



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

Several minutes have gone by on the bus hasn't arrived.

People travel taxi they to look watch on the streets.

People think about how it will take for the bus to arrive. Is it going to be long or maybe not?

She has plenof things to get done. So they will think to go taxi.

It is rush hour at the bus stop and the waiting line has gotten larger. almost as large as the street itself.

People thinks in all the time the y wasting and all the things. they could be doing at the moment.



Voyage Vista
:Illuminating Inight from
Uber Expeditionary
Analysis

Pepole arrive tothe bu tation, finds a long line of pepole waiting for the bus.They sdtandsbehain the peron..

People triiie to get as possible,they puts her heavy bag on the floor between they leg, so they doesn't have to carry iitself.

people feels anxious, because they ha no time to waste due to they busy scheule.

People feels a little bit hopeless about taking the next bus, due to all the long waiting line.

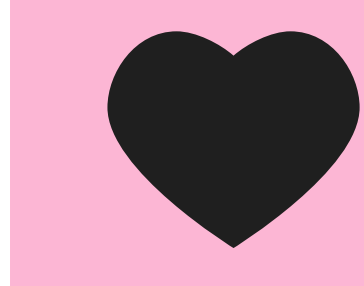
People constantly look at they watch while waiting for the bus to arve.

People feels like the time passes very slow.



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?