

# ROBERT J GALLAGHER ORTEGA

## Data Analyst Apprentice

Nashville, TN

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[LI Profile Link](#)

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## ABOUT ME

With my exposure to data analytics in transportation security, I was intrigued by how I could leverage data to influence business decisions, which led me to becoming more proficient in various analytical technologies. Since graduating the bootcamp, I am continuing to develop my skills in Data and Business Analyst.

## SKILLS

- Tableau
- Data Analysis
- Power BI
- Python
- SQL (PostgreSQL)
- Excel (Pivot tables, V-look up)

## PROFESSIONAL EXPERIENCE

### Data Analytics Apprentice, Nashville Software School

May 2021 – Present

A comprehensive curriculum utilizing up-to-date technologies to explore data in return for solutions. NSS emphasizes the importance of GitHub, Kanban boards, and the agile method in order to thrive as a team.

#### Projects

- [Low Income & Elderly Tax](#): created a dashboard for a nonprofit organization and provided actionable insights for low income and the elderly taxpayers, utilizing Excel (Vlookup, Offset functions)
- [Data Analyst Jobs](#): explored data analyst positions, ratings, and locations utilizing SQL queries (PostgreSQL, pgAdmin 4)
- [Yelp Reviews](#): analyzed data pulled from AWS utilizing Excel for this analysis (Pivot Tables, slicers, charts/visual display)
- [Lahman Baseball](#): SQL based analysis utilizing PostgreSQL focusing on joins
- [NYC Electricity](#): utilizing Power BI to transform and analyze data to find average price of a kWh and present a dashboard

### Transportation Security Officer, U.S. Department of Homeland Security

June 2008 – June 2021

Providing security and protection of travelers across all transportation sectors in a courteous and professional manner.

- Collect and record data and metrics pertaining to aviation security
- Strong communication and customer service, in a position of public trust
- Operating various screening equipment and technology to identify dangerous objects
- Engaging in continuous development of critical thinking skills, necessary to mitigate actual and potential security threats

## EDUCATION & CERTIFICATIONS

### Nashville Software School

Expect. Grad.: August 2021

Data Analytics Bootcamp Certification

### Los Angeles Southwest College

December 2019

AA in Business Administration: General Business/Accounting

AA in Interdisciplinary Studies: Social and Behavioral Sciences

AA in Liberal Arts: Natural Sciences

AA in Liberal Studies (Teaching Preparation)

## ACHIEVEMENTS & AWARDS

LA Southwest College: Dean's Honor List December 2018

DHS-TSA Associates Program Certificate of Achievement, 2014

DHS On-the-spot Award, 2009, 2010, 2020(2x)

