

TMANS YOUR QUALITY PARNER FOR SOFTWARE SOLUTIONS



BA Profession - The Introduction

HCMUS - 10/2015

- 1. Business Analysis Profession Overview
 - A. The Introduction
 - **B.** Nature of The Profession
- 2. The Business Analyst
 - A. The Definition
 - **B.** The Entrance Roles
 - C. The Road Ahead

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The Introduction

BABOK Guide v3 Techniques map

Acceptance and		Concept Modelling	Focus Groups	Observation	Scope Modelling
Evaluation Criteria 10	0.1	10.11	10.21	10.31	10.41
Backlog		Data Dictionary	Functional	Organizational	Sequence Diagrams
Management 10	0.2	10.12	Decomposition 10.22	Modelling 10.32	10.42
Balanced		Data Flow Diagrams	Glossary	Prioritization	Stakeholder List, Map,
Scorecard 10	0.3	10.13	10.23	10.33	or Personas 10.43
Benchmarking and		Data Mining	Interface Analysis	Process Analysis	State Modelling
Market Analysis 10	0.4	10.14	10.24	10.34	10.44
Brainstorming		Data Modelling	Interviews	Process Modelling	Survey or
	0.5	10.15	10.25	1 1	Questionnaire 10.45
Business Capability		Decision Analysis	Item Tracking	Prototyping	SWOT Analysis
. ,	0.6	10.16	10.26		10.46
Business Cases		Decision Modelling	Lessons Learned	Reviews	Use Cases and
10	0.7	10.17	10.27	10.37	Scenarios 10.47
Business Model		Document Analysis	Metrics and KPIs	Risk Analysis and	User Stories
Canvas 10	8.0	10.18	10.28	1 1 1	10.48
Business Rules		Estimation	Mind Mapping	Roles and Permissions	Vendor Assessment
	0.9	10.19	10.29	Matrix 10.39	10.49
Collaborative		Financial Analysis	Non-Functional	Root Cause	Workshops
	.10	10.20	Requirements 10.30		10.50

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Nature of The Profession

60%-80% of project failures are due to poor requirements gathering, analysis and management.

-Meta Group Research (Gartner)

Poorly defined application have led to a miscommunication between business and IT. As a result, the failure rate is 66% and U.S businesses yearly waste is \$30B at least.

-Forrester Research

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The definition

Perform business analysis tasks/activities

"A liaison among stakeholders in order to understand the structure, policies, and operations of an organization, and to recommend solutions that enable the organization to achieve its goals. - IIBA"



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Who are BAs? - Roles

Business Requirements Analyst

- 1. Helps the business meet its objectives and goals.
- 2. Understands how work/business process is carried out
- Determines solutions (training, process change, business rules modification, implementation of new technology etc...) to the business issues.
- Works with stakeholders to conduct/carry out a feasibility study/business case to justify an investment







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Who are BAs? – Roles

Enterprise Architect



- Is accountable for the development, refinement and recording of the entire organization.
- 2. Develops standards, manages the enterprise architecture processes
- Provides guidance to the architectural team, CIO, CEO and Business Architect.
- Aligns IT infrastructure with IT and business strategy supporting the business goals.



BUSINE ANALY:



Q&A

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