

CHEYENNE NORTH

DATA ANALYST

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ABOUT ME

I was exposed to data analysis through my experiences as an Engagement Manager at FedEx Ground. I was interested in how data could tell a story, inspire change, and reveal truths. My interest grew into a desire and I decided to pursue Data Analysis at Nashville Software School with aspirations of becoming a Data Storyteller.

TECHNOLOGY

- Power BI
- Python
- Excel(Pivot tables, V-lookup)
- SQL (PostgreSQL)
- Data Analysis
- Data Visualization
- Inventory Management
- Tableau

EXPERIENCE

Nashville Software School

Sep. 2022 - Present

Data Analyst Apprentice

Intensive full-time bootcamp focusing on data analytics fundamentals and problem solving. Used real-world datasets and included projects where findings were presented to stakeholders from the community.

- Analyzed data using Microsoft Excel, including utilizing pivot tables and lookups, and connected to external data sources using the PowerPivot add-on
- Built and deployed dashboards using Tableau and PowerBI
- Wrangled data and performed exploratory data analysis using Python's pandas library
- Created data visualizations using matplotlib and seaborn
- Gathered data through APIs and webscraping
- Performed geospatial analysis using geopandas and folium
- Retrieved and analyzed data using PostgreSQL and sqlalchemy
- Source code version control with Git/GitHub
- Project management/tracking with GitHub project boards and issue tracking

PROJECTS

Tableau 2 |

Utilized Tableau to create a dashboard for a presentation highlighting the target audience for cyclist safety in North Carolina

Tech Used: Tableau

IUN_Project |

Utilized UN data to get familiar with python. I answered questions about the UN data, created visuals, and did in debt analysis on some of the outcomes

Tech Used :Python

PROFESSIONAL EXPERIENCE

FedEx Ground

Sep. 2021 - Present

Engagement Manager

- Utilize advance Excel
- Oversee the retention and compliance of more than 200 employees
- Coordinated with upper management in defining and establishing protocols for various project lifecycles
- Prepare reports on project performance

FedEx Ground

Aug. 2020- Sep 2021

Operations Manager

- Analyze potential problems and points of friction and work to find solutions in order to maximize efficiency and revenue
- Utilize logistics engineering systems such as YMS/TMS
- Oversaw the overnight delivery of about 10,000 high-priority packages, documents, and heavy freight per shift
- Led and coached a team of 15-20 Package Handlers

FedEx Ground

July 2020- Aug. 2020

Package Handler

EDUCATION

Nashville Software School

Certificate
Data Analytics Boot Camp

Arkansas Tech University

Master Certificate of
Advising

Arkansas Tech University

Bachelor of Professional
Leadership

PROFESSIONAL ORGANIZATION

Hub Quality Council

FedEx Ground

Analyze company processes for improvement by utilizing the following processes :

- QDP Principles (Quality Driven Management)
- ABLE (Assess Build Launch Evaluate)
- QAT (Quality Action Team)