What have we heard them say? What can we imagine them saying?

**Thinks** What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?



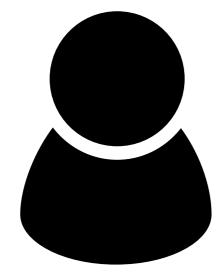
Thinks and focus on fulfilling consumer needs

Thinks to focus is limited cutomization and frailty

Advanced camers, apps ecosytem, high quality display and seamless integration

i trust their security level and also their good usability

i love their style and consitency in evolving



i like their efforts to make their customer feel good about themselves



TECHNOLOGY AND UPGRADES

The introduction of LTPO in future smart phones

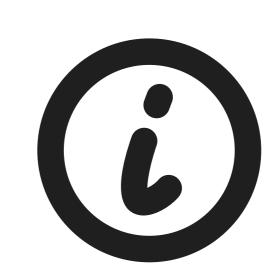
Upgrade the duration of "ALWAYS ON DISPLAY (AOD)" suppot to the non pro uniys

Use the "dynamic island feature" for upcoming series

and utilizing these cognitive biases

By understanding

The beginning of new era in personal computing where technology become more accessible



Cost of the devices and the fast drainage of battery may frustrate people

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



Does

What behavior have we observed? What can we imagine them doing?

