MONICA KAY PROVENCE

• *Full-Stack Software Developer* •

I am a creative, detail-oriented person with a passion for intuitive, user-focused design. After almost a decade working as an Art Educator, Creative Entrepreneur, and Healthcare Advocate, I became interested in software development. I enrolled in a self-guided Python course through Udemy, and quickly realized that software development was the perfect combination of creative and strategic problem solving.

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EDUCATION

Nashville Software School
2021 — *Full-Stack Development*

Coursera
2020 — *JavaScript Animation for Websites, Data Visualization, and Games*

2020 — *CSS Animated Components with ReactJS*

Udemy
2020 — *UX Design: User Behavior & Psychology*

2019 — *Python Bootcamp*

Middle Tennessee State University
2016 — *B.S. Art Education*

TECHNICAL EXPERIENCE

Nashville Software School   Fully Remote
Full-Stack Software Developer   2020

Intensive six-month, full-time software development bootcamp with immersive, lab-based learning in Full-Stack Development, with a focus on HTML5, CSS3, JavaScript, React, SQL, and Python.

- 100% remote, simulated work-based learning environment
- Emphasis on team-based development
- Experience with Scrum process and agile workflow
- Used Git & GitHub for version control
- Experience in a full-time remote environment

Languages & Technologies

- HTML 5, CSS3, JavaScript, React,
- JSON Server, SQL, Python, & Django
- Git & GitHub
- Visual Studio Code
- Sketchboard, Miro, Figma, & dbdiabram
- Canva, Vectornator, Concepts, & Bazaart

COMMUNITY

Nashville JavaScript
Attend monthly meetups and actively participate in group discussions.

Code For Nashville
Attend monthly meetups and actively collaborate with other developers to solve social issues through innovative development.

PyNash
Attend monthly meetups and actively participate in group discussions.

Women In Technology of Tennessee
Attend monthly meetups and actively participate in group discussions.

freeCodeCamp
Attend weekly meetups to practice algorithms and data-structure coding skills with other developers.

PROJECTS

Neighborly   tinyurl.com/heyneighbor
Server-Side Capstone

Full-stack peer-to-peer commodity sharing application for environmentally conscious consumers, built with waste reduction in mind.

- Full CRUD functionality for complex relational data.
- Conducted User Research to inform development process.

Rare   tinyurl.com/mediamoguls
Publishing Platform

Full-stack social application using a React client and Python-Django server, built 100% remotely by a team of six over the course of three Agile-Scrum sprints.

- Initiated team discussion about recurring workflow issues.
- Researched and presented possible solutions.
- Implemented changes, significantly reducing production roadblocks.

Wide Retriever   tinyurl.com/wideretriever
Client-Side Capstone

Dashboard application built with React where Dog Parents can set exercise and training goals for their dogs and track their progress.

- Full CRUD functionality for many-to-many data relationships
- Utilized Miro and dbdiagram for planning
- Implemented JSON Server to store and return data
- Used CSS, Vectornator, and Canva for design

SKILLS

Interpersonal Skills
Time Management
Public Speaking
Team Building
Remote Work
Conflict Resolution
Project Planning

INTERESTS

Performing Improv Comedy
Directing Sketch Comedy
Writing Haikus
International Travel
Experimental Mixology
Painting Oil Portraits
Reading
Walking My Dog

AWARDS

"The Orator"
Nashville Software School
For being able to cheer up
my teammates and resolve
conflicts smoothly,

"The Tomb Raider"
Nashville Software School
For digging up as much
documentation as possible on
new technologies.

"The Burrito"
Nashville Software School
For being a positive
force in the Cohort.

"Continuing Education Award"
Kemberton
For outstanding work in
account resolution after only
two months on the job.

EXPERIENCE

Kemberton   Franklin, TN
Denials Specialist   2017 - 2020

Healthcare Company specializing in Patient and Provider advocacy through complex claims resolution.

- Wrote legal appeals on behalf of healthcare Providers & Patients.
- Played key role in resolving all high-dollar, complex accounts.
- Identified repetitive tasks, and wrote macros to automate them.
- Minimized opportunities for human error by building and distributing appeal templates to my teammates.
- Conducted daily research on current insurance policies.

Technologies Used

- Teams, Office 360, OneNote, Planner, Access, Excel, Word
- EPIC Systems

Paint Nite   Nashville, TN & Memphis, TN
Licensee/Artist   2014 - 2019

The premier "social painting" company in the U.S.

- Started as a Teaching Artist and took over operations for the Nashville Market in 2017.
- Grew Private Event revenue for the Nashville Market from roughly $10,000 annually to over $70,000 in my first year.
- Launched Paint Nite Memphis in 2018, and developed self-sustaining team remotely from home in Nashville, TN.

Technologies Used

- Facebook Ads, Hootsuite, Instagram Ads
- GSuite
- Canva, Photoshop, InDesign

Firstlight Arts Academy   Brentwood, TN
Art Teacher   2013 - 2016

Artist training studio for students age four to adult.

- Contributed to comprehensive curricula for all ages.
- Identified individual student's learning needs and modified teaching style accordingly.

VOLUNTEER

Disaster Relief   Nashville, TN
Tornado Relief Coordinator   March 2020

- Worked closely with Hands On Nashville to dispatch teams to locations where volunteers were needed.
- Assisted with manual labor and cleanup.

Covid-19 Essentials Distributer   April - July 2020
- Packaged and delivered essential products to elderly and immunocompromised Nashville Residents during pandemic.

Kids Arts Festival   Franklin, TN
Volunteer Event Coordinator   2015 - 2016
- Coordinated execution of a community mural, painted by hundreds of participants during the festival.
- Oversaw activities of volunteers and art booths on site.
- Curated student art gallery with over 500 works of art.