

Social Media Scheduling Mobile Application

Md Hasib Zaman
Department of Electrical and
Computer Engineering
North South University
Dhaka, Bangladesh
hasib.zaman@northsouth.edu

Jahin Mahbub
Department of Electrical and
Computer Engineering
North South University
Dhaka, Bangladesh
jahin.mahbub@northsouth.edu

Yeahia Mahammad Arif
Department of Electrical and
Computer Engineering
North South University
Dhaka, Bangladesh
yeahia.arif@northsouth.edu

Shaikh Shawon Arefin Shimon
Lecturer
Department of Electrical and
Computer Engineering
North South University
Dhaka, Bangladesh
shaikh.shimon@northsouth.edu

Abstract

Social Media involvement in our life has been increasing day by day and maintaining this social media life has become more difficult. Sometimes we might have to post our contents remotely even when we are away from our workspace or we might have to post something on a specific time but we might be busy on that time. So, these issues bring to our solution, the social media scheduler application where people can schedule their social media posts and they can post from multiple platforms from one hub.

Keywords

Social Media; influencer; online business; Schedule Post;

1. Introduction

People are controlling their personal and business life both in social media. They have to come up with ideas day by day to upload their content. But often they forget the content which they thought of. In the past people used to follow the classical way and write in a notebook. After a while they thought of jotting it down on a notepad, a software for keeping notes. But in recent times life has been made easier. Social Media applications have added the feature of scheduling posts. But nowadays we also have to maintain not only social media accounts but many more concerned sites to keep our business running smooth and contents to reach out people effectively.

The Social Media scheduler is an application that appoints or schedules post/tweets for social medias. The application will be a mobile application. It will be running on both IOS and Android.

The purpose of the project is to make people's day to day life easier, give them the opportunity to use social media remotely and easy maintenance of their social media accounts from one hub and post when they are roaming.

We have a huge target audience, everyone who is on social media can be our target. Our special targets would be those who use their social media to conduct business.

2. Background

These days there are a huge number of social media sites. That's why target platforms are scattered but after a thorough research, we came up with a few social media sites that we can support through our application if their privacy allows us: Facebook, Twitter, Instagram, LinkedIn, Tiktok, Reddit, Snapchat, Quora.

Every social site has their own way and their posting methods are different. Some of them can add images and in some if image is mandatory.

Social Media	Post	Image	Video	Caption	Character Limit	Stories
Facebook	✓	✓	✓	✓	63,206	✓
Twitter	✓	✓	✓	✓	280	✗
Instagram	✓	✓	✓	✓	2200	✓
LinkedIn	✓	✓	✓	✓	1300	✓
Tiktok	✓	✗	✓	✓	100	✓
Reddit	✓	✓	✓	✓	40,000	✗
Snapchat	✗	✓	✓	✗	✗	✓
Quora	✓	✓	✓	✓	40,000	✗

The potential market competitors against our project that we have noticed of are: SocialPilot, HootSuite, Buffer, Sendible, AgoraPulse, Sprout Social, CoSchedule, Zoho Social, eClicher, MavSocial, MeetEger, SmartQueue, Facebook Business suite, Combin Free Instagram Scheduler.

Facebook Business suite-

Facebook business suite is the official application tool that helps to organize your Facebook page and Instagram page. It has a web version and an ios and android version as well. The feature that it holds are:

- View your business at a glance
- View Activity
- Use Inbox
- Create Posts and Stories
- Access Commerce Manager
- Create Ads
- View Insights
- Access More Tools
- Schedule posts

The business suite has a very nice way of scheduling post. It would be considered the best in our opinion. It uploads the whole file in a server and posts when it's scheduled. It also shows the preview of the scheduled post.

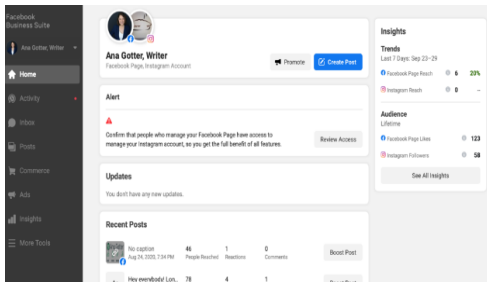


Figure 2.1: Facebook business suite

Combin Free Instagram Scheduler-

Combin's goal is to provide efficient Instagram marketing solutions. It doesn't have any mobile version. It only offers a desktop version. The application has to be running in the background to post on Instagram. It doesn't support any other platform and medias.

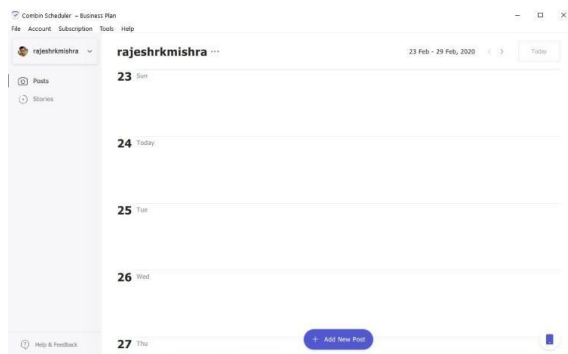


Figure 2.2: Combin-Scheduler

Buffer-

Buffer is another social media management tool. It allows you to manage multiple accounts with pricing. Buffer offers using facebook, twitter, Instagram and LinkedIn to connect and schedule post. It uploads everything required to some cloud storage and then posts when it's required to. Buffer has an analytic section as well which gives the user some insights about the posts.

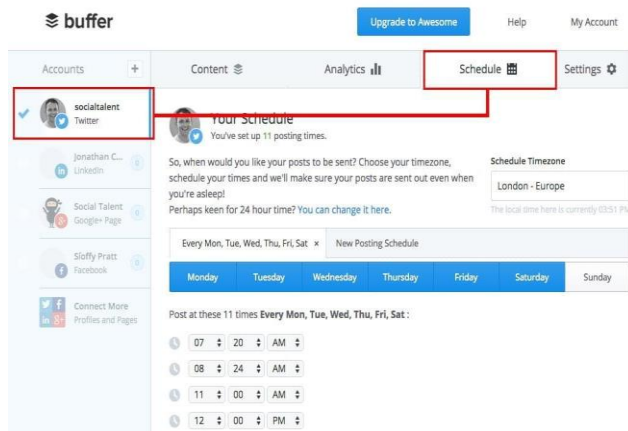


Figure 2.3: Buffer Social Media

Hootsuite-

Hootsuite is another useful application for managing social media network channels. Often referred to as a social media management system or tool, it enables you to view multiple streams at once and monitor what customers are saying. You can post updates, read responses, schedule messages, view statistics, and much more. Many international brands—including Coca-Cola and Sony Music—utilize this timesaving approach to social media marketing. With Hootsuite, you can post updates, review responses, and connect with your customer base on over thirty-five popular social networks, including Twitter, Facebook (includes Profiles, Events, Groups, and Fan Pages), LinkedIn (includes Profiles, Pages, and Groups), Google+, Foursquare, WordPress blogs and several other platforms via third party apps.

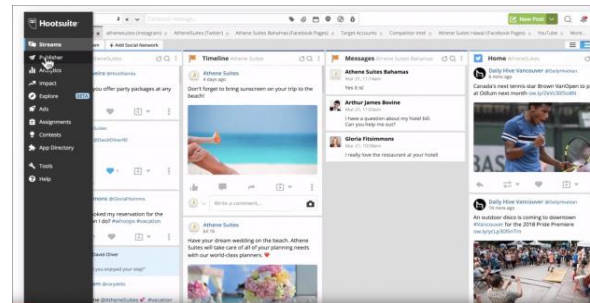


Figure 2.4: Hootsuite

SocialPilot-

SocialPilot is a social media scheduling and marketing platform developed specifically for agencies and social media professionals. Used by over 40,000 agencies and social media teams, SocialPilot is designed to help users enhance the efficiency of their online marketing strategies and efforts, and save time and money. Moderately priced and appropriately integrated, SocialPilot is meant to be accessible for businesses of all scales and industries. In fact, there is a free starter package for 3 connected profiles you could use to examine the features, and confirm SocialPilot is a smart choice for your business.

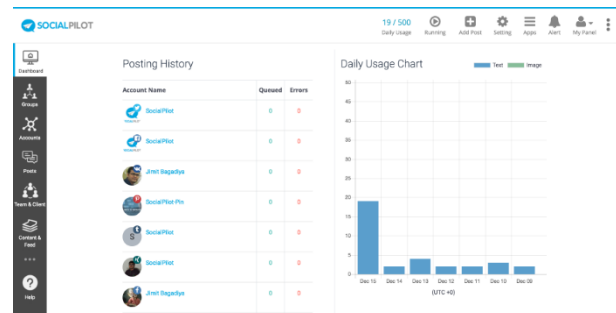


Figure 2.5: SocialPilot

Sendible-

The Sendible platform brings all your social networks together into a centralized hub and is the easiest way to execute a winning social media strategy for multiple brands at scale. Positioned as a productivity tool for agencies, you can be certain that your team will save hours of time!

With powerful social media engagement, monitoring, publishing, lead generation and reporting features, Sendible gives you all the tools to delight your clients every step of the way.

Sendible's social media automation features help to simplify the process of driving interactions, growing a following and starting conversations on social media. The unified Priority Inbox is loved by brands and agencies alike, who are saving hours each day by consolidating the most important conversations from multiple sources into a single stream. With gorgeous social media reports that are designed to impress, you can deliver both meaningful and impressive-looking insights showcasing your progress on social media.

eClinger-

eclinger platform is built for companies who are looking for an intuitive yet powerful solution to manage their brand reach, reputation and growth online. Popular features include: suggested content & free media assets, live inbox to interact across all channels / message types, post editing, scheduler & visual calendar, post boost, monitoring with live feeds, smart queues & auto posting, analytics & reports, team collaboration & workflows, mobile app.

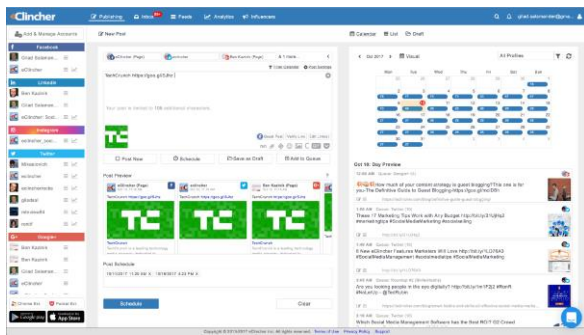


Figure 2.6: eClinger

Sprout Social

Sprout Social offers powerful social customer service solutions for leading agencies and brands including Hyatt, Ogilvy, Leo Burnett, Evernote and Microsoft. Sprout enables brands to simplify social monitoring, listening, customer service, engagement and much more. Sprout supports Facebook, Twitter, Instagram, LinkedIn and Google+ & integrates with Bitly, Google Analytics, Zendesk, Feedly & UserVoice.

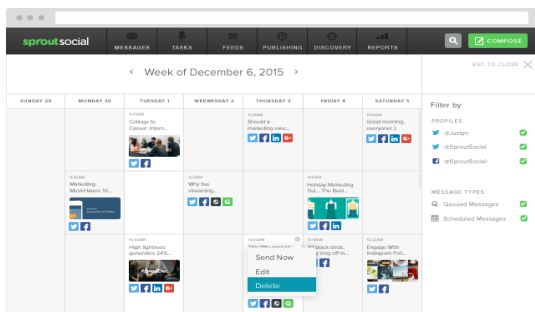


Figure 2.7: Sprout Social

Application	Scheduling	Analytics	Monitoring	Collaboration	Content Curation	Bulk Scheduling	Cost of User	Free Version
Social Pilot	✓	✓	✓	✓	✓	✓	50/m	✗
Hootsuite	✓	✓	✓	✓	✓	✗	599/m	✓
Buffer	✓	✓	✗	✓	✗	✗	99/m	✓
Sendible	✓	✓	✓	✓	✓	✓	199/m	✗
Agora Pulse	✓	✓	✓	✓	✗	✗	199/m	✗
Sprout Social	✓	✓	✓	✓	✓	✓	149/m	✗
CoSchedule	✓	✓	✗	✓	✗	✗	400/m	✗
Zoho Social	✓	✓	✓	✓	✗	✓	200/m	✗
eClinger	✓	✓	✓	✓	✓	✓	219/m	✗
MavSocial	✓	✓	✓	✓	✓	✓	199/m	✗
Meet Eger	✓	✓	✗	✗	✗	✓	49/m	✗
Smart Queue	✓	✓	✗	✗	✓	✓	79.99/m	✗

3. Purpose

The purpose of our project is to provide a solution to the people who want to organize i.e. schedule their social media posts. More importantly they want to do it through an app that provides them with these services for free. Users have to just schedule their posts and our app will handle the job of posting them on time.

Suppose that McDonalds wants to inform their customers about the availability of their Breakfast special from 7-10 am. But they want that to be posted at 6am in the morning. They can schedule that post through our app without having someone waking up at 6am just to post this.

Or perhaps A fashion brand wants to announce as in market their customers to their new spring collection. And also they want to milk this opportunity by posting each of their designs every alternate day. That is real effect that can happen on people as researched by Kanuri et. al. [1] Instead of posting the pictures of all your collection, post each of the pictures of your new fashion collection one at a time. And that can easily be scheduled through our app. This is how corporations can directly engage with their customers.

Another real life example can be celebrity fan accounts on Twitter or Instagram. These provide free publicity and marketing to celebrities without them even knowing about them. Now if anyone wants to make a new fan account and warm it up and create a following, they have to post daily. And interact with other fans who

like the celebrity daily. Our app can be a life saver to these users. Just prepare the pictures of let's say Chris Hemsworth, create schedule on our scheduler. Let's say the user plans to post three times a day on Instagram and our app will do the rest. This has also been discussed on an article by Collier [3]. If the users followers see the account posting three times a day, that will make the account more engaging, if the account is more engaging and active, Instagram itself will promote the account on their discover page. And the more it is on the discover page, gradually the following will grow.

4. Proposal

Architecture Pattern- Architectural pattern of the proposed application is given below.

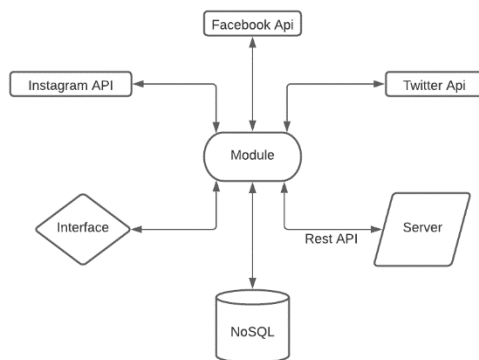


Figure 4.1: Architecture Pattern

We will be using MVVM architecture for our Application.

MVVM - MVVM architecture is a Model-View-ViewModel architecture that removes the tight coupling between each component. Most importantly, in this architecture, the children don't have the direct reference to the parent, they only have the reference by observables.

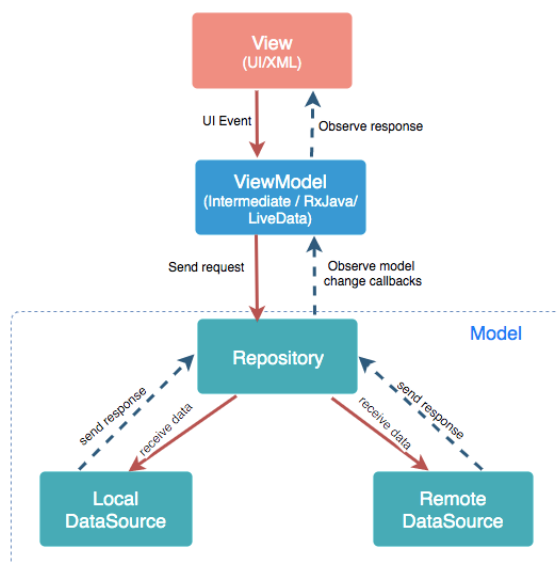


Figure 4.2: MVVM Architecture

Model: It represents the data and the business logic of the Android Application. It consists of the business logic - local and remote data source, model classes, repository.

View: It consists of the UI Code(Activity, Fragment), XML. It sends the user action to the ViewModel but does not get the response back directly. To get the response, it has to subscribe to the observables which ViewModel exposes to it.

ViewModel: It is a bridge between the View and Model(business logic). It does not have any clue which View has to use it as it does not have a direct reference to the View. So basically, the ViewModel should not be aware of the view who is interacting with. It interacts with the Model and exposes the observable that can be observed by the View

For our Database we will be using NOSQL database. Firebase is used in Backend-as-a-Service. It provides developers with a variety of tools and services to help them develop quality apps, grow their user base, and earn profit. It is built on Google's infrastructure.

Authentication: It supports authentication using passwords, phone numbers, Google, Facebook, Twitter, and more. The Firebase Authentication (SDK) can be used to manually integrate one or more sign-in methods into an app.

Realtime database: Data is synced across all clients in real-time and remains available even when an app goes offline.

Hosting: Firebase Hosting provides fast hosting for a web app; content is cached into content delivery networks worldwide.

Test lab: The application is tested on virtual and physical devices located in Google's data centers.

Notifications: Notifications can be sent with firebase with no additional coding.

We have also made a user interface design with figma to explain our idea more properly.

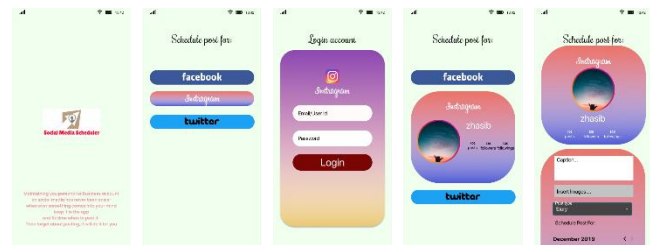


Figure 4.3: User Interface Prototype

5. Findings

Researching for this application, we have found out about many metrics and ways of understanding social media that was unknown to us before.

When Pew Research Center began tracking social media adoption in 2005, just 5% of American adults used at least one of these platforms. By 2011 that share had risen to half of all Americans, and today 72% of the public uses some type of social media. [4] Users spend more than 20% of their time online on social media sites. Face book alone has a worldwide market penetration rate over 12% of the entire online population; in North America it is 50%. These rates are growing quickly, with Facebook alone gaining 170 million new users between the first quarter of 2011 and the first quarter of 2012, an increase of 25%. Facebook mobile use is growing even more quickly, at a 67% annual clip, as of Summer 2013.

In an article written by Fan and Gordon [2], they had discussed the growth in use and engagement of social media over the years and how corporations interact with them. It used to be in the mid-2000s corporations would only monitor their customer's feedback on their respective websites. Over the years, they had figured out that monitoring is not enough. If you want to grow your brand, you have to interact with your customers directly. The brand can later verify that through the account analytics.

Now, what we are making, has been done before. Many services like this exist like Hootsuite, Sprout social, Soci, Buffer and so on. [5] None of them are completely free. Apart from some exceptions like Combin and Crowdfire. And the idea of having a completely free social media scheduler has been done before. Like what Osman et. al. did with their app Odoo.[6] Also the very interesting effort to use Twitter as an e-learning tool through a Twitter Scheduler. [7]. That is what we are doing. A free tool to schedule your content across Facebook, Instagram and Twitter. With Future plans to expand support to other platforms like Pinterest, LinkedIn, Tiktok and so on. Initially we plan to release the app with now financial incentive, but down the line we have some plans to monetize it through advertisement spaces whilst at the same to keeping to our original promise of keeping the app free. After all, the idea of Fee or Free [8] will cross any app developers mind.

6. Conclusion

Initially, our plan is to execute the social media application for Instagram, Facebook and Twitter. Afterwards we plan to extend our platform to support various other platforms. Online businesses and individuals need to grow their respective brands through social media platforms and exploit the platforms analytics for their own gain. At the same time, normal users with no financial incentive need an easy tool to organize their posts. And we can provide that through our android app.

7. Acknowledgement

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