

Introductory Material **DEVOPS FOUNDATION**

a presentation for FCU



About Trainner



- ✓ **Trainner**: QuyetVC <u>QuyetVC@fsoft.com.vn</u>
- ✓ **Position**: Cloud DevOps Leader in FHN FPTSOFTWARE
- ✓ Slogan

DevOps is culture, not a role!







Course Contents



SECTION 01 & 02- The Theory & Concept

- √ Objective
- ✓ DevOps Overview

This course provides an introduction to the core values, principles and practices involved in implementing of DevOps solutions.

- ✓ DevOps Transformation
 - + Learn about the challenges and the way to apply DevOps
- ✓ Continuous Integration/ Continuous Deployment (Delivery)
 - + Learn about CICD concept, Pipelines
 - + Sample about CICD DevOps System

SECTION 03 & 04- Assignment

- ✓ Assignment & Grouping 1-2 hour
 - + Explain and description about Assignments
 - + Grouping
- √ Team Work (3-4 hours)
 - + Research and discuss to define the way to implement the devops solution to the business in the secnario.
 - + Create the presentation.
- ✓ Presentation (2 hours)
 - + Presentation by Group
 - + QnA



DevOps Overview



Software Development is shifting



Past

Long application cycles

Monolithic apps

Servers and VMs

Less data – structured data

Desktop

Distinct infrastructure and operations teams

Today

Al driven rapid innovation

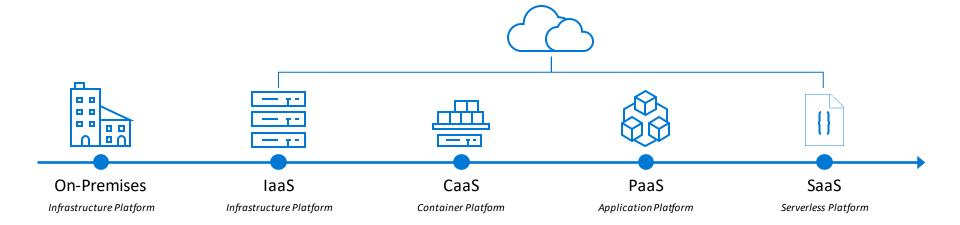
IoT, Bots, micro-services & containers

Serverless, Massively Parallel Processing (MPP)

Big Data – Unstructured, semi-structured and structured

Mobile, Web

Service-focused DevOps teams



Challenges in Application Development



How can I deliver applications rapidly to market?

How can I accelerate to update, develop or try out new features?

How can I automatically scale in/out applications to meet market demands?

How can I consolidate monitoring the usage/performance of the huge distributed systems efficiently and alert incident automatically? How can I easily and faster adapt & integrate applications with new technologies?

How can increase business continuity?

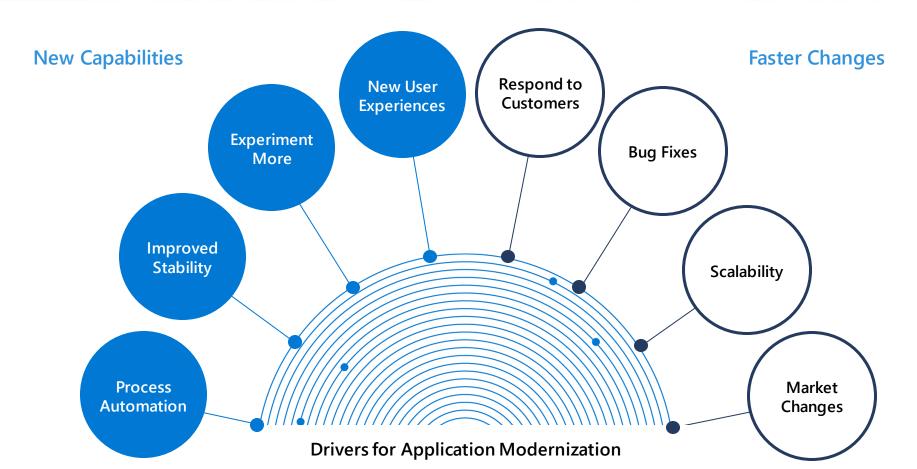
How to improve customer satisfaction & customer experiences

How can I improve the application quality and performance

How can I reduce operational and maintenance costs?

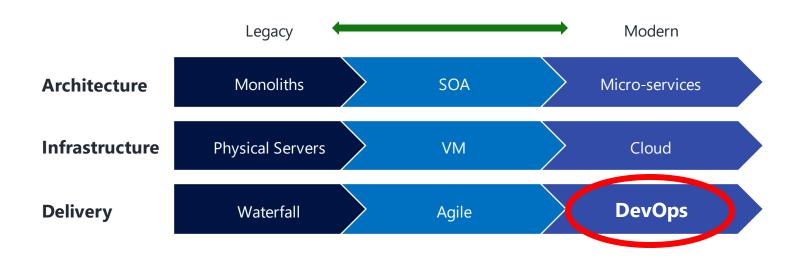
Drivers for Application Modernization





Shifting To DevOps Is Key





What Is DevOps?



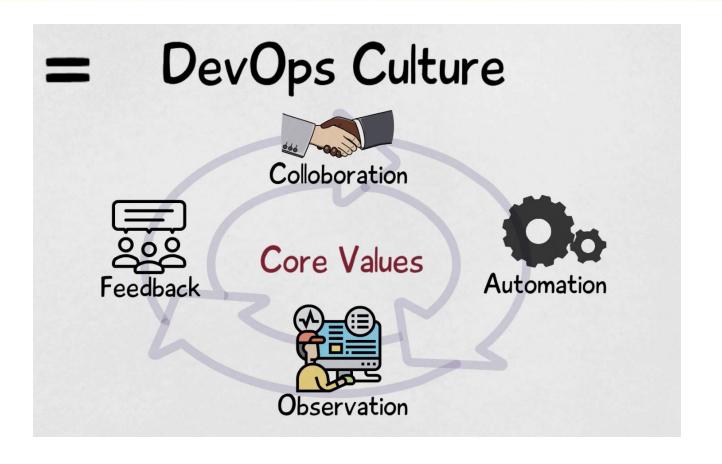




DevOps is practices & culture that aims to breakdown the barrier between **Developers and Operators to** deliver software better (faster, more efficient and more reliable) hence protect and improve customer experience.

DevOps Culture

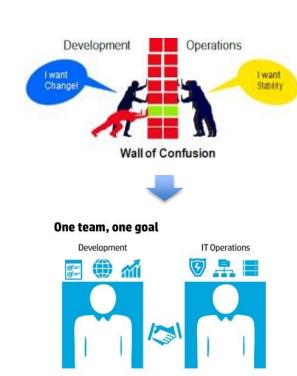




History of DevOps



- In 2007, it was ecognized that a lot of time and effort was wasted navigating the project between these two worlds.
- Later, in 2008 during an Agile conference, a discussion group has formed..
- In June of 2009, thanks to the talk entitled "10+ Deploys a Day: Dev and Ops Cooperation at Flickr.", the developers and system administrators together and discuss the best ways to start bridging the gap between the two disparate fields.
- The event DevOpsDays, occurring in the last days of
 October in 2009 and the hashtag was soon shortened to simply DevOps over Twitter. (and finally, in March of 2011)



Goals of DevOps



DevOps aims at shorter development cycles (agile), **increased deployment frequency**, and more **dependable** releases, in close alignment with business objectives.

THE VERY BEST DEVOPS COMPANIES

1. Amazon

To publish code changes, bug fixes and other additions whenever they like, which created **a huge competitive advantage**. They even have their own department for DevOps within AWS.

Amazon **1079 max deploys in a single hour** and experience both fewer and shorter outages.

2. Facebook

Facebook was actually one of the very first advocates of DevOps and they have worked hard to **update and improve its service without downtime**. Companies that cannot keep up with this new standard will most likely fall far behind and have a hard time catching up with those who can.

3. Netflix

The Netflix streaming service is a grand distribution system based on the Amazon Web Services mentioned above.

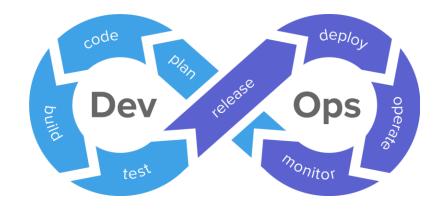
Today, Netlifx publishes new code thousands of times per day.

4. Walmart

Walmart has been the king of physical retail for a long time. Walmart created WalmartLabs in 2011 and today use DevOps as an important part of innovation.

DevOps Lifecycle





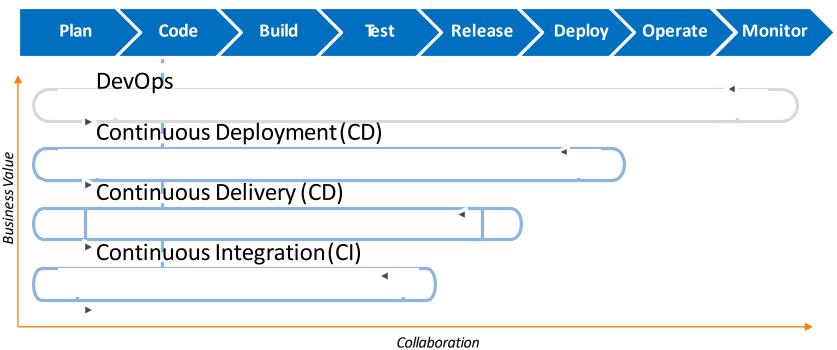
- Plan: task and schedules management
- Code: version control, code review and scan
- **Build**: build status, packing and artifact repository
- •**Test**: quality assurance of development through testing

- **Release**: change management, release approvals and move
- •**Deploy**: infrastructure installation, app deployment, infrastructure/app configuration
- •Operate: infrastructure/app management, high availability (HA), log/backup management, database management...
- •Monitor: service performance monitoring, log monitoring, incident management and customer feedback.

Pipelines in DevOps Lifecycle



The popular pipelines working on DevOps lifecycle





DevOps Transformation



Challenges in DevOps Adoption





Top 6 Challenges



Complexity



Cultural Changes



Lack of Standardization



Lack of Expertise & Experience



Lack of Time



Security is not Job Zero



DevOps Maturity Scale



18

Implement the appropriatelevel

5	Expert	Data is used to refine tool chain and process, DevOps disappears, infrastructure as code, zero touch deployment, anytime deployment.
4	Advanced	Tested in multiple scenarios and environments, teams have consistent and repeatable processes, monitoring tools for all scenarios.
3	Intermediary	Centralized DevOps team, documented tools and techniques, free hands to teams, some experts and few knowledgeable team members.
2	Beginner	Some level of automation within teams, team follows defined process only during crisis, each team has their own methodology.
1	Novice	Teams work in silos, longer time to market, each team works on their own priorities, manual deployment.

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Benefits of Moving to DevOps



There are technical benefits

- Continuous software delivery
- Less complexity to manage
- Faster resolution of problems

There are cultural benefits

- Happier, more productive teams
- Higher employee engagement
- Greater professional development opportunities

And there are businessbenefits

- Faster delivery of features
- More stable operating environments
- Improved communication and collaboration
- More time to innovate (rather than fix/maintain)

Prepare For Your DevOps



- ✓ Align with **business goals**
- ✓ Characterize your **existingenvironment**
- ✓ Get buy-in from all stakeholders
- ✓ Get comfortable with development tools
- ✓ Identify and eliminate manual processes
- ✓ Implement a comprehensive **governance model**, because doing DevOps means blurring the lines between development and operations team.

Approach To Apply DevOps



DevOps Adoption & Evolution Journey with FPT Digital Kaizen™

DevOps Adoption Planning

DevOps Assessment



DevOps Execution





Phase 0

Determine current baseline and target vision of DevOps

- Current State:
- Software Development Life Cycle (SDLC)
- Process & Automation Tooling
- Operations
- Platform
- Security & Compliance
- Define DevOps Target Vision and established Roadmap



Build the Foundation

- Vision & Roadmap Established
- MVP Implementation Design:
- Standardized Pipeline Toolchain & Environment
- o Standardized Pipeline Stages
- Standardized Quality Gates
- Standardized Dashboard
- Supported Environments, Languages, Frameworks & Deployment Targets
- Define Governance Model

Phase 2

Achieve Business Objectives

- POC: Start adopting with 1 project
- Build DevOps Community
- Build DevOps Culture
- · Continuous Optimize

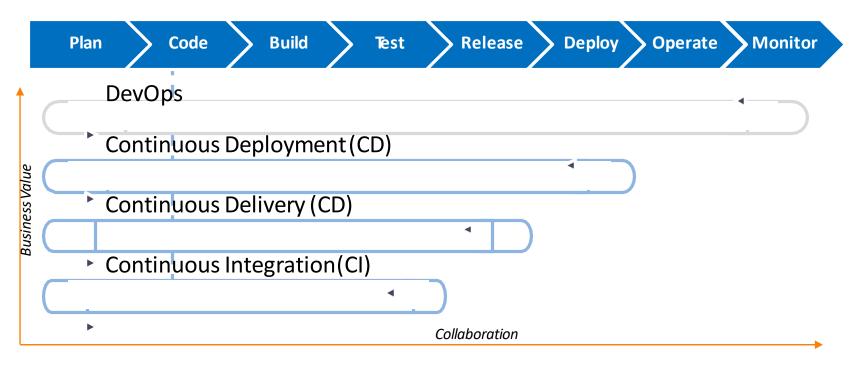
Decision Gate

Decision Gate

Pipelines in DevOps Lifecycle

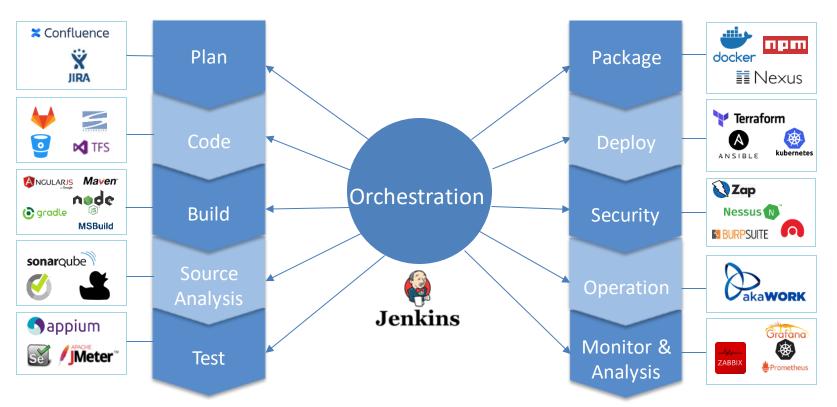


The popular pipelines working on DevOps lifecycle



DevOps Toolchains







CICD - Pipelines



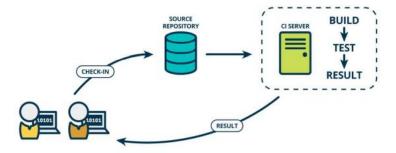
Continuous Integration



Continuous Integration is a software development practice where members of a team integrate their work frequently.

Every commits/changes made to a shared repository must be run through set of test cases to make sure new changes are accepted.

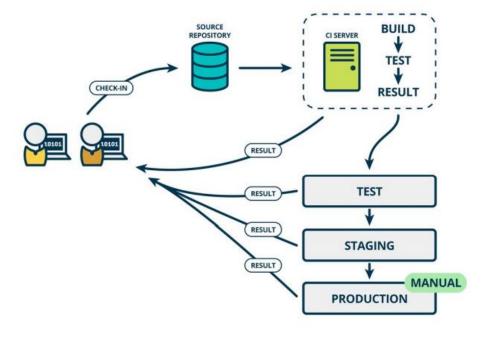
The result of that run should be informed to responsible persons.



Continuous Delivery

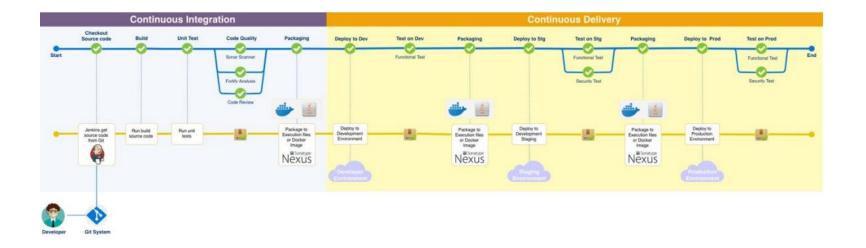


Continuous Delivery is the ability to continuously deliver integrated code, be it bug fixes or new features, to production. Software can be deployed at any given time.



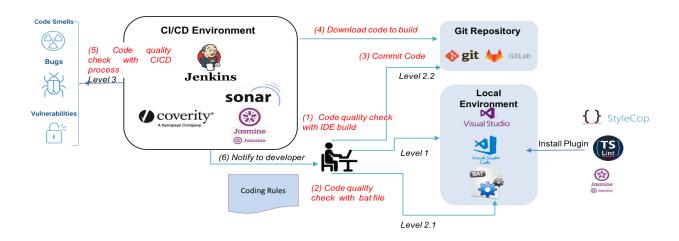
Continuous Integration





CICD Sample System





3 Levels of code review

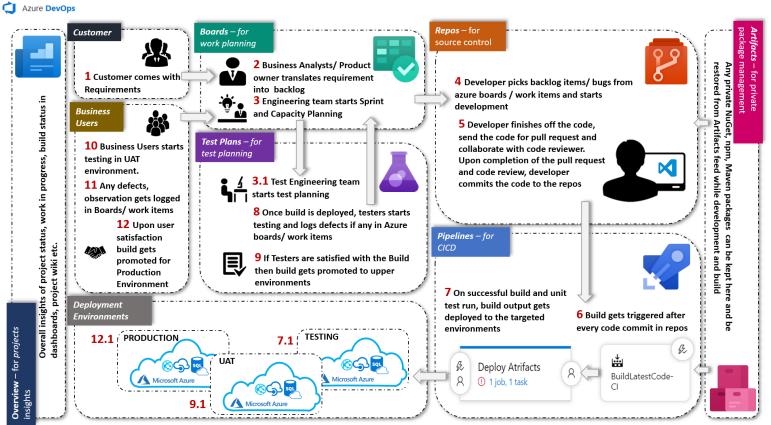
- Level 1, 2: Conduct manually by IDE Build and Scripting
- Level 3: Apply CI/CD in code quality control by tools Jenkins, Coverity, Sonar, Protecode

Key words

- · Automation Checklist
- Continuous Improvement
- Preventive Process
- Distributive Process

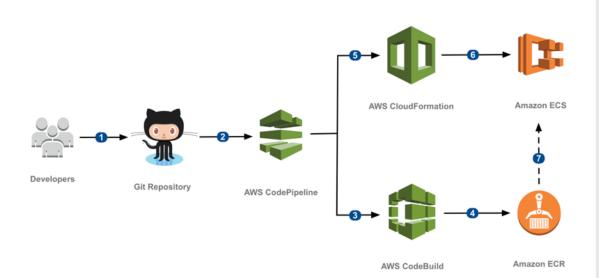
Azure DevOps





CICD Sample System On AWS



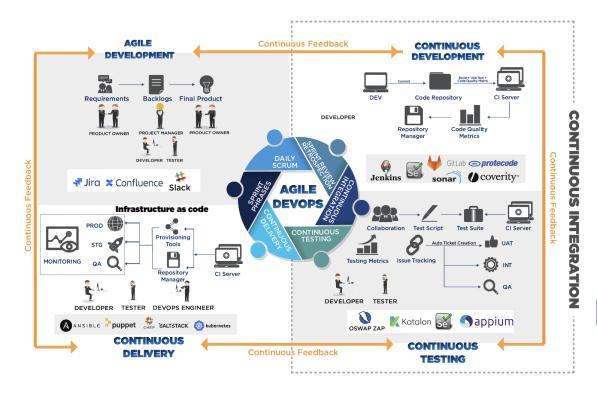


- Developers continually integrate their changes together into a main branch hosted within a source code repository system such as GitHub.
- AWS CodePipeline polls the source code repository and triggers an execution of the continuously delivery pipeline when a new revision is found.
- AWS CodePlpeline sends the new revision to AWS CodeBuild which builds a Docker container image from the source code.
- AWS CodeBuild pushes the newly built Docker container image tagged with the build ID to an Amazon ECR repository.
- AWS CodePipeline initiates an update of the AWS CloudFormation stack which defines the Amazon ECS task definition and service.
- AWS CloudFormation creates a new task definition revision referencing the newly built image and updates the Amazon ECS service.
- Amazon ECS fetches the new container from Amazon ECR and replaces the old task with the new one which completes the deployment.



Agile DevOps





OVERALL

The standard process handbook built by DevOps team based on both numerous practical experiences from working multiple types of FSOFT projects and DevOps implementation.

OBJECTIVE

- Standard the software developing process at FSOFT into a determined and unified
- Measure KPIs more conscientiously and convincingly.
- Increase productivity and work efficiency, save efforts and resources while improve customer satisfaction and employee professionalism.

WHAT'S NEXT?

- Continue to support more projects
- Concentrate and accomplish specific use-case for each domain.



Thank You

