

# Tyler Robbins

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## ***Skills***

Data Analytics(SQL,Python, Microsoft Excel), Dashboards(PowerBI, Tableau, Excel), CRM

## ***Work Experience***

### **Philips Lifeline**

**Nashville, TN**

**2019 – Present**

Philips Lifeline medical alert service with innovative tools designed to surround seniors with the right response, care, and services at the right time.

- Created both templates in Microsoft Excel and Python coding for data scrubbing in order to decrease process time and user errors.
- Team captain for communication log reports and auto-faxing reports.
- Coordinating with other departments to identify inefficiencies in our current processes and creating multiple options in how to address them through different coding programs.

### **MDSave**

**Brentwood, TN**

**2015 - 2019**

MDSave is a startup software as a service(SaaS) company designed to streamline the healthcare billing process for patients and providers.

### ***Client Service Representative***

*August 2017- June 2019*

- Created Itemized statements using CPT codes, ICD-10 codes, as well as hospital tax ID numbers for patients to submit to their insurance and have costs applied to their deductible.
- Work with providers to resolve outstanding charges for patients.
- Provide technical and customer care support to client provider staff and claims/insurance staff
- Communicate with sales, billing and accounting departments to perform market research and sales analysis
- Hosted Demo webinar to demonstrate product use and increase utilization rates with clients

### ***Sales Analyst***

*August 2015 – August 2017*

- Experienced in using database and CRM tools to support strategic initiatives for market research and analysis for internal and external use
- Used provider details to price and create bundled packages for purchase online and built reports showing individual transactions, and monthly revenue/variance between hospital groups for client health systems as well as each live specialty under individual hospitals
- Provided sales and payor mix data to sales and account management team by researching data about both current and future potential clients
- Leveraged complex sheets to provide info and show a quantifiable income

## **Respondon**

**Barcelona, Spain**

### ***Research Analyst Intern***

*June 2015- August 2015*

Abroad internship researching the market for social media apps in Barcelona, Spain.

- Customer market exploration
- Drafting and translating marketing materials.

## ***Education***

### **Nashville Software School**

**Nashville, TN**

Data Analytics Bootcamp Program- (SQL,Python, Microsoft Excel)

Data Analytics Jumpstart Program-(Python)

### **University of Kentucky**

**Lexington, KY**

Bachelor's Degree, Major: Economics

### **Dale Carnegie Training of Tennessee**

**Nashville, TN**

## ***Honors and Activities***

- Member of Junior Chamber of Commerce of Nashville
- Chairman of Nashville Junior Chamber Winter Fundraiser Committee
- Habitat for Humanity Mission service