# Context Diagram

This diagram is all about the big picture. Even non-technical people should understand what the system is, who uses it, and how it fits in.

In this diagram, you want to keep the design simple, and void of any details.

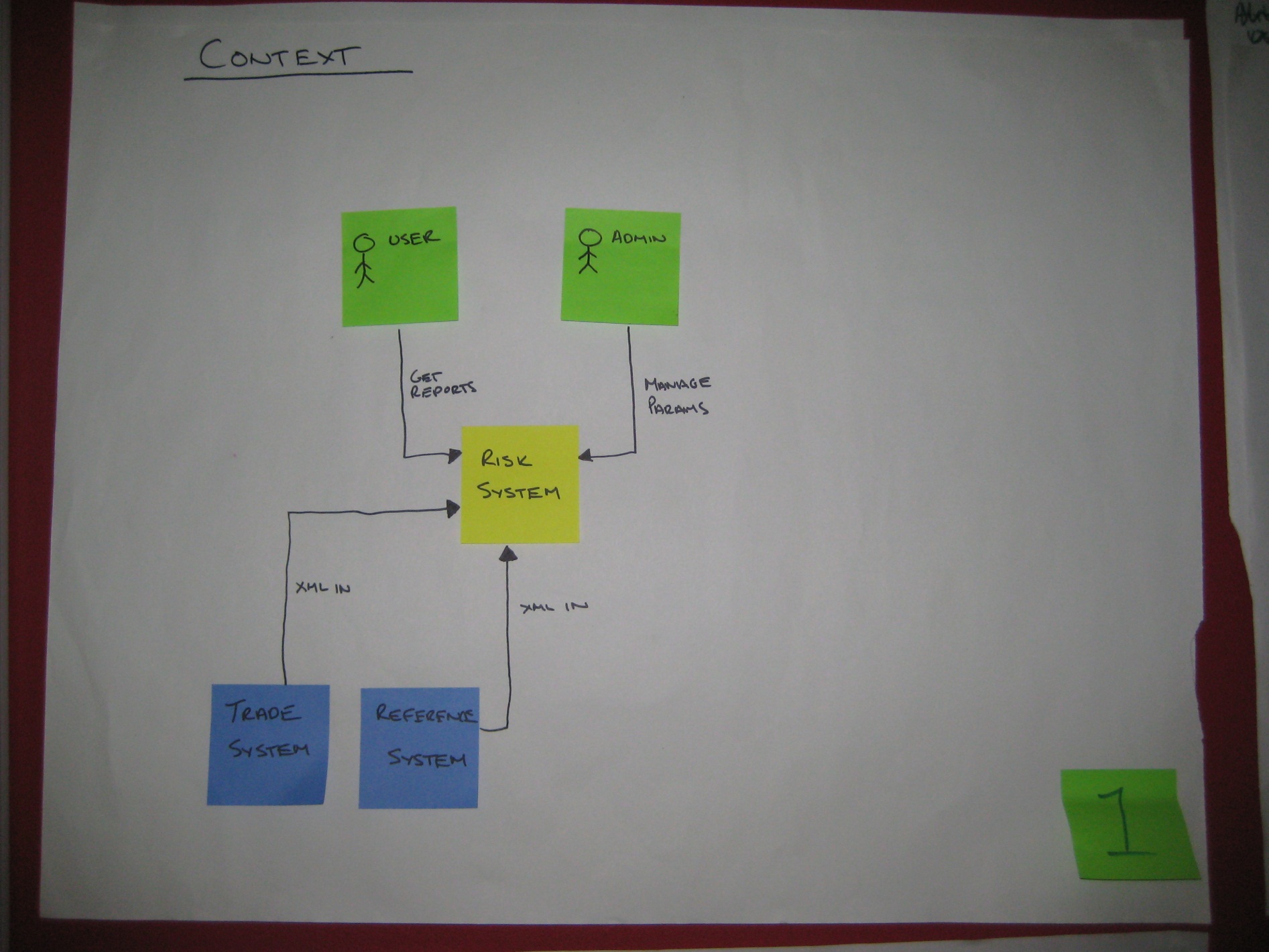
**Purpose**

* Identify what system is going to be built, or has been built
* Show users of the system
* Indicate where the system fits into the wider IT environment
* Useful for discussions – particularly for explaining why certain things happen to non-technical people

**Features**

* Each system in the diagram is a box
* Arrows and lines show interactions between systems
* Symbols of users identify the type of user, with arrows pointing to the services they interact with
* A very short description of each interaction

**Example**

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