text(50)		
Mobile No	Mobile_No_c	Number(10, 0)		

MILESTONE 4:

The screenshot shows the Salesforce Setup interface for the 'App Manager'. The left sidebar has a tree view with categories like Data, Apps, Connected Apps, Lightning Bolt, and Mobile Apps. The 'Apps' category is expanded, showing 'App Manager' as the selected item. The main content area is titled 'Lightning Experience App Manager' and features a section for 'Clone Apps(Beta)'. It includes a toggle switch for 'Enable App Cloning' which is set to 'Disabled'. Below this is a table listing 22 apps, sorted by App Name. The columns are: App Name, Developer Name, Description, Last Modified, App Type, and Version. The first few rows show 'All Tabs' (Developer: AllTabSet), 'Analytics Studio' (Developer: Insights), 'App Launcher' (Developer: AppLauncher), and 'Bolt Solutions' (Developer: LightningBolt).

App Name	Developer Name	Description	Last Modified	App Type	Version
All Tabs	AllTabSet	Build CRM Analytics dashboards and apps	21/03/2023, 1:09 pm	Classic	
Analytics Studio	Insights	Build CRM Analytics dashboards and apps	21/03/2023, 1:09 pm	Classic	
App Launcher	AppLauncher	App Launcher tabs	21/03/2023, 1:09 pm	Classic	
Bolt Solutions	LightningBolt	Discover and manage business solutions designed for your in...	21/03/2023, 1:12 pm	Lightning	

MILESTONE 5:

The screenshot shows the Salesforce Setup interface with the 'Profiles' page open. The URL in the browser is queenmarycollege-3b-dev-ed.develop.lightning.force.com/lightning/setup/EnhancedProfiles/home. The page title is 'SETUP Profiles'. On the left, there's a sidebar with a search bar for 'profiles' and a 'Users' section. The main content area displays a table of profiles, with the first few rows shown below:

Action	Profile Name	User License
<input type="checkbox"/> Edit Clone	Analytics Cloud Integration User	Analytics Cloud Integration User
<input type="checkbox"/> Edit Clone	Analytics Cloud Security User	Analytics Cloud Security User
<input type="checkbox"/> Edit Clone	Authenticated Website	Authenticated Website
<input type="checkbox"/> Edit Clone	Authenticated Website	Authenticated Website
<input type="checkbox"/> Edit Clone	Chatter External User	Chatter External
<input type="checkbox"/> Edit Clone	Chatter Free User	Chatter Free
<input type="checkbox"/> Edit Clone	Chatter Moderator User	Chatter Moderator User
<input type="checkbox"/> Edit Clone	Contract Manager	Contract Manager
<input type="checkbox"/> Edit Clone	Cross_Org Data Proxy User	Cross_Org Data Proxy User
<input type="checkbox"/> Edit Clone ...	Custom Marketing Profile	Salesforce

At the bottom of the table, it says '1-25 of 41' and '0 Selected'. The status bar at the bottom right shows '34°C Sunny 12:36 AM 4/18/2023'.

MILESTONE 6:

All Users

On this page you can create, view, and manage users.

In addition, download SalesforceA to view and edit user details, reset passwords, and perform other administrative tasks from your mobile devices: [iOS](#) | [Android](#)

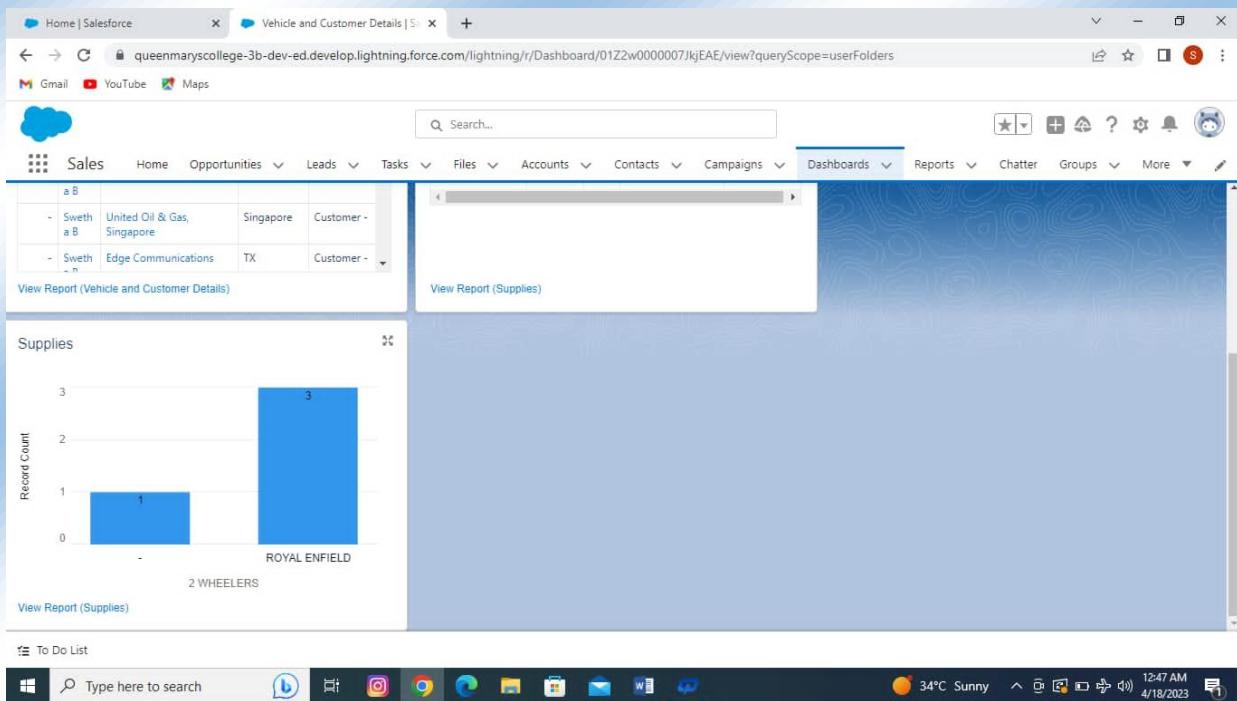
Action	Full Name	Alias	Username	Role	Active	Profile
<input type="checkbox"/> Edit	B_Swetha	SB	bswetha21012002@gmail.com	CEO	<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/> Edit	Chatter_Event	Chatter	chatty_00d2w00000rpucea3@gnur8dkog@chatter.salesforce.com		<input checked="" type="checkbox"/>	Chatter Free User
<input type="checkbox"/> Edit	John Teddy	john	prabhuddt@gmail.com	Vehicle Manager	<input checked="" type="checkbox"/>	Vehicle Manager
<input type="checkbox"/> Edit	Operator_1	oper	prabhuddt1@gmail.com	Operator_1	<input checked="" type="checkbox"/>	Operator
<input type="checkbox"/> Edit	Operator_2	oper	swetha21@gmail.com	Operator_2	<input checked="" type="checkbox"/>	Operator
<input type="checkbox"/> Edit	User_Integration	integ	integration@00d2w00000rpucea3.com		<input checked="" type="checkbox"/>	Analytics Cloud Integration User
<input type="checkbox"/> Edit	User_Security	sec	insightsecurity@00d2w00000rpucea3.com		<input checked="" type="checkbox"/>	Analytics Cloud Security User

MILESTONE 7:

Total Records
13

Account Owner	Account Name	Billing State/Province	Type	Rating	Last Modified Date
1. Swetha B	Hero	-	Customer - Direct	Hot	23/03/2023
2. Swetha B	GenePoint	CA	Customer - Channel	Cold	21/03/2023
3. Swetha B	United Oil & Gas, UK	UK	Customer - Direct	-	21/03/2023
4. Swetha B	United Oil & Gas, Singapore	Singapore	Customer - Direct	-	21/03/2023
5. Swetha B	Edge Communications	TX	Customer - Direct	Hot	21/03/2023
6. Swetha B	Burlington Textiles Corp of America	NC	Customer - Direct	Warm	21/03/2023
7. Swetha B	Pyramid Construction Inc.	-	Customer - Channel	-	21/03/2023
8. Swetha B	Dickenson plc	KS	Customer - Channel	-	21/03/2023
9. Swetha B	Grand Hotels & Resorts Ltd	IL	Customer - Direct	Warm	21/03/2023
10. Swetha B	Express Logistics and Transport	OR	Customer - Channel	Cold	21/03/2023

ACTIVITY 2:



ADVANTAGES & DISADVANTAGES:

ADVANTAGES:

- ❖ The projects are interesting, and useful for improve my computer knowledge.
- ❖ Salesforce team are activity reply on chat mentor option my doubts are clarified by Salesforce team.
- ❖ This project dashboard are useful for profit, loss calculation easy to review.

DISAVANTAGES:

Many times system are busy and some option are not available ,there is no problem available in this website is always good.

APPICATION:

Sales management and system tracking system are using for salesforce

Salesforce gives standard apps such as sales cloud, Call CENTER Salesforce marketing cloud, and community.

CONCLUSION:

Finally have complete my team project its very interesting and improve my knowledge.

FUTURE SCOPE:

Future always on salesforce hand and future is job application system, vehicle management system usage projects are available for future.
