

MINUTES OF THE COMMITTEE MEETING

NORTH OF TYNE LPC COMMITTEE

Date: Wednesday 1st March 2017

Time: 09.30 – 16.00

Location: Spaceworks, Benton Park Road, Newcastle upon Tyne, NE7 7LX

PRESENT:

Name	Organisation	Affiliation
Simon Clark	Tesco	CCA
Amanda Lertoria	Lloyds	CCA
Debbie Baird-Palmer	Boots	CCA
Hannah Lubbeke	Well	CCA
Sharon Williams	Wellway Pharmacy	Independent
Chris Holmes	Fairmans Pharmacy	Independent
Alison Lowes	MG & AD Burdon	Independent
Andy Watson	Whitworths	Independent
Jean Banks	NoT LPC	Chair
Keith Kendall	NoT LPC	Vice-Chair
Stephen Blackman	NoT LPC	Chief Executive Officer
Ann Gunning	NoT LPC	Head of Services & Support
Andrew Stephenson	NoT LPC	Information Officer

IN ATTENDANCE:

Name	Organisation	Affiliation
Rusna Ghura	Norchem Pharmacy	Independent

MEETING:

Item	Discussion	Decisions and Action Points
	Introduction	
01	Apologies and declarations of conflicts of interest Apologies received from CD, DP, GM and DS.	
02	Minutes from previous meeting Amendments to January minutes – AW and KK were in attendance. Amendments to February minutes – AL, AW and MB.	03-01 Amend attendance in both sets of minutes.
03	Open action points. Action points all closed.	
	Hot Topics	
04	Roundtable (Hot Topics) <ul style="list-style-type: none"> • Not relating to specific contractor issues. • Time scale for March deadline. • Quality Payments • Quantity of staff knowledge at contractor level. • HLP requirements. • Clarification of HLP requirements. • Training for pharmacy. 	
05	Pharmacy Funding Cuts 'Making it happen' presentation delivered by SB. Committee agrees it's important to find a direction that all parties want to be moving in which will promote productivity. Committee splits into three separate groups. Discussion ensued – see attached document for details.	
	Committee Matters	
06	LPC Strategy New strategy document presented by SB with 2017 objectives.	
07	LPC Training Needs SB reports on leadership academy training.	

08	LPC Meetings LPC discusses new venues for committee meetings due to troubles with car parking at space works. Another monthly meeting to be held on 4/4/17.	
	Officers' Reports	
09	Chair's Report See attached report.	.
10	Chief Executive Officer's report See report for full details.	
11	Head of Services and Support's Report See report for full details.	
12	Information Officer's Report Results of LPC 'how can we help' survey presented.	
	Finance, Governance and Facilities	
13	Treasurer's report (finance and payroll) Report sent by CW. All PharmOutcomes money has been successfully paid.	
14	Governance workshop session Nothing to report. Send self-evaluation PDF from Pharmoutcomes to SC and AL.	03-02 Send self-evaluation PDF from Pharmoutcomes to SC and AL.
	Professional Matters	
15	CCA Priorities Report any successful challenges concerning quality payments. Asked whether LPC supplied a provider company.	
16	LPN, LLG Andre Young, chairman of LPN, has decided to replace meetings with regular newsletter.	
17	Other Issues AL notes difficulty with discharge from Cramlington hospital. Issue with the discharge of patients.	
	Marketing and Communications	
18	Website, e-mails, social media SB has the go ahead from committee to contract work on new website.	

19	Newsletter Nothing to report.	
	Pharmacy Services / Funding	
20	NHS England – Flu, PERMSS, NUMSAS Discussed within Pharmacy Funding (05).	
21	CCG Services Discussed within Pharmacy Funding (05).	
22	PH Services Discussed within Pharmacy Funding (05).	
	Service Support and Training	
23	Healthy Living Pharmacy Presentation given by AG on the Healthy Living Pharmacy requirements. Covered in Head of Services and Support's Report (11).	
24	Quality Payments Scheme Nothing	
	Market Entry, Relocation, Change of Ownership	
25	Covered in CO report. Needs review as LPC not receiving some important market entry e-mails.	
	Information Communications Technology	
26	PharmOutcomes – invoice for 2017 Invoice has been paid.	
27	EPS None raised at current meeting.	
28	SCR issues – 100% coverage Regular updates from NECs.	
29	NHS Mail Issues Ongoing issues concerning quality payment scheme.	
	Provider Company	
30	PSNE Limited Covered in CO report.	
	Other Business	
31	Any other business None raised.	

32	Executive meetings: Friday 7 th April 2017, Friday 21 st April 2017 10.00 – 12.30 Spaceworks, Benton Park Road, Newcastle upon Tyne, NE7 7LX	
33	Date and time of next LPC meeting: Tuesday 4 th April, 18:30-19:30 – Venue TBC Wednesday 3 rd May 2017 09.30 – 16.00 - Venue TBC	

The CPFV 3 core roles for the community pharmacy of the future:

LPC committee splits into 3 groups to discuss different factors of the three core roles for the community pharmacy of the future.

1. As the facilitator of personalised care for people with long-term conditions

Is this what we want?

Yes, in favour of idea. This could work with different services such as asthma, blood pressure screening and diabetes.

Barriers that would prevent this?

- Incorporating this in to the pharmacy working day.
- Time taken to complete each appointment.
- Funding.
- Skills of Pharmacy staff members.
- Equipment in Pharmacy.
- Mindset of team and other healthcare professionals.

Enablers that would assist this?

- Referral processes already in place.
- Signposting services already in place.
- Mindset and determination of staff.
- Political environment.
- Pharmacy accessibility.

Where to start?

- Pilot this at base level.
- Fast to evolve if pilot is successful.

2. As the trusted, convenient first port of call for episodic healthcare advice and treatment

Is this what we want?

Yes, in favour of idea. Systems and knowledge already in place to implement.

Barriers that would prevent this?

- Funding.
- Lack of commissioning e.g PGDs
- Apathy from community pharmacies.
- Belief in healthcare profession from pharmacy and public.
- The need to keep people updated with information.

- Lack of confidence in profession.
- Perception of community pharmacy business.

Enablers that would assist this?

- Facilities already in pharmacy.
- Expertise already acquired.
- Existant services.
- Good community pharmacy PR.
- Minor ailments service.

Where to start?

- Important to start with small steps.
- Present a realistic vision of the future.
- Universality.
- Differences in perception of pharmacy.

3. As the neighbourhood health and wellbeing hub

Is this what we want?

Yes, in favour of idea.

Barriers that would prevent this?

- Trying to target fit and healthy patients.
- Time needed within pharmacy.
- Confidence of staff.
- Funding.

Enablers that would assist this?

- Pharmacy team trained.
- Good staff mix.
- Input into local networks.
- Positive mindset.
- Use of I.T
- Community pharmacy PR.

Where do we start?

- Get HLPs accredited.