

5. Software Requirement Specification for Passport Automation System

1. Introduction:

• Purpose:

The purpose of this document is to define the requirements of passport automation system. This system will help streamline passport application process including application submission, tracking and appointment scheduling.

• Scope:

The system will support application passport office staff and immigration officers in processing passport request and renewal. The system will automate many manual tasks and provide a transparent way to track the status of application.

• Overview:

The passport automation system will consist of modules for application submission, verification, appointment scheduling, passport issuance etc.

2. General description:

• Product Perspective:

The system will integrate with government databases and biometric verification systems to automate passport processing.

• User Characteristics:

Users will include passport applicants, government officials and

System administrators.

- System constraints:

The system must support secure online submission and tracking for passport applications.

3. Functional Requirements:

- Online application submission and payment processing

- Application status tracking
- Appointment scheduling
- Biometric verification integration.

4. Interface Requirements:

- web-based interface for applicants
- administrative portal for passport office

- Integration with payment gateway

5. Performance Requirements:

- Must process 100,000 applications at a time.

- Application status updates should be available in real-time.

6. Design constraints:

- Must comply with government security and data privacy regulation.
- Modular design for easy future upgrades and feature additions

7. Non-functional attributes:

- Security: end to end encryption for sensitive data

- Scalability: Scalable across multiple regional passport office
- Reliability: 99.9% uptime for continuous operation.

8. Preliminary schedule and Budget:

- Development timeline: 8 months
- Estimated Budget: 20,00,000.

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