

# JESSICA MORRISON

## Data Analyst

Enthusiastic and motivated Data Analytics student who is eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of the process of cleaning Data, Analysis, and Problem-Solving. Currently learning SQL, Python, Excel, PowerBI and Tableau. Motivated to grow and excel in the world of Technology.



### Contact

#### Address

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#### Phone

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#### LinkedIn

<https://www.linkedin.com/in/jessica-morrison-80a9a>

#### WWW

<https://github.com/Jess-Morrison>



### Software

Excel	●●●●○
SQL	●●●●○
Python	●●●●○
Java	●●○○○



### Data Experience

2020-07 -  
Current

#### Data Analyst

Nashville Software School, Nashville, TN  
Six month part-time intensive training to data analytics and business intelligence processes and tools. Emphasis on analytical reasoning through hands-on training on every stage of the analytics workflow. Using real data presented by Nashville employers, when possible, learning will include communicating findings through presentations, storytelling, building reports, and creating dashboards. Tools that will be taught: SQL, PowerBi, Excel, Python, and Tableau

2020-03 -  
2020-07

#### Data Analyst

DOLLAR GENERAL THROUGH RANDSTAD,  
GOODLETTSVILLE, TN

- Assisted the company's MDM department with a short term project to ensure that the company's retail locations received Essential items
- Ensured that data was accurately governed, maintained, and transmitted between internal and external business partners and systems through the use of Excel and PIM
- Increased the distribution of items by managing the daily workflow related to Item, Vendor, location, and Master Data setup and maintenance



## Other Experience

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### **2019-02 - 2020-03 Claims Analyst**

*PROGRESSIVE INSURANCE, NASHVILLE, TN*

- Holistically reviewed and analyzed data within claims to ensure that the correct outcome was made.
- Acted as a liaison between customers and various carriers.
- Problem solved to ensure that coverage can be extended to the appropriate party.
- Reconciled data in direct collection system with accounting system to address discrepancies.

### **2018-05 - 2019-02 Customer Service Mgr./**

#### **Accounting Associate**

*WALMART NEIGHBORHOOD MARKET, BRADENTON, FL*

- Managed and Directed Cashiers and Service Desk Associates in a Fast Paced Environment.
- Reconciliation and ongoing audits of store's daily sales data.
- Monitoring internal controls for cashiers and daily cash management of registers.

### **2015-12 - 2018-05 Certified Pharmacy Technician**

*WALMART PHARMACY, BRADENTON, FL*

- Monitored workflow of the patient prescription process to identify process gaps, troubleshoot, and resolve.
- Liaison for pharmacists to ensure positive customer experience.



## Education

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**2020-07 -  
2021-01**

### **Data Analytics**

*NASHVILLE SOFTWARE SCHOOL - Nashville, TN*

**2010-08 -  
2016-01**

### **Bachelor of Science Graduate: Western Legal Traditions, Pre-Law, Strategic Intelligence and Studio Art**

