## **Credit Card Transaction Dashboard**

Week\_Start\_Date 

All



Total Revenue

57M

28.77% | WoW

Total Interest 8M

st Transac Amount 46M

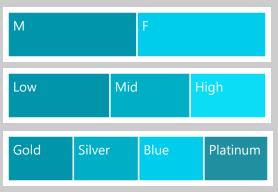
35.04% | WoW

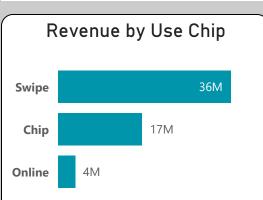
Transac Count

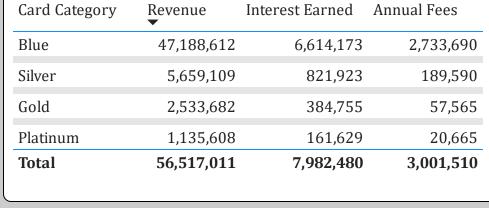
667K

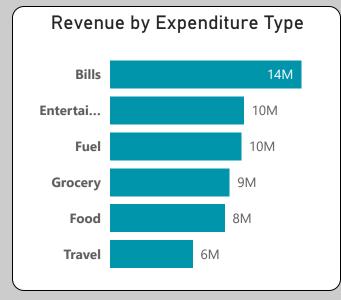
3.39% | WoW

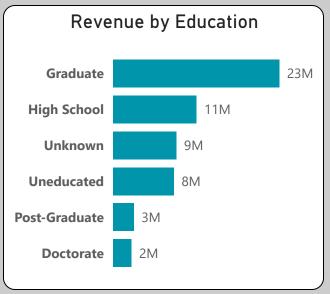
Qtr Revenue & Transaction Count										
● Revenue ● Transaction Count										
		ij								
Revenue	10M						··· 170k	Total Transaction Count		
Re	5M		163.3K	164.2K			 165k	Total Tran		
	0M		Q1	Q2	Q3	Q4				

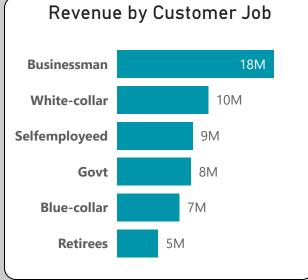














## **Credit Card Customer Dashboard**

Total Revenue 57M

Jan 2023

28.77% | WoW 1.01

0.72M

Total Interest

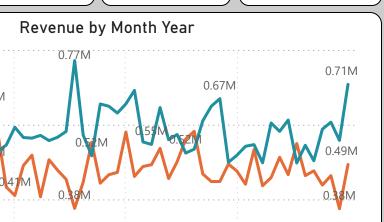
8M

1.01% | WoW

Total Income
588M
18.23% | WoW

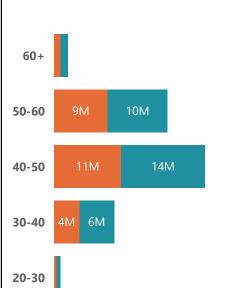
Satisfaction Score

3.2



Jul 2023





Week\_Start\_Date

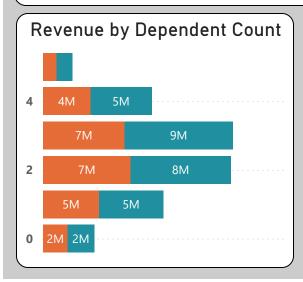


Q3

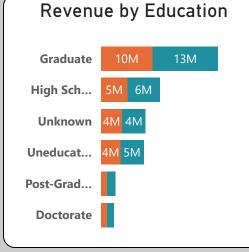
Q2

Q4

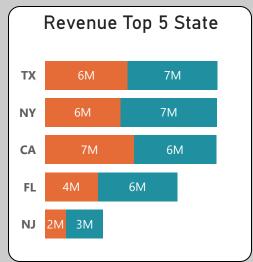
Customer_Job	Revenue	Interest_Earned	Income	
Businessman	17,697,472	2,584,604	190,350,431	
White-collar	10,283,124	1,464,691	105,618,475	
Govt	8,335,534	1,182,231	90,834,727	
Selfemployeed	8,542,826	1,141,510	77,659,931	
Blue-collar	7,040,606	967,751	73,516,911	
Retirees	4,617,448	641,692	49,619,308	
Total	56,517,011	7,982,480	587,599,783	



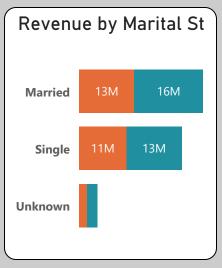
Apr 2023



Oct 2023







## Conclusion

- Revenue increased by 28.8% WoW
- Total Transaction Amount & Count increased by 35% and 3.4% WoW
- Interest earnings only increased by 1% => Revenue mainly comes from actual spending rather than credit card interest
- The Blue card accounts for 82% of total revenue, while Silver, Gold, and Platinum contribute significantly less.
- Swipe payments dominate (36M in revenue), while Chip (17M) and Online (4M) remain lower.
- The 40-50 age group spends the most, while the 20-30 age group spends significantly less.
- Businessmen are the highest-spending customer group (17.7M)
- Married customers spend more than single customers, likely due to family-related expenses.
- Texas (TX) and New York (NY) generate the highest revenue (~6M 7M),

## Recommendation

- Maintain and expand the Blue card customer => Enhance loyalty programs and incentives
- Promote Online & Chip Payment
- Engage Younger Customers (20-30 age group) and Target High Income Customer => Provide tailored offers that match their lifestyle (travel, entertainment, online shopping), Focus digital marketing efforts on social media platforms.
- Improve customer satisfaction score => Collect feedback on card usage and customer service experience, enhance support services.
  - Focus marketing efforts on Texas and New York (high revenue potential