

JENNIFER WHITSON

DATA ANALYST

✉ jenwhitson@gmail.com
☎ (205) 913-4908
🌐 <https://www.linkedin.com/in/jenwhitson/>
🐙 <https://github.com/jenwhitson>
🏠 Nashville, TN

ABOUT

I am a critical thinker who enjoys finding creative solutions to complex problems. I get excited about finding hidden patterns in data and translating them into stories. Throughout my career, I have brought a deeply engaged curiosity that allows me to adapt and thrive in any setting.

SKILLS

- SQL | PostgreSQL
- Excel
 - Pivot Tables
 - Power Pivot
 - XLOOKUP/VLOOKUP
- Python | Jupyter Notebooks
 - pandas
 - matplotlib/seaborn
 - geopandas/folium
 - APIs/web scraping
- Google Data Studio
- Tableau
- Power BI
- GitHub
- Data Visualization
- Creative Problem Solving
- Adaptability
- Quick Learner
- Process Improvement
- Client Relations / Communications

EDUCATION

Nashville Software School
Data Analytics Bootcamp

Anticipated Graduation Date: April 2021

Emory University
Masters in Theological Studies

Graduated magna cum laude; focus in Sociology of Religion

PROFESSIONAL EXPERIENCE

DATA ANALYTICS APPRENTICE

Nashville Software School | January 2021-present

3 month intensive program. Received training in how to analyze data to solve business problems through team and individual projects and communicate findings through data storytelling, visualizations, and interactive dashboards.

Family & Children's Services: <https://tinyurl.com/4v5fv7u2>

- Class project using real data from crisis call center. Personal highlight: identified for client that less than 1% of callers make up 1/3 of call volume
- Utilized Python to clean and analyze data, Excel and Python to visualize data, and Google Sheets to present findings

World Happiness Project: <https://tinyurl.com/4v5fv7u2>

- Explored data from the World Happiness Report; discovered that happiness and unhappiness often fall along regional lines
- Utilized Excel for data analysis and Tableau for data visualization

PARALEGAL

Law Offices of John Day | June 2016-January 2021

Civil law firm specializing in personal injury and wrongful death cases.

- Organized and analyzed healthcare and other case data from various sources and reported insights to attorney
- Created visualizations using Google Data Studio and Microsoft Excel with a focus on readability and clarity
- Worked collaboratively with attorney to craft clear and concise legal arguments to persuade judges, jurors, attorneys and insurance adjusters
- Performed all of the above for a case that won an \$18 million judgment, the largest judgment in the history of the Circuit Court for Williamson County, Tennessee
- Won 2019 and 2020 contests among paralegals for most 5-star client reviews on Google and recommendations on Facebook

CASE MANAGER

Law Offices of Andrew Egan | September 2014-June 2016

Startup social security disability law firm.

- Redesigned company database to streamline processes, create templates, and capture a wider array of case tracking data
- Documented standard operating procedures for all company processes to be used in training current and future employees
- Collected and analyzed healthcare data to create compelling stories for government agencies
- Managed communications with 200+ clients