

October 2017

Collaboration InSPIRE - RAI on Retail Audit Pro Software

"It took awhile to find someone that could achieve such a colossal task: an in-house software for retail audits. Dr Panayiotis Andreou and the InSPIRE team provided hard work, patience, knowledge, professionalism but above all insights and novelty ideas in the product development. Although it was difficult in the beginning, having to transfer how we work, the steps we went through and our willingness to accept change, together we managed to overcome the difficulties to produce a software that far exceeded our expectations.

The team was always supportive and prompt to respond to our requests. We never felt we were bothering them even when we asked for help until the late hours!

In cooperation, we produced a much simpler internal system, with automated procedures, minimizing errors, speeding up processes and introducing validations for quality control. Our collaboration with the InSPIRE team provided our company with a competitive advantage in the market, by producing a client system that any other retail audit software would envy: a software which gives the user charting and tabulating manipulation of over 5 years data with an ultra-easy to use web-based program. Moreover, it is important to be noted that the software is running for more than two years now, without having any functional problems.

We are very pleased with the professional and pleasant experience. We would like to thank the whole InSPIRE team for the commitment and the high level of professionalism towards the completion of this project for RAI Consultants. We feel that we have grown together with InSPIRE and we consider them as part of our family!

Thanks for taking our software to another level and helping our company to fulfil its vision of being a leader in its industry!!"

Olympios Toumazou

Executive Chairman

RAI Consultants Ltd.