



# Poisson Processes

*You should solve these problems with as few calculations as possible, relying on properties of Poisson processes as much as possible.*

1. Calls arrive at a customer service center according to a Poisson process with  $\lambda = 3$  calls per minute. Compute and interpret the following quantities.
  - a.  $E(N_1)$ .
  - b.  $SD(N_1)$ .
  - c.  $P(N_1 = 2)$ .
  - d.  $P(N_1 = 2, N_3 = 6)$ .
  - e.  $P(N_1 = 2 | N_3 = 6)$ .
  - f.  $P(N_3 = 6 | N_1 = 2)$ .
  - g.  $E[N_{15} | N_{10} = 8]$
  - h.  $E[N_{10} | N_{15} = 8]$ .
  - i.  $Cov(N_{10}, N_{15})$ .
  - j.  $Corr(N_{10}, N_{15})$ .
  
2. Arrivals of spam emails to your email spam filter follow a Poisson process with mean rate 1.5 spam emails per minute. For the parts below in addition to computing, denote the corresponding probability in terms of proper symbols and notation.
  - a. Compute the probability that exactly 4 spam emails arrive to the filter in the next 2 minutes.
  - b. Compute the conditional probability that more than 3 minutes elapse, starting now, before the next spam email arrives, given that the most recent spam email arrived 2 minutes ago.
  - c. Compute the probability that the next spam email arrives some time after 3 minutes but before 5 minutes from now.
  - d. Compute the probability that exactly one spam email arrives in the time interval from 3 minutes to 5 minutes from now.
  - e. If only 1 spam email arrives in the next 5 minutes, compute the conditional probability that it arrives in the next minute.
  - f. Compute the conditional probability that 2 spam emails arrive in the first minute, given that 5 spam emails arrive in the first 3 minutes.

