

****Subject: URGENT Complaint Regarding Substandard Fiber Service ? Account 9237-HQITU****

To Whom It May Concern,

I am writing to formally complain about the atrocious quality of service provided under my fiber optic plan. After only two months, I am paying \$70.7 monthly for what is demonstrably unusable internet.

My account, 9237-HQITU, suffers from frequent, debilitating connection drops and speeds that are consistently far below the advertised rate. This failure to deliver the service I am contracted and paying for is unacceptable.

I demand an immediate, effective resolution to these persistent issues. Be advised: if this chronic instability is not rectified within 7 days, I will terminate my contract immediately and seek a refund for the substandard service period. This is your final notice.