Medical chatbot questionnaire

For each question evaluate the chatbot using a scale of 1(min)-5(max)

1. Fluency
2. Adequacy

Capable of correctly identify the cure

1. Quality

How good is the generated text

1. Comprehension capabilities

Does it understand the questions?

When a user types a spelling mistake or makes an error in a sentence, the chatbot should enable the ‘auto-correct’ feature

1. Does it answer randomly?

In case the question is not fully understood

1. Ambiguity handling

Ex. ‘I am playing with my organ’

1. User engagement

capable of initiating conversation with the users and interact with them to share information. classify the target audience, deliver meaningful messages, take direct orders from user

1. Speed

response speed of a chatbot

1. Session Length