

<ul style="list-style-type: none"> <li>Identify and critique the disciplined approaches for managing computer and/or network systems.</li> <li>Discuss, develop the content and apply computer and network Service Level Agreement (SLA) to an organisation.</li> <li>Conduct a vulnerability and risk analysis.</li> <li>Analyse information ownership issues.</li> <li>Develop a personnel security program.</li> </ul>
<b>Outcome 7</b> <ul style="list-style-type: none"> <li>Identify and analyse different approaches for measuring information systems investments.</li> <li>Develop charging mechanisms for information systems services.</li> <li>Develop a mechanism to justify information systems investments.</li> </ul>
<b>Outcome 8</b> <ul style="list-style-type: none"> <li>Analyse the changing role of information systems personnel.</li> <li>Assess the personal qualities of an IS manager or VP, Information Systems.</li> <li>Identify the responsibilities of an IS manager.</li> <li>Comment on future IS management issues.</li> </ul>

**Assessment:**

Weighting	Nature of assessment	Learning Outcomes
30%	Test – IT business strategies/alignment	1, 2, 3
40%	Assignment – assess how IS is used and managed in a real environment	4, 5, 6, 7
30%	Final examination	All

**Learning and teaching approaches:**

Interactive discussion, class exercises, research activities, laboratory exercises and case studies

**Learning resources required:**

Textbook : Refer to the current programme booklist.

Student access to the Blackboard system

**Learning resources recommended:**

Refer